

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION

Mason County, Illinois

Petition for Approval of a 9-1-1 Emergency
Telephone Number System :

00-0042

CHIEF CLERK'S OFFICE

JAN 18 4 42 PM '00

ILLINOIS
COMMERCE COMMISSION

PETITION

Now comes the Mason County Emergency Telephone System Board, and requests Illinois Commerce Commission approval of its Final Plan to establish an emergency telephone number system and in support thereof states as follows:

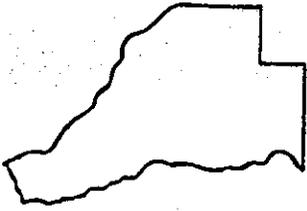
1. Attached hereto and incorporated herein as though fully set forth is the Final Plan for Mason County, Illinois, "9-1-1" Emergency Telephone Number System.
2. A duplicate original of said Final Plan had been filed by mail with GTE, AMERITECH, GALLATIN AND CASS Telephone Company.
3. The Final Plan is intended to comply with the terms and provisions of "An Act in relation to designation of an emergency telephone number for use throughout the State."

WHEREFORE, your Petitioner, the Mason County Emergency Telephone Systems Board, Illinois, a Municipal corporation, prays that the Illinois Commerce Commission:

- (1) give notice of and conduct a public hearing on this Petition and Final Plan at the earliest possible date:
- (2) enter an Order approving the Final Plan submitted herewith and authorizing the implementation of the 9-1-1 Emergency Telephone System described herein

Mason County Emergency Telephone System Board

By Gregory J. Griffin
Gregory Griffin, Chairman



MASON COUNTY EMERGENCY TELEPHONE SYSTEMS BOARD

102 West Market Street
Havana, Illinois 62644



Telecommunications Carrier AFFIDAVIT

I, Greg Griffin being duly sworn upon oath, depose and state that I am Chairman for Mason County Emergency Systems Board that I have knowledge pertaining to the instruments hereafter described and that the facts set forth in the following instruments are true and correct:

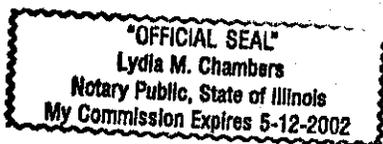
1. Telecommunications Carrier exchange boundary maps for Mason County Emergency Systems Board within Mason County, Illinois. (Exhibits 1 & 2)
2. A list of the Mason County Systems Board exchanges in which the proposed system will operate. (Exhibit 5)
3. System Costs. (Exhibit 7)
4. Answers provided by Mason County Emergency Systems Board to questions appearing on the questionnaire. (Exhibit 10)
5. Mason County Emergency Systems Board will not activate the proposed 9-1-1 system with database error ratio greater than 1%.

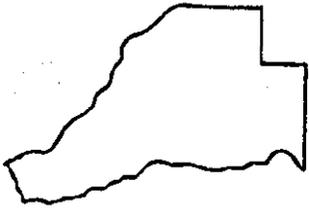
Further Affiant Sayeth Not.

Greg Griffin
Affiant

Subscribed and sworn to before me this 22 day of November, 19 99.

Lydia M. Chambers
Notary Public





MASON COUNTY EMERGENCY
TELEPHONE SYSTEMS BOARD

102 West Market Street
Havana, Illinois 62644



VERIFICATION

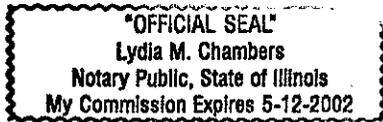
I, Gregory Griffin, first being duly sworn upon oath, depose and say that I am Chairman, of the Mason County Emergency Telephone System Board, a municipal corporation; that I have read the above foregoing petition by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

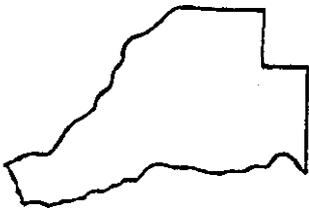
Gregory J. Griffin

Subscribed and sworn to before me
this 22 y o f November, 1999

Lydia M. Chambers

NOTARY PUBLIC, ILLINOIS





**MASON COUNTY EMERGENCY
TELEPHONE SYSTEMS BOARD**

102 West Market Street
Havana, Illinois 62644

**9-1-1
EMERGENCY**

March 1 , 1999

Cass Telephone Company
Linda Hodges,
9-1-1 Administrator
1 Redbud Lane Virginia, Illinois 62691

Dear Ms. Hodges:

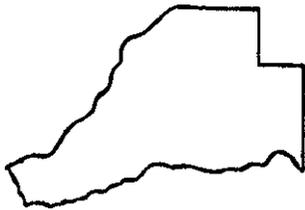
This letter is to confirm our intent to modify the existing 9-1-1 System serving Mason County. We assume, unless otherwise notified, that the 9-1-1 System will be installed and in operation by June 8, 1999. Public phones under your jurisdiction will also be posted and operational with 9-1-1 coin free dialing.

Enclosed is your copy of our application to the Illinois Commerce Commission for approval for establishing 9-1-1 service. Thank you for your attention to this matter.

