

BUSINESS

ICC dissent could scrap Peoples Gas settlement

By Robert Manor
Tribune staff reporter

A huge refund to Peoples Energy Corp. customers could be delayed for years if the Illinois Commerce Commission rejects the utility's settlement, the state attorney general's office warned Thursday.

The staff of the ICC recommends that the \$196 million settlement reached in January be modified in a way that could cost Peoples many millions of dollars more. The utility, which had agreed to refund \$100 to each customer, said Thursday that it would appeal to the courts if that happens. The commissioners of the ICC have yet to discuss the matter.

"We are probably looking at four or five years of litigation with no benefit to consumers" if the issue goes to court, said Alan Rosen, chief deputy attorney general for Illinois. He said refunds would be held up until the courts ruled on the dispute.

The settlement with Peoples would resolve charges by the attorney general's office, the

REFUNDS: 'Significant flaws' in deal, ICC staff says

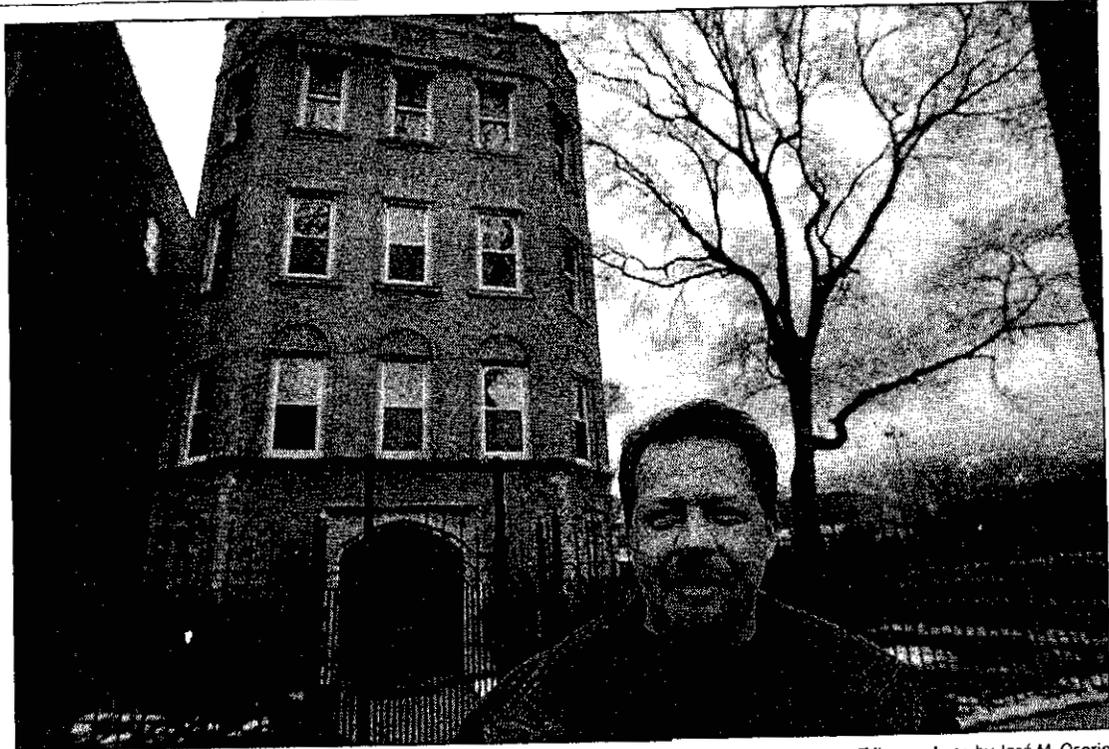
CONTINUED FROM PAGE 1

City of Chicago and the Citizens Utility Board that it had overcharged customers in the winter of 2000-01.

The deal includes \$100 refunds to Peoples' customers in Chicago and North Shore Gas customers in some suburban communities. It would come as a \$50 credit this year and another \$50 credit next year. The settlement, which needs ICC approval, also calls for the agency to drop its investigation of possible overcharges for the years 2000 and 2002 through 2004.

"One of the reasons we reached the settlement we did was that there would be immediate help for consumers," said Jennifer Hoyle, a spokeswoman for the city's law department. "We were hoping the earliest refunds would be in March."

In a report this week, ICC staffers said the agreement "suffers from significant flaws." They are recommending that \$100 million be returned to customers, as the settlement calls for, but that the ICC continue to look for overcharges in years other than 2001.



