

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 06-0732

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Charles C. Bowen

Against (Utility name): Peoples Gas

As to (Reason for complaint) Peoples Energy Claims I (Charles Bowen)

had gas between 11-05 to 4-06, which is totally
in correct. I had no gas between 11-05 to 2-06
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1044 W. 107th PL. Chicago IL 60643

The service address that I am complaining about is 1044 W. 107th PL Chicago IL 60643

My home telephone is (773) 721-6527

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 610-4797

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Engineer didnt close gas line properly or completely, which caused
a gas seepage, which in turn cause the meter to continue to
Register to Charles Bowers Account.

CHIEF CLERK'S OFFICE
NOV 20 P 3:40
ILLINOIS COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. 11-05 the gas was shut off due to unpaid balance of \$ 708⁰⁰
2. People gas claim the gas was illegally ~~cut~~^{cut} back on in unknown (people's gas keep change date)
3. 7-06 the amount was paid in full including the deposit of \$1198⁰⁰
4. Currently I'm receiving a bill for \$1300⁰⁰, which is false. People gas is charging me for what their employee did (NOT shut gas off properly). I Charles Bowens had busted pipes in my home due to frozen pipes 11-05 to 3-06.

Please clearly state what you want the Commission to do in this case:

Clear my name to have a zero balance, Because I Charles Bowens Paid In "full" for the gas I used \$300 7-06.

Date: _____
(Month, day, year)

Complainant's Signature _____

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

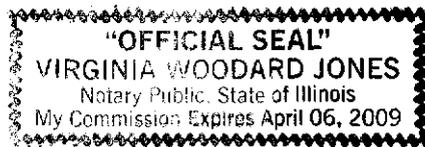
A notary public must witness the completion of this part of the form.

I, Charles Bowen, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Charles Bowen

Subscribed and sworn/affirmed to before me on (month, day, year) November 16, 2006

Virginia Woodard Jones
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.