

STATE OF ILLINOIS

ILLINOIS COMMERCE COMMISSION

OnFiber Carrier Services, Inc.,)
In the Matter of the Application of) Docket No. 00-266
OnFiber Carrier Services, Inc.)
For a Certificate of Service Authority to)
Resell Local and Interexchange)
Telecommunications Services Within the)
State of Illinois and for a Certificate of)
Interexchange Service Authority within)
the State of Illinois.)

APPLICATION FOR CERTIFICATE TO BECOME A TELECOMMUNICATIONS CARRIER

GENERAL.

1. Applicant's Name (including d/b/a, if any) FEIN# 77-0528655
OnFiber Carrier Services, Inc.

Address: 10201 Bubb Road
Cupertino, CA 95014

2. Authority Requested: (Mark all that apply) X 13-403 X 13-404 X 13-405

3. Request for waivers/variances: In applications for exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting.

X Part 710 X Part 735 X Section 735.180 X Other

6. In what area of the state does the Applicant propose to provide service?
Initially, the Chicago Metro Area

7. Please attach a sheet designating contact persons to work with Staff on the following:
issues relating to processing this application
consumer issues

ILL. C. C. DOCKET NO. 00-266
Applicant Exhibit No. 2
Witness
Date 7-2 Reporter and

customer complaint resolution
technical and service quality issues
"tariff" and pricing issues
9-1-1 issues
security/law enforcement

Please identify each person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address, if any.

See Attachment 1

Please check type of organization?

Individual Corporation
 Partnership Date Corporation was formed 1-18-00
In what state? Delaware
 Other (Specify)

Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

See Attachment 2

List jurisdictions in which Applicant is offering service(s).

See Attachment 3

Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

Yes (Please provide details) No

Have there been any complaints against the Applicant in any other jurisdiction?

Yes No

If Yes, describe fully. _____

Will the Applicant keep its books and records in Illinois? Yes No
If No, permission pursuant to 83 Ill. Adm. Code Part 250 needs to be requested.

MANAGERIAL.

Please attach evidence of the Applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

See Attachment 4

List officers of Applicant.

Jagdeep Singh	Kirk Wampler
Steve O'Hara	Ned Ruffin
Mike Guess	Ron Kramer
	Robert Lerner

Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services?

 Yes X No

If Yes, list entity. _____

How will Applicant bill for its services? See Attachment 5

How does Applicant propose to handle service, billing, and repair complaints?

See Attachment 6

Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? X Yes No

What telephone number(s) would a customer use to contact your company?

877-2-663-4237

What are your procedures to prevent unauthorized "slamming" of customers?

Although direct solicitation of customers is not planned, should OnFiber engage in such activity, it will abide by all federal and Illinois laws and regulations on slamming.

If granted authority to operate as a local exchange carrier, will the Applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 735, 755, 756, 757, 770 and 772?

To the extent such Code Sections are applicable, OnFiber will comply with these Sections.

Will the Applicant sign and return membership forms to the Universal Telephone Assistance Corporation and the Illinois Telecommunications Access Corporation?

Yes No

FINANCIAL.

Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of Applicant's financial resources and ability to provide service.

OnFiber has submitted such financial information to staff under seal and under separate cover.

TECHNICAL.

Does Applicant utilize its own equipment and/or facilities? Yes No

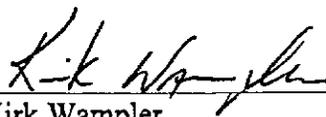
Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, local service).

Data Services

Will technical personnel be available at all times to assist customers with service problems? Yes No

If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1996, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "O" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?

Yes No



Kirk Wampler
OnFiber Carrier Services, Inc.
10201 Bubb Road
Cupertino, CA 95014

VERIFICATION

This Application shall be verified under oath.

OATH

State of California)
) ss.
County of Santa Clara)

Kirk Wampler makes oath and states that he is Vice President of Fiber Acquisitio
(Insert here name of affiant) (Insert the official title of affiant)

of OnFiber Carrier Services, Inc. that he has examined the
(Insert here the exact legal title or name of the Applicant)

foregoing application and that to the best of his knowledge, information and belief, all statements of fact contained therein are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth herein.

