

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

2005 JUN 30 AM 11:23
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 06-0475

ORIGINAL

Regarding a complaint by (Person making the complaint): JAMES FRANSEN

Against (Utility name): COMMONWEALTH EDISON

As to (Reason for complaint) IMPROPER INSTALLATION OF COMMONWEALTH EDISON
ELECTRIC CABLE THAT CAUSED A BREAK IN MY SEWER LINE

in HOMER GLEN Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 15006 S. WOODCREST AVE, HOMER GLEN, IL 60491

The service address that I am complaining about is SAME

My home telephone is (708) 301-5910

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 301-5910

(Full name of utility company) COMMONWEALTH EDISON (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-CHAPTER 1, SUBCHAPTER B, SECTION 305.20 - SAFETY OF COM ED'S LINE INSTALLATION

83-CHAPTER 1, SUBCHAPTER B, SECTION 305.90 - COM ED'S PLACEMENT OF LINE

83-CHAPTER 1, SUBCHAPTER B, SECTION 265.30 - COM ED UNABLE TO LOCATE ELECTRIC LINE,
AND MAINTAIN ACCURATE RECORDS OF ITS
LINE PLACEMENT

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) COMMONWEALTH EDISON'S (COM ED) INSTALLATION IN 1986 OF THEIR ELECTRIC CABLE BROKE THE SEWER LINE THAT RUNS FROM MY HOME TO THE STREET.
- 2) I BECAME AWARE OF THE PROBLEM IN APR '05 WHEN A PORTION OF THE GROUND NEXT TO MY HOME COLLAPSED, AND WE DUG OUT THE AREA.
- 3) I REPORTED IT TO COM ED IN APR '05, AND FILED A CLAIM WITH COM ED IN JUN '05. COM ED DENIED IT, AND GAVE A HOST OF REASONS FOR THEIR DENIAL, RANGING FROM COM ED NOT HAVING RECORDS GOING BACK TO 1986 TO COM ED STATING THAT THEY MAY NOT HAVE INSTALLED THE ELECTRIC CABLE.
- 4) I HAVE MADE INQUIRIES BY TELEPHONE TO VARIOUS PARTIES REGARDING THE REASONS GIVEN BY COM ED FOR THE DENIAL, AND HAVE RECEIVED VERBAL INFORMATION THAT CONTRADICTS COM ED'S REPLIES.
- 5) I HAVE FILED AN INFORMAL COMPLAINT WITH THE ICC, AND A COMPLAINT WITH THE ILLINOIS ATTORNEY GENERAL'S OFFICE.

PLEASE SEE ENCLOSURES FOR FURTHER DETAILS

Please clearly state what you want the Commission to do in this case:

I AM SEEKING REIMBURSEMENT FROM COM ED FOR REPAIRS OF THE BROKEN SEWER LINE IN THE AMOUNT OF \$1,200.00

Date: June 28, 2006
(Month, day, year)

Complainant's Signature James Franzen

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

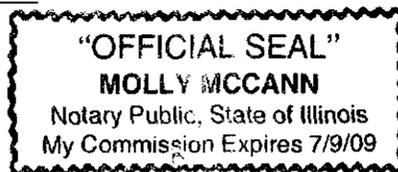
A notary public must witness the completion of this part of the form.

I, JAMES FRANZEN, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) James Franzen

Subscribed and sworn/affirmed to before me on (month, day, year) 6-29-06

Molly McCann
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.