Sincerely:

Gregory Griffin
Chairman

enclosure: application



**MASON COUNTY EMERGENCY
TELEPHONE SYSTEMS BOARD**

102 West Market Street
Havana, Illinois 62644

**9 - 1 - 1
EMERGENCY**

GTE
Robert Leefers
9-1-1 Administrator
1312 East Empire Street
Bloomington, Illinois 61701

Dear Mr. Leefers:

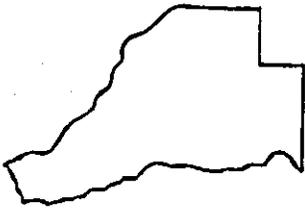
This letter is to confirm our intent to modify the existing 9-1-1 System serving Mason County. We assume, unless otherwise notified, that the 9-1-1 System will be installed and in operation by January , 2000. Public phones under your jurisdiction will also be posted and operational with 9-1-1 coin free dialing.

Enclosed is your **copy** of our application to the Illinois Commerce Commission for approval for establishing 9-1-1 service, Thanks you for your attention to this matter.

Sincerely,



Gregory Griffin, Chairman



MASON COUNTY EMERGENCY
TELEPHONE SYSTEMS BOARD

102 West Market Street
Havana, Illinois 62644

**9-1-1
EMERGENCY**

March 19, 1999

AMERITECH
Char Davis
9-1-1 Administrator
2315 North Knoxville
Floor 1
Peoria, Illinois 61614-3690

Dear Ms. Davis:

This letter is to confirm our intent to modify the existing 9-1-1 System serving Mason County. We assume, unless otherwise notified, that the 9-1-1 System will be installed and in operation by January , 2000. Public phones under your jurisdiction will also be posted and operational with Q-1-1 coin free dialing.

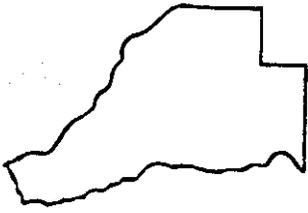
Enclosed is your copy of our application to the Illinois Commerce Commission for approval for establishing 9-1-1 service, Thanks you for your attention to this matter.

Sincerely,



Gregory Griffin, Chairman

enclosure: application



MASON COUNTY EMERGENCY
TELEPHONE SYSTEMS BOARD

102 West Market Street
Havana, Illinois 62644

**9-1-1
EMERGENCY**

March 19, 1999

GALLATINRIVERSCOMMUNICATIONS
9-1-1 Coordinator
2296 North Henderson Street
Galesburg, Illinois 61401

Dear Ms. Feaster:

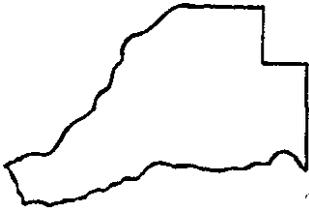
This letter is to confirm our intent to modify the existing 9-1-1 System serving Mason County. We assume, unless otherwise notified, that the 9-1-1 System will be installed and in operation by January, 2000. Public phones under your jurisdiction will also be posted and operational with 9-1-1 coin free dialing.

Enclosed is your copy of our application to the Illinois Commerce Commission for approval for establishing 9-1-1 service. Thanks you for your attention to this matter.

Sincerely,


Gregory Griffin, Chairman

enclosure: application



MASON COUNTY EMERGENCY TELEPHONE SYSTEMS BOARD

102 West Market Street
Havana, Illinois 62644

**9-1-1
EMERGENCY**

COMMUNITIES SERVED

A list of all communities to be served by the proposed 9-1-1 System. Please include the name of community and official mailing address including street address, city and zip.

Mason City	147 South Main Street, Mason City 62664
San Jose	309 South 2nd, San Jose 62682
Topeka	105 West Fourth Street, Topeka 61567
Bath	107 East First Street, Bath 62617
Easton	302 East Main Street, Easton 62633
Forest City	105 North 3rd Street, Forest City 61532
Havana	227 West Main Street, Havana 62644
Kilbourne	203 South 4th Street, Kilbourne 62855
Manito	300 South Broadway Street, Manito 61548

R E S O L U T I O N

WHEREAS, the County of Mason, by and through its Board of Supervisors is charged generally with the health, welfare and protection of its citizens; and

WHEREAS, the County of Mason **is desirous** of providing for the general welfare of all of its citizens; and

WHEREAS, the County Board of Mason County believes that the establishment of a 9-1-1 Emergency Telephone System would be for the general welfare and benefit of its citizens.

NOW, THEREFORE, BE IT RESOLVED that the County Board of Supervisors of Mason County does hereby support the establishment of a 9-1-1 Emergency Telephone System: and

BE IT FURTHER RESOLVED that the County Clerk of Mason County is hereby directed, pursuant to statute, to submit to all the electors of Mason County at the next **general** election, which is not a consolidated primary, the public question in substantially the form as follows:

Shall the County of Mason impose a surcharge of up to \$ <u>1.85</u> per month per network connection on telecommunications carriers, which surcharge expense would be added to the monthly bill you receive for telephone or telecommunications charges for the purpose of installing a 9-1-1 Emergency Telephone System?	YES
	NO

The results of said public question are to be reported to the Board of Supervisors **at** its next monthly meeting after said question has been submitted to the electors and certified to by the County Clerk pursuant to **statute** in such case made.

