Illinois Performance Measures - Hit or Miss Report

Description	PM	Tier 1	Tier 2	Area	P/B	Dec-02 CLEC	Dec-02 AIT/ Benchmark	Dec-02 % Yes - Z-Value	Dec-02 87% Result	Jan-03 CLEC	Jan-03 AIT/ Benchmark	Jan-03 % Yes - Z-Value	Jan-03 83% Result	Feb-03 CLEC	Feb-03 AIT/ Benchmark	Feb-03 % Yes - Z-Value	Feb-03 84% Result	Overall Result 87%
% of LNP Only Due Dates w/in Industry Guidelines - Complete	91 - 01	H	H	IL	B	99.90%	96.50%	(3.40)	Yes	100.00%	96.50%	(3.50)	Yes	n/a	n/a	n/a	-	HIT
% of LNP Only Due Dates w/in Industry Guidelines - Partials - NXX (1-100 TNs)	91 - 02	H	H	IL	B	100.00%	96.50%	(3.50)	Yes	100.00%	96.50%	(3.50)	Yes	n/a	n/a	n/a	-	HIT
% of LNP Only Orders w/in the Customer Requested Due Date	91 - 03	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	96.91%	96.50%	(0.41)	Yes	-
% of Time the Old Service Provider Releases the Sub Prior to the Exp of the 2nd 9 Hour (T2) Timer	92 - 01	-	-	IL	B	85.01%	96.50%	11.49	No	68.18%	96.50%	28.32	No	80.18%	96.50%	16.32	No	MISS
% of Customer Accounts Restructured by the LNP Due Date	93 - 01	L	-	IL	B	100.00%	96.50%	(3.50)	Yes	100.00%	96.50%	(3.50)	Yes	100.00%	96.50%	(3.50)	Yes	HIT
Avg Response Time For Non-Mech Rejects Returned With Complete & Accurate Codes - LNP Only (Hrs)	95 - 01	L	-	IL	B	3.84	5.00	(1.16)	Yes	1.74	5.00	(3.26)	Yes	7.12	5.00	n/a	Base<10	HIT
Avg Response Tm For Non-Mech Rejects Returned With Complete & Accurate Codes - LNP With Loop (Hrs)	95 - 02	L	-	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Pre-Mature Disconnects for LNP Orders - LNP Only	96 - 01	L	-	IL	B	0.02%	2.00%	(1.98)	Yes	1.25%	2.00%	(0.75)	Yes	0.09%	2.00%	(1.91)	Yes	HIT
% Pre-Mature Disconnects for LNP Orders - LNP w/ Loop	96 - 02	L	-	IL	B	0.11%	2.00%	(1.89)	Yes	0.00%	2.00%	(2.00)	Yes	0.00%	2.00%	(2.00)	Yes	HIT
% of Time SBC/Ameritech Applies the 10-digit Trigger Prior to the LNP Order Due Date - LNP Only	97 - 01	H	H	IL	B	99.82%	96.50%	(3.32)	Yes	99.04%	96.50%	(2.54)	Yes	99.59%	96.50%	(3.09)	Yes	HIT
% of Time SBC/Ameritech Applies the 10-digit Trigger Prior to the LNP Order Due Date - LNP w/ Loop	97 - 02	H	H	IL	B	99.60%	96.50%	(3.10)	Yes	99.83%	96.50%	(3.33)	Yes	99.93%	96.50%	(3.43)	Yes	HIT
% of LNP Trouble Reports w/i 30 Days of Installation	98 - 01	H	H	IL	P	0.00%	4.31%	(22.69)	Yes	0.00%	3.79%	(21.89)	Yes	0.00%	3.75%	(22.32)	Yes	HIT
Avg Delay Days for SBC/SBC/Ameritech Missed Due Dates - LNP only	99 - 01	M	M	IL	P	4.59	7.45	(2.71)	Yes	6.72	7.93	(0.54)	Yes	25.88	6.80	999.99	No	HIT
Avg Time of Out of Service for LNP Conversions (Min)	100 - 01	H	H	IL	B	1.20	60.00	(58.80)	Yes	1.09	60.00	(58.91)	Yes	0.81	60.00	(59.19)	Yes	HIT
% Out of Service < 60 Min	101 - 01	M	M	IL	B	99.79%	96.50%	(3.29)	Yes	99.60%	96.50%	(3.10)	Yes	99.59%	96.50%	(3.09)	Yes	HIT
Avg Time to Clear Errors (Facility-Based Providers) (Hrs)	102 - 01	L	-	IL	P	6.75	21.99	(5.59)	Yes	5.66	25.51	(6.68)	Yes	6.59	19.17	(3.77)	Yes	HIT
% Accuracy for 911 Database Updates (Facility-Based Providers)	103 - 01	L	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Time Required to Update 911 Database (Facility Based Providers) (Min)	104 - 01	L	-	IL	P	93.28	63.93	2.82	No	113.06	90.39	1.69	No	123.17	116.38	0.56	Yes	MISS
The Avg Time It Takes to Unlock the 911 Record	104.1 - 01	-	-	IL	D	2.60	n/a	n/a	-	1.60	n/a	n/a	-	1.76	n/a	n/a	-	-
% of Requests Processed w/in 35 Days	105 - 01	L	-	IL	P	83.33%	n/a	n/a	Base<10	100.00%	n/a	n/a	Base<10	100.00%	n/a	n/a	Base<10	-
Avg Days Required to Process a Request	106 - 01	-	-	IL	P	23.00	n/a	n/a	Base<10	21.56	n/a	n/a	Base<10	28.75	n/a	n/a	Base<10	-
% Missed Collocation Due Dates - Caged	107 - 01	H	H	IL	B	n/a	n/a	n/a	-	0.00%	5.00%	n/a	Base<10	n/a	n/a	n/a	-	-
% Missed Collocation Due Dates - Shared Caged	107 - 02	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Collocation Due Dates - Caged Common	107 - 03	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Collocation Due Dates - Cageless	107 - 04	H	H	IL	B	0.00%	5.00%	n/a	Base<10	n/a	n/a	n/a	-	0.00%	5.00%	n/a	Base<10	-
% Missed Collocation Due Dates - Adjacent On-Site	107 - 05	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Collocation Due Dates - Adjacent Off-Site	107 - 06	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Missed Collocation Due Dates - Virtual	107 - 07	H	H	IL	B	0.00%	5.00%	n/a	-	0.00%	5.00%	n/a	-	0.00%	5.00%	n/a	-	-
% Missed Collocation Due Dates - Augments to Physical Collocation	107 - 08	H	H	IL	B	0.00%	5.00%	(5.00)	Yes	0.00%	5.00%	n/a	Base<10	0.00%	5.00%	n/a	Base<10	-
