

Bill Date	Account Number	Payment Due Date	Amount Due
09/16/2004	9 5000 1229 2921	10/08/2004	\$38.32

Name: **Kathleen Miller**  
 Service Address: 1843 N Normandy Ave Hsc  
 Chicago IL 60707-3927  
 Service Classification: **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$2,791.32  
 Thank You For Your Payment -\$123.28  
**Balance \$2,668.04**

**Delivery Charge**

Customer Charge \$9.45  
 Under 50 Therms \$36375 x 24.28 Therms = \$8.83  
**\$18.28**

**Environmental Charge** \$0.1420 x 24.28 Therms = **\$0.34**

**Gas Charge** \$0.66820 x 24.28 Therms = **\$16.22**

**Taxes**  
 Chicago Municipal Tax \$34.84 x 8.24 % = \$2.87  
 State Tax \$34.84 x 0.10 % = \$0.03  
 State Gas Revenue Tax \$0.24 x 24.28 Therms = \$0.58  
**\$3.48**

**Total Current Charges \$38.32**

**TOTAL BALANCE \$2,706.36**

**Messages**

Of the Total Balance, \$2,668.04 is in dispute and is not included in the Amount Due.

Rely on our experts to inspect your home's natural gas system. Schedule a Home Safety Inspection today.

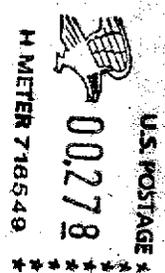
**PAID**

✓ 1582

1064

See back of bill for definitions of terms used on this bill.

<sup>9,902</sup> Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



Bill Date	Account Number	Payment Due Date	Amount Due
08/30/2004	9 5000 1229 2921	09/21/2004	\$123.28

Name **Kathleen Miller**  
 Service Address **1843 N Normandy Ave Hsc  
 Chicago IL 60707-3927**  
 Service Classification **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$2,726.31  
 Thank You For Your Payment - \$58.27  
 Revised Prior Billing (05-21-2004 to 07-19-2004) \$87.74  
**Balance \$2,755.78**

**Delivery Charge**

Customer Charge \$9.45  
 Under 50 Therms \$36375 x 21.25 Therms = \$7.73  
**\$17.18**

**Environmental Charge**

\$01300 x 21.25 Therms = \$0.28

**Gas Charge**

\$70040 x 21.25 Therms = \$14.88

**Taxes**

Chicago Municipal Tax \$32.34 x 8.24 % = \$2.66  
 State Tax \$32.34 x 0.10 % = \$0.03  
 State Gas Revenue Tax \$024 x 21.25 Therms = \$0.51  
**\$3.20**

**Total Current Charges \$35.54**

**TOTAL BALANCE \$2,791.32**

**Messages**

Of the Total Balance, \$2,668.04 is in dispute and is not included in the Amount Due.

Make the commitment to conserve energy. Visit PeoplesEnergy.com for weatherization and safety tips that could save you up to 20% on your energy bill.

**P A I D**  
 1567  
 9-14-04

2.521 Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

H METERS60487  
 U.S. POSTAGE  
 00292  
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ATTACHMENT 2 AA

1000 170

\$1,129.54

\$3,593.17
- \$175.13
- \$75.00
- \$50.00
<b>\$3,293.04</b>

\$243.54
\$261.00
<b>\$504.54</b>

**TOTAL BALANCE**

**\$3,797.58**

**Messages**

At the time of this statement, your account was past due. Please pay \$3,797.58 today to avoid disconnection and a negative credit rating. If you are disconnected, reconnection of service can take up to 10 days.

Of the Total Balance, \$2,668.04 is in dispute and is not included in the Amount Due.

<sup>2,578</sup> Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

METER 568472



00292

U.S. POSTAGE





ATTACHMENT 2AB

PeoplesEnergy.com

Bill Date	Account Number	Payment Due Date	Amount Due
04/20/2004	9 5000 1229 2921	05/12/2004	\$925.13

Name: Kathleen Miller  
 Service Address: 1843 N Normandy Ave Hsc, Chicago IL 60707-3927  
 Service Classification: Rate 1 - Small Residential Service - Heating  
 Handwritten:  $\sqrt{1496}$  4-3-4 \$175.13  
 \$750 -