APPROVED, PASSED AND ADOPTED by the Mason County Board of Supervisors at its meeting this 23rd day of January, 1989.

MASON COUNTY BOARD

by: *David V. Martin*
Its Chairman

ATTEST:

Will R. Benson
Its Secretary

RESOLUTION 89-31

RESOLUTION CREATING THE
EMERGENCY TELEPHONE SYSTEM BOARD

WHEREAS, on January 23, 1989, the Mason County Board passed a resolution authorizing a referendum on the creation of 9-1-1 emergency telephone system at the April 4, 1999, consolidated general election; and

WHEREAS) the voters in Mason County approved such referendum authorizing a surcharge of a maximum of \$1.85 per month per network connection of Telecommunication carriers for the purpose of installing or improving a 9-1-1 emergency telephone system; and

WHEREAS, the Mason County Board is authorized and directed to create an Emergency Telephone System Board pursuant to sec. 15.4 of the Emergency Telephone System Act, Ch. 134, Par. 45.4, Illinois Revised Statutes, 1987, as amended.

THEREFORE BE IT RESOLVED BY THE MASON COUNTY BOARD THAT: The Mason County Board does hereby create the:

EMERGENCY TELEPHONE SYSTEM BOARD

sec. 1: Definitions.

(a) "9-1-1 Board" - Emergency Telephone System Board authorized by the Emergency Telephone System Act, Ch. 134, Par. 45.4, Illinois Revised Statutes, 1987, as amended.

sec. 2: Membership.

(a) Appointment - The County Board Chairman shall appoint members of the 9-1-1 Board, other than the Sheriff, with the advice and consent of the Mason County Board. The Sheriff, or its designee, shall automatically remain a member of the 9-1-1 Board.

- (b) Composition of members -
1. Sheriff of Mason County or designee.
 2. County Board member or designee.
 3. Seven other members.

(c) Number of members - There shall be a maximum of nine members appointed to the 9-1-1 Board.

(d) Term of office - The term of office of the initial appointees shall be as follows: Two members shall serve a term of two years. two members shall serve a term of three years, and the remaining members shall serve a term of four years. All subsequent appointees shall serve a term of four years.

sec. 3: Powers and Duties.

(a) The members of the 9-1-1 Board shall exercise those powers and perform the duties provided by the Emergency Telephone System Act, Ch. 134, Par. 30.01, et. seq., Illinois Revised statutes, 1987, as amended.

sec. 4: Compensation.

(a) The members of the 9-1-1 Board shall serve without compensation but shall be compensated for their actual and necessary expenses. Ch. 134, Par. 45.4.

Sec. 5: Funding.

(a) Funding shall be provided from the surcharge **authorized** by Ch. 134. Par. 45.3 and any other **monies** received by the 9-1-1 **Board**.

Sec. 6: Effective Date.

(a) This provision takes effect on June 13, 1989.

PASSED and **ADOPTED** by the County Board of Mason County, Illinois, this 13 day of June, A.D. 1989.

MASON COUNTY BOARD OF SUPERVISORS

by: Paul W. Mastromarino
It's Chairman

ATTEST:

William R. Brown
It's Clerk

STATE OF ILLINOIS
IN THE CIRCUIT COURT OF THE EIGHTH JUDICIAL CIRCUIT
MASON COUNTY

COUNTY OF MASON, ILLINOIS,)
A Body Politic and Corporate,)
and the MASON COUNTY EMERGENCY)
TELEPHONE SYSTEM BOARD, an)
Agency of the County of Mason,)
Plaintiff,)

VS

GTE NORTH INCORPORATED,)
CASS TELEPHONE COMPANY.)
CENTRAL TELEPHONE CO. OF ILLINOIS,)
AMERITECH TELEPHONE COMPANY,)
Defendants.)

NO. 92-CH-3

FILED,

OCT 22 1996

BRETT M. MILLER

AMENDED COMPLAINT FOR INJUNCTIVE RELIEF

NOW COMES the Plaintiffs. County of Mason, Illinois, and its Emergency Telephone System Board by and through their Attorney, Alan Tucker and complaining of Defendants, Telephone Companies. states as follows:

1. Plaintiff. The County of Mason. is a unit of local government located in Illinois and is organized and exists under the Constitution of Illinois and the Statutes of Illinois (1970 Constitution. Article 7, Section 1)(Ill. Rev. Stat, Ch. 134 ¶1-1001 et. seq.).

2. The Plaintiff. Mason County Emergency Telephone System Board, is an agency of the County of Mason organized pursuant to Ill. Rev. Stat. Ch. 134 ¶45.4 et. seq.