% Missed Collocation Due Dates - Augments to Virtual	107 - 09	H	H	IL	B	0.00%	5.00%	n/a	Base<10	0.00%	5.00%	n/a	-	n/a	n/a	n/a	-	-
Avg Delay Days for SBC/Ameritech Missed Due Dates - Physical	108 - 01	L	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Delay Days for SBC/Ameritech Missed Due Dates - Virtual	108 - 02	L	-	IL	P	0.00	0.00	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Delay Days for SBC/Ameritech Missed Due Dates - Additions	108 - 03	L	-	IL	P	0.00	0.00	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Delay Days for SBC/Ameritech Missed Due Dates - Cageless	108 - 04	L	-	IL	P	0.00	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Delay Days for SBC/Ameritech Missed Due Dates-Caged	108 - 05	L	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Delay Days for SBC/Ameritech Missed Due Dates-Caged Common	108 - 06	L	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Delay Days for SBC/Ameritech Missed Due Dates-Shared Caged	108 - 07	L	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Delay Days for SBC/Ameritech Missed Due Dates-Adjacent On-Site	108 - 08	L	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Delay Days for SBC/Ameritech Missed Due Dates-Adjacent Off-Site	108 - 09	L	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Delay Days for SBC/Ameritech Missed Due Dates-Augments to Physical Collocation	108 - 10	L	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Delay Days for SBC/Ameritech Missed Due Dates-Augments to Virtual Collocation	108 - 11	L	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% of Requests Processed w/in the Established Timelines - Physical	109 - 01	L	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% of Requests Processed w/in the Established Timelines - Virtual	109 - 02	L	-	IL	P	0.00%	100.00%	n/a	-	100.00%	100.00%	n/a	Base<10	100.00%	100.00%	n/a	Base<10	-
% of Requests Processed w/in the Established Timelines - Additions	109 - 03	L	-	IL	P	100.00%	100.00%	n/a	-	100.00%	100.00%	n/a	Base<10	100.00%	100.00%	n/a	-	-
% of Requests Processed w/in the Established Timelines - Cageless	109 - 04	L	-	IL	P	n/a	n/a	n/a	-	100.00%	n/a	n/a	Base<10	100.00%	n/a	n/a	Base<10	-
% of Updates Completed into the DA Database w/in 72 Hrs for Facility Based CLECs - Man Orders	110 - 01.1	L	-	IL	B	100.00%	95.00%	(5.00)	Yes	100.00%	95.00%	(5.00)	Yes	100.00%	95.00%	(5.00)	Yes	HIT
% of Updates Completed into the DA Database w/in 72 Hrs for Facility-Based CLECs - Elec Orders	110 - 01.2	L	-	IL	P	99.90%	99.79%	(2.67)	Yes	99.96%	99.78%	(4.26)	Yes	99.85%	99.79%	(1.55)	Yes	HIT
Avg Update Interval for DA Database for Facility Based CLECs (Hrs) - Manual Orders	111 - 01.1	L	-	IL	B	34.63	48.00	(13.37)	Yes	30.14	48.00	(17.88)	Yes	28.10	48.00	(19.90)	Yes	HIT

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Illinois Performance Measures - Hit or Miss Report

Description	PM	Tier 1	Tier 2	Area	P/B	Dec-02 CLEC	Dec-02 AIT/ Benchmark	Dec-02 % Yes - Z-Value (87%)	Dec-02 Result	Jan-03 CLEC	Jan-03 AIT/ Benchmark	Jan-03 % Yes - Z-Value (83%)	Jan-03 Result	Feb-03 CLEC	Feb-03 AIT/ Benchmark	Feb-03 % Yes - Z-Value (84%)	Feb-03 Result	Overall Result (87%)
Avg Update Interval for DA Database for Facility Based CLECs (Hrs) - Electronic Orders	111 - 01.2	L	-	IL	P	16.58	16.53	0.48	Yes	16.47	16.49	(0.21)	Yes	16.33	16.50	(1.62)	Yes	HIT
% Directory Assistance Database Accuracy for Manual Updates	112 - 01	L	-	IL	B	99.48%	97.00%	(2.48)	Yes	99.85%	97.00%	(2.85)	Yes	99.96%	97.00%	(2.96)	Yes	HIT
% of Electronic Updates that Flow Through the Update Process w/out Manual Intervention	113 - 01	L	-	IL	P	98.30%	99.57%	20.55	No	98.58%	99.43%	12.57	No	99.06%	99.34%	3.48	No	MISS
% Premature Disconnects (Coordinated Cutovers)-FDT-LNP W/Loop	114 - 01	H	H	IL	B	1.75%	2.00%	(0.25)	Yes	9.09%	2.00%	7.09	No	7.53%	2.00%	5.53	No	MISS
% Premature Disconnects (Coordinated Cutovers)-CHC- LNP W/Loop	114 - 02	H	H	IL	B	0.00%	2.00%	(2.00)	Yes	0.00%	2.00%	(2.00)	Yes	0.16%	2.00%	(1.84)	Yes	HIT
CHC/FDT LNP w/ Loop Provisioning Interval - FDT - LNP with Loop (< 10 Lines)	114.1 - 01	M	M	IL	B	100.00%	90.00%	(10.00)	Yes	88.17%	90.00%	1.63	No	99.24%	90.00%	(9.24)	Yes	HIT
CHC/FDT LNP w/Loop Provisioning Interval - FDT - LNP with Loop (10-24 Lines)	114.1 - 02	M	M	IL	B	n/a *	n/a	n/a	-	100.00%	90.00%	(10.00)	Yes	n/a	n/a	n/a	-	-
CHC/FDT LNP w/ Loop Provisioning Interval - CHC - LNP with Loop (<10 lines)	114.1 - 03	M	M	IL	B	97.59%	90.00%	(7.59)	Yes	97.42%	90.00%	(7.42)	Yes	98.60%	90.00%	(8.60)	Yes	HIT