Tribune photo by José M. Osorio

Scott Meland spends \$1,000 a month to heat a four-unit building he owns in Rogers Park. He might benefit from a proposal to base credits from Peoples Gas on the size of customers' bills.

Staffers said Peoples may owe refunds of an additional \$240 million. That money could be refunded to consumers at some point in the future, but it would take years for the ICC to investigate and rule on the matter.

The ICC is free to modify or reject staff recommendations and can decide the settlement is acceptable, meaning refunds would go out almost at once.

But the ICC can be slow to make final decisions. And Peoples said if it is dissatisfied with the ICC's ruling, it will go to court, which would delay the refund.

"We would likely appeal any larger [refund] order," said Peoples spokeswoman Elizabeth

Castro. "We are hopeful the commission will approve the settlement. It will put money in customers' pockets now."

In its original form, the \$100 refund would benefit low-income customers more than the affluent. Peoples and consumer advocates agreed to that in order to help the poor while still ensuring that every customer benefited.

Usage-based credits floated

Now, ICC staff is suggesting customers receive credits based on their gas usage, with higher users benefiting more than those who used little natural gas. That would dilute the benefit to many low-income customers, consumer advocates said.

But landlords who provide heat for their tenants would get more help from that provision.

Scott Meland, a real estate investor, has been paying \$1,000 a month lately to heat his four-unit building in Rogers Park. He spent \$24,000 to install new, energy-efficient windows in his building and bought a more efficient boiler. But with vacancies in the neighborhood holding rents in check, Meland can't

pass higher energy costs on to his tenants.

"I think I should get help too," he said.

Identifying former customers

Under the original agreement, \$5 million was to be set aside for refunds to people who paid gas bills in 2000-01 but are no longer Peoples customers. However, there is no mechanism to disburse the money, and it is unclear how customers could get their refunds.

ICC staff said that is not satisfactory, and another way must be found to compensate former Peoples customers.

That might help Mindy Verson, who recently moved into a Chicago condominium with electric heat, and so has no bill Peoples can credit. She was a Peoples customer when the utility allegedly overcharged consumers. Verson wants her share.

"It's not a ton of money," she said. "It's the principle."

Part of the settlement was to pay for weatherization of homes of low-income residents with burdensome gas bills. It is likely that program would be delayed

if the ICC rejects the settlement.

One person who would be hurt by that is Marion Shepherd, who spends \$220 a month to heat her home near Hyde Park. Shepherd, 79, lives on \$975 a month from Social Security.

Shepherd says the house where she has lived for 55 years is not well insulated, and she intends to take advantage of the weatherization program. But even before questions were raised about the settlement, Shepherd expected delays.

"I know how this city works," she said.

As part of the settlement, Peoples also agreed to reconnect as many as 12,000 customers whose gas service had been shut off for non-payment.

The company said it is continuing to restore service to those people who, because of hardship, could not pay their bills.

David Kolata, executive director of CUB, held out hope the deal will stand, even if it is fine-tuned by the ICC.

"We still believe this is a great settlement," he said. "If there are some changes that can make it better, that's great.

rmanor@tribune.com

CHGO SUN TIMES 2/06

Peoples Energy on ICC's front burner

Panel says it wants to rule on customer refund case next week

BY MARY WISNIEWSKI
Business Reporter

Illinois Commerce commissioners say that they want to rule on the Peoples Energy refund case next week, so customers can get help on winter heating bills.

"This has gone on long enough," Commissioner Lula Ford said at a meeting in Springfield on Thursday. "Justice delayed is justice denied. Let's come to the table and get this over with."

Chicago-based Peoples Energy agreed last month to refund \$100 million for alleged overbilling between 2000 and 2004 to all current customers of subsidiaries Peoples Gas and North Shore Gas. That works out to about \$100 a customer.

The utility also agreed to spend \$30 million over the next six years on conservation programs. Other customer credits and benefits bring the total amount of the settlement to \$196 million.

But the ICC staff, which is separate from the office of the commissioners, said that Peoples Energy owes as much as \$240 million more. The staff wants the commissioners to count the \$100 million settlement toward only 2001 overbilling, while reopening the case for 2000 and continuing proceedings for 2002 through 2004.

Objections by both staff and an ICC administrative law judge have threatened to delay any possible refund.

