

Service Orders - PRATT, BRANDI-9326 S COTTAGE GROVE AVE FL 2 FRONT.3500042214777

| Employee | Update Date | Update Time | Order Type | Order Status |
|-----------------|-------------|-------------|--------------|--------------|
| JEANINE BASSETT | 11/23/2005 | 08:07 AM | TON-CUST CHG | SCHED |
| JEANINE BASSETT | 11/23/2005 | 08:05 AM | TON-CUST CHG | SCHED |
| SYSTEM BATCH | 11/09/2005 | 02:40 PM | TON-CUST CHG | INITIAT |
| MDS INTERFACE | 11/01/2005 | 03:42 PM | TON-CUST CHG | COMPL |
| MDS INTERFACE | 11/01/2005 | 03:31 PM | TON-CUST CHG | ABEICE |
| MDS INTERFACE | 11/01/2005 | 03:22 PM | TON-CUST CHG | INITIAT |
| MDS INTERFACE | 11/02/2005 | 02:12 PM | TON-CUST CHG | DISPAT |
| MDS INTERFACE | 11/02/2005 | 12:57 PM | TON-CUST CHG | DISPAT |
| MDS INTERFACE | 11/02/2005 | 03:08 AM | TON-CUST CHG | DISPAT |
| MDS INTERFACE | 11/23/2005 | 03:07 PM | TON-CUST CHG | INITIAT |
| LAURA DARNER | 11/23/2005 | 03:07 PM | TON-CUST CHG | INITIAT |

Tenant called
For Gas Service

86 (c) (8)

Credit Details - WOOTEN, ORLANDO FRANCO-9326 S COTTAGE GROVE AVE FL 2 FRONT-6500038258658

Summary | Credit Report | Med Certificate | Child Collect | EquitarXChange | Bankruptcy

Payment Plans

| App No | Setup Date | Set Up Balance | Status | Status Change Date |
|--------|--------------|----------------|----------|--------------------|
| | 2077/21/2005 | \$561.50 | CANCELED | 08/30/2005 |
| | 1/04/14/2005 | \$450.50 | CANCELED | 06/03/2005 |

Account ID: 149050 Num Mths: 18
 Orig Due Date: 10/13/2005 Plus Amount: \$33.35
 Orig Pmt/Amnt: \$23.00

Agreement Payment Schedule

| Date | Orig Amt | Amnt Paid | Completed |
|---------|----------|-----------|-----------|
| 1/13/05 | \$23.00 | 123.00 | YES |
| 2/25/05 | \$107.50 | | END |

Orlando called for payment arrangements
 Arrangement were cancelled for non-payment

80 (C) (10)

April 15, 2005

RE: 6-5000-3825-8658
9326 S Cottage Grove Ave FL 2

604090044445
ORLANDO FRANCO WOOTEN
PO BOX 44
CALUMET CITY IL 60409-0044

Dear Customer:

At Peoples Energy, we are working to help customers manage their gas bills. To help you become current with your bill, you entered into a Current Plus short-term payment agreement with Peoples Energy. Under Current Plus, you pay a portion of your past due balance while making payments toward current bills. This letter summarizes the terms of the agreement.

Terms of Your Current Plus Payment Agreement

- Unless already paid, your initial payment of \$123.00 is due by 04-14-2005.
- In addition to the regular monthly bill, you are required to pay an installment amount of \$61.00.
- 6 payments of \$61.00 plus a late payment charge of 1.5% are due each month on or before the due date.
- If the initial payment, any installment or the regular monthly bill is not paid, the agreement will be canceled immediately and the collection process will continue.
- This agreement will be in effect until the account balance is paid in full.

