

Attachment 7

CLEC Support Services Guide

The GRC "CLEC Support Services Guide" is a guide containing general information identifying the practices, procedures and obligations of both the CLEC and GRC for Ordering, Preordering and Reporting of Troubles, ISP DS-1 Service and Hot Cuts, pursuant to the ICA.

**GALLATIN RIVER / CLEC
SUPPORT SERVICES GUIDE**

**For Preorder, Ordering & Repair Services,
ISP DS-1 Service, and Hot Cuts (LNP)**

Category	Rate Element	Description	Recurring Rate	USOC	NRC
Hot Cut	Ports Out (LNP) (see Pg.11 of CLEC Guide)	Per line - Includes LNP & Port Disconnect	N/A		\$35.00
Ordering	Service Order (not Pre Qual.)	Charge to process Order (up to 7 lines)	N/A		\$25.25
Ordering	Service Order (If Loop is Pre-Qualified)	(see Pre Qual section below - up to 7 Lines)	N/A		\$15.25
Ordering	Central Ofc Conn. Chg.	Line connecting charge (per line)	N/A		\$13.00
Ordering	OSP Interconnection Charge (if request'd)	Outside wk at Term. (per line, not for Install)	N/A		\$31.03
Pre Order	Customer Loop Pre-Qualification	Pre-Qualify one Loop - one request Not a test	N/A		\$15.25
Pre Order	Customer Loop Pre-Qualification	up to 7 Loops, same request	N/A		\$15.25
Resale	Tandem Switching per MOU	Galesburg & Dixon, only	\$0.002147		N/A
Resale	Inter Office Trans - Dedicated DS-1	(Inter Office Facility)	(see GRC tariff, section 7, Spec. Access)		
Services	Trip Charge (not for installs)	Truck roll for Outside Test & Repair	see CLEC Guide pg. 8		\$50.00
Services	Trouble Testing (not for installs)	Test to qualify trbl as ILEC or CLEC, (fm CO)	see CLEC Guide pg. 8		\$35.00
Services	Trouble Isolation and Testing (not for Install)	Charge to qualify trbl as CLEC, (Outside)	see CLEC Guide pg. 8		\$76.53
Services	Loop Rework (2W)	Outside work at Terminal (Non-Test)	N/A		\$31.03
Services	Loop Rework (4W)	Outside work at Terminal (Non-Test)	N/A		\$43.65
Services	911 Interface Link	Links to GRC Selective Router	see 911 Svc Agreement		N/A
Services	ALI Data Base & Maintenance	Per 100 lines	see 911 Svc Agreement		N/A
Line Cond'g	Whole Loop (Flat rate) Ld Coils	Dixon Host (See CLEC Guide pg. 13)	N/A		\$250.00
Line Cond'g	Whole Loop (Flat rate) Ld Coils	Galesburg Host (See CLEC Guide pg. 13)	N/A		\$200.00
Line Cond'g	Whole Loop (Flat rate) Ld Coils	Galesburg Host (See CLEC Guide pg. 13)	N/A		\$250.00
Line Cond'g	Whole Loop (Flat rate) Ld Coils	Pekin Host (See CLEC Guide pg. 13)	N/A		\$175.00
Line Cond'g	Whole Loop (Flat rate) Ld Coils	Pekin Host (See CLEC Guide pg. 13)	N/A		\$250.00
Line Cond'g	Whole Loop (Flat rate) Ld Coils	Other exchange areas not listed (see pg. 13)	N/A		\$300.00
Line Cond'g	Whole Loop (Flat rate) Bridge Taps	All Exchanges (See CLEC Guide pg. 13)	N/A		\$125.00
Dir List	Non-List	applied Per line (Pass Thru)	\$1.00		N/A
Dir List	Non-Pub	applied Per line (Pass Thru)	\$2.00		N/A