Gene Beyer, interim executive director of the ICC staff, told the five commissioners that it presented its numbers to Peoples Energy this week, but hasn't received a response. He couldn't tell the commissioners how much more time was needed to finish talks between the parties.

ICC Chairman Charles Box agreed with Ford that "time is of the essence" to help customers with a credit toward their winter heating bills.

"We want to wrap this up," Box said. He suggested immediately paying customers \$50 million, or \$50 each — and then negotiating remaining issues in the next year.

Peoples Energy spokesman Rod Sierra said the company wants a settlement.

"The company will do whatever is necessary to move this forward and have something to place before the commission next week," Sierra said.

The ICC will meet on the case Wednesday.

The settlement resolves civil lawsuits filed by the Illinois attorney general and the City of Chicago. The suits alleged that Peoples Energy customers paid higher prices than they should have because of a scheme between Peoples and bankrupt energy giant Enron.

mwisniewski@suntimes.com

IN THE CIRCUIT COURT FOR COOK COUNTY, ILLINOIS
MUNICIPAL DEPARTMENT, FIRST DISTRICT

SANTANNA NATURAL GAS CORPORATION,)
Plaintiff,)

v.)

Case No. 03 M1 126454

CONTINENTAL FINANCIAL MORTGAGE)
GROUP, INC.,)
Defendant.)

AFFIRMATION OF DOUGLAS G. CUELLER

Douglas G. Cueller, being first duly sworn on oath, states that he has personal knowledge of the information contained in this affirmation, and if called as witness, he could competently testify as follows:

1. I am the Vice President, Midwest Operations for Santanna Natural Gas Corporation ("Santanna"), plaintiff in this action, with its principal place of business at 6805 N. Capital of Texas Highway, Suite 270, Austin, Texas 78731.

2. I am familiar with the original sale of gas contract ("Contract") between Santanna and Continental Financial Mortgage Group, Inc. ("Continental"), a true and correct copy of which is attached to the Second Amended Complaint as Exhibit 1. Santanna has held and owned the aforesaid Contract at all times.

3. Pursuant to the Contract, Santanna sold and delivered natural gas and related services to Continental, including natural gas and related services described in the invoices attached to the original Complaint as Exhibits 2-11 and incorporated herein by reference.

4. I am familiar with the books of original entry and accounts maintained by Santanna for collection of payments due on the Contract. I am also familiar with the current status of the account relating to the Contract (account no. 08895), and, although demand for payment has been made upon Continental, it is in default due to non-payment. Pursuant to the Contract, Santanna is entitled to interest of 1.5% per month.

5. Attached hereto as Exhibit A and incorporated herein by reference is an accurate summary of the current amounts due Santanna from Continental, exclusive of attorneys' fees and costs. All payments by, and credits to, Continental have been credited by Santanna. As set forth therein, Continental has open (unpaid) invoices with Santanna from February 2002 through November 2002.

6. As set forth in Ex. A, through July 14, 2005, Continental will owe Santanna the

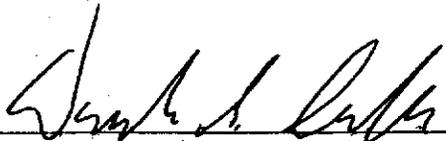
Affirmation of Douglas G. Cueller
July 11, 2005
Page 2

following amounts on its open invoices:

(a)	Principal balance	\$10,621.73
(b)	Late fees and interest	\$ 4,855.17
	*per diem is \$5.31	
	TOTAL:	\$15,476.90

7. Pursuant to the terms and provisions of the Contract, Santanna has retained Crowley Barrett & Karaba, Ltd. to pursue its claim against Continental and is entitled to reimbursement of the fees incurred.

Under penalties as provided by law pursuant to 735 ILCS 5/1-109, the undersigned certifies that the statements set forth in this instrument are true and correct, except as to matters therein stated to be on information and belief and as to such matters the undersigned certifies as aforesaid that he verily believes the same to be true.