3. The Defendants are:

a. GTE North Incorporated, a Wisconsin Company licensed to do business in the State of Illinois located at 13 12 East Empire Street. Bloomington, McLean County, Illinois;

b. Cass Telephone Company, an Illinois Company licensed to do business in the State of Illinois located at 211 South Main Street, Virginia. Cass

County, Illinois;

- c. Central Telephone Co, of Illinois. an Illinois Company licensed to do business in the State of Illinois located at 2004 Miner Street, Des Plaines, Illinois, Cook County, Illinois;
- d. **AMERITECH** Telephone Company, an Illinois Company licensed to do business in the State of Illinois located at 320 Fulton Street, 4th Floor, Peoria, Peoria County, Illinois;

and are in the business of providing telephone services to citizens and residents of Mason County, Illinois.

4. It is the duty of the Plaintiffs to protect and to provide for the safety and health of their citizens and residents and to provide, and cause to be provided. police, firefighting, ambulance. medical and other emergency services.

5. The General Assembly of the State of Illinois passed an Act entitled: the “Emergency Telephone System Act” (the “Act”), which became effective as of December 16, 1977 (formerly the “Emergency Telephone Number Act,” effective September 25, 1975). By its terms the Act authorizes Mason County to “Establish the number 9-1-1 as the primary emergency telephone number” and “develop and improve emergency communication procedures and facilities in such a manner as to be able to quickly respond to any person calling the telephone number 9-I - I seeking police, fire, medical rescue and other emergency services,“. Under the Act, all local public agencies in counties having 100,000 or more inhabitants must provide a basic or sophisticated emergency telephone system. Other public agencies may establish such a system. and shall be entitled to participate in any program or grant or other State **funding** of such systems.

6. The Illinois General Assembly in enacting this legislation declared “Provision of a single, primary three-digit emergency number through which emergency services can be quickly and efficiently obtained would provide a significant contribution to law enforcement... by making it less **difficult** to quickly notify public safety personnel.” Ill. Rev. Stat. Ch. 134, §31 (1989).

7. A public agency is defined in the Act as any unit of local government which provides **firefighting**, police, ambulance, medical or other emergency services. III. Stat. Ch. 134, §32.01, (1989)

8. A sophisticated system is defined as “a basic system which the additional capability

of automatic identification of the caller's number, holding the incoming call, reconnection on the same telephone line, clearing a telephone line, or automatic call routing or any other capability or features then available or combinations of capabilities." Ill. Rev. Stat. Ch. 134, §32.08 (1989)

9. Mason County, Illinois, is a governmental entity with 18,600 or more inhabitants and supplies, or causes to be supplied, police services and, therefore, is a public agency under the aforesaid Act.

10. That the Mason County Emergency Telephone System Board is an agency of Mason County and was organized pursuant to the aforesaid Act.

11. Mason County, Illinois has chosen to provide a sophisticated emergency telephone system which includes the capability of an immediate computer display of the address from which the call for help is being made at the instant the emergency number is dialed.

12. In order for the Mason County Emergency Telephone System Board to operate as intended, it is imperative that data maintained by the Telephone Companies serving Mason County consisting of the telephone numbers and addresses of all the residents and businesses within the area serviced by the Emergency Telephone System be as complete and accurate as possible.

13. The Mason County Emergency Telephone System Board and the Telephone Companies are currently reviewing the existing data base to identify and correct errors.

14. The Telephone Companies have informed Mason County Emergency Telephone System Board that they are concerned that providing Plaintiffs with listing information containing non-published and non-listed telephone numbers other than in connection with an actual 9-1-1 call might constitute a violation of the Electric Communication Privacy Act, 18 U.S.C. 2701, et. seq.

15. If Mason County, and more specifically, the Mason County Emergency Telephone System Board, is not provided with the listing information for non-published and non-listed telephone numbers, as needed to correct the 9-1-1 data base by the Telephone companies they will be:

- a. unable to provide sophisticated emergency service to all of their residents and businesses;
- b. unable to answer calls for help made from non-published or non-listed telephone numbers as quickly as they can answer calls for help from those who have published and or listed numbers;

- c. unable to quickly and efficiently provide emergency service to “any person calling the telephone number 9-I-1” as authorized by the Emergency Telephone System Act:
- d. unable to reach and attain the legitimate law enforcement goals authorized by the **Illinois** General Assembly causing irreparable harm to their law enforcement. **firefighting**, and emergency medical response programs and their citizens and residents.

16. The laws of the United States allow the release of records and customers’ non-⁷ published telephone numbers. non-listed telephone numbers and addresses to a governmental entity under a court order for disclosure where the government entity shows there is a reason to believe the records are relevant to a legitimate law enforcement inquiry Electronic Communication Privacy Act, 18 U.S.C. 2703(d).

17. The contents of the records of the Telephone Companies’ customer’ non-published telephone numbers and addresses are relevant and essential to the legitimate law enforcement inquiries and the goals of Mason County and the Mason County Emergency Telephone System Board and said telephone numbers and addresses are subject to disclosure by court order pursuant to the aforesaid Electronic Communication Privacy Act.

18. The safety, welfare and health of the citizens and residents of Mason County who have non-published or non-listed telephone numbers will be irreparably injured if the Telephone Companies are not compelled to release their records of customers’ non-published or non-listed numbers and addresses to Mason County and the Mason County Emergency Telephone system Board.