CHC/FDT LNP w/ Loop Provisioning Interval - CHC - LNP with Loop (10-24 Lines)	114.1 - 04	M	M	IL	B	95.33%	90.00%	(5.33)	Yes	100.00%	90.00%	(10.00)	Yes	100.00%	90.00%	(10.00)	Yes	HIT
% of SBC/Ameritech Caused Delayed Coordinated Cutovers-FDT-LNP W/Loop	115 - 01	-	-	IL	B	3.51%	2.00%	1.51	-	3.64%	2.00%	1.64	-	1.08%	2.00%	(0.92)	-	-
% of SBC/Ameritech Caused Delayed Coordinated Cutovers-FDT-LNP W/Loop (>30 Min)	115 - 01.1	L	-	IL	B	3.51%	8.00%	(4.49)	Yes	7.27%	8.00%	(0.73)	Yes	1.08%	8.00%	(6.92)	Yes	HIT
% of SBC/Ameritech Caused Delayed Coordinated Cutovers-FDT-LNP W/Loop (>60 Min)	115 - 01.2	L	-	IL	B	3.51%	2.00%	1.51	No	3.64%	2.00%	1.64	No	1.08%	2.00%	(0.92)	Yes	MISS
% of SBC/Ameritech Caused Delayed Coordinated Cutovers-FDT- LNP W/Loop (>120 Min)	115 - 01.3	L	-	IL	B	1.75%	1.00%	0.75	No	0.00%	1.00%	(1.00)	Yes	0.00%	1.00%	(1.00)	Yes	HIT
% of SBC/Ameritech Caused Delayed Coordinated Cutovers-CHC- LNP W/Loop	115 - 02	-	-	IL	B	0.00%	1.00%	(1.00)	-	0.00%	1.00%	(1.00)	-	0.00%	1.00%	(1.00)	-	-
% of SBC/Ameritech Caused Delayed Coordinated Cutovers-CHC-LNP W/Loop (>30 Min)	115 - 02.1	L	-	IL	B	0.00%	8.00%	(8.00)	Yes	0.00%	8.00%	(8.00)	Yes	0.00%	8.00%	(8.00)	Yes	HIT
% of SBC/Ameritech Caused Delayed Coordinated Cutovers-CHC-LNP W/Loop (>60 Min)	115 - 02.2	L	-	IL	B	0.00%	2.00%	(2.00)	Yes	0.00%	2.00%	(2.00)	Yes	0.00%	2.00%	(2.00)	Yes	HIT
% of SBC/Ameritech Caused Delayed Coordinated Cutovers-CHC-LNP W/Loop (>120 Min)	115 - 02.3	L	-	IL	B	0.00%	1.00%	(1.00)	Yes	0.00%	1.00%	(1.00)	Yes	0.00%	1.00%	(1.00)	Yes	HIT
% Provisioning Trouble Reports – FDT	115.1 - 01	-	-	IL	D	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Provisioning Trouble Reports - CHC	115.1 - 02	-	-	IL	D	0.30%	n/a	n/a	-	0.16%	n/a	n/a	-	0.00%	n/a	n/a	-	-
Mean Time to Restore - Provisioning Trouble Report (PTR) - FDT (Hrs)	115.2 - 01	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Restore - Provisioning Trouble Report (PTR) - CHC (Hrs)	115.2 - 02	-	-	IL	D	5.25	n/a	n/a	Base<10	2.80	n/a	n/a	Base<10	n/a	n/a	n/a	-	-
% NXXs Loaded & Tested Prior to the Effective Date	117 - 01	H	H	IL	P	100.00%	n/a	n/a	-	100.00%	100.00%	n/a	Base<10	100.00%	100.00%	n/a	-	-
Avg Delay Days for NXX Loading & Testing	118 - 01	L	-	IL	P	0.00	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Mean Time to Repair (days)	119 - 01	H	H	IL	P	0.00	0.05	n/a	-	0.00	0.14	n/a	-	0.00	0.05	n/a	-	-
% of Requests Processed w/in 30 Business Days	120 - 01	-	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% of Quotes Provided for Authorized BFRs w/in 45 Business Days	121 - 01	H	H	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Loop Acceptance Testing (LAT) Completed on the Due Date - DSL Loops w/out Line Sharing	IN 1 - 01	L	-	IL	B	100.00%	90.00%	(10.00)	Yes	97.78%	90.00%	(7.78)	Yes	98.96%	90.00%	(8.96)	Yes	HIT
% of Orders Given Jeopardy Notices w/in 24 Hrs of the Due Date - Res - FW	MI 2 - 01	-	-	IL	P	58.86%	30.26%	5.60	No	59.54%	35.48%	4.73	No	78.13%	33.92%	6.93	No	MISS
% of Orders Given Jeopardy Notices w/in 24 Hrs of the Due Date - Res - No FW	MI 2 - 02	-	-	IL	P	49.07%	90.00%	(4.02)	Yes	54.90%	75.00%	(2.20)	Yes	52.76%	83.64%	(4.05)	Yes	HIT
% of Orders Given Jeopardy Notices w/in 24 Hrs of the Due Date - Business - FW	MI 2 - 03	-	-	IL	P	60.00%	35.77%	n/a	Base<10	100.00%	28.03%	n/a	Base<10	0.00%	30.48%	n/a	-	-
% of Orders Given Jeopardy Notices w/in 24 Hrs of the Due Date - Business - No FW	MI 2 - 04	-	-	IL	P	44.00%	27.27%	0.57	Yes	30.00%	71.43%	n/a	-	30.77%	55.56%	n/a	-	-
% of Orders Given Jeopardy Notices w/in 24 Hrs of the Due Date - Resale Specials - FW	MI 2 - 05	-	-	IL	P	0.00%	n/a	n/a	Base<10	100.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	Base<10	-
% of Orders Given Jeopardy Notices w/in 24 Hrs of the Due Date - Resale Specials - No FW	MI 2 - 06	-	-	IL	P	14.29%	66.67%	n/a	Base<10	0.00%	0.00%	n/a	Base<10	0.00%	n/a	n/a	Base<10	-
% of Orders Given Jeopardy Notices w/in 24 Hrs of the Due Date - Unbundled Loops with LNP	MI 2 - 07	-	-	IL	P	31.58%	32.33%	(0.09)	Yes	21.88%	32.35%	(1.68)	Yes	19.57%	32.61%	(1.77)	Yes	HIT
% of Orders Given Jeopardy Notices w/in 24 Hrs of the Due Date - Unbundled Loops without LNP	MI 2 - 08	-	-	IL	P	17.86%	6.07%	5.46	No	20.41%	20.16%	0.06	Yes	17.37%	20.00%	(0.60)	Yes	HIT