**Activity Since Last Bill**

Previous Balance	\$4,561.69
Thank You For Your Payment	- \$693.65
Thank You For Your Payment	- \$250.00
Thank You For Your Payment	- \$160.00
Late Payment Charge	\$11.70
<b>Balance</b>	<b>\$3,479.74</b>

**Delivery Charge**

Customer Charge	\$9.45
First 50 Therms	\$0.36375 x 50.00 Therms = \$18.19
Over 50 Therms	\$0.11445 x 59.51 Therms = \$6.81
	<b>\$34.45</b>

**Environmental Charge** \$0.01020 x 109.51 Therms = \$1.12

**Gas Charge** \$0.60910 x 109.51 Therms = \$66.70

**Taxes**

Chicago Municipal Tax	\$102.27 x 8.24 % = \$8.43
State Tax	\$102.27 x 0.10 % = \$0.10
State Gas Revenue Tax	\$0.024 x 109.51 Therms = \$2.63
	<b>\$11.16</b>

**Total Current Charges** \$113.43

**TOTAL BALANCE** \$3,593.17

**Messages**

At the time of this statement, your account was past due. Please pay \$3,593.17 today to avoid disconnection and a negative credit rating. If you are disconnected, reconnection of service can take up to 10 days.

Of the Total Balance, \$2,668.04 is in dispute and is not included in the Amount Due.

13,942 Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.







ATTACHMENT 2 AD

www.PeoplesEnergy.com

Bill Date	Account Number	Payment Due Date	Amount Due
02/18/2004	9 5000 1229 2921	03/11/2004	\$1,672.90

Name  
Kathleen Miller  
1843 N Normandy Ave Hsc  
Chicago IL 60707-3927  
Service Address

Service Classification  
Rate 1 - Small Residential Service - Heating

Activity Since Last Bill

Previous Balance	\$4,011.56
Late Payment Charge	\$20.80
Balance	\$4,032.36

Delivery Charge \$9.45

Customer Charge \$18.19

Over 50 Therms \$33.19

Environmental Charge \$60.83

Gas Charge \$214.01

Taxes

Chicago Municipal Tax	8.24 %	\$22.85
State Tax	0.10 %	\$0.28
State Gas Revenue Tax		\$8.16

Total Current Charges \$308.58

**TOTAL BALANCE** \$4,340.94

Messages

At the time of this statement, your account was past due. Please pay \$4,340.94 today to avoid disconnection and a negative credit rating. If you are disconnected, reconnection of service can take up to 10 days.

Or the Total Balance, \$2,668.04 is in dispute and is not included in the Amount Due.

12,553 Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. Peoples Energy is a service mark and trade name licensed to Peoples Gas.



ATTACHMENT ZAE

Bill Date	Account Number	Payment Due Date	Amount Due
01/21/2004	9 5000 1229 2921	02/12/2004	\$1,343.52

Name: **Kathleen Miller**  
 Service Address: 1843 N Normandy Ave Hsc  
 Chicago IL 60707-3927  
 Service Classification: **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$3,733.75  
 Balance **\$3,733.75**

**Delivery Charge**

Customer Charge \$9.45  
 First 50 Therms \$363.75 x 50.00 Therms = \$18.19  
 Over 50 Therms \$114.45 x 257.54 Therms = \$29.48  
 \$57.12

**Environmental Charge** \$0.00740 x 307.54 Therms = \$2.28

**Gas Charge** \$618.50 x 307.54 Therms = \$190.21

**Taxes**

Chicago Municipal Tax \$249.61 x 8.24 % = \$20.57  
 State Tax \$249.61 x 0.10 % = \$0.25  
 State Gas Revenue Tax \$0.24 x 307.54 Therms = \$7.38  
 \$28.20

**Total Current Charges** **\$277.81**

**TOTAL BALANCE** **\$4,011.56**

**Messages**

At the time of this statement, your account was past due. Please pay \$4,011.56 today to avoid disconnection and a negative credit rating. If you are disconnected, reconnection of service can take up to 10 days.

Of the Total Balance, \$2,668.04 is in dispute and is not included in the Amount Due.



