

ORIGINAL

For Commission Use Only:

Case: 06-0646

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2006-15410

J Parker Jero
932 Birchwood Dr.
Washington, IL 61571-1601

Regarding a complaint by (Person making the complaint): Parker Jero

Against (Utility name): Ameren Cileo

As to (Reason for complaint) Request by "Ameren" for additional money to connect electrical service at 803 W. Peoria St.

in Washington Illinois. 61571.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 932 Birchwood Dr Washington IL 61571-1601

The service address that I am complaining about is 803 W. Peoria St. Washington IL 61571

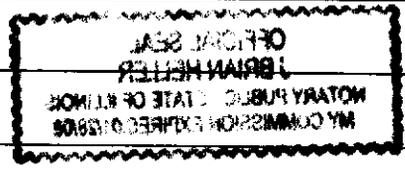
My home telephone is [309] 444-3680

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [309] 219-3680 "cell"

(Full name of utility company) Ameren Cileo (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83.280 section 410.330



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

contacted on my behalf by "CUB" "Citizens Utility Board"

Yes No

Has your complaint filed with that office been closed? contact Person "amy" at 1-800-669-5556 ext 113

Yes No

CHIEF CLERK'S OFFICE
2006 OCT 11 10:39 AM
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

① In April 2006 I contacted 'Ciba' representative at Washington Road location (either Washington or East Peoria address - I don't know) to learn what was required to update a 30amp electrical box at 803 W Peoria St, Washington Ill. (I planned to buy this house.) I asked for personal help at the site as I have never done this before. I was refused the requested personal help. A man handed 2 sheets of instructions & told to locate the larger electrical box where ever I wanted it. as long as it conformed to the instruction sheets. (Paragraphs 2-8 on attached sheets)

Please clearly state what you want the Commission to do in this case:

Cause "Ciba" to abandon request for additional money (\$346.00) for connecting electrical service at 803 W Peoria St, Washington IL 61571

Date: Sept -18-2006
(Month, day, year)

Complainant's Signature Parker Jero

If an attorney will represent you, please give the attorney's name, address, and telephone number.

X

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Parker Jero, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Parker Jero

Subscribed and sworn/affirmed to before me on (month, day, year) 9-21-06

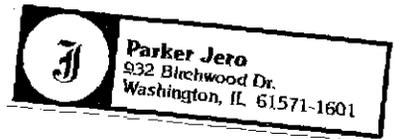
J. Brian Heller
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

Illinois Commerce Commission

Formel Complaint 2006-15410



Page 2

- ② I bought the house at 803 Peoria Street, Washburn IL in late may 2006. I had a 200amp electrical box installed in less than 2 weeks, because I had 60 days to upgrade, or my insurance would be canceled. about 2 weeks later in June the "Celco" representatives OK'd the new box installation inside & outside the house. Up to now no mention of money.
- ③ July 2006 nothing was done
- ④ Aug 3-2006 letter ONLY NOW wanting \$346.⁰⁰ to do the job.
- ⑤ Immediately contacted "CUB" "Citizens Utility Board" for help. - was advised I shouldn't have to pay any extra money.
- ⑥ 2nd letter received from "CUB" on Sept 6-2006. - still want money.
- ⑦ Sept 5-2006 I called "CUB" again & they were surprised "Celco" had done nothing, or they had contacted "CUB" on Aug 16-2006. I also called "Celco" and left message ^{again} about work not being done.
- ⑧ Sept 5-2006 that after noon I was informed, by phone, that the work would be done Sept 7-2006 time unknown. The job was done Sept 7-2006.