% of Orders Given Jeopardy Notices w/in 24 Hrs of the Due Date - Unbundled Local Switching	MI 2 - 09	-	-	IL	P	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% of Orders Given Jeopardy Notices w/in 24 Hrs of the Due Date - UNE-Ps	MI 2 - 10	-	-	IL	P	75.93%	36.45%	15.77	No	67.35%	36.69%	10.21	No	66.80%	41.47%	7.21	No	MISS

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Illinois Performance Measures - Hit or Miss Report

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Coordination Conversions Started w/in 1 Hour of Scheduled Time	MI 3 - 01	-	-	IL	D	100.00%	n/a	n/a	-	100.00%	n/a	n/a	-	99.97%	n/a	n/a	-	-
Avg Time to Provide a Collocation Arrangement - Physical Collocation (Days)	MI 4 - 01	-	-	IL	D	60.43	n/a	n/a	-	59.00	n/a	n/a	Base<10	59.00	n/a	n/a	Base<10	-
Structure Requests Completed Outside of Interval - Information Access	MI 5 - 01	-	-	IL	D	0.00%	n/a	n/a	Base<10	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Structure Requests Completed Outside of Interval - Field Survey	MI 5 - 02	-	-	IL	D	0.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	Base<10	-
Structure Requests Completed Outside of Interval - Make Ready	MI 5 - 03	-	-	IL	D	0.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	Base<10	-
% Missing FOCs - Resale	MI 9 - 01	-	-	IL	D	0.19%	n/a	n/a	-	0.14%	n/a	n/a	-	0.12%	n/a	n/a	-	-
% Missing FOCs - UNE (Loops, LNP, & LSNP)	MI 9 - 02	-	-	IL	D	0.07%	n/a	n/a	-	0.07%	n/a	n/a	-	0.09%	n/a	n/a	-	-
% Missing FOCs - UNE-P	MI 9 - 03	-	-	IL	D	0.39%	n/a	n/a	-	0.29%	n/a	n/a	-	0.30%	n/a	n/a	-	-
% Time Out Transactions-Address Verification-TCNET	MI 10 -	-	-	IL	D	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Time Out Transactions-Address Verification-Verigate	MI 10 -	-	-	IL	D	0.05%	n/a	n/a	-	0.10%	n/a	n/a	-	0.10%	n/a	n/a	-	-
% Time Out Transactions-Address Verification-EDI LSOG 4	MI 10 -	-	-	IL	D	0.42%	n/a	n/a	-	0.26%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions--Address Verification--EDI	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.12%	n/a	n/a	-	-
% Time-Out Transactions--Address Verification--CORBA	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.69%	n/a	n/a	-	-
% Time-Out Transactions--Address Verification--TCNET	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-Request for Telephone Number-TCNET	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-Request for Telephone Number-Web Verigate	MI 10 - 02.2	-	-	IL	D	0.34%	n/a	n/a	-	0.26%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-Request for Telephone Number-EDI LSOG 4	MI 10 - 02.3	-	-	IL	D	0.13%	n/a	n/a	-	0.18%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions-Telephone Number Assignment-EDI	MI 10 - 02.4	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.48%	n/a	n/a	-	-
% Time-Out Transactions-Telephone Number Assignment-CORBA	MI 10 - 02.5	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.22%	n/a	n/a	-	-
% Time-Out Transactions-Telephone Number Assignment-TCNET	MI 10 - 02.6	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions-Telephone Number Assignment-Verigate	MI 10 - 02.7	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.73%	n/a	n/a	-	-
% Time Out Transactions-Request for Customer Service Record-TCNET	MI 10 -	-	-	IL	D	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Time Out Transactions-Request for Customer Service Record-Web Verigate	MI 10 - 03.2	-	-	IL	D	0.18%	n/a	n/a	-	0.07%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-Request for Customer Service Record-EDI LSOG 4	MI 10 - 03.3	-	-	IL	D	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions-Customer Service Inquiry (CSI)<=30 Lines-EDI	MI 10 - 03.4	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	4.63%	n/a	n/a	-	-
% Time-Out Transactions-Customer Service Inquiry (CSI)<=30 Lines-CORBA	MI 10 - 03.5	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	1.02%	n/a	n/a	-	-
% Time-Out Transactions-Customer Service Inquiry (CSI)<=30 Lines-TCNET	MI 10 - 03.6	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions-Customer Service Inquiry (CSI)<=30 Lines-Verigate	MI 10 - 03.7	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.67%	n/a	n/a	-	-