Kirk Wampler
(Signature of affiant)

Subscribed and sworn to before me, a Notary Public/ Terri Bouley
(Title of person authorized to administer oaths)

in the State and County above named, this 14th day of July 2000

Terri Bouley
(Signature of person authorized to administer oath)



Attachment 1

Response to Application Question 7

At this time the contact person for all identified areas is Kirk Wampler, Vice President of Fiber Acquisition. Mr. Wampler, however, may direct ICC staff to others at OnFiber to respond to specific inquires. Mr. Wampler's contact information is:

Kirk Wampler
Vice President Fiber Acquisition
OnFiber Carrier Services, Inc.
10201 Bubb Road
Cupertino, CA 95014
408-865-6200 (voice)
408-572-5373 (fax)
kwampler@onfiber.com (e-mail)

State of Delaware

Office of the Secretary of State

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED ARE TRUE AND CORRECT COPIES OF ALL DOCUMENTS ON FILE OF "ONFIBER CARRIER SERVICES, INC." AS RECEIVED AND FILED IN THIS OFFICE.

THE FOLLOWING DOCUMENTS HAVE BEEN CERTIFIED:

CERTIFICATE OF INCORPORATION, FILED THE TWENTIETH DAY OF OCTOBER, A.D. 1999, AT 9 O'CLOCK A.M.

RESTATED CERTIFICATE, CHANGING ITS NAME FROM "STELLAR JUNCTION, INC." TO "ONFIBER CARRIER SERVICES, INC.", FILED THE EIGHTEENTH DAY OF JANUARY, A.D. 2000, AT 9 O'CLOCK A.M.



Edward J. Freel, Secretary of State

3113915 8100H

001048807

AUTHENTICATION: 0228409

DATE: 02-01-00

CERTIFICATE OF INCORPORATION
OF
STELLAR JUNCTION, INC.

ARTICLE I

The name of the corporation is STELLAR JUNCTION, INC. (the "Corporation").

ARTICLE II

The address of the Corporation's registered office in the State of Delaware is 1013 Centre Road, Wilmington, DE 19805, County of New Castle. The name of its registered agent at such address is Corporation Service Company.

ARTICLE III

The purpose of the Corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of Delaware.

ARTICLE IV

The aggregate number of shares which the Corporation shall have authority to issue is 20,000,000 shares of capital stock all of which shall be designated "Common Stock" and have a par value of \$0.001 per share.

ARTICLE V

The Board of Directors of the Corporation is expressly authorized to make, alter or repeal Bylaws of the Corporation.

ARTICLE VI

Elections of directors need not be by written ballot unless otherwise provided in the Bylaws of the Corporation.

ARTICLE VII

(A) To the fullest extent permitted by the Delaware General Corporation Law, as the same exists or as may hereafter be amended, a director of the Corporation shall not be personally liable to the Corporation or its stockholders for monetary damages for breach of fiduciary duty as a director.

(B) The Corporation shall indemnify to the fullest extent permitted by law any person made or threatened to be made a party to an action or proceeding, whether criminal, civil, administrative or investigative, by reason of the fact that he, his testator or intestate is or was a director or officer of the Corporation or any predecessor of the Corporation, or serves or served at any other enterprise as a director or officer at the request of the Corporation or any predecessor to the Corporation.

(C) Neither any amendment nor repeal of this Article VII, nor the adoption of any provision of the Corporation's Certificate of Incorporation inconsistent with this Article VII, shall eliminate or reduce the effect of this Article VII in respect of any matter occurring, or any action or proceeding accruing or arising or that, but for this Article VII, would accrue or arise, prior to such amendment, repeal or adoption of an inconsistent provision.

ARTICLE VIII

The name and mailing address of the incorporator are as follows:

Cathey L. Edwards
Venture Law Group
2800 Sand Hill Road
Menlo Park, CA 94025

Executed this 20th day of October, 1999.



