

For Commission Use Only:
Case: 06-0680

ILLINOIS COMMERCE COMMISSION
OCT 17 P 4:09
CIVIL RIGHTS OFFICE

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Gregory Elam

Against (Utility name): Com Ed

As to (Reason for complaint) denial of monetary damages claim
by Com Ed when they were at fault for
approximately 24 hours of continuous power-outage at
this location - 5621 Deerpath Lane, DG., IL.
in Downers Grove Illinois. 60516

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 5621 Deerpath Lane, Downers Grove, IL 60516

The service address that I am complaining about is 5621 Deerpath Lane, Downers Grove, IL 60516

My home telephone is [630] 852-2099

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [630] 852-2099

(Full name of utility company) Com Ed (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

ICC Illinois Public Utilities Act
220 ILCS - 5/16 - 125 e

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Re: denial of Com Ed damages claim No. C2006148152 — complete service outage for 24 hours on 08/03/06.

① Com Ed gave three different reasons for extended outage

- a.) weather
 - b.) Transformer failure
 - c.) cable failure
- } by three different representatives on three separate communications

② Com Ed is negligent in inability to offer any information about outage after almost 24 hours (telephone hotline)

③ Com Ed is negligent in causing multiple outages in each of the past several years causing unnecessary wear and tear on electrical components

Please clearly state what you want the Commission to do in this case:

Seeking \$350.00 in damages for 24 hours (continuous) without power plus associated costs

Date: 10/10/06
(Month, day, year)

Complainant's Signature [Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Gregory Elam, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) [Signature]

Subscribed and sworn/affirmed to before me on (month, day, year) Oct 10, 2006

Kannikar Siambhakti
Notary Public, Illinois

"OFFICIAL SEAL"
Kannikar Siambhakti
Notary Public, State of Illinois
My Commission Expires 5/24/2008

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.