% Time Out Transactions-Service Feature Availability-TCNET	MI 10 -	-	-	IL	D	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Time Out Transactions-Service Availability-Verigate	MI 10 - 04.2	-	-	IL	D	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Time Out Transactions-Service Feature Availability-EDI LSOG 4	MI 10 - 04.3	-	-	IL	D	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions-Service Availability--EDI	MI 10 - 04.4	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Time-Out Transactions-Service Availability--CORBA	MI 10 - 04.5	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions-Service Availability--TCNET	MI 10 - 04.6	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-Dispatch Required/Service Appointment Scheduling (Due Date)-TCNET	MI 10 - 05.1	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-Service Appointment Scheduling/Dispatch Required-Verigate	MI 10 - 05.2	-	-	IL	D	0.69%	n/a	n/a	-	2.05%	n/a	n/a	-	1.88%	n/a	n/a	-	-
% Time Out Transactions-Dispatch Required/Service Appointment Scheduling (Due Date)-EDI LSOG 4	MI 10 - 05.3	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions-Dispatch Required/Service Appointment Scheduling (Due Date)-EDI	MI 10 - 05.4	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-

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Illinois Performance Measures - Hit or Miss Report

Description	PM	Tier 1	Tier 2	Area	P/B	Dec-02 CLEC	Dec-02 AIT/ Benchmark	Dec-02 % Yes - Z-Value	Dec-02 87% Result	Jan-03 CLEC	Jan-03 AIT/ Benchmark	Jan-03 % Yes - Z-Value	Jan-03 83% Result	Feb-03 CLEC	Feb-03 AIT/ Benchmark	Feb-03 % Yes - Z-Value	Feb-03 84% Result	Overall Result 87%
% Time-Out Transactions-Dispatch Required/Service Appointment Scheduling (Due Date)-CORBA	MI 10 - 05.5	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions-Dispatch Required/Service Appointment Scheduling (Due Date)-TCNET	MI 10 - 05.6	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-PIC-TCNET	MI 10 -	-	-	IL	D	0.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	Base<10	-
% Time Out Transactions-PIC-Verigate	MI 10 - 06.2	-	-	IL	D	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	0.67%	n/a	n/a	-	-
% Time Out Transactions-PIC-EDI LSOG 4	MI 10 - 06.3	-	-	IL	D	0.00%	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-PIC-EDI	MI 10 - 06.4	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-PIC-CORBA	MI 10 - 06.5	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-PIC-TCNET	MI 10 - 06.6	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-DSL Loop Qualification-TCNET	MI 10 -	-	-	IL	D	0.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	Base<10	-
% Time Out Transactions-DSL Loop Qualification-Web Verigate	MI 10 - 08.2	-	-	IL	D	0.18%	n/a	n/a	-	1.35%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-DSL Loop Qualification-EDI LSOG 4	MI 10 - 08.3	-	-	IL	D	0.39%	n/a	n/a	-	0.77%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-NC/NCI-TCNET	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-NC/NCI-Web Verigate	MI 10 - 09.2	-	-	IL	D	0.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-NC/NCI-EDI LSOG 4	MI 10 - 09.3	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-CFA Availability-TCNET	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-CFA Availability-Web Verigate	MI 10 -	-	-	IL	D	0.00%	n/a	n/a	-	0.04%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time Out Transactions-CFA Availability-EDI LSOG 4	MI 10 -	-	-	IL	D	0.78%	n/a	n/a	-	2.06%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions-Actual Loop Makeup Information-EDI	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.35%	n/a	n/a	-	-
% Time-Out Transactions-Actual Loop Makeup Information-CORBA	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Time-Out Transactions-Actual Loop Makeup Information-TCNET	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions-Actual Loop Makeup Information-Verigate	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.22%	n/a	n/a	-	-
% Time-Out Transactions-Design Loop Makeup Information-EDI	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Time-Out Transactions-Design Loop Makeup Information-CORBA	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Time-Out Transactions-Design Loop Makeup Information-TCNET	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Time-Out Transactions-Design Loop Makeup Information-Verigate	MI 10 -	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.14%	n/a	n/a	-	-
% Time-Out Transactions-Service Appointment Scheduling (Due Date)-EDI	MI 10 - 13.4	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Time-Out Transactions-Service Appointment Scheduling (Due Date)-CORBA	MI 10 - 13.5	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.29%	n/a	n/a	-	-
% Time-Out Transactions-Service Appointment Scheduling (Due Date)-Verigate	MI 10 - 13.7	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.29%	n/a	n/a	-	-