Section 4, Table 2: Available Network Elements - Pricing

Category	Rate Element	Note	Recurring Rate	USOC	NRC
Digital Lcl Traffic Arrange	DS-1 (Dialable) ISP Svc	Requires Collo	\$360.00		\$540.00
	To change existing service to ISP-DS1	Records chg only			\$125.00
Host Remote Links	H/R DS-1 Transport (no Collo)	See CLEC Guide pg. 9 to 11	\$198.00		\$400.00
Host Remote Links	H/R DS-3 Transport (No Collo)	See CLEC Guide pg. 9 to 11	\$2,190.00		\$2,900.00
Host Remote Links	H/R DS-1 Transport (Collo Req'd)	See CLEC Guide pg. 9 to 11	\$170.00		\$400.00
Host Remote Links	H/R DS-3 Transport (Collo Req'd)	See CLEC Guide pg. 9 to 11	\$1,405.00		\$2,900.00
Inter Office Transport	DS-1 Transport (Spec. Access)	Ref ICC#2, Sect. 17	\$403.00		\$400.00
Inter Office Transport	DS-3 Transport (Spec. Access)	Ref ICC#2, Sect. 17	\$ 2,200.00		\$3,600.00
ISDN Services	PRI Interface (Competitive)	Per GRC ICC#1 tariff, p 22, S 7.2	\$ 300.00	FCEISBU	\$500.00
	Service Rearrangement	Per GRC ICC#1 tariff, p 22, S 7.2	N/A		\$75.00
Loops	Local Loop (2W analog)	Includes NID	\$17.93		Incl'd w/Ord
Loops	Local Loop (4W analog)	Includes NID	\$35.86		Incl'd w/Ord
Loops	Local Loops DS-1 (Collo Req'd)	Cust Prem - GRC Host See pg 9/11 CLEC Guide	\$181.51		\$ 225.00
Loops	Local Loops DS-3 (Collo Req'd)	Cust Prem - GRC Host (Collo Req'd)	\$1,368.47		\$ 2,900.00
Sub Loops	Local 2 wire loops (from Remotes only)	Cust Prem to GRC Remote (Collo req'd)	\$8.96		\$ 38.25
Sub Loops	local 4 wire loops (from Remotes only)	Cust Prem to GRC Remote (Collo req'd)	\$33.86		\$ 121.25
Sub Loops	Local 2 wire loops (from Remotes only)	Cust Prem to GRC Remote (No Collo)	\$12.90		\$ 38.25
Sub Loops	local 4 wire loops (from Remotes only)	Cust Prem to GRC Remote (No Collo)	\$35.00		\$121.25
Sub Loops	Local DS-3 (from Remotes, on	Cust Prem to GRC Remote (Collo Req'd)	\$486.36		\$650.00
Cross Connects - Elect	DS-3 (per jumper)	At C.O. or Remote (Not Collo)	\$14.00	MRC new	\$45.00
Cross Connect Panel	DSX - DS-1 Jack Panel per panel	Panel Install plus Equipment	\$25.00		\$120.65
Interconnection Trunks	Local Trunks 1 way	DS0 Interface, First Trunk	\$6.00		\$143.85
Interconnection Trunks	Local Trunks 1 way	DS0 Interface, Each Additional Trunk	\$4.00		\$25.46
Interconnection Trunks	Local Trunks 1 way	DS1 Interface, First Trunk	\$12.00		\$151.36
Interconnection Trunks	Local Trunks 1 way	DS1 Interface, Each Additional Trunk	\$8.00		\$1.70
Interconnection Trunks	Local Trunks 2 way	DS0 Interface, First Trunk	no chg		\$143.85
Interconnection Trunks	Local Trunks 2 way	DS0 Interface, Each Additional Trunk	no chg		\$25.46
Interconnection Trunks	Local Trunks 2 way	DS1 Interface, First Trunk	no chg		\$151.36
Interconnection Trunks	Local Trunks 2 way	DS1 Interface, Each Additional Trunk	no chg		\$1.70
Interconnection Trunks	Entrance Facilities	DS-0	\$25.00		\$ 275.00
Interconnection Trunks	Entrance Facilities	DS-1	\$125.00		\$ 350.00
Interconnection Trunks	Entrance Facilities	DS-3	\$1,800.00		\$ 2,500.00

Section 5, Table 3: Cage Less Collo - Pricing (Pg-1)