19. For the reasons set forth above. Plaintiffs do not have an adequate remedy at law and unless otherwise ordered by this Court, the Telephone Companies will continue to **refuse** to furnish Mason County with records of its customers’ non-published and non-listed telephone numbers, all to the irreparable injury and damages of Mason County, its’ citizens and residents,

20. Mason County, Illinois, and the Mason County Emergency Telephone System Board. upon the issuance of said injunction. shall keep said non-published and non-listed telephone numbers and addresses confidential except for the uses and purposes herein set forth, and said numbers and addresses shall not be released or used beyond the emergency needs **of the** subscribers thereto.

STATE OF ILLINOIS
IN THE CIRCUIT COURT OF THE EIGHTH JUDICIAL CIRCUIT
MASON COUNTY

FILED

OCT 22 1996

BRENNER MILLER
ATTORNEYS AT LAW
CHICAGO, ILLINOIS

COUNTY OF MASON, ILLINOIS,)
A Body Politic and Corporate,)
and the MASON COUNTY EMERGENCY)
TELEPHONE SYSTEM BOARD, an)
Agency of the County of Mason.)
Plaintiff)

vs.)

NO. 92-CH-3

GTE NORTH INCORPORATED.)
CASS TELEPHONE COMPANY,)
CENTRAL TELEPHONE CO. OF ILLINOIS,)
AMERITECH TELEPHONE COMPANY,)
Defendants.)

TEMPORARY RESTRAINING ORDER AND
PERMANENT INJUNCTION

THIS CAUSE having come before the Court on Plaintiffs Motion with notice, for a Temporary Restraining Order and Permanent Injunction against Telephone Companies, all parties appearing by and through their respective attorneys or having waived appearance and stipulated to the entry of this Order, and the Court having examined the Complaint and heard arguments of counsel, if any. and being fully advised in the premises finds as follows:

1. Immediate and irreparable injury will result to Plaintiffs and their citizens and residents unless a Temporary Restraining Order and Permanent Injunction is issued directing the Defendant to provide Plaintiffs, all non-published or non-listed telephone numbers and addresses of subscribers in Mason County, (hereinafter referred to as "Defendants' Records"). Without such records to correct 9-1-1 data base errors. Plaintiffs ability to quickly and efficiently provide emergency law enforcement, fire and medical services to their residents who have non-published or non-listed telephone numbers will be substantially impeded.

2. Immediate and irreparable injury will result to Plaintiffs and their citizens and residents unless a Temporary Restraining Order and Permanent Injunction is issued in that failure to provide “Defendant’s Records” to correct 9-1-1 data base errors substantially impedes Plaintiffs ability to reach and attain the legitimate emergency law enforcement, fire, and medical services goals authorized by the Illinois General Assembly, thereby causing irreparable harm to Plaintiffs emergency law enforcement, fire fighting, and medical response programs for their citizens and residents.

3. The defendant’s determination not to supply “Defendant’s Records” to Plaintiffs is based upon the provisions of the Electric Communication Privacy Act 18 U.S.C. 2701, et seq.

4. Plaintiffs have shown that “Defendant’s Records” are relevant to a legitimate law enforcement inquiry in accordance with the Electric Communication Privacy Act 18 U.S.C. 2703 (d).

5. Access to the “Defendant’s Records” is needed by Plaintiffs to efficiently and effectively operate their 9-1-1 systems and to assist them in responding to all telephone calls made to the Plaintiffs for emergency law enforcement assistance. which calls serve a legitimate law enforcement purpose.

6. Disclosure of “Defendant’s Records” to Plaintiffs for the limited purposes of assisting them in responding to emergency law enforcement, fire and medical calls must be under such terms and conditions which will protect the privacy of subscribers. insure that such access does not disrupt Defendant’s telephone service or place an unreasonable burden on Defendants’ subscribers or services, and protect Defendant from liability arising from Plaintiffs access to and use of “Defendant’s Records”.

THEREFORE, IT IS ORDERED, pursuant to 18 U.S.C. 2703(d). that Defendants, Telephone Companies, shall immediately provide and Plaintiffs shall have immediate access to “Defendant’s Records”. containing all non-published or non-listed telephone numbers and

addresses of Defendants' subscribers in the geographic areas to be served by Plaintiffs 9-1-1 system subject to the following conditions and limitation:

1. Defendants shall provide and Plaintiff shall have access to "Defendant' Records" from and **after** the date of entry of this court Order during the development and implementation of the Mason County 9-1-1 system and thereafter as needed for error corrections.

2. "Defendants' Records" shall only be made available to and accessible by authorized employees or agents of the Plaintiffs, Plaintiffs 9-1-1 Coordinator and his designees, and other such persons as are mutually agreed upon between the Plaintiffs and Defendant.

3. Plaintiffs shall advise any such employee, agent, Coordinator or designee who is given access to "Defendant's Records" of the requirements of this Order and shall obtain such person's agreement in writing to comply with the confidentiality provisions of this Order.