Cathey L. Edwards, Incorporator

AMENDED AND RESTATED
CERTIFICATE OF INCORPORATION

OF

STELLAR JUNCTION, INC.

The undersigned hereby certifies that:

1. She is the incorporator, duly appointed of STELLAR JUNCTION, INC., a Delaware corporation.
2. The Certificate of Incorporation of this corporation was originally filed with the Secretary of State of Delaware on October 20, 1999.
3. As of the date of this Certificate, this corporation has not received any payment for any of its stock.
4. The Certificate of Incorporation of this corporation shall be amended and restated to read in full as follows:

ARTICLE I

The name of the corporation is ONFIBER CARRIER SERVICES, INC. (the "Corporation").

ARTICLE II

The address of the Corporation's registered office in the State of Delaware is 1013 Centre Road, Wilmington, DE 19805, County of New Castle. The name of its registered agent at such address is Corporation Service Company.

ARTICLE III

The purpose of the Corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of Delaware.

ARTICLE IV

The aggregate number of shares which the Corporation shall have authority to issue is One Thousand (1,000) shares of capital stock all of which shall be designated "Common Stock" and have a par value of \$0.001 per share.

ARTICLE V

The Board of Directors of the Corporation is expressly authorized to make, alter or repeal Bylaws of the Corporation.

ARTICLE VI

Elections of directors need not be by written ballot unless otherwise provided in the Bylaws of the Corporation.

ARTICLE VII

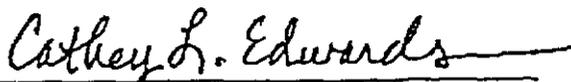
(A) To the fullest extent permitted by the Delaware General Corporation Law, as the same exists or as may hereafter be amended, a director of the Corporation shall not be personally liable to the Corporation or its stockholders for monetary damages for breach of fiduciary duty as a director.

(B) The Corporation shall indemnify to the fullest extent permitted by law any person made or threatened to be made a party to an action or proceeding, whether criminal, civil, administrative or investigative, by reason of the fact that he, his testator or intestate is or was a director or officer of the Corporation or any predecessor of the Corporation, or serves or served at any other enterprise as a director or officer at the request of the Corporation or any predecessor to the Corporation.

(C) Neither any amendment nor repeal of this Article VII, nor the adoption of any provision of the Corporation's Certificate of Incorporation inconsistent with this Article VII, shall eliminate or reduce the effect of this Article VII in respect of any matter occurring, or any action or proceeding accruing or arising or that, but for this Article VII, would accrue or arise, prior to such amendment, repeal or adoption of an inconsistent provision."

The foregoing First Amended and Restated Certificate of Incorporation has been duly adopted by this corporation's Incorporator in accordance with the applicable provisions of Section 241 and 245 of the General Corporation Law of the State of Delaware.

Executed at Menlo Park, California, January 18, 2000.



Cathey Edwards, Incorporator

State of Illinois
Office of
The Secretary of State

Whereas, APPLICATION FOR CERTIFICATE OF AUTHORITY TO TRANSACT BUSINESS IN THIS STATE OF ONFIBER CARRIER SERVICES, INC. INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE HAS BEEN FILED IN THE OFFICE OF THE SECRETARY OF STATE AS PROVIDED BY THE BUSINESS CORPORATION ACT OF ILLINOIS, IN FORCE JULY 1, A.D. 1984.

Now Therefore, I, Jesse White, Secretary of State of the State of Illinois, by virtue of the powers vested in me by law, do hereby issue this certificate and attach hereto a copy of the Application of the aforesaid corporation.