Collo Cageless Category					
Rate Element	Description	Note	Recurring Rate	USOC	NRC
Application Fee	New site	One time charge per Host switch (includes all subtending Remotes)			\$3,348.15
Augments	Augment Fee - Major	Includes Engineering (requires GRC eng'g and construction)			\$1,104.89
Augments	Augment Fee - Minor	Includes Engineering (Req. minor GRC assistance)			\$334.81
Misc.	Collo Survey & Report				\$150.00
Facility ACTL	Common Language Code	Identifies site w/Industry designation (Actual cost, pass thru)			\$700.00
Site Prep	Initial up to 100 SqFt	Included w/Appl. Fee			N/A
	Incremental, over Initial	Per Sq. Ft add'l.			\$10.00
	Relay Rack	Per Rack (hole drilling - Superstructure Conn.)			\$110.00
Floor Space	Per Square foot occupied	Host (see CLEC Guide for details)	\$5.00		
Floor Space	Per Square foot occupied	Remote (see CLEC Guide for details)	\$7.50		
Rolling Cabinet	Sq. ft. rate for each cabinet.	4 sq. ft. min.(see CLEC Guide)	\$7.50		
Stationary Cabinet			N/A		N/A
Access Card	End/Remote Office Access	per card issued/per person (no Chg for Xfer of Existing card)			\$22.88
Bits Timing	Engineering				\$34.93
	Shielded Cable	Per foot			\$2.97
	Per Port		\$9.06		
Cable Rack	Dedicated	Engineering			\$278.19
Cable Rack	Install Rack	Per Linear Ft space Utilization			\$34.42
Cable Rack	Metallic DS-0 Common	Per Linear Ft space Utilization	\$0.03		
Cable Rack	Metallic DS-1 Common	Per Linear Ft space Utilization	\$0.03		
Cable Rack	Riser Space- dedicated	Per Linear Ft space Utilization + Install charge	\$0.85		\$34.42
Cable Rack	Common (if available)	Engineering	\$0.10		\$155.00
Cable Rack	Metallic DS-1 Common	Per Linear Ft space Utilization (If available)	\$0.10		\$0.01
Cable Rack	Riser Space - common	Per Linear Ft space Utilization (If available)	\$1.00		\$3.00
Cable Rack - Fiber	Common (if available)	Engineering	\$3.00		\$606.30
Cable Space (Rack) Fibe	Fiber Cable Common	Space Utilization (per rack) (add Inner duct, if any)	\$0.12		
Cable Space (Rack) Fibe	Fiber Cable Common	Per Inner Duct Ft. Space Util. (Add Rack space)	\$0.10		
Cable Space (OSP)	Conduit Space - Manhole	Per foot/manhole (manhole to bldg)	TBD		MRC - \$4.89
	Conduit Space - Conduit	Per Linear Ft (feeder/distri)	TBD		MRC - \$0.37
Grounding	Ground Bar (if Required)	Per Bar (provided & Inst. By GRC)			\$1,420.59
	(CLEC may share existing Bar)	Per Attachment to Bar	\$1.00		
DC Power Fac Install	Termination	Per Power Run Plus cable MRC, below)	\$12.90		\$133.12
	Power Cable Pull - Labor	Per Linear Ft (plus cable NRC, below)			\$11.09
	Engineering	Per Project			\$780.19
	Power Feed 40 AMPs	Power, Fuse, Fuse Panel - 40 Amp Breaker	ICB		ICB
	DC power	Per 1 Amp (minimum 10 Amps)	\$10.00		MRC \$9.00/Amp

new
same
66.56
same
\$78.19
\$ 612.87

Attach. 6, Section 5, Table 3: Cage Less Collo - Pricing , Contin'd, Pg-2 8/09/06

