

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 06-0760

2006 NOV 28 10 56 AM
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Bernice Burns

Against (Utility name): Peoples Gas

As to (Reason for complaint) Illegally transferring gas bill to new account (No. 9500040445622).

The bill for services was incurred by a prior tenant of the property, (Mr. Jerry King), who occupied the property under a written lease as a section 8 tenant.
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2249 East 96th Street, Chicago, Illinois 60617

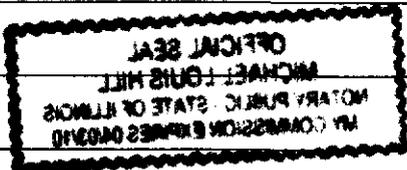
The service address that I am complaining about is same

My home telephone is [773] 374-9309

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 374-9309

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
I was improperly charged for services rendered to an independent third party on an unrelated account.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attached statement/letter dated March 26, 2006 with exhibits.

Please clearly state what you want the Commission to do in this case:

I request that the Commission order Peoples Gas to restore gas service to the residence at 2249 E. 96th Street and delete from the gas bill all charges for services related to the prior tenant.

Date: 11/7/06
(Month, day, year)

Complainant's Signature Bernice Burns

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

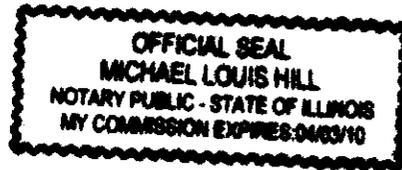
A notary public must witness the completion of this part of the form.

I, Bernice Burns, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Bernice Burns

Subscribed and sworn/affirmed to before me on (month, day, year) 11/7/06

Michael Louis Hill
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.