Bill Date	Account Number	Payment Due Date	Amount Due
12/19/2003	9 5000 1229 2921	01/12/2004	\$1,065.71

Name **Kathleen Miller**  
 Service Address 1843 N Normandy Ave Hsc  
 Chicago IL 60707-3927  
 Service Classification **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$3,516.27  
 Late Payment Charge \$13.56  
 Balance **\$3,529.83**

**Delivery Charge**

Customer Charge \$9.45  
 First 50 Therms \$36375 x 50.00 Therms = \$18.19  
 Over 50 Therms \$11445 x 180.63 Therms = \$20.67  
 \$48.31

**Environmental Charge**

\$0.00750 x 230.63 Therms = \$1.73

**Gas Charge**

\$57700 x 230.63 Therms = \$133.07

**Taxes**

Chicago Municipal Tax \$183.11 x 8.24 % = \$15.09  
 State Tax \$183.11 x 0.10 % = \$0.18  
 State Gas Revenue Tax \$0.024 x 230.63 Therms = \$5.54  
 \$20.81

**Total Current Charges**

**\$203.92**

**TOTAL BALANCE**

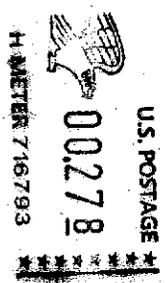
**\$3,733.75**

**Messages**

At the time of this statement, your account was past due. Please pay \$3,733.75 today to avoid disconnection and a negative credit rating. If you are disconnected, reconnection of service can take up to 10 days.

Of the Total Balance, \$2,668.04 is in dispute and is not included in the Amount Due.

18,004 Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



ATTACHMENT ZAG

Bill Date	Account Number	Payment Due Date	Amount Due
11/18/2003	9 5000 1229 2921	12/10/2003	\$848.23

Name **Kathleen Miller**  
 Service Address **1843 N Normandy Ave Hsc  
 Chicago IL 60707-3927**  
 Service Classification **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$3,377.80  
 Late Payment Charge \$11.54  
 Balance **\$3,389.34**

**Delivery Charge**

Customer Charge \$9.45  
 First 50 Therms \$3.6375 x 50.00 Therms = \$18.19  
 Over 50 Therms \$1.1445 x 83.09 Therms = \$9.51  
 \$37.15

**Environmental Charge** \$0.00710 x 133.09 Therms = \$0.94

**Gas Charge** \$0.57200 x 133.09 Therms = \$76.13

**Taxes**  
 Chicago Municipal Tax \$114.22 x 8.24 % = \$9.41  
 State Tax \$114.22 x 0.10 % = \$0.11  
 State Gas Revenue Tax \$0.024 x 133.09 Therms = \$3.19  
 \$12.71

**Total Current Charges** \$126.93

**TOTAL BALANCE** **\$3,516.27**

**Messages**

At the time of this statement, your account was past due. Please pay \$3,516.27 today to avoid disconnection and a negative credit rating. If you are disconnected, reconnection of service can take up to 10 days.

Of the Total Balance, \$2,668.04 is in dispute and is not included in the Amount Due.

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



ACCOUNT NUMBER: 9 5000 1229 2921

<b>Please Pay By 12/10/2003</b>	
<i>Please write your account number on your check.</i>	
If paid after 12/10/2003	\$861.80
Amount Due	Amount Enclosed
<b>\$848.23</b>	<input type="text"/>

CAR-RT SORT \*\*C002

**KATHLEEN MILLER**  
 1843 N NORMANDY AVE  
 ELMWOOD PARK IL 60707-3927

PEOPLES ENERGY  
 CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

429500012292921000030000008482300000



Bill Date	Account Number	Payment Due Date	Amount Due
10/17/2003	9 5000 1229 2921	11/10/2003	\$3,377.80

Name: Kathleen Miller  
 Service Address: 1843 N Normandy Ave Hsc  
 Chicago IL 60707-3927  
 Service Classification: Rate 1 - Small Residential Service - Heating

**Activity Since Last Bill**

Previous Balance: \$3,263.56  
 Late Payment Charge: \$51.90  
**Balance: \$3,315.46**

**Delivery Charge**

Customer Charge: \$9.45  
 First 50 Therms: \$36375 x 50.00 Therms = \$18.19  
 Over 50 Therms: \$11445 x .80 Therms = \$0.09  
**\$27.73**

**Environmental Charge: \$0.0640 x 50.80 Therms = \$0.33**

**Gas Charge: \$55810 x 50.80 Therms = \$28.35**

**Taxes**  
 Chicago Municipal Tax: \$56.41 x 8.24 % = \$4.65  
 State Tax: \$56.41 x 0.10 % = \$0.06  
 State Gas Revenue Tax: \$0.24 x 50.80 Therms = \$1.22  
**\$5.93**

**Total Current Charges: \$62.34**

**AMOUNT DUE: \$3,377.80**

**Messages**

At the time of this statement, your account was past due. Please pay \$3,377.80 today to avoid disconnection and a negative credit rating. If you are disconnected, reconnection of service can take up to 10 days.