Rate Element	Description	Note	Recurring Rate	USOC	NRC
DC Power Fac (Cable)	Power Cable 1/0 (Per/Linear FT.)	(Material & Labor if GRC provides) Plus DC Install elements, above	\$0.77		\$0.77
DC Power Fac (Cable)	Power Cable 2/0 (per Lin. Ft)	(Material & Labor if GRC provides) Plus DC Install elements, above	\$1.11		\$1.11
DC Power Fac (Cable)	Power Cable 3/0 (per Lin. Ft.)	(Material & Labor if GRC provides) Plus DC Install elements, above	\$1.24		\$1.24
DC Power Fac (Cable)	Power Cable 4/0 (per Lin. Ft.)	(Material & Labor if GRC provides) Plus DC Install elements, above	\$1.52		\$1.52
DC Power Fac (Cable)	Power Cable 350M (per Lin. Ft.)	(Material & Labor if GRC provides) Plus DC Install elements, above	\$2.60		\$2.60
DC Power Fac (Cable)	Power Cable 500M (per Lin. Ft.)	(Material & Labor if GRC provides) Plus DC Install elements, above	\$3.63		\$3.63
DC Power Fac (Cable)	Power Cable 750M (per Lin. Ft.)	(Material & Labor if GRC provides) Plus DC Install elements, above	\$5.58		\$5.58
DC Power Fac (Cable)	Power Cable # 6 (per Lin. Ft.)	(Material & Labor if GRC provides) Plus DC Install elements, above	\$0.15		\$0.15
DC Power Fac (Cable)	Power Cable # 8 (per Lin. Ft.)	(Material & Labor if GRC provides) Plus DC Install elements, above	\$0.15		\$0.15
AC Power	208 VAC - 50 Amp	Per Amp used (Eq.Amp X rate) or Actual reading	\$5.21		ICB
AC Power	208 VAC - 30 Amp	Per Amp used (Eq.Amp X rate) or Actual reading	\$5.21		ICB
AC Power	110 VAC - 10 Amp	Per Amp used (Eq.Amp X rate) or Actual reading	\$5.21		ICB
AC Power	110 VAC - 15 Amp	Per Amp used (Eq.Amp X rate) or Actual reading	\$5.21		ICB
AC Power	110 VAC - 20 Amp	Per Amp used (Eq.Amp X rate) or Actual reading	\$5.21		ICB
AC Power	If Not Available	Cost of Construction (ICB)			ICB
Emergency AC Power	AC Protected Power	Per 15 Amp Capacity Required (1 NRC chg per office/site)	\$0.41		\$624.00
Emergency AC Power	AC Protected Power	Per 20 Amp Capacity Required (1 NRC chg per office/site)	\$0.41		\$832.00
Emergency AC Power	AC Protected Power	Per 30 Amp Capacity Required (1 NRC chg per office/site)	\$0.41		\$1,248.00
Cable Facility - Pull	Engineering Costs	Per Project	N/A		\$338.20
Cable Facility - Pull	DS-0, DS-1, DS-3	Per foot Cable Pull - Labor	N/A		\$3.25
Cable Facility - Pull	Per DS-0, Cable Term - Each	per 100 Pr/cable end (GRC terminates)	N/A		\$150.00
Cable Facility - Pull	Per DS-1, Cable Term - Each	per 28 Pr/cable end (GRC terminates)	N/A		\$100.00
Cable Facility - Pull	Per DS-3, Cable Term - Each	Per Coax Termination, per cable end	N/A		\$50.00
Fiber Cable Pull	Engineering	Per project	N/A		\$606.30
Fiber Cable Pull	Place Inner-Duct	Per Linear Ft	N/A		\$2.08
Fiber Cable Pull	Pull Cable	Per Linear Ft	N/A		\$0.93
Fiber Cable Pull	Cable Fire Retardent	Per Occurrence	N/A		\$44.37
Fiber Cable Pull	Fiber Cable Splice	Per Fiber Strand	N/A		\$59.33
Fiber Cable Pull	Fiber Cable Splice	Prep/Splicing	N/A		\$200.00
Facility Termination	DS-0 Cable -	Per 100 Pair Terminal Block, per pair (used to be an MRC)			\$3.13
Facility Termination	DS-1 Cable -	Per 25 Pair (per connector terminated) (used to be an MRC)			\$12.34
Facility Termination	DS-3 Cable -	Per DS-3 (per connector terminated) (used to be an MRC)			\$16.11
Cross Connections	DS-0 Electrical	For Interconnection - For Collocation - Per Pair	\$0.25		\$12.00
Cross Connections	DS-1 Electrical	For Interconnection - For Collocation - Per DS1 Cable	\$1.00		\$22.00
Cross Connections	DS-3 Electrical	For Interconnection - For Collocation - Per DS-3 cable	\$5.00		\$35.00
Shared Collo	Augment Fee (Major)	to engineer and plan cabling and interconnection of CLECs	N/A		\$1,104.89
Shared Collo	Cabling	See applicable rate elements above	Above		Above
Shared Collo	Cross Connect	See applicable rate elements above	Above		Above
Shared Collo	Cable Racking	See applicable rate elements above	Above		Above
Shared Collo	Other construction	Other construction as may be required	ICB		ICB

