

APPENDIX WHITE PAGES (WP)

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**APPENDIX WP
(WHITE PAGES DIRECTORY)**

1. INTRODUCTION

- 1.1 This Appendix sets forth the terms and conditions for White Pages Directory Services provided by AT&T ILLINOIS to Insight. The terms and conditions for White Pages Directory Services being provided for Insight's resale end user customers are set forth in Appendix Resale.

2. SERVICE PROVIDED

- 2.1 AT&T ILLINOIS publishes alphabetical White Pages (WP) directories for its geographic local service areas. Insight provides local exchange telephone service and wishes to include listing information for its end users in the appropriate AT&T ILLINOIS WP directories.
- 2.2 Insight also desires distribution to its end users of the WP directories that include listings of Insight's end users.
- 2.3 AT&T ILLINOIS will include in appropriate WP directories the primary alphabetical listings of all Insight end users located within the local directory scope.
- 2.4 When Insight provides its subscriber listing information to AT&T ILLINOIS listings database, Insight will receive for its end user, one primary listing in AT&T ILLINOIS WP directory and a listing in AT&T ILLINOIS' directory assistance database.
- 2.5 Insight shall furnish to AT&T ILLINOIS, in a form acceptable to both Parties, subscriber-listing information pertaining to Insight end users located within the local directory scope, along with such additional information as AT&T ILLINOIS may require to prepare and print the alphabetical listings of said directory. Insight will submit listing information within one (1) business day of installation, disconnection or other change in service (including change of non-listed or non-published status) affecting the directory assistance database or the directory listing of an Insight end user. Insight must submit all listing information intended for publication by the directory close date. Both parties will use commercially reasonable efforts to ensure the accuracy of the submission and processing of the listing updates.
- 2.6 Insight may provide its subscriber listing information to AT&T ILLINOIS for inclusion in the WP directory via either a mechanical or manual feed of the listing information to AT&T ILLINOIS' directory listing database. Insight agrees to submit all listing information via only a mechanized process within six (6) months of the effective date of this Appendix.
- 2.6.1 Upon Insight's request sixty (60) calendar days prior to the directory close date for a particular directory, AT&T ILLINOIS shall make available to Insight forty-five (45) calendar days prior to the directory close date for that directory, either electronically or manually its subscriber listings as such listings are to appear in the directory. AT&T ILLINOIS will accept standing requests for this report. Insight shall review this listing information and shall submit to AT&T TEXAS any necessary additions, deletions or modifications prior to the directory close date.
- 2.7 DIRECTORIES
- 2.7.1 AT&T ILLINOIS shall direct its directory publishing affiliate to offer delivery of newly published White Pages directories to Insight's end user customers pursuant to terms and conditions agreed to by the publishing affiliate and Insight.
- 2.7.2 Intentionally Omitted

- 2.7.3 AT&T ILLINOIS has no obligation to warehouse WP directories for Insight or provide WP directories to Insight's end users subsequent to the annual distribution of newly published directories.
- 2.7.4 Insight may arrange for additional directory distribution and other services with AT&T ILLINOIS' directory publishing affiliate.
- 2.8 AT&T ILLINOIS shall direct its directory publishing affiliate to offer Insight the opportunity to include in the "Information Pages", or comparable section of its White Pages directories (covering the territory where Insight is certified to provide local service), information provided by Insight for Insight's installation, repair, customer service and local sales office information and, where required by regulatory bodies, payment address. Such information shall appear in the same manner as such information appears for AT&T ILLINOIS and other LECs. AT&T ILLINOIS' directory publishing will include such Insight information in the "Information Pages" pursuant to terms and conditions agreed to by the publishing affiliate and Insight and will administer the charges, if any, for the inclusion of such information, which will be calculated on the same basis as the charges, if any, charged to AT&T ILLINOIS.

3. USE OF SUBSCRIBER LISTING INFORMATION

- 3.1 AT&T ILLINOIS agrees to serve as the single point of contact for all independent and third party directory publishers who seek to include Insight's subscriber listing information in an area directory, and to handle Insight's subscriber listing information in the same manner as AT&T ILLINOIS' subscriber listing information. In exchange for AT&T ILLINOIS serving as the single point of contact and handling all subscriber listing information equally, Insight authorizes AT&T ILLINOIS to include and use Insight subscriber listing information provided to AT&T ILLINOIS pursuant to this Appendix in AT&T ILLINOIS' WP directory, AT&T ILLINOIS' directory assistance databases, and to provide Insight subscriber listing information to directory publishers. Included in this authorization is release of Insight listings to requesting competing carriers as required by Section 271(c)(2)(B)(vii)(II) and Section 251(b)(3). Also included in this authorization is AT&T ILLINOIS' use of Insight's subscriber listing information in AT&T ILLINOIS' directory assistance, directory assistance related products and services, and directory publishing products and services.
- 3.2 AT&T ILLINOIS further agrees not to charge Insight for serving as the single point of contact with independent and third party directory publishers, no matter what number or type of requests are fielded. In exchange for the handling of Insight's subscriber list information to directory publishers, Insight agrees that it will receive no compensation for AT&T ILLINOIS' receipt of the subscriber list information or for the subsequent release of this information to directory publishers. Such Insight subscriber list information shall be intermingled with AT&T ILLINOIS' subscriber list information and the subscriber list information of other companies that have authorized a similar release of their subscriber list information by AT&T ILLINOIS.
- 3.3 Each time a third party publisher requests Insight's listings, Insight shall not be required to submit a letter of authorization.

4. PRICING

- 4.1 Intentionally Omitted.
- 4.2 Where a Insight end user requires foreign, enhanced or other listings in addition to the primary listing to appear in the WP directory, AT&T ILLINOIS will assess Insight a charge for such listings in accordance with Appendix Pricing. An additional charge applies when Insight wishes to list an end user in AT&T ILLINOIS directory assistance database but does not wish to have its end-user listed in AT&T ILLINOIS' WP directory. In addition, for those Insight end users served by Insight via AT&T ILLINOIS unbundled switch port, Insight may elect to have its end user unlisted and the listing not published in AT&T ILLINOIS' WP directory for those nonpublished, nonlisted services at rates in accordance with Appendix Pricing.