4. All persons and entities obtaining access to "Defendant's Records" shall keep all of the non-published and non-listed telephone numbers and addresses confidential and shall only use such records for the sole purpose of ascertaining the originating telephone location and customer listings to insure that all customers are identified with the proper address in the Plaintiffs 9-1-1 system so the emergency calls for assistance result in timely and accurate response of police, fire and medical services.

5. Plaintiffs shall take all necessary steps to protect the privacy of the Defendants' subscribers, insure that the access to the "Defendants' Records" granted by this Order does not disrupt Defendants' telephone service or place an unreasonable burden on Defendants' subscribers or services, and protect Defendant from liability arising from Plaintiff's access to and use of "Defendants' Records".

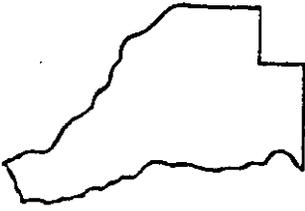
6. The responsibility of Defendant is limited to the **furnishing** of "Defendants' Records". Such records may be provided through any medium mutually agreeable. One acceptable method of providing "Defendants' Records" shall be to (1) put a complete memory of every non-published customer name, address, and telephone numbers (subscriber records) in the E9-1-1 Automatic Location Indication (ALI) data base which is accessible only by receipt of a 9-1-1 call from which the call originated; and (2) provide periodic error reports of subscriber records which are found by Defendants to be inconsistent with relevant street address geographic ranges or with other known facts

7. Plaintiffs bonds are waived.

8. The Court retains jurisdiction of this cause to enforce this Order upon written motion with notice, by any parties hereto.

Dated October 21, 1998


Circuit Judge



MASON COUNTY EMERGENCY TELEPHONE SYSTEMS BOARD

102 West Market Street
Havana, Illinois 62644



9-1-1 GENERAL INFORMATION

Current Date: March 19, 1999

Proposed Operational Date: January, 2000

Submitted by: Mason County Emergency Telephone System Board

- Final Plan
- Modification of an Existing System -
I.C.C. Docket Number (Docket 91-0553)
- 18,614 Total Population
- Total Access Lines
- 562 Total Land Area Covered in Square Miles

PSAP 9-1-1 SYSTEM LIAISON TO THE COMMISSION:

Gregory J. Hoff
NAME

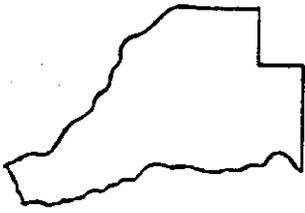
Chairman
TITLE

102 W. Market St
Street Address

Havana, Ill 62644
City, State, Zip Code

309-543-3758
Telephone

309-543-3012
Alternate Telephone Number



MASON COUNTY EMERGENCY TELEPHONE SYSTEMS BOARD

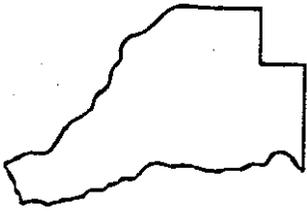
102 West Market Street
Havana, Illinois 62644

**9-1-1
EMERGENCY**

NARRATIVE STATEMENT

The narrative will consist of a description of the proposed system's operation. Below is the minimum information that should be in the description:

- The exact address of the PSAP, location within building and security of the PSAP.
- Agency responsible for operation of the PSAP.
- Type of Radio/Telecommunications compatible with participating and adjacent agencies.
- How 9-1-1 calls will be dispatched to participating and adjacent agencies.
- Territory covered by the system, i.e., list town, counties, district, etc.
- A listing of all telephone company(s) involved, their exchange(s) and prefix(es).
- A statement that agreements have been signed by all participating agencies in the system. If not, why.
- Adjacent agencies that have been contacted about the proposed system.
- The cost of the system and how it will be paid for.
- Public education.
- Training.
- Use of TTY's and Training
- Location of alternate PSAP for backup.
- **Will everyone** in the municipality or county be included in the system. If not, why? If the ETSB feels it is too costly to bring certain citizens into the system, given an explanation and/or letter from telephone company setting out the costs.
- Are there citizens residing in the police, fire or emergency medical agencies jurisdiction who can't dial 9-1-1? If so, give an explanation of how they will reach emergency services.
- How are rural residences addressed for the data base?
- Explain all aspects of the data base, i.e., how often is it updated, where is it located, etc.
- Is the selective router being provided by the local exchange carrier via tariffed rates or will it be a county/city/ETSB owned or leased selective router.



MASON COUNTY EMERGENCY TELEPHONE SYSTEMS BOARD

102 West Market Street
Havana, Illinois 62644

**9-1-1
EMERGENCY**

NARRATIVE STATEMENT

The County of Mason has established an Emergency Telephone System Board (ETSB) as authorized by Illinois Statute for the purpose of establishing and maintaining an Emergency Telephone Number system for the citizens of Mason County, Illinois.