In Testimony Whereof, I hereto set my hand and cause to be affixed the Great Seal of the State of Illinois at the City of Springfield, this 23RD day of MARCH A.D. 2000 and of the Independence of the United States the two hundred and 24TH



Jesse White

Secretary of State

Attachment 3

Response to Application Question re: Approvals in other Jurisdictions

OnFiber has been obtained approval to provide telecommunications services in the following jurisdictions:

Washington
Texas
California
Minnesota

Pennsylvania
Massachusetts
Ohio
Deleware

NewYork
Wisconsin
Colorado

Attachment 4

Jagdeep Singh, Co-Founder and CEO of OnFiber, Mr. Singh co-founded Lightera Networks, where he served as President and CEO. Lightera's product was an intelligent optical core switch enabling highly scalable, flexible, and reliable optical backbone networks. After Ciena Corporation acquired Lightera, Mr. Singh stayed on as the President and General Manager of Ciena Corporation's Core Switching Division (CSD), and served on Ciena's Board of Directors. Prior to founding Lightera, Mr. Singh was a venture partner at the venture capital firm InterWest Partners, focusing on investments in the data communications and telecommunications sector. Before joining InterWest, Mr. Singh founded AirSoft, Inc. where he was President and CEO. Shiva Corporation acquired AirSoft and he remained with the company as the Vice President of Technology Strategy. He has also held technical and marketing positions at Sun Microsystems and Hewlett-Packard. Mr. Singh holds an M.S. in Computer Science from Stanford University, an M.B.A from the University of California, Berkeley, and a B.S. in Computer Science from the University of Maryland.

Drew Perkins, Co-Founder and CTO of OnFiber, Mr. Perkins served as CTO of Ciena Corporation's Core Switching Division and its predecessor, Lightera Networks, Inc., which he also co-founded in 1998. Mr. Perkins served on Lightera's Board of Directors until the company was acquired by Ciena in 1999. He also served as Vice President of the Optical Internetworking Forum (OIF) Technical Committee from its inception through its first year of operation. Mr. Perkins was the principal architect of numerous ATM, TCP/IP, and Ethernet hardware and software products at FORE Systems, Inc.. He served as FORE's primary representative to the ATM Forum Technical Committee and the Internet Engineering Task Force (IETF). In addition, Mr. Perkins was a co-founder of the ILMI, PNNI, LAN Emulation, and MPOA Working Groups. Mr. Perkins holds B.S. degrees in Electrical Engineering, Computer Engineering, and Mathematics from Carnegie Mellon University.

Steve O'Hara, Co-Founder and Executive Vice President of Strategic Alliances and Partnerships, Mr. O'Hara held several key technology and business development management positions at Nortel and Micron Technology. Mr. O'Hara also founded and ran virtual chip pioneer CoreLogic, a successful semiconductor company focused on broadband communications. CoreLogic's customers included Intel, Rockwell, and Mitsubishi. Prior to CoreLogic, Mr. O'Hara was a founding team member of Octus, an early networking pioneer that made a successful IPO in 1994. Mr. O'Hara is a 12-year veteran and entrepreneur in the communications and networking industries, founding and playing several key operating roles at Silicon Valley start-ups and established networking companies. Mr. O'Hara also served on several strategic advisory positions for early stage, venture backed companies including Aprisa, NetScreen Technologies, and EuPhonics, which was acquired by 3Com. In addition, Mr. O'Hara has authored several papers on broadband communications.

Michael Guess, Co-Founder and Executive Vice President, Engineering and Operations, Prior to co-founding OnFiber, Mr. Guess led the organization responsible for engineering IXC Communications' (Broadwing) national fiber-optic backbone expansion. During his tenure, IXC evolved from a regionally-focused telecommunications company to a national facility-based fiber

carrier. Prior to IXC, Mr. Guess served as the Director of Switched Network and Technical Facilities Engineering for WilTel, which was purchased by WorldCom. He was responsible for the design and implementation of WorldCom's switched network. The network grew to carry over 3 billion minutes per month. During his tenure at WorldCom, Mr. Guess was also responsible for the technical construction of physical facilities (i.e., Points of Presence and switching locations) supporting WorldCom's expansion. Prior to joining WilTel, Mr. Guess served in various engineering and operations roles at the Public Service Company of Oklahoma (PSO). His responsibilities included design, implementation and maintenance of PSO's competitive local fiber network. Mr. Guess also served as the President of the DMS-250 Users Group, an organization of approximately 80 carriers aligned in an effort to focus on service and development issues related to the DMS-250 switching platform. Mr. Guess holds M.S. and B.S. degrees in Electrical Engineering from Oklahoma State University.

