

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 07-0036

ORIGINAL

Regarding a complaint by (Person making the complaint): Mr Jaffery Hart

Against (Utility name): Com. Ed.

As to (Reason for complaint) Com. Ed. Representative unable to give correct answers, regarding my present and past Com. Ed. accounts, Com Ed may have been overpaid, we need to resolve in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is PO Box 198809 chgo Ill 60619-8839

The service address that I am complaining about is 713 S. Champlain Unit 3 / 824 S. Third St 2nd flr
Past Account Present Acct.

My home telephone is 773 776-1154 - HOME PHONE 1

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 773 776-1154 - VOICE MAIL

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83-11 Adm. Part 200.170

CHIEF CLERK'S OFFICE
2007 JAN - 9 P 3:15
ILLINOIS COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

In Sept 2004 My Com Ed Service was disconnected at 62415THICKET 2nd F/R, Acc# 2163028048.

Further more on Oct 08, 04 I recieved a letter from Lihoup, it was a GOOD faith letter which asked me to make a GOOD faith payment in the amount of \$634.23 to Com. Ed. I Paid Com Ed on Oct 22, 04. The \$634.23, Lihoup matched the amount to com. Ed. On Acc# 2163028048.

Finally, when Lihoup matched my payment, that means, com. Ed recieved a total of \$1268.50 on account #2163028048 by Oct 2004. Finally that meant Acc# 2163028048 bill was \$0 balance. No balance to TRANSFER to my New Acc# 2163028075, so where did the \$1,178.50 balance come from. TRANSFERRED from where, Acc# 2163028048 account closed balance \$111.00

Please clearly state what you want the Commission to do in this case: To investigate my complaints and my cases carefully, and review all evidence, and to resolve the matter with true fairness, by compensation for all overpayments, on all past an present accounts, and finally, and a apology by Com Ed, for bad business.

Date: 01-03-07
(Month, day, year)

Complainant's Signature: Mr Jaffery Hart

If an attorney will represent you, please give the attorney's name, address, and telephone number.

* You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

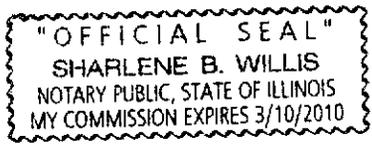
A notary public must witness the completion of this part of the form.

I, Mr Jaffery Hart, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Mr Jaffery Hart

Subscribed and sworn/affirmed to before me on (month, day, year) 1/3/07

Sharlene B. Willis
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.