

COMMERCE COMM **FORMAL COMPLAINT**

2006 NOV 20 P 3:35
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Mr. Submarine

Against (Utility name): People's Energy + U.S. Energy

As to (Reason for complaint) Constant billing errors and inaccurate usage
of therms

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2900 W. 63RD ST. Chicago, IL 60629

The service address that I am complaining about is 2900 W. 63RD ST Chicago, IL 60629

My home telephone is [708] 261-8897

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 737-3203

(Full name of utility company) People's Energy + U.S. Energy (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

No contract was made with the owner to change supplier.
Company has been cheating Mr. Submarine of its therms
and adding additional charges to bills (People's Energy +
U.S. energy). From the months of Sept. 2005 → Nov. 2006
(14 months).

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. During the months of September 2005 through November 2006 Peoples Energy + U.S. Energy have been consistently cheating Mr. Submarine of its therms and additional fees have been added to the bills.
2. I Awadallah Mizyed, owner of Mr. Submarine, never signed any contract with U.S. Energy allowing them to be our supplier.
3. There has been plenty of aggravation, stress, and time wasted between my managers and I trying to settle the problem with both companies and nothing was resolved. We were given the run around each time one company blaming the other. There was no other choice but to call the Illinois Commerce Commission.

Please clearly state what you want the Commission to do in this case:

Reimbursement of all charges from September 2005 through November 2006. (14 months).

Date: November 12, 2006
(Month, day, year)

Complainant's Signature Awadallah Mizyed
X Awadallah Mizyed

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Awadallah Mizyed, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) X Awadallah Mizyed

Subscribed and sworn/affirmed to before me on (month, day, year) 11/16/2006

Holly A. Frazier
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.