Avg Interface Outage Notification (Min)	MI 11 - 01	-	-	CO	P	3.22	n/a	n/a	-	3.22	n/a	n/a	-	8.03	n/a	n/a	-	-
Avg Time to Clear Service Order Errors - Resale	MI 12 - 01	-	-	IL	P	2.87	2.55	5.06	No	3.48	7.90	(16.33)	Yes	4.46	25.14	(30.37)	Yes	HIT
Avg Time to Clear Service Order Errors - UNE P	MI 12 - 02	-	-	IL	P	2.22	2.55	(15.14)	Yes	3.82	7.90	(25.06)	Yes	4.16	25.14	(54.27)	Yes	HIT
% Loss Notifications w/in 1 Hour of Service Order Completion - Resale	MI 13 - 01	-	-	IL	B	99.67%	95.00%	(4.67)	Yes	98.14%	95.00%	(3.14)	Yes	90.41%	95.00%	4.59	No	HIT
% Loss Notifications w/in 1 Hour of Service Order Completion - UNE Loops	MI 13 - 02	-	-	IL	B	100.00%	95.00%	(5.00)	Yes	97.73%	95.00%	(2.73)	Yes	100.00%	95.00%	(5.00)	Yes	HIT
% Loss Notifications w/in 1 Hour of Service Order Completion - LNP	MI 13 - 03	-	-	IL	B	99.14%	95.00%	(4.14)	Yes	97.93%	95.00%	(2.93)	Yes	95.22%	95.00%	(0.22)	Yes	HIT
% Loss Notifications w/in 1 Hour of Service Order Completion - UNE P	MI 13 - 04	-	-	IL	B	96.77%	95.00%	(1.77)	Yes	94.88%	95.00%	0.12	No	82.63%	95.00%	12.37	No	MISS
% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - Resale Manual	MI 14 - 01	-	-	IL	B	87.05%	95.00%	7.95	No	95.85%	95.00%	(0.85)	Yes	96.53%	95.00%	(1.53)	Yes	HIT
% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - Resale Electronic	MI 14 - 02	-	-	IL	B	100.00%	95.00%	(5.00)	Yes	99.47%	95.00%	(4.47)	Yes	100.00%	95.00%	(5.00)	Yes	HIT
% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - UNE Loops Manual	MI 14 - 03	-	-	IL	B	98.60%	95.00%	(3.60)	Yes	98.56%	95.00%	(3.56)	Yes	98.62%	95.00%	(3.62)	Yes	HIT
% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - UNE Loops Electronic	MI 14 - 04	-	-	IL	B	97.86%	95.00%	(2.86)	Yes	94.54%	95.00%	0.46	No	96.00%	95.00%	(1.00)	Yes	HIT
% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - UNE P Manual	MI 14 - 05	-	-	IL	B	86.33%	95.00%	8.67	No	91.95%	95.00%	3.05	No	93.67%	95.00%	1.33	No	MISS

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Illinois Performance Measures - Hit or Miss Report

Description	PM	Tier 1	Tier 2	Area	P/B	Dec-02 CLEC	Dec-02 AIT/ Benchmark	Dec-02 % Yes - Z-Value	Dec-02 87% Result	Jan-03 CLEC	Jan-03 AIT/ Benchmark	Jan-03 % Yes - Z-Value	Jan-03 83% Result	Feb-03 CLEC	Feb-03 AIT/ Benchmark	Feb-03 % Yes - Z-Value	Feb-03 84% Result	Overall Result 87%
% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - UNE P Electronic	MI 14 - 06	-	-	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	99.27%	95.00%	(4.27)	Yes	-
Change Management - Changes to Existing Interfaces (days) - Gateway	MI 15 - 01	-	-	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	100.00%	95.00%	n/a	Base<10	-
Change Management - Changes to Existing Interfaces (days) - GUI	MI 15 - 02	-	-	IL	B	100.00%	95.00%	n/a	Base<10	100.00%	95.00%	n/a	Base<10	100.00%	95.00%	n/a	Base<10	-
Change Management - Introductions of New Interfaces (days) - Gateway	MI 15 - 03	-	-	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Change Management - Introductions of New Interfaces (days) - GUI	MI 15 - 04	-	-	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Change Management - Retirements of Existing Interfaces (days) - Wholesale Interfaces - Gateway	MI 15 - 05	-	-	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Change Management - Retirements of Existing Interfaces (days) - Wholesale Interfaces - GUI	MI 15 - 06	-	-	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Rejected Query Notices - Address Verification	MI 16 - 01	-	-	IL	D	0.03%	n/a	n/a	-	0.05%	n/a	n/a	-	0.02%	n/a	n/a	-	-
% Rejected Query Notices - Request for Telephone Number	MI 16 - 02	-	-	IL	D	1.95%	n/a	n/a	-	0.33%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Rejected Query Notices - Request for Customer Service Record	MI 16 - 03	-	-	IL	D	0.79%	n/a	n/a	-	0.68%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Rejected Query Notices - Service/Feature Availability	MI 16 - 04	-	-	IL	D	0.07%	n/a	n/a	-	0.09%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Rejected Query Notices - Dispatch Required & Service Aptmt Scheduling (Due Date)	MI 16 - 05	-	-	IL	D	0.00%	n/a	n/a	-	0.00%	n/a	n/a	-	0.58%	n/a	n/a	-	-
% Rejected Query Notices - PIC	MI 16 - 06	-	-	IL	D	5.87%	n/a	n/a	-	1.60%	n/a	n/a	-	1.89%	n/a	n/a	-	-