Section 5, Table 3: Caged Collo - Pricing (Pg-1)

Collo Caged Category	Rate Element	Note	Recurring Rate	USOC	NRC
Application Fee	New site	One time charge per Host switch (includes all subtending Remotes)			\$3,348.15
Augments	Augment Fee - Major	Includes Engineering (requires GRC eng'g and construction)			\$1,104.89
Augments	Augment Fee - Minor	Includes Engineering (Req. minor GRC assistance)			\$334.81
Misc.	Collo Survey & Report				\$150.00
Facility ACTL	Common Language Code	Identifies site w/Industry designation (Actual cost,pass thru)			\$700.00
Site Prep	Initial up to 100 Sq Ft	Included w/Appl. Fee			N/A
	Incremental, over 100 Sq Ft	Per Ft add'l.			\$30.00
Floor Space	Per Square foot occupied	Host (see CLEC Guide for details)	\$5.00		\$11.59 MRC
Floor Space	Per Square foot occupied	Remote (see CLEC Guide for details)	\$7.50		same
Rolling Cabinet	Flat rate for each cabinet.	applied if no other Flr space used (see CLEC Guide)	\$7.50		same
Access Card	End/Remote Office Access	per card/person			\$22.88
Bits Timing	Engineering				\$34.93
	Shielded Cable				\$1.25
	Per Port		\$9.06		
Cable Space (Rack)	Dedicated	Engineering			\$278.19
	Install Rack	Per Linear Ft space Utilization			\$34.42
	Metallic DS-0 Common	Per Linear Ft space Utilization	\$0.10		
	Metallic DS-1 Common	Per Linear Ft space Utilization	\$0.10		
	Riser Space	Per Linear Ft space Utilization	\$1.25		
Cable Space (Rack) Fiber	Fiber Cable Common	Space Utilization (per Sub Duct)	\$0.12		
	Fiber Cable Common	Per Inner Duct Ft. Space Util.	\$0.10		
Cable Space (OSP)	Conduit Space - Manhole	Per foot/manhole (manhole to bldg)	ICB		ICB
	Conduit Space - Conduit	Per Linear Ft (feeder/distri)	ICB		ICB
Cage Enclosure	Cage fencing	Per SqFt Fence			\$8.09
	Cage Gate	Per Gate			\$458.72
Cage Grounding	Ground Bar	Per Bar			\$1,420.59
		Per Attachment	\$1.00		
DC Power Fac	Termination	Per Power Run	\$12.90		\$133.12
	Power Cable Pull - Labor	Per Linear Ft			\$11.09
	Engineering	Per Project			\$780.19
	Power Feed	Power, Fuse, Fuse Panel - 10, 20, 30 &40 Amp Breaker	ICB		ICB
	DC power	Per 1 Amp (minimum 10 Amps)	\$10.00		