Douglas G. Cueller,
Vice President, Midwest Operations
Santanna Natural Gas Corporation

Dated: July 11, 2005

	A	B	C	D	E	F	G	H	I
1	Continental Financial, Acct. No. 08895								
2									
3	Invoice	Principal	Due	Compound,	Days	Interest	Per	Payment/	Amount
4	Date	Amount	Date	Pymt/Credit	Elapsed		Diem	Credit	Due
5									
6	2/11/2002	\$1,164.46	3/2/2002	12/19/2002	292.00	\$170.01	\$0.58	\$90.58	\$1,243.89
7				7/14/2005	938.00	\$546.13	\$0.58		\$1,710.59
8									
9	3/12/2002	\$1,174.04	3/31/2002	7/14/2005	1201.00	\$705.01	\$0.59	\$90.58	\$1,788.47
10									
11	4/9/2002	\$1,272.28	4/28/2002	7/14/2005	1173.00	\$746.19	\$0.64	\$90.58	\$1,927.89
12									
13	5/8/2002	\$1,084.79	5/27/2002	7/14/2005	1144.00	\$620.50	\$0.54	\$90.58	\$1,614.71
14									
15	6/7/2002	\$374.98	6/26/2002	7/14/2005	1114.00	\$208.86	\$0.19	\$90.58	\$493.26
16									
17	7/9/2002	\$1,117.23	7/28/2002	7/14/2005	1082.00	\$604.42	\$0.56	\$90.58	\$1,631.07
18									
19	8/6/2002	\$759.14	8/25/2002	7/14/2005	1054.00	\$400.07	\$0.38	\$90.58	\$1,068.63
20									
21	9/6/2002	\$1,981.96	9/25/2002	7/14/2005	1023.00	\$1,013.77	\$0.99	\$90.58	\$2,905.15
22									
23	10/7/2002	\$745.49	10/26/2002	7/14/2005	992.00	\$369.76	\$0.37	\$90.58	\$1,024.67
24									
25	11/6/2002	\$947.36	11/25/2002	7/14/2005	962.00	\$455.68	\$0.47	\$90.58	\$1,312.46
26									

Principal	\$10,621.73
Interest +	\$4,855.17
Total	\$15,476.90

\$905.80

EXHIBIT A

Santanna's 2002

2006 Review of Client's
Santanna Account #00895

Invoice Date	Invoice Period	Amount Billed	Payment	*Gas Storage Trade Adjustment	Total Payments & Adjustmnt
2/11/2002	1/5/02 - 2/4/02	1,164.46	0	0	0
3/12/2002	2/5/02 - 3/5/02	1,174.04	0	0	0
4/9/2002	3/6/02 - 4/2/02	1,272.28	0	0	0
5/8/2002	4/2/02 - 5/1/02	1,084.79	0	0	0
6/7/2002	5/1/02 - 5/31/02	374.98	138.76	0	0
7/9/2002	5/31/02 - 7/1/02	1,117.23	422.42	0	0
8/6/2002	7/1/02 - 7/30/02	759.14	0	0	0
9/6/2002	7/30/02 - 8/30/02	1,981.96	825.77	0	0
10/7/2002	8/30/02 - 9/30/02	745.49	1,719.61	0	0
10/31/2002	SAN-Adjustment	0	0.00	2,164.26	0
11/6/2002	9/30/02 - 10/30/02	947.36	621.81	0.00	0
		10,621.73	3728.37	2,164.26	5892.63

*This summer bill was higher than winter bills.

**Reconciliation of Account Based on Santanna's 2002 Invoices
Attached to its 2003 Breach of Contract Complaint**

2002 Charges	10,621.73
2002 Pytms/Adjust	-5,892.63
AMOUNT DUE	4,729.10

NOTE: Santanna submitted 2002 invoices with their 2003 Breach of Contract Complaint (Exhibit A) that reflects an amount of \$17,634.79. Santanna later increased this amount to over \$22,000 after wining an Exparte Judgment (because we were not served); Santanna immediately filed and reported the judgment to 3 credit reporting agencies before the 28 days to file a vacate motion had expired (the judgment was finally removed from the the last of threecredit reporting agencies inJanuary 2006).

Santanna's "Affirmation of Douglas G. Cueller" affirms the incorrect amount of principle and interest (See Exhibit B) but failed to deduct \$5,892.63 in payments and adjustments . Further, Santanna's Demand Letter "Sent via Certified Mail" was sent to the wrong address also reflect the incorrect amount of \$17,378.79.

Santanna later amended it's complaint to \$10,621.73, but they never updated the 2002 invoices (See attached Exhibit C). According to Santanna's records 2001 billing was paid in full, but continued to give the court the impression that they never received any payments from us.

