

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 06-0238

2006 MAR 22 P 1:28
CHIEF CLERK'S OFFICE

FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): FRANK W. PETRO

Against (Utility name): AT&T Communications of Illinois

As to (Reason for complaint) AT&T continues to bill me for telephone service I cancelled Dec. 2005 at a location I moved from in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 100 N. LA SALLE ST., CHICAGO, ILLINOIS

The service address that I am complaining about is 3105 MICHIGAN AVE

My home telephone is (847) 292-0144

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 332-9596

(Full name of utility company) AT&T Communications of Illinois (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
Charging for service at location I moved from and cancelled well before I moved

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I should not have to pay for the AT&T failure to keep adequate records and wrongfully billing me for services not provided. according to what I've told they only cancelled the first of 9 lines and I must call or write separately for each line
Please clearly state what you want the Commission to do in this case: tell them I don't have to pay.

Date: March 7, 2006 (Month, day, year) Complainant's Signature: Frank W. Petro

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

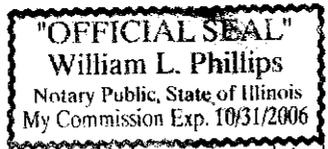
A notary public must witness the completion of this part of the form.

I, FRANK W. PETRO, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Frank W. Petro

Subscribed and sworn/affirmed to before me on (month, day, year) 3/7/06

William L. Phillips
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.