The design proposed in this application has a Primary PSAP located in the Havana Police Department 226 West Market Street and a Primary PSAP at the Sheriff's office at 102 West Market Street in Havana. The Communication Center at the Havana Police Department is located in a secured room within the facility. This center is staffed and operated 24 hours a day, 365 days a year. The staff level is typically one dispatcher on duty at all times. There are two positions capable of answering calls from 9-1-1 and dispatching all emergency services providers within the system. The Sheriff's Communication Center is located within the central core of the building which is secured from the public by two electrically controlled doors, bullet proof glass and cinder block walls. By agreement, the Sheriff will provide the necessary facilities and personnel to operate the PSAP 24 hours a day, 365 days a year. There are three positions equipped to answer calls to 9-1-1. The level is typically two dispatchers during the day and in the evening and one dispatcher over night. The ETSB will provide the necessary equipment to establish an Enhanced 9-1-1 Telephone System. There is a logging recorder in use at both PSAP's. Both facilities are powered by both commercial and a back-up generator capable of running for over twenty-four hours.

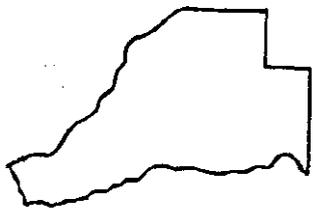
The Havana Police Department PSAP will answer calls from 9-1-1 from within the City Limits of Havana. The Mason County Sheriff PSAP will answer call from 9-1-1 from the remainder of Mason County. The Mason County Sheriff PSAP will act as the overflow and back-up answering point for the Havana Police Department PSAP. The Havana Police Department PSAP will act as the overflow and back-up answering point for the Mason County Sheriff PSAP. Overflow will be activated when all primary trunks are busy or a 9-1-1 call goes unanswered for a predetermined period of time.

Both the Havana Police Department PSAP and the Sheriff's Communication Center have ability to interact with each participating agency using two-way radio. As a practice today, calls for emergency services will be relayed via telephone, radio or LEADS to agencies adjacent to the service boundaries of the current 9-1-1 system.

The County will utilize an on site ALI database located in both the Havana Police Department PSAP and the Sheriff's department in Havana. The ALI computer software is written and maintained by Emergitech of Reynoldsburg, Ohio. The ALI changes from the primary local exchange carrier will be sent electronically to the ALI computer in the PSAP. All telephone companies will send their service order activity to Gallatin for MSAG evaluation. Approved service order activity will be downloaded into the Mason County ALI databases daily. A back up copy of the ALI data base is maintained by Gallatin Rivers as well as off site by the ETSB.

Gallatin Rivers, the primary telephone company, will use its central office switch in Pekin to provide selective routing. All 9-1-1 calls that are to be answered by the Havana Police Department PSAP or the Mason County Sheriff PSAP will then be routed down dedicated trunks to the PSAP.

In the event that either primary PSAP is to become non-functional, the telecommunicator will notify the back-up PSAP that 9-1-1 calls will be coming and to assume dispatching responsibility. 9-1-1 calls will then be routed automatically to the Back-up PSAP. The appropriate service restoration procedures will be initiated at that time.



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**9-1-1
EMERGENCY**

In addition, the Board has tested a statistically valid sample of telephones within the system's boundaries to validate the database. This testing has been completed ~~and will be repeated~~ for the added exchanges ~~proposed in this petition~~.

The **ETSB**, in cooperation with the print and electronic media serving Mason County, will continue the process of educating the public on the proper use of 9-1-1. Additionally, ~~we will use police, fire and EMS public information officers for training elementary school students~~. This process will continue periodically as ~~need~~ is determined by the ETSB and the emergency service agencies within the system;

The **ETSB** desires to have all of the telecommunicators who will be involved in the every day operation of the 9-1-1 system trained to the **highest** degree possible. ~~All telecommunicators have been put through a recognized training course~~. Periodic evaluation of telecommunicator performance and ~~need~~ for refresher training will be made by the Sheriff's telecommunications supervisor.

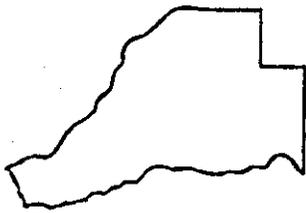
Each central office serving Mason County currently has a lock box with each of the 9-1-1 circuits located inside. In the event ~~that~~ a central office is isolated from the network, the Sheriff's Department will dispatch a properly trained and equipped Deputy to the appropriate central office to answer basic ~~9-1-1 calls~~ until the circuits are repaired. All ~~back up~~ procedures will be tested monthly.

There are several telephone exchanges that cross the political border into Mason County, specifically GTE's ~~New Holland (0 A.L.)~~, Middletown (3 A.L.) and Greenview (0 A.L.) exchanges and Cass Telephone's ~~Chandlerville~~ exchange (70-A.L.). In the ~~New Holland~~ exchange, the ~~vast~~ majority of subscribers are located in Logan County. Should a telephone be installed within the political boundaries of Mason County, the ESN would direct the call to Logan County. Any subscriber that resides in Mason County but has telephone ~~service~~ from the Middletown exchange is served by the Logan ~~County~~ Q-I-I system and the Emergency call will be relayed to the proper PSAP via methods established by Intergovernmental agreement. It is our intent to maintain both ~~call handling~~ and intergovernmental agreements in place with Logan County.