Date: 12/19/2002
CustID: 08895
Name: CONTINENTAL FINICIAL
CFU

GAS STORAGE BANK TRADE

10/31/2002

<u>THERMS TRADED:</u>	<u>PRICE/THERM:</u>	<u>ADJUSTMENT AMOUNT:</u>
<u>-5412</u>	<u>\$0.3999</u>	<u>(\$2,164.26)</u>

Customer Statement

Should have corrected invoices

**CONTINENTAL FINICIAL
PO BOX 257555
CHICAGO, IL 60625-
ATTN: ACCOUNTS PAYABLE**

DATE: 2/11/2002
INVOICE #: 47936
SES ACCT #: 08895
LDC: Peoples Gas
LDC ACCT #: 999908895
P033 CFU 00051

DESCRIPTION	SERVICE PERIOD	VOLUME (THERMS)	PRICE/THERM		AMOUNT
GAS SALES	1/5/2002-2/4/2002	1,939	\$0.5990		\$1,161.46
PEOPLES RELATED CHARGES					\$3.00

Total Current Charges, This Invoice: \$1,164.46

STATEMENT OF ACCOUNT

Previous Outstanding Balance **\$8,489.36** *1/10/02*
 - Payment(s) Received **\$0.00**
 +/- Adjustments **\$0.00**
 = Outstanding Balance Forward **\$8,489.36**
 + Late Fee Charged on Past Due Balance **\$105.96**
 + Current Charges, This Invoice **\$1,164.46**

Did you know SES can save you money on electricity and telephone service? Call 1-877-737-4427 ext. 260 to find out how!

Payment due by: 3/2/2002 \$9,759.78

Detach and Return this Portion with Payment. Please include the SES # on the check.

IF PAID AFTER THE DUE DATE, A LATE CHARGE WILL APPEAR ON YOUR NEXT INVOICE.

REMIT TO:

SANTANNA ENERGY SERVICES
P.O. BOX 200024
HOUSTON, TX 77216-0024

INVOICE #: 47936
SES ACCT #: 08895
Payment due by: 3/2/2002 \$9,759.78

Customer Statement

CONTINENTAL FINICIAL SUMMARY OF CHARGES BY SERVICE LOCATION

DATE: 2/11/2002
INVOICE #: 47936
SES ACCT #: 08895
P033

SES GAS SALES

SERVICE ACCOUNT NUMBER	SERVICE ADDRESS	END DATE	THERMS USED	PERCENT	THERMS DELIVERED	GAS SALES	MISC.**	ACCT TOTAL
5500015127184716	S King Dr	2/4/02	2,824	100.00%	1,939.00	\$1,161.46	\$3.00	\$1,164.46
TOTAL THERMS USED			2,824					
TOTAL LDC INVOICE								
TOTAL PERCENT			100.00%					
TOTAL GAS FLOW/SALES for January			1,939.00 \$1,161.46					
MISCELLANEOUS CHARGES**			\$3.00					
CURRENT CHARGES, THIS INVOICE:			\$1,164.46					

STATEMENT OF GAS STORAGE ACCOUNT

BEG. STORAGE BANK	January 5, 2002		1,857
SES NET FLOW*	(1/5/2002 - 2/4/2002)	+	1,926
METERED/BILLED USAGE	(1/5/2002 - 2/4/2002)	-	2,824
UNBILLED USAGE			0
ADJUSTMENT			0
LDC SUPPLIED GA		+	0
IMBALANCE TRADES			0
END STORAGE BANK	February 4, 2002	=	959

**Miscellaneous charges may include Fee (Per Contract), Phone Line Installation Charges, and Imbalanced Trades.

* Difference between SES Net Flow and Therms Delivered is 0.65% for Un-Accounted For Gas as stated in the Peoples Tariff.

Customer Statement

CONTINENTAL FINICIAL
 PO BOX 257555
 CHICAGO, IL 60625-
 ATTN: ACCOUNTS PAYABLE

DATE: 3/12/2002
 INVOICE #: 58528
 SES ACCT #: 08895
 LDC: Peoples Gas
 LDC ACCT #: 999908895
 P033 CFU 00051

DESCRIPTION	SERVICE PERIOD	VOLUME (THERMS)	PRICE/THERM		AMOUNT
GAS SALES	2/5/2002-3/5/2002	1,955	\$0.5990		\$1,171.04
PEOPLES RELATED CHARGES					\$3.00

Total Current Charges, This Invoice: **\$1,174.04**

STATEMENT OF ACCOUNT

Previous Outstanding Balance	\$9,759.78
- Payment(s) Received	\$0.00
+/- Adjustments	\$0.00
<u>Outstanding Balance Forward</u>	<u>\$9,759.78</u>
+ Late Fee Charged on Past Due Balance	\$127.34
+ Current Charges, This Invoice	\$1,174.04

SES Delivers!!
Reliable Gas Supplies,
Premium Service,
Competitive Price!!