% Rejected Query Notices - DSL Loop Qualification	MI 16 - 07	-	-	IL	D	1.50%	n/a	n/a	-	1.17%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Rejected Query Notices - NC / NCI	MI 16 - 08	-	-	IL	D	25.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Rejected Query Notices - CFA Availability	MI 16 - 09	-	-	IL	D	0.68%	n/a	n/a	-	0.89%	n/a	n/a	-	n/a	n/a	n/a	-	-
% Rejected Query Notices--Telephone Number Assignment	MI 16 - 10	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.02%	n/a	n/a	-	-
% Rejected Query Notices--Customer Service Inquiry (CSI)<=30 lines	MI 16 - 11	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.52%	n/a	n/a	-	-
% Rejected Query Notices--Service Availability	MI 16 - 12	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Rejected Query Notices--Actual Loop Makeup Information	MI 16 - 13	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.99%	n/a	n/a	-	-
% Rejected Query Notices--Design Loop Makeup Information	MI 16 - 14	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.40%	n/a	n/a	-	-
% Rejected Query Notices--Service Appoint Scheduling (Due Date)	MI 16 - 15	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	0.00%	n/a	n/a	-	-
% No Access - UNE Loops Provisioning	WI 1 - 01	-	-	IL	P	0.20%	2.29%	(9.22)	Yes	0.09%	2.60%	(10.67)	Yes	0.12%	2.11%	(8.84)	Yes	HIT
% No Access (% of Trouble Reports with No Access) - UNE Loops Maintenance	WI 2 - 01	-	-	IL	P	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	0.00%	0.00%	0.00	Yes	HIT
% Facility Modification Orders - UNE - DSL Loops w/ Line Sharing	WI 9 - 01	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Facility Modification Orders - UNE - DSL Loops w/out Line Sharing	WI 9 - 02	-	-	IL	D	0.41%	n/a	n/a	-	0.13%	n/a	n/a	-	0.00%	n/a	n/a	-	-
% Facility Modification Orders - UNE - 8.0 dB Loop With Test Access	WI 9 - 03	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Facility Modification Orders - UNE - 8.0 dB Loop Without Test Access	WI 9 - 04	-	-	IL	D	0.33%	n/a	n/a	-	0.19%	n/a	n/a	-	0.83%	n/a	n/a	-	-
% Facility Modification Orders - UNE - BRI Loop With Test Access	WI 9 - 05	-	-	IL	D	6.30%	n/a	n/a	-	7.23%	n/a	n/a	-	5.49%	n/a	n/a	-	-
% Facility Modification Orders - UNE - DS1 Loop With Test Access	WI 9 - 06	-	-	IL	D	3.42%	n/a	n/a	-	2.93%	n/a	n/a	-	6.19%	n/a	n/a	-	-
% Facility Modification Orders - UNE - DS1 Dedicated Transport	WI 9 - 07	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Facility Modification Orders - UNE - DS3 Dedicated Transport	WI 9 - 08	-	-	IL	D	0.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	Base<10	0.00%	n/a	n/a	Base<10	-
% Facility Modification Orders - UNE - Dark Fiber	WI 9 - 09	-	-	IL	D	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Avg Delay in Original FOCs Due Dates Due to Delay Notices	C WI 1 -	-	-	IL	D	4.42	n/a	n/a	-	7.19	n/a	n/a	-	5.29	n/a	n/a	-	-
Accuracy of Processing CLEC Corrections Based on Review of Directory Information - First Pre-BOC	C WI 4 - 01	H	-	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
Accuracy of Processing CLEC Corrections Based on Review of Directory Information - Sec Pre-BOC	C WI 4 - 02	H	-	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% of Protectors Not Moved After Technician Visit	C WI 5 -	H	H	IL	B	0.00%	3.00%	(3.00)	Yes	0.00%	3.00%	(3.00)	Yes	19.01%	3.00%	16.01	No	HIT
% Form A Received w/in Interval Ordered by Commission - UNE - DSL Loops w/ Line Sharing	C WI 6 - 01	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form A Received w/in Interval Ordered by Commission - UNE - DSL Loops w/out Line Sharing	C WI 6 - 02	H	H	IL	B	50.00%	95.00%	n/a	Base<10	100.00%	95.00%	n/a	Base<10	n/a	n/a	n/a	-	-
% Form A Received w/in Interval Ordered by Commission - UNE - 8.0 dB Loop With Test Access	C WI 6 - 03	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form A Received w/in Interval Ordered by Commission - UNE - 8.0 dB Loop Without Test Access	C WI 6 - 04	H	H	IL	B	97.43%	95.00%	(2.43)	Yes	98.94%	95.00%	(1.94)	Yes	97.74%	95.00%	(2.74)	Yes	HIT
% Form A Received w/in Interval Ordered by Commission - UNE - BRI Loop With Test Access	C WI 6 - 05	H	H	IL	B	97.61%	95.00%	(2.61)	Yes	99.52%	95.00%	(4.52)	Yes	98.74%	95.00%	(3.74)	Yes	HIT
% Form A Received w/in Interval Ordered by Commission - UNE - DS1 Loop With Test Access	C WI 6 - 06	H	H	IL	B	96.90%	95.00%	(1.90)	Yes	97.12%	95.00%	(2.12)	Yes	97.62%	95.00%	(2.62)	Yes	HIT
% Form A Received w/in Interval Ordered by Commission - UNE - DS1 Dedicated Transport	C WI 6 - 07	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form A Received w/in Interval Ordered by Commission - UNE - DS3 Dedicated Transport	C WI 6 - 08	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-