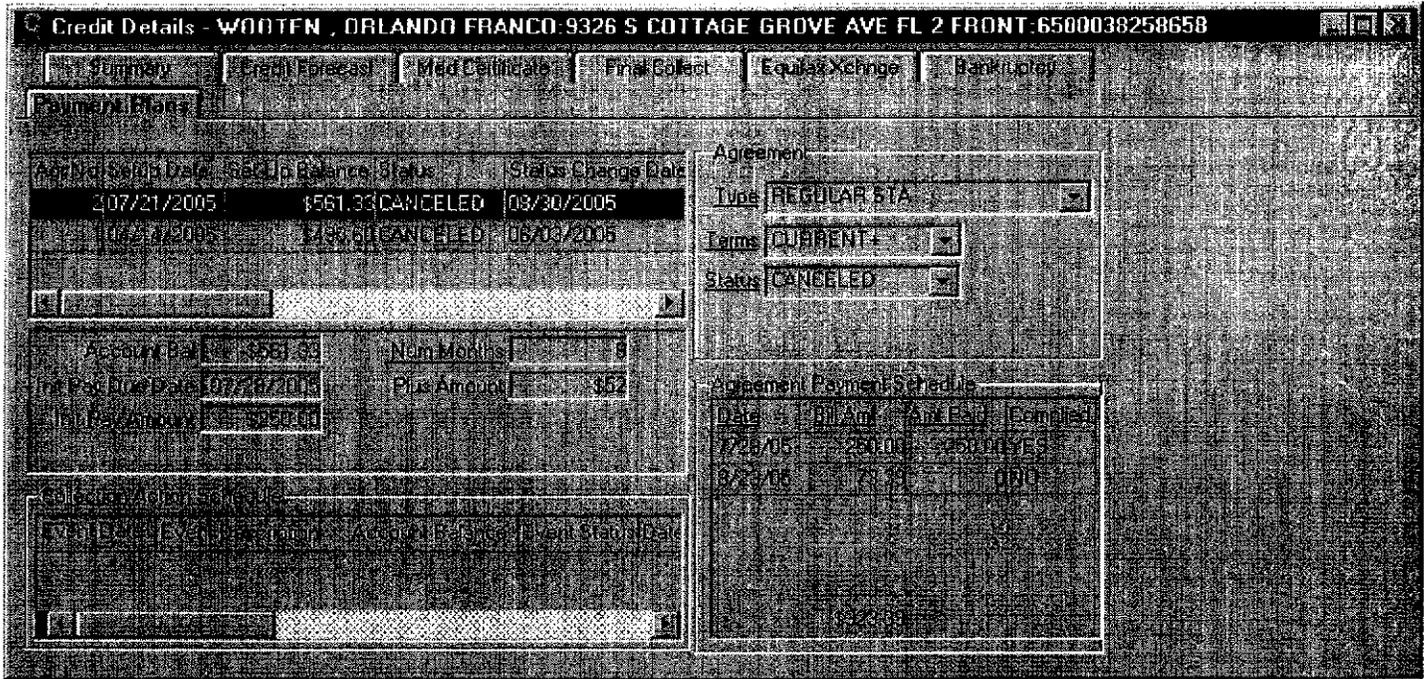
If this agreement is not fully paid and gas service is disconnected, the total amount due, a security deposit, and a reconnection fee may be required to restore your service. In addition, Peoples Energy now reports customers to credit bureaus. Customers with balances that are 60 days past due will be negatively affected. A negative report can be improved by making consistent, timely payments.

To avoid disconnection, you must honor this payment agreement.

Sincerely,

Peoples Energy

80 (C) (11)



Orlando called and was reinstated
 on payment arrangements

Arrangements were cancelled for
 non-payment

80 (C) (12)

July 22, 2005

RE: 6-5000-3825-8658
9326 S Cottage Grove Ave FL 2

604090044445
ORLANDO FRANCO WOOTEN
PO BOX 44
CALUMET CITY IL 60409-0044

Dear Customer:

At Peoples Energy, we are working to help customers manage their gas bills. To help you become current with your bill, you entered into a Current Plus short-term payment agreement with Peoples Energy. Under Current Plus, you pay a portion of your past due balance while making payments toward current bills. This letter summarizes the terms of the agreement.

Terms of Your Current Plus Payment Agreement

- Unless already paid, your initial payment of \$250.00 is due by 07-28-2005.
- In addition to the regular monthly bill, you are required to pay an installment amount of \$52.00.
- 6 payments of \$52.00 plus a late payment charge of 1.5% are due each month on or before the due date.
- If the initial payment, any installment or the regular monthly bill is not paid, the agreement will be canceled immediately and the collection process will continue.
- This agreement will be in effect until the account balance is paid in full.

If this agreement is not fully paid and gas service is disconnected, the total amount due, a security deposit, and a reconnection fee may be required to restore your service. In addition, Peoples Energy now reports customers to credit bureaus. Customers with balances that are 60 days past due will be negatively affected. A negative report can be improved by making consistent, timely payments.

To avoid disconnection, you must honor this payment agreement.

Sincerely,

Peoples Energy

80 (C) (13)