Conserve. Weatherize. Save. To help manage your energy costs, take steps today to weatherize your home. See the enclosed inserts for tips to help you prepare for winter.

342

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



ACCOUNT NUMBER: 9 5000 1229 2921

<b>Please Pay By 11/10/2003</b>	
<i>Please write your account number on your check.</i>	
If paid after 11/10/2003 \$3,431.45	
Amount Due	Amount Enclosed
<b>\$3,377.80</b>	<input type="text"/>

CAR-RT SORT \*\*C002



KATHLEEN MILLER  
 1843 N NORMANDY AVE  
 ELMWOOD PARK IL 60707-3927

PEOPLES ENERGY  
 CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

429500012292921000060000033778000000



ZAI  
ATTACHMENT

Bill Date	Account Number	Payment Due Date	Amount Due
09/18/2003	9 5000 1229 2921	10/10/2003	\$3,263.56

Name **Kathleen Miller**  
 Service Address **1843 N Normandy Ave Hsc  
 Chicago IL 60707-3927**  
 Service Classification **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$3,174.85  
 Late Payment Charge \$50.58  
 Balance **\$3,225.43**

**Delivery Charge**

Customer Charge \$9.45  
 Under 50 Therms \$36375 x 26.41 Therms = \$9.61  
 \$19.06

**Environmental Charge**

\$0.0630 x 26.41 Therms = \$0.17

**Gas Charge**

\$58270 x 26.41 Therms = \$15.39

**Taxes**

State Tax \$34.62 x 0.10 % = \$0.03  
 Chicago Municipal Tax \$34.62 x 8.24 % = \$2.85  
 Gas Revenue Tax \$0.24 x 26.41 Therms = \$0.63  
 \$3.51

**Total Current Charges \$38.13**

**AMOUNT DUE \$3,263.56**

**Messages**

At the time of this statement, your account was past due. Please pay \$3,263.56 today to avoid disconnection and a negative credit rating.

To help manage your energy costs, Peoples Energy recommends that you take steps today to conserve energy and weatherize your home. See the enclosed Energize insert for tips.

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 9 5000 1229 2921

**Please Pay By 10/10/2003**  
Please write your account number on your check.

If paid after 10/10/2003 \$3,315.52

Amount Due

**\$3,263.56**

Amount Enclosed

CAR-RT SORT \*\*C002

**KATHLEEN MILLER**  
1843 N NORMANDY AVE  
ELMWOOD PARK IL 60707-3927

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

PEOPLES ENERGY  
CHICAGO IL 60687-0001

429500012292921000030000032635600000



Bill Date	Account Number	Payment Due Date	Amount Due
08/19/2003	9 5000 1229 2921	09/10/2003	\$3,174.85

Name **Kathleen Miller**  
 Service Address **1843 N Normandy Ave Hsc  
 Chicago IL 60707-3927**  
 Service Classification **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$3,084.00  
 Late Payment Charge \$49.22  
 Balance **\$3,133.22**

**Delivery Charge**

Customer Charge \$9.45  
 Under 50 Therms \$36375 x 28.47 Therms = \$10.36  
 \$19.81

**Environmental Charge**

\$0.0680 x 28.47 Therms = \$0.19

**Gas Charge**

~~\$62530 x 28.47 Therms = \$17.80~~

**Taxes**

Chicago Municipal Tax \$37.80 x 8.24 % = \$3.11  
 Gas Revenue Tax \$.024 x 28.47 Therms = \$0.68  
 State Tax \$37.80 x 0.10 % = \$0.04  
 \$3.83

**Total Current Charges \$41.63**

**AMOUNT DUE \$3,174.85**

**Messages**

At the time of this statement, your account was past due. Please pay \$3,174.85 today to avoid disconnection and a negative credit rating.

This month we offer a special message from the Chairman, President and CEO of Peoples Energy to keep customers informed on the national issue of natural gas prices. See the enclosed Energize.