Payment due by: 3/31/2002 \$11,061.17

Detach and Return this Portion with Payment. Please include the SES # on the check.
 IF PAID AFTER THE DUE DATE, A LATE CHARGE WILL APPEAR ON YOUR NEXT INVOICE

REMIT TO:
 SANTANNA ENERGY SERVICES
 P.O. BOX 200024
 HOUSTON, TX 77216-0024

INVOICE #: 58528
 SES ACCT #: 08895
 Payment due by: 3/31/2002 **\$11,061.17**

Customer Statement

CONTINENTAL FINICIAL SUMMARY OF CHARGES BY SERVICE LOCATION

DATE: 3/12/2002
 INVOICE #: 58528
 SES ACCT #: 08895
 P033

SES GAS SALES

SERVICE ACCOUNT NUMBER	SERVICE ADDRESS	END DATE	THERMS USED	PERCENT	THERMS DELIVERED	GAS SALES	MISC.**	ACCT TOTAL
5500015127184716	S King Dr	3/5/02	2,704	100.00%	1,955.00	\$1,171.04	\$3.00	\$1,174.04
TOTAL THERMS USED			2,704					
TOTAL LDC INVOICE								
TOTAL PERCENT				100.00%				
TOTAL GAS FLOW/SALES for March					1,955.00	\$1,171.04		
MISCELLANEOUS CHARGES**							\$3.00	
CURRENT CHARGES, THIS INVOICE:								\$1,174.04

STATEMENT OF GAS STORAGE ACCOUNT

BEG. STORAGE BANK	February 5, 2002		959
SES NET FLOW*	(2/5/2002 - 3/5/2002)	+	1,942
METERED/BILLED USAGE	(2/5/2002 - 3/5/2002)	-	2,704
UNBILLED USAGE		-	0
ADJUSTMENT			0
LDC SUPPLIED GA		+	0
IMBALANCE TRADES			0
END STORAGE BANK	March 5, 2002	=	197

**Miscellaneous charges may include Fee (Per Contract), Phone Line Installation Charges, and Imbalanced Trades.

* Difference between SES Net Flow and Therms Delivered is 0.65% for Un-Accounted For Gas as stated in the Peoples Tariff.

Customer Statement

CONTINENTAL FINICIAL
PO BOX 257555
CHICAGO, IL 60625-
ATTN: ACCOUNTS PAYABLE

DATE: 4/9/2002
 INVOICE #: 67056
 SES ACCT #: 08895
 LDC: Peoples Gas
 LDC ACCT #: 999908895
 P033 CFU 00051

DESCRIPTION	SERVICE PERIOD	VOLUME (THERMS)	PRICE/THERM		AMOUNT
GAS SALES	3/6/2002-4/2/2002	2,119	\$0.5990		\$1,269.28
PEOPLES RELATED CHARGES					\$3.00

Total Current Charges, This Invoice: \$1,272.28

STATEMENT OF ACCOUNT

Previous Outstanding Balance	\$11,061.17
- Payment(s) Received	\$0.00
+/- Adjustments	\$0.00
<u>= Outstanding Balance Forward</u>	<u>\$11,061.17</u>
+ Late Fee Charged on Past Due Balance	\$146.40
+ Current Charges, This Invoice	\$1,272.28

SES Delivers!!
Reliable Gas Supplies,
Premium Service,
Competitive Price!!

Payment due by: 4/28/2002 \$12,479.85

Detach and Return this Portion with Payment. Please include the SES # on the check.
IF PAID AFTER THE DUE DATE, A LATE CHARGE WILL APPEAR ON YOUR NEXT INVOICE.