Collo Caged Category	Rate Element	Note	Recurring Rate	USOC	NRC
DC Power Fac (Cable)	Power Cable 1/0	Per Linear Ft (Material Only if GRC provides)	\$0.77		\$0.77
	Power Cable 2/0	Per Linear Ft (Material Only if GRC provides)	\$1.11		\$1.11
	Power Cable 3/0	Per Linear Ft (Material Only if GRC provides)	\$1.24		\$1.24
	Power Cable 4/0	Per Linear Ft (Material Only if GRC provides)	\$1.52		\$1.52
	Power Cable 350M	Per Linear Ft (Material Only if GRC provides)	\$2.60		\$2.60
	Power Cable 500M	Per Linear Ft (Material Only if GRC provides)	\$3.63		\$3.63
	Power Cable 750M	Per Linear Ft (Material Only if GRC provides)	\$5.58		\$5.58
	Power Cable # 6	Per Linear Ft (Material Only if GRC provides)	\$0.15		\$0.15
	Power Cable # 8	Per Linear Ft (Material Only if GRC provides)	\$0.15		\$0.15
AC Power	208 VAC - 50 Amp	Per Amp used (Eq.Amp X rate) or Actual reading	\$5.21		
	208 VAC - 30 Amp	Per Amp used (Eq.Amp X rate) or Actual reading	\$5.21		
	110 VAC - 10 Amp	Per Amp used (Eq.Amp X rate) or Actual reading	\$5.21		
	110 VAC - 15 Amp	Per Amp used (Eq.Amp X rate) or Actual reading	\$5.21		
	110 VAC - 20 Amp	Per Amp used (Eq.Amp X rate) or Actual reading	\$5.21		
	If Not Available	Cost of Construction (ICB)			ICB
Emergency Power	AC Protected Power	Per 15 Amp Capacity Required (1 NRC chg per office/site)	\$0.41		\$624.00
Emergency Power	AC Protected Power	Per 20 Amp Capacity Required (1 NRC chg per office/site)	\$0.41		\$832.00
Emergency Power	AC Protected Power	Per 30 Amp Capacity Required (1 NRC chg per office/site)	\$0.41		\$1,248.00
Cable Facility - Pull	Engineering Costs	Per Project			\$338.20
	DS-0, DS-1, DS-3	Per foot Pull - Labor			\$3.33
	Per DS-0, Cable Term - Each	per 100 Pr/cable end (GRC terminates)			\$150.00
	Per DS-1, Cable Term - Each	per 28 Pr/cable end (GRC terminates)			\$100.00
	Per DS-3, Cable Term - Each	Per Coax Termination, per cable end			\$50.00
Fiber Cable Pull	Engineering	Per project			\$606.30
Fiber Cable Pull	Place Inner-Duct	Per Linear Ft			\$1.36
Fiber Cable Pull	Pull Cable	Per Linear Ft			\$0.93
Fiber Cable Pull	Cable Fire Retardent	Per Occurrence			\$44.37
Fiber Cable Pull	Fiber Cable Splice	Per Fiber Strand			\$59.33
Fiber Cable Pull	Fiber Cable Splice	Prep/Splicing			\$200.00
Facility Termination	DS-0 Cable - Material	Per 100 Pair cable	\$3.13		
Facility Termination	DS-1 Cable - Material	Per 25 Pair	\$12.34		
Facility Termination	DS-3 Cable - Material	Per DS-3	\$16.11		
Cross Connections	DS-0 Electrical	For Interconnection	\$2.50		
	DS-1 Electrical	For Interconnection	\$47.50		
	DS-3 Electrical	For Interconnection	\$149.00		
Shared Collo	Augment Fee (Major)	to engineer and plan cabling and interconnection of CLECs	N/A		\$1,104.89
Shared Collo	Cabling	See applicable rate elements above	Above		Above
Shared Collo	Cross Connect	See applicable rate elements above	Above		Above
Shared Collo	Cable Racking	See applicable rate elements above	Above		Above
Shared Collo	Other construction	Other construction as may be required	ICB		ICB

Attach. 6, Pricing Schedule
 Aug. 9, 2006 For Essex Communications



Section 6, Table 4: Miscellaneous Items - Pricing

Category	Rate Element	Note	Recurring Rate	USOC	NRC
Labor Rates	Basic Time Bus, Day/Tech	1st 1/2 Hr or fraction	\$40.00		
		Ea. Add'l 1/2 or Fraction	\$30.00		
	Overtime - Bus Day	1st 1/2 Hr or fraction	\$50.00		
		Ea. Add'l 1/2 or Fraction	\$40.00		
	Overtime - Non-Bus Day	1st 1/2 Hr or fraction	\$60.00		
		Ea. Add'l 1/2 or Fraction	\$50.00		
GRC provided Cable	Cable Rates (DSO)	100 Pr per 100 ft cable/foot	N/A		\$2.12
	Cable Rates (DSO)	25 Pr. Per 100ft cable/foot	N/A		\$1.33
	Cable Rates (DS-1)	DS-1 28 Pr Per 100 ft/foot	N/A		\$1.06
	Cable Rates (DS-3)	DS-3 Coax per Linear Ft	N/A		\$1.23
	Cable Rates (CAT-5)	Shielded Cable Per ft	N/A		\$0.65
GRC Provided	Terminal Blocks	150 pair (plus T&E for Install)			\$81.29
	Terminal Blocks	25 pair (RJ 21X) (plus T&E for Install)			\$35.00
Line retermination	Hot Cut	Part of LNP process, per line	N/A		\$35.00

GALLATIN RIVER / CLEC SUPPORT SERVICES GUIDE

**For PreOrder, Ordering & Repair Services,
ISP- DS-1 Service and Hot Cuts (LNP) Procedure**

**For
Essex Communications**

August 8, 2006

GRC-Essex CLEC
Services Guide-Final

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GALLATIN RIVER / CLEC SUPPORT SERVICES GUIDE

In all cases the Interconnection Agreement (ICA) is the overriding document for purposes of interconnection and obligations of interconnecting carriers. This guide consisting of general information is provided as a resource for defining the practices, procedures and obligations of GRC & CLEC for ordering, preordering and repair of services and facilities pursuant to The ICA.