| Bill Status | Item Status | Bill Date | Meter Number | Read Code | Read Date | Meter Reading | Constant | Pressure Correction Factor | CCF | BTU Factor |
|-------------|-------------|------------|--------------|-----------|------------|---------------|----------|----------------------------|----------|------------|
| BILLED | ACTIVE | 12/02/2005 | P2772610 | VAN | 10/31/2005 | 0587 | 1 | 1.0000 | 26.0000 | 1.01000 |
| BILLED | BACKOUT | 12/02/2005 | P2772610 | CO EST | 09/21/2005 | 0561 | 1 | 1.0000 | 5.0000 | 1.01000 |
| BILLED | ACTIVE | 12/02/2005 | P2772610 | VAN | 09/21/2005 | 0561 | 1 | 1.0000 | 5.0000 | 1.01000 |
| BILLED | CANCELLED | 10/05/2005 | P2772610 | CO EST | 09/21/2005 | 0561 | 1 | 1.0000 | 5.0000 | 1.01000 |
| BILLED | ACTIVE | 08/30/2005 | P2772610 | VAN | 08/30/2005 | 0556 | 1 | 1.0000 | 7.0000 | 1.01000 |
| BILLED | ACTIVE | 08/01/2005 | P2772610 | VAN | 08/01/2005 | 0549 | 1 | 1.0000 | 5.0000 | 1.01000 |
| BILLED | ACTIVE | 07/05/2005 | P2772610 | VAN | 07/05/2005 | 0544 | 1 | 1.0000 | 7.0000 | 1.01000 |
| BILLED | ACTIVE | 06/03/2005 | P2772610 | VAN | 06/03/2005 | 0537 | 1 | 1.0000 | 10.0000 | 1.01000 |
| BILLED | ACTIVE | 05/03/2005 | P2772610 | VAN | 05/03/2005 | 0527 | 1 | 1.0000 | 109.0000 | 1.01000 |
| BILLED | ACTIVE | 04/01/2005 | P2772610 | VAN | 04/01/2005 | 0418 | 1 | 1.0000 | 85.0000 | 1.01000 |
| BILLED | ACTIVE | 03/02/2005 | P2772610 | VAN | 03/02/2005 | 0333 | 1 | 1.0000 | 65.0000 | 1.01000 |
| BILLED | ACTIVE | 02/01/2005 | P2772610 | VAN | 02/01/2005 | 0268 | 1 | 1.0000 | 111.0000 | 1.01100 |
| BILLED | ACTIVE | 01/04/2005 | P2772610 | VAN | 01/04/2005 | 0157 | 1 | 1.0000 | 114.0000 | 1.01200 |
| BILLED | ACTIVE | 12/02/2004 | P2772610 | VAN | 12/02/2004 | 0043 | 1 | 1.0000 | 43.0000 | 1.01200 |
| BILLED | ACTIVE | 12/02/2004 | P2772610 | ACTUAL | 11/02/2004 | 0000 | 1 | 1.0000 | 0.0000 | 1.01200 |

Account was
Billed monthly

86 (C) (14)

2nd Floor

Name
Account Number
Service Address 9326 S COTTAGE GROVE AVE. FL. 2
CHICAGO IL 60619-7716
Phone Number (773)233-0294
Service Classification Rate 1 - Small Residential Service
Heating Account YES

80 (c) (15)

ORLANDO FRANCO WOOTEN
PO BOX 44
CALUMET CITY IL 60409-0044

If paying by mail, please allow 5 days for delivery.

CHICAGO IL 60687-0001

Customer Service: 1-866-556-6001 Spanish: 1-866-556-6003 Emergency 1-866-556-60

IMPORTANT - READ THIS IMMEDIATELY!

Date Issued

Account Number

Amount Due

If you do not want your gas service shut off, you must pay \$332.72 before 09-09-05

08/31/05 6-5000-3825-8658 \$332.72

CUSTOMER

Orlando Franco Wooten
6 5000 3825 8658

CHARGES

Past Due Bill Amount

\$332

**FINAL NOTICE
PRIOR TO
DISCONNECTION**

80 (C) (10)

Service is subject to being discontinued on or after 09-09-05 because you owe \$332.72

Amount Paid \$

| | | | |
|--|--|--|--|
| | | | |
| | | | |

YOU MUST MAKE ARRANGEMENTS TO PAY THE TOTAL AMOUNT DUE IMMEDIATELY TO AVOID LOSS OF GAS SERVICE.

- We have reported your payment history to a credit bureau and your credit rating will be adversely affected.
- Failure to pay will result in referral to a collection agency.
- If service is disconnected, you will be required to pay 100% of your account balance, a security deposit and a reconnection charge

You may be able to make arrangements for extended payments to avoid disconnection by calling us toll free at 1-866-556-6001. Representatives are avail Mon-Fri, 7:00 am to 7:00 pm and Sat from 7:00 am-3:00 pm. To pay your gas bill by credit card, simply call 1-866-295-0086. A \$4.95 fee per \$400 trans apply.

Debe hacer arreglos para pagar el saldo total de su cuenta inmediatamente y así evitar la desconexión de su servicio de gas.

- Hemos enviado su historial de pago a una oficina de crédito y su crédito ser afectado negativamente.
- El no pagar el saldo de su cuenta resultar en que su cuenta sea remitida a una agencia de cobranza.
- Si su servicio de gas es desconectado por falta de pago, usted tendrá que pagar 100% del saldo pendiente en su cuenta, un depósito y un cargo por reconexión hasta de \$245.

Llame al teléfono gratuito 1-866-556-6003 para saber si podría pagar a plazos el saldo de su cuenta y así evitar desconexión de su servicio de gas. Nuestras representantes están disponibles de 7:00am-7:00 pm de lunes a viernes, y de 7:00am-3:00pm los sábados. Si desea pagar su factura con una tarjeta de crédito simplemente llame al 1-866-295-0086. Se le cobrará \$4.95 por cada transacción de \$400. También puede hacer pagos en una de nuestras oficinas locales de direcciones al dorso de este informe.

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

Account Number: 6-5000-3825-8658

604090044445

80 (C) (17)