

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

7005 AUG 10 A 1

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 06-0571

ORIGINAL

Regarding a complaint by (Person making the complaint): Kathleen Marie Miller

Against (Utility name): PEOPLES ENERGY

As to (Reason for complaint) AN AMOUNT OF \$1485.37 WAS TRANSFERRED TO MY BILL FROM A PROPERTY WHICH I DO/DID NOT OWN OR RESIDE.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1843 N NORMANDY AVENUE CHICAGO, IL 60707

The service address that I am complaining about is 1843 N NORMANDY AVENUE, CHICAGO, IL 60707

My home telephone is (773) 672-9111

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 531-2563

(Full name of utility company) PEOPLES ENERGY CORPORATION (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) I HAVE LIVED AT 1843 N. NORMANDY SINCE 1988, I AM PURCHASING THIS PROPERTY AND THIS IS MY ONLY RESIDENCE.
- 2) I RECEIVED MY MARCH 26, 2001 GAS BILL AND THERE WAS A "TRANSFERRED IN FINAL BILL" AMOUNT ON MY BILL FOR THE AMOUNT OF \$1,485.37.
- 3) THE DAY I RECEIVED THIS BILL I CONTACTED THE GAS COMPANY AND SPOKE WITH M. PEREZ, SHE STATED THE CHARGES WERE FOR PROPERTY LOCATED AT 957 N. CENTRAL PARK AVE IN CHICAGO.

SEE ATTACHED

Please clearly state what you want the Commission to do in this case:

I WOULD LIKE THIS AMOUNT INCLUDING LATE FEES REMOVED FROM MY BILL. I WOULD LIKE MY CREDIT BUREAU REPORT TO BE CORRECTED.

Date: August 17, 2006
(Month, day, year)

Complainant's Signature Kell MZ

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

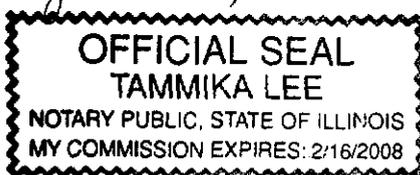
A notary public must witness the completion of this part of the form.

I, Kathleen M. Miller, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Kell MZ

Subscribed and sworn/affirmed to before me on (month, day, year) August 17, 2006.

Tammika Lee
Notary Public, Illinois



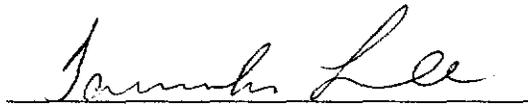
NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

PAGE 2

- 4) I informed M. Perez that I have never lived at 957 N. Central Park, Chicago, IL. Nor had I ever had any financial interest in this property.
- 5) I have provide the Gas Co. with settlement statements and closing documents from a sale of 957 N. Central Park, which was sold in February 2000 showing that I did not own this property and had no financial interest in this property.
- 6) I have spoken with dozens of people at the Gas Company and have documented my contact with them. I have names dates and times of persons I have spoken with to try to resolve this issue. I have supplied them with documentation substantiating my claim.
- 7) I have asked for written documentation or any proof from the Gas Company showing that I lived or owned the property located at 957 North Central Park. I have gotten nothing from the Gas Company as proof of their claim.


Signature

8-17-06
Date


Notary