PROVISIONING: All activities associated with establishing service of the types defined in the agreement between Gallatin River (GRC) and the CLEC

1. PRE-ORDER PROCESSING

CLEC REQUIREMENTS

- Authorized CLEC agent will send e-mail to Gallatin River to the following address, grtc@gallatinriver.com with a copy of the "LOOP QUESTIONNAIRE", which is attached herein, answering questions 1 through 10. See ATTACHMENT 1 "LOOP QUESTIONNAIRE" (LQ)

GALLATIN RIVER REQUIREMENTS

- GRC will verify the receipt of the e-mail by timely return of a verification e-mail to CLEC
 - A GRC Business Service Representative (BSR) will route the request to the GRC Assignment Group for procurement of the facility and to provide the required loop qualification information required to answer question 11 of the "LOOP QUESTIONNAIRE".
 - Once the LOOP QUESTIONNAIRE is completed, the information will be routed back to the Business Service Reps (BSR's)
 - The BSR's will e-mail the completed LQ back to the CLEC within 24 Hrs. of receipt.
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2. ORDER PROVISIONING

CLEC REQUIREMENTS

- Upon receipt of the LQ the CLEC will review the LQ and make the determination whether to proceed with ordering the service.
- The CLEC will complete the Local Service Request with the information required on the LSR including approval to bill for any required loop conditioning - See ATTACHMENT 2, "LOCAL SERVICE REQUEST" (LSR).
- Authorized CLEC agent will send an e-mail to Gallatin River to the following address, grtc@gallatinriver.com with a copy of the LSR form attached. (see note below).

The desired LSR form is available from and can be reproduced only after obtaining the express written permission of the "Alliance for Telecommunications Industry Solutions" (ATIS). Permission to reproduce may be obtained by contacting Mike Nichols, OFB Manager, c/o ATIS 1200 G Street NW, Suite 500, Washington DC 20005 Telephone number: 202-434-8822

GALLATIN RIVER REQUIREMENTS

- Upon processing the order, the BSR confirms the order number, the due date (subject to change if conditioning is required), and provides the circuit ID to CLEC via e-mail. The BSR also routes the order to all impacted GRC departments, including the assignment center, the Central Office and Outside Plant Department.
 - The Assignment Center assigns the facility and processes the order through GRC's internal system (PORTA) for dispatch. If conditioning is required, the outside plant supervisor is notified and a schedule for conditioning is established to provide for the required work activity.
 - GRC processes the order for completion on the CLEC desired due date, unless circumstances arise that require additional work. The CLEC will be notified as soon as possible if the due date needs to change.
 - Upon order completion, the order will be closed and the billing effective date will be the order due date. Any charges for conditioning will be routed back to the BSR's and billed per the Interconnection Agreement.
-

3. OTHER PROVISIONING: BONA FIDE REQUEST (BFR) for Non-standard Requests

CLEC REQUIREMENTS

- An authorized CLEC agent will send a BFR via certified mail to GRC Industry Relations (include address here). This letter should contain specific information as to what service is being requested, location, space requirements, and any technical requirement necessary to allow Gallatin River to evaluate and respond.
- Upon GRC's written confirmation of CLEC's BFR, the CLEC will respond with written acceptance or rejection of GRC's proposal within 5 business days.

GALLATIN RIVER REQUIREMENTS

- Upon receipt of CLEC's BFR, GRC will review and acknowledge receipt of the BFR and will identify a single point of contact and may make a request for any additional information necessary to complete the evaluation. GRC's response will be within (5) business days from receipt of CLEC's BFR. GRC will, within (30) business days provide a written proposed price for the service and an availability date or an explanation as to why Gallatin can not meet the request.
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**Ordering & Pre-Order process
and
Applicable Rates Menu**

The purpose of this document is to explain the process by which Carriers Interconnecting to Gallatin can “pre-qualify” loops for service, Order Loops for service and the applicable rate elements and rates pursuant to Pre-Ordering and Ordering Loops for service by the Interconnected (CLEC) Carrier.