In the ~~Chandlerville~~ exchange, the vast majority of subscribers are located in Cass County. Cass County is in the ~~final~~ stages of it's implementation and is expected to be on-line prior to the end of 1998. When both systems are on line, the Mason County residents who have telephone service from the ~~Chandlerville~~ exchange will have their ~~9-1-1 calls~~ answered by Mason County. If there is a period when Cass county has not gone on-line and Mason County is ready to go on-line with it's Enhanced 9-1-1 system, the Mason County residents served by the ~~Chandlerville~~ exchange ~~will~~ continue to receive basic 9-1-1 service via the same dedicated circuits that are answered by the Mason County Sheriff today. An agreement to serve these residents has been reached between Mason County and Cass County.

There are no residents in Mason County served by the Greenview, New Holland, or ~~Delavan~~ exchanges, despite the fact that the exchange boundary crosses into Mason ~~County from Menard, Logan, or Tazewell~~ County; respectively. Should a new telephone customer be established in these exchanges within Mason ~~County~~, their Q-I-I calls will be routed to the appropriate County for answering and transfer to mason County if necessary.

Each structure in Mason County has been given an individual and unique address. In the unincorporated areas, address assignment was based on the grid style of addressing. In the incorporated areas, a city style of ~~addressing was~~ used. This information along with a cross reference of old addresses and new addresses has been forwarded to the affected telephone companies, Postal Service, and utilities. With the street address guide complete, the **ETSB** will maintain the accuracy of the street address guide throughout any new construction. A Master Street Address Guide will be maintained as part of the County's Enhanced Q-I-I system. New street signs have been contracted for where needed and are expected to be installed prior to the activation of the system.



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The system will cover the all of Mason County, Illinois. The exact system boundaries are shown on Exhibit 1. Every police, fire and emergency medical service provider in Mason County will participate in the proposed 9-1-1 system.

Police departments that will be dispatched from 9-1-1 calls are:

Bath	Manito	County Sheriff	Kilbourne
Forest City	Mason City	State Police	
Havana	Easton	San Jose	

Fire departments that will be dispatched from 9-1-1 calls are:

Bath	Havana	Mason City	Chandlerville
Easton	Havana Rural	Ridge Lake	
Forman	Kilborne	San Jose	

Ambulance services that will be dispatched from 9-1-1 calls are:

Mason County Ambulance	Styninger Ambulance Service
Forman Ambulance Service	Delavan Ambulance Service

Maps showing each agency's service area is included as Exhibit 2. The list of adjacent agencies can be found as Exhibit 4.

Telephone companies that are participating in this 9-1-1 system are: GALLATIN, AMERITECH, GTE, and Cass Telephone.

GALLATIN is serving the following exchanges (prefixes):

<u>Area Code 309</u>			
Forest City (597)	Manito (968)	Topeka (535)	Havana (543)

AMERITECH is serving the following. exchange (prefix):

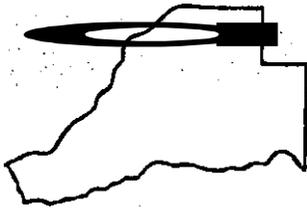
<u>Area Code 309</u>
San Jose (247)

GTE is serving the following exchanges (prefixes):

<u>Area Code 309</u>		<u>Area Code 217</u>
Bath (546)	Kilborne (538)	Mason City (482)

Cass Telephone is serving the following exchange (prefix):

<u>Area Code 309</u>
Easton (562)



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EMERGENCY**

The initial and monthly costs for the proposed system are within the financial capabilities provided by the surcharge collected.

The anticipated expenditures are listed below:

	<u>Annual</u>	<u>Initial</u>	<u>First Year</u>
TOTAL	\$165516.44	\$156,325.56	\$321,841.56

The anticipated revenues, based on experience, from the collection of a \$1.85 surcharge of every network connection in the service area of the system minus allowable fees are listed below:

	<u>Monthly</u>	<u>Annual</u>
Revenues	\$13,198.00	\$158,378.00

The difference in expenses and revenue (\$7,138.44) will be paid from the existing account balance of: \$349,425.53

All of the participating and adjacent public safety agencies have previously entered into a call handling agreement with the ETSB. These agreements are reviewed for accuracy and certified on an annual basis with the 9-1-1 Program staff of the Illinois Commerce Commission. Adjacent agencies have been contacted about the plans to implement an Enhanced 9-1-1 system in Mason County.

The Emergency Telephone System Board of Mason County has been responsible for preparation of this Petition before the Illinois Commerce Commission. The Emergency Telephone Systems Board is comprised of the following appointed members:

Greg Griffin, Mason County ESDA
Richard Walker, Mason County Sheriff
Dave Coulter, Mason City Police Chief
Forest VanOrman, Forman Ambulance Department
Minton Dings, Mason County Ambulance
Aaron Hodgson, San Jose Police Department
Mary Johnson, Bath Basic Life Support
James Farwell, Havana Rural Fire Department