Danny Bottoms, Executive Vice President, Network Construction, Mr. Bottoms was President of C&S Network Construction, a unit of MasTec who is the largest telecommunications infrastructure provider in the U.S. During his tenure, he built metro fiber networks for many global telecommunications companies, including Global Crossing, MFN, and Level 3. He led a team of over 500 employees who provided full turnkey network deployment, from route development to outside plant engineering and permitting to construction. Prior to C&S, Mr. Bottoms was Vice President of Construction for Qwest Communications. In this role, he managed over 600 personnel and constructed a majority of the Qwest national network. Mr. Bottoms managed construction throughout the United States on all types of rights-of-way during the aggressive build plan. During the peak of construction, Qwest crews installed over 100 miles of conduit and 150 miles of cable per week. Mr. Bottoms began his career at MCI Telecommunications where he managed network construction. Prior to MCI, he was a U.S. Army officer. Mr. Bottoms holds a B.S. in Chemical Engineering for the University of Iowa.

Kirk Wampler, Vice President, Fiber Acquisition, Mr. Wampler was director of Right of Way at Metricom, Inc., a leading mobile data communications provider. At Metricom, Mr. Wampler lead a nationwide acquisition team of over thirty site acquisition project managers responsible for striking over 1,000 deals with a wide range of municipalities., electric utility companies, and private property owners. to deploy Metricom's Ricochet network. Prior to joining Metricom, Mr. Wampler was the Northern California Project Director for NEXTEL, where he supervised the site acquisition, zoning entitlement, and construction teams for over 500 cell sites. He was also a team leader of the initial launch for the Southern California NEXTEL market.

Clark Osterhout, Vice President and General Manager, Western Region, Mr. Osterhout was the Western Regional Vice President for GTE Internetworking, formerly known as BBN Planet, GTE's global business-focused ISP. Mr. Osterhout joined BBN in 1995 as an Account Executive and in 1999 was appointed to the post of Regional Vice President. Under Mr. Osterhout's leadership, sales in the western region grew from \$8 million in 1997 to over \$75 million in 1999. He led GTE Internetworking's sales team that was responsible for landing accounts such as Yahoo, Microsoft/WebTV, InterNap, NetZero, iPass, Cisco, Oracle, Hewlett Packard, Intel, and Sun Microsystems. Prior to BBN/GTE Internetworking, Mr. Osterhout was Vice President of Investments for CB Commercial and spent eighteen years in the commercial real estate

marketplace. Mr. Osterhout holds a B.S. in General Science Studies from Portland State University.

Robert Lerner, Corporate Controller and Treasurer, Mr. Lerner was Vice President and Corporate Controller of Excite@Home, a leading broadband media company. During his tenure at Excite@Home, the company grew from a 150-person start-up with virtually no revenue, through public and secondary stock offerings, two convertible debt offerings and numerous mergers, acquisitions and strategic investments to a company of 2,800 people with annual revenues of over \$500 million. He was chief accounting officer and responsible for all accounting, internal and external reporting, treasury, purchasing, financial operations, and financial systems. Prior to Excite@Home, Mr. Lerner was Vice President and Treasurer of Sybase, Treasurer of Cypress Semiconductor, and held numerous financial management positions at Xidex/Dysan, GRiD Systems, Osborne Computer, Lexitron/Raytheon Data Systems and Memorex. Mr. Lerner holds an M.B.A. from Georgia State University, Atlanta and a B.A. in Accounting from Marshall University, Huntington, WV.