PREORDERING Process: Gallatin (GRC) will accept Pre-order qualification requests as follows: CLEC emails a “Loop Condition Request” to Gallatin at , grtc@gallatinriver.com that includes for each Loop/Line; Each order is limited to a maximum of 7 loops/lines. Each Loop/Line must include the following;
Customer Telephone number
Customer Address
Customer Name

GRC will acknowledge receipt of the request or reject the request and give reasons therefore within 24 hours. Within 3 days of receiving a complete and accurate request GRC will report by email the following data on the loop(s); length of loop, number of load coils, number of bridge taps. Pursuant to the ICA, (Attach. 6, sect. 3, Table 1, Network Elements), with Gallatin that establishes the following;

Rate element and rate applicable to Pre-Ordering:

Pre-Order Qualification: \$15.25 per Request (max of 7 lines), Otherwise the rate is \$15.25 per Loop. Ref. *Attachment 6, Section 3, Table 1*

ORDERING of Service: CLEC emails a Service Order to Gallatin that contains customer name, customer address and customer telephone number and type of service ordered. Up to 7 orders may be submitted in a single email. If line conditioning is also ordered (removal of bridge taps, load coils) GRC will complete the line conditioning within 8 days of receipt of the Service Order unless meeting this timeframe is not technically feasible, physically impossible to undertake or facilities are not available. Pursuant to the ICA Attach. 6, sect. 3, Table 1, Services). If no Line conditioning is required, then the Service Order shall be completed with 3 days after determining that Line conditioning is not required. The charges for line conditioning are as follows;

**Rate elements and rates applicable to Line Conditioning (Line Pre qualification)
and for Ordering of Service:**

Please refer to Pricing schedule *Attachment 6, Section 3, Table 1*

ORDERING: Service Order charge of \$15.25 per request (up to 7 lines) apply, if the Pre Order charge has been applied, otherwise the standard Service Order charge of \$25.25 per request (max 7 lines) is applicable.

Central Office Connection charge: \$13. 00 is applicable.
Outside Plant Interconnection: \$31.03 if applicable.
Ref. *Attachment 6, Section 3, Table 1*

LOOP QUESTIONNAIRE

CLEC LOOP QUESTIONNAIRE:

This questionnaire must be completed for each loop.

Items 1-10 must be completed by the CLEC. Item 11 will be provided by Gallatin River.

1. Do you have an existing Interconnection Agreement with Gallatin River? Yes ___ No ___
2. Does the loop terminate in equipment collocated in a Gallatin end Office? Yes ___ No ___
3. Specify the CLLI code of the terminating Gallatin end office. _____
4. Please provide details as to the intent of use for the loop, including the industry standard codes indicating the type of service to be deployed. _____

5. Please provide the existing TN at customer address where the loop will terminate. _____
6. Please provide the existing customer address for the location where the loop will terminate. _____

7. Will an existing loop be used for the service? Yes _____ No _____
8. If yes to item 7, please provide copy of signed LOA for removal of dial tone (if applicable).
9. Please provide details of the type, model and manufacturer of the equipment on which the Loop will terminate. _____
10. If the Loop is to be used for enhanced technologies (e.g. ADSL, HDSL, ISDN, etc.), please provide documentation as to the equipment's adherence to T1.417 guidelines.

-
11. Loop qualification results: _____
All minimum loop requirement information will be provided in keeping with applicable FCC rulings. In some instances the requirement will be non-applicable or can be provided by a special request from the CLEC. The CLEC may request additional loop qualifications and be billed per the ICA.

Composition of available loop material: _____
Existence, location and type of electronic or other equipment on the loop: Examples would be remote concentrators, bridged taps, load coils, pair gain devices, range extenders; _____

Loop length when available: _____
Electrical parameters of the loop if available: _____
Loop conditioning requirements if available: _____

Please submit this loop questionnaire information to Gallatin at email grtcbus@gallatinriver.com or fax to 309-346-1064.