REMIT TO:
 SANTANNA ENERGY SERVICES
 P.O. BOX 200024
 HOUSTON, TX 77216-0024

INVOICE #: 67056
 SES ACCT #: 08895
 Payment due by: 4/28/2002 \$12,479.85

Customer Statement

CONTINENTAL FINICIAL SUMMARY OF CHARGES BY SERVICE LOCATION

DATE: 4/9/2002
 INVOICE #: 67056
 SES ACCT #: 08895
 P033

SES GAS SALES

SERVICE ACCOUNT NUMBER	SERVICE ADDRESS	END DATE	THERMS USED	PERCENT	THERMS DELIVERED	GAS SALES	MISC.**	ACCT TOTAL
55000151271E4716	S King Dr	4/2/2002	2,154	100.00%	2,119.00	\$1,269.28	\$3.00	\$1,272.28
TOTAL THERMS USED			2,154					
TOTAL LDC INVOICE								
TOTAL PERCENT				100.00%				
TOTAL GAS FLOW/SALES for March					2,119.00	\$1,269.28		
MISCELLANEOUS CHARGES**							\$3.00	
CURRENT CHARGES, THIS INVOICE:								\$1,272.28

STATEMENT OF GAS STORAGE ACCOUNT

BEG. STORAGE BANK	March 6, 2002	197
SES NET FLOW*	(3/6/2002 - 4/2/2002) +	2,105
METERED/BILLED USAGE	(3/6/2002 - 4/2/2002) -	2,154
UNBILLED USAGE		0
ADJUSTMENT		0
LDC SUPPLIED GA		+ 0
JMBALANCE TRADES		0
END STORAGE BAN	April 2, 2002	= 148

**Miscellaneous charges may include Fee (Per Contract), Phone Line Installation Charges, and Imbalanced Trades.

* Difference between SES Net Flow and Therms Delivered is 0.65% for Un-Accounted For Gas as stated in the Peoples Tariff.

Customer Statement

CONTINENTIAL FINICIAL
 PO BOX 257555
 CHICAGO, IL 60625-
 ATTN: ACCOUNTS PAYABLE

DATE: 5/8/2002
 INVOICE #: 79965
 SES ACCT #: 08895
 LDC: Peoples Gas
 LDC ACCT #: 999908895
 P033 CFU 00051

DESCRIPTION	SERVICE PERIOD	VOLUME (THERMS)	PRICE/THERM			AMOUNT
GAS SALES	4/2/2002-5/1/2002	1,806	\$0.5990			\$1,081.79
PEOPLES RELATED CHARGES						\$3.00

Total Current Charges, This Invoice: **\$1,084.79**

STATEMENT OF ACCOUNT

Previous Outstanding Balance	\$12,479.85
- Payment(s) Received	\$0.00
+/- Adjustments	\$0.00
= Outstanding Balance Forward	\$12,479.85
+ Late Fee Charged on Past Due Balance	\$165.92
+ Current Charges, This Invoice	\$1,084.79

Did you know SES can save you money on electricity and telephone service? Call 1-877-737-4427 ext. 260 to find out how!

Payment due by: 5/27/2002 \$13,730.56

Detach and Return this Portion with Payment. Please include the SES # on the check.
 IF PAID AFTER THE DUE DATE, A LATE CHARGE WILL APPEAR ON YOUR NEXT INVOICE.

REMIT TO:
 SANTANNA ENERGY SERVICES
 P.O. BOX 200024
 HOUSTON, TX 77216-0024

INVOICE #: 79965
 SES ACCT #: 08895
 Payment due by: 5/27/2002 \$13,730.56

Customer Statement

CONTINENTAL FINICIAL SUMMARY OF CHARGES BY SERVICE LOCATION

DATE: 5/8/2002
 INVOICE #: 79965
 SES ACCT #: 08895
 P033

SES GAS SALES

SERVICE ACCOUNT NUMBER	SERVICE ADDRESS	END DATE	THERMS USED	PERCENT	THERMS DELIVERED	GAS SALES	MISC.**	ACCT TOTAL
5500015127184716	S King Dr	5/1/2002	1,381	100.00%	1,806.00	\$1,081.79	\$3.00	\$1,084.79
TOTAL THERMS USED			1,381					
TOTAL LDC INVOICE								
TOTAL PERCENT				100.00%				
TOTAL GAS FLOW/SALES for May					1,806.00	\$1,081.79		
MISCELLANEOUS CHARGES**							\$3.00	
CURRENT CHARGES, THIS INVOICE:								\$1,084.79

STATEMENT OF GAS STORAGE ACCOUNT

BEG. STORAGE BANK	April 2, 2002		148
SES NET FLOW*	(4/2/2002 - 5/1/2002)	+	1,794
METERED/BILLED USAGE	