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



ACCOUNT NUMBER: 9 5000 1229 2921

<b>Please Pay By 09/10/2003</b>	
<i>Please write your account number on your check.</i>	
If paid after 09/10/2003	\$3,225.49
Amount Due	Amount Enclosed
<b>\$3,174.85</b>	<input type="text"/>

CAR-RT SORT \*\*C002



KATHLEEN MILLER  
 1843 N NORMANDY AVE  
 ELMWOOD PARK IL 60707-3927

PEOPLES ENERGY  
 CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

429500012292921000060000031748500000



Bill Date	Account Number	Payment Due Date	Amount Due
07/18/2003	9 5000 1229 2921	08/11/2003	\$637.23

Name **Kathleen Miller**  
 Service Address **1843 N Normandy Ave Hsc  
 Chicago IL 60707-3927**  
 Service Classification **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$3,028.31  
 Late Payment Charge \$8.64  
**Balance \$3,036.95**

**Delivery Charge**

Customer Charge \$9.45  
 Under 50 Therms \$36375 x 32.54 Therms = \$11.84  
**\$21.29**

**Environmental Charge**

\$00850 x 32.54 Therms = \$0.21

**Gas Charge**

\$65190 x 32.54 Therms = \$21.21

**Taxes**

State Tax \$42.71 x 0.10 % = \$0.04  
 Chicago Municipal Tax \$42.71 x 8.24 % = \$3.52  
 Gas Revenue Tax \$0.24 x 32.54 Therms = \$0.78  
**\$4.34**

**Total Current Charges \$47.05**

**TOTAL BALANCE \$3,084.00**

**Messages**

At the time of this statement, your account was past due. Please pay \$3,084.00 today to avoid disconnection and a negative credit rating.

Of the Total Balance, \$2,446.77 is in dispute and is not included in the Amount Due.

751

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



ACCOUNT NUMBER: 9 5000 1229 2921

<b>Please Pay By 08/11/2003</b> Please write your account number on your check.	
If paid after 08/11/2003	\$646.70
Amount Due	Amount Enclosed
<b>\$637.23</b>	<input type="text"/>

CAR-RT SORT \*\*C002



KATHLEEN MILLER  
 1843 N NORMANDY AVE  
 ELMWOOD PARK IL 60707-3927

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

PEOPLES ENERGY  
 CHICAGO IL 60687-0001

429500012292921000090000006372300000



ATTACHMENT <sup>ZAL</sup>

Bill Date	Account Number	Payment Due Date	Amount Due
06/19/2003	9 5000 1229 2921	07/11/2003	\$581.54

Name **Kathleen Miller**  
 Service Address **1843 N Normandy Ave Hsc  
 Chicago IL 60707-3927**  
 Service Classification **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$3,111.09  
 Thank You For Your Payment -\$150.82  
 Late Payment Charge \$7.63  
**Balance \$2,967.90**

**Delivery Charge**

Customer Charge \$9.45  
 Under 50 Therms \$36375 x 45.76 Therms = \$16.65  
**\$26.10**

**Environmental Charge**

\$00800 x 45.76 Therms = \$0.37

**Gas Charge**

\$61800 x 45.76 Therms = \$28.28

**Taxes**

State Tax \$54.75 x 0.10 % = \$0.05  
 Chicago Municipal Tax \$54.75 x 8.24 % = \$4.51  
 Gas Revenue Tax \$0.24 x 45.76 Therms = \$1.10  
**\$5.66**

**Total Current Charges**

**\$60.41**

**TOTAL BALANCE**

**\$3,028.31**

**Messages**

At the time of this statement, your account was past due. Please pay \$3,028.31 today to avoid disconnection and a negative credit rating.

Your total balance includes a disputed amount of \$2,446.77 which is not included in the amount due.

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



ACCOUNT NUMBER: 9 5000 1229 2921

<b>Please Pay By 07/11/2003</b>	
<i>Please write your account number on your check.</i>	
If paid after 07/11/2003	<b>\$590.19</b>
Amount Due	Amount Enclosed
<b>\$581.54</b>	<input type="text"/>

CAR-RT SORT \*\*G002



**KATHLEEN MILLER**  
 1843 N NORMANDY AVE  
 ELMWOOD PARK IL 60707-3927

PEOPLES ENERGY  
 CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

429500012292921000010000005815400000

