

Menard County E 911 Test Plan

September 1, 2006

The Menard County ETSB will test the Enhanced 911 data base/system in two ways. The ETSB will utilize volunteers to premise test the system by going door to door to the residents and businesses within the county. They will also make test calls from the PSAP requesting the resident or business to dial the test code to test the 911 system. Menard County will meet all testing requirements from the Part 725. Below is the procedure that will be followed:

Premise testing

- The volunteer will identify themselves to the business or resident
- They will request that they dial a pre set test code.
- The PSAP will identify themselves as the Menard County 911 PSAP as the call is answered.
- The dispatcher will verify all information on the screen, name, telephone number, and address.

Phone Testing

- The dispatcher will dial a telephone number.
- They will identify themselves and state they are testing the E9-1-1 system.
- They will request that the resident or business dial the pre set test code to test the system.
- The PSAP will identify themselves as the Menard County 911 PSAP as the call is answered.
- The dispatcher will verify all information on the screen, name, telephone number, and address.

Records will be kept on all calls made to test the system. The record of the calls will be stored in the CML call detail information. These records will be made available to the Commission if requested. AT&T will report the test percentage on the status calls.