



# FINAL NOTICE <sup>PRIOR</sup> TO DISCONNECTION

Notice Date Jul 30, 2004

Account Number  
49690-07327

Kathy A Barth  
2571 S Illinois Ave Lot 33  
Carbondale, IL 62903

AMEREN  
PO BOX 66890  
SAINT LOUIS MO 63166-6890

ICC Dkt No. 06-0370  
Barth v AmerenCIPS  
Attach 3

**\*\*\*MUST RESPOND BY August 11, 2004\*\*\***

## FINAL NOTICE IMPORTANT - PLEASE READ THIS IMMEDIATELY

WITHOUT FURTHER NOTICE YOUR UTILITY SERVICE AT

2571 S Illinois Ave Lot 33  
Carbondale, IL 62903

WILL BE DISCONNECTED UNLESS PROPER IDENTIFICATION FOR THIS SERVICE IS  
SUPPLIED ON OR BEFORE August 11, 2004

Account Number  
49690-07327

Service to Date

Last Payment

Was Received On

**PLEASE CONTACT US NOW BEFORE YOUR SERVICE IS DISCONNECTED.**

**FURTHER BILLING WILL NOT CANCEL THIS NOTICE.  
FURTHER WRITTEN NOTICE WILL NOT BE GIVEN BEFORE DISCONNECTION.**

If proper identification has not been received by the date indicated, your service is subject to immediate disconnection. Should your service be disconnected, we will try to restore your service on the day we receive your payment or the next business day. An additional charge may be made for reestablishing each service and you may be asked for a deposit.

### IF YOU ARE A RESIDENTIAL CUSTOMER AND SOMEONE AT YOUR HOME IS VERY SICK...

We will not disconnect your service if your doctor or local board of health calls AmerenCIPS immediately. They must also send a written certification to us within five days. The certification must say who in your house is sick, that he/she is a resident of the premise at this account, the illness, how long this illness will be aggravated by disconnection, and how to reach the doctor. Within 30 days of such call, you must enter into an agreement to pay the balance of your account and keep future bills paid. The certification is good for 30 days. It may be renewed for 30 days by your doctor or local board of health. If the certification is not renewed, your utility service may be disconnected after the first 30 days.

If you cannot pay the above amount, it may be possible to arrange a payment plan. Please call our Customer Contact Center at 1-877-263-7363 or for customers using a TTY call 1-888-833-2477. Our billing inquiry hours are from 7 a.m. to 7 p.m. Monday through Friday. If the person you contact is not able to resolve your problem, you may ask to speak with a supervisor. If the supervisor cannot help you, you may call the Consumer Services Division of the Illinois Commerce Commission at 1-800-524-0795 or for customers using a TTY call 1-800-858-9277.

Rules pertaining to customer deposits, collection procedures and disconnecting of service are contained in 83 Illinois Administrative Code 280. This document is issued by the Illinois Commerce Commission and is available upon request from AmerenCIPS, at the Illinois Commerce Commission located at 527 E Capitol, Springfield, IL, 62701, or by accessing the ICC website at <http://www.icc.illinois.gov>.

Ameren CIPS  
PO BOX 66890  
SAINT LOUIS MO 63166-6890  
1-877-263-7363

**EXHIBIT**

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