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Illinois Performance Measures - Hit or Miss Report

Description	PM	Tier 1	Tier 2	Area	P/B	Dec-02 CLEC	Dec-02 AIT/ Benchmark	Dec-02 % Yes - Z-Value	Dec-02 87% Result	Jan-03 CLEC	Jan-03 AIT/ Benchmark	Jan-03 % Yes - Z-Value	Jan-03 83% Result	Feb-03 CLEC	Feb-03 AIT/ Benchmark	Feb-03 % Yes - Z-Value	Feb-03 84% Result	Overall Result 87%
% Form A Received w/in Interval Ordered by Commission - UNE - Dark Fiber	C WI 6 - 09	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form B - UNE - DSL Loops w/ Line Sharing	C WI 7 - 01.1	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form B - UNE - DSL Loops w/out Line Sharing	C WI 7 - 01.2	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form B - UNE - 8.0 dB Loop With Test Access	C WI 7 - 01.3	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form B - UNE - 8.0 dB Loop Without Test Access	C WI 7 - 01.4	H	H	IL	B	100.00%	95.00%	(5.00)	Yes	100.00%	95.00%	(5.00)	Yes	100.00%	95.00%	(5.00)	Yes	HIT
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form B - UNE - BRI Loop With Test Access	C WI 7 - 01.5	H	H	IL	B	100.00%	95.00%	(5.00)	Yes	100.00%	95.00%	(5.00)	Yes	95.65%	95.00%	(0.65)	Yes	HIT
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form B - UNE - DS1 Loop With Test Access	C WI 7 - 01.6	H	H	IL	B	85.71%	95.00%	9.29	No	100.00%	95.00%	(5.00)	Yes	100.00%	95.00%	(5.00)	Yes	HIT
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form B - UNE - DS1 Dedicated Transport	C WI 7 - 01.7	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form B - UNE - DS3 Dedicated Transport	C WI 7 - 01.8	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form B - UNE - Dark Fiber	C WI 7 - 01.9	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form C - UNE- DSL Loops w/ Line Sharing	C WI 7 - 02.1	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form C - UNE- DSL Loops w/out Line Sharing	C WI 7 - 02.2	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form C - UNE- 8.0 dB Loop With Test Access	C WI 7 - 02.3	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form C - UNE- 8.0 dB Loop Without Test Access	C WI 7 - 02.4	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form C - UNE- BRI Loop With Test Access	C WI 7 - 02.5	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form C - UNE- DS1 Loop With Test Access	C WI 7 - 02.6	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form C - UNE- DS1 Dedicated Transport	C WI 7 - 02.7	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form C - UNE- DS3 Dedicated Transport	C WI 7 - 02.8	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form C - UNE- Dark Fiber	C WI 7 - 02.9	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form D - UNE- DSL Loops w/ Line Sharing	C WI 7 - 03.1	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form D - UNE- DSL Loops w/out Line Sharing	C WI 7 - 03.2	H	H	IL	B	100.00%	95.00%	n/a	Base<10	100.00%	95.00%	n/a	Base<10	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form D - UNE- 8.0 dB Loop With Test Access	C WI 7 - 03.3	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form D - UNE- 8.0 dB Loop Without Test Access	C WI 7 - 03.4	H	H	IL	B	100.00%	95.00%	(5.00)	Yes	99.68%	95.00%	(4.68)	Yes	99.64%	95.00%	(4.64)	Yes	HIT
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form D - UNE- BRI Loop With Test Access	C WI 7 - 03.5	H	H	IL	B	100.00%	95.00%	(5.00)	Yes	100.00%	95.00%	(5.00)	Yes	100.00%	95.00%	(5.00)	Yes	HIT
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form D - UNE- DS1 Loop With Test Access	C WI 7 - 03.6	H	H	IL	B	100.00%	95.00%	(5.00)	Yes	100.00%	95.00%	(5.00)	Yes	100.00%	95.00%	(5.00)	Yes	HIT
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form D - UNE- DS1 Dedicated Transport	C WI 7 - 03.7	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form D - UNE- DS3 Dedicated Transport	C WI 7 - 03.8	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form D - UNE- Dark Fiber	C WI 7 - 03.9	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form E - UNE- DSL Loops w/ Line Sharing	C WI 7 - 04.1	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-
% Form B, C, D & E Rcvd w/in 72 Hrs Form A - Form E - UNE- DSL Loops w/out Line Sharing	C WI 7 - 04.2	H	H	IL	B	n/a	n/a	n/a	-	n/a	n/a	n/a	-	n/a	n/a	n/a	-	-

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