John Gilliland, Vice President of Operations, Mr. Gilliland served as the Vice President of engineering and operations for C3 Communications. He was responsible for the design, implementation and operation of the fiber optic network from its inception. During his tenure, C3 Communications added over 2500 miles of fiber optic network with Points of Presence in 16 cities across the four states of Texas, Oklahoma, Louisiana and Arkansas. Prior to joining C3, Mr. Gilliland served on the founding team as the Vice President of Engineering and Operations of CSW/ICG ChoiceCom, a competitive local exchange carrier. He was responsible for the installation and operation of Central Offices with switching platforms in 6 cities. Prior to joining ChoiceCom, Mr. Gilliland held various managerial and supervisory positions for the Central and Southwest regions. He served as Manager of Transport Networks for CSW's Service Company, Manager of Telecommunications for CSW's Southwest Electric Power Company and Supervisor of Engineering and Operations for CSW's Public Service Company of Oklahoma. Mr. Gilliland holds a B.S. in Electrical Engineering from the University of Tulsa.

William Metcalfe, Vice President, Business Development, Mr. Metcalfe was the Vice President of Business Development, Strategy and Intellectual Property for Siros Technologies. He joined as a result of a merger with N-Light Technologies, a Lucent venture which he founded. Previously, he had been a founding member of Lucent's New Ventures Group, an internal venture capital and incubator arm, and held roles within Lucent in Business Development and M&A. In 1992, Mr. Metcalfe joined AT&T as Director of New Business Development to create new opportunities relating to cable TV, local exchange, wireless, long distance and interactive TV. Mr. Metcalfe joined Cox Enterprises in 1990, where he directed Cox's entry into telecommunications. Mr. Metcalfe led the effort to launch Personal Communication Services (PCS) that resulted in the FCC's grant of a *Pioneer's Preference* to Cox. Mr. Metcalfe also led Cox's exploration of alternative access and, subsequently, instrumental in Cox's leadership in the acquisition of Teleport, which was later acquired by AT&T. From 1985 to 1988, Mr. Metcalfe held marketing and product planning management positions at GTE. Mr. Metcalfe holds a B.S. with distinction in Electrical Engineering from the University of Virginia, and an M.B.A. from Harvard.

Attachment 5

The Customer will receive its bill on or about the same day of each month. Each bill contains *monthly recurring charges billed in advance, usage charges in arrears, and the last date for timely payment.* OnFiber will prorate monthly recurring charges based on a 30 day month.

Billing of the Customer by OnFiber will begin on the Service Commencement Date, which is the day on which the OnFiber notifies the Customer that the service or facility is available for use, except that the Service Commencement date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of OnFiber or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, credit card, or cashier's check.

Customer payments are considered prompt when received by the Company or its agent by the due date on the bill. The due date is 21 days after the bill is rendered and is designated by the due date on the Customer's bill to timely pay the charges as filed.

Customers have up to two years (commencing 5 days after the remittance of the bill) to initiate a dispute over charges or to receive credits.

If any portion of the payment is received by OnFiber after the due date, or if any portion of the payment is received by OnFiber in funds which are not immediately available upon presentment, then a late payment penalty shall be due to OnFiber. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor. The late factor shall be the lesser of: (a) a rate of 1.5% per month, or (b) the highest interest rate which may be applied under state law for commercial transactions.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access, or other local, state, and federal taxes, surcharges (however, designated, excluding taxes on OnFiber's net income) imposed on or based upon the provision, sale or use of services offered under the terms of the tariff.

A bill will not include any previously unbilled charge for service furnished prior to three months immediately preceding the date of the bill. An additional exception for backbilling is permitted for a period of one year in cases involving toll fraud.

If the Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to OnFiber which a financial institution refuses to honor.

These billing procedures will be in accordance to the tariffs filed on OnFiber's behalf.

Attachment 6

As OnFiber is a relatively young company, many of its operational department remain under development. OnFiber intends to have a customer service department to handle such complaints, however OnFiber cannot provide the details on the operation of the customer service department at this time. OnFiber does ensure that the company will comply with any and all Illinois laws or regulations relating to customer service when resolving service, billing and repair complaints. OnFiber has provided a number for customer access: 877-2-ONFIBER (877-2-663-4237).

0267069.003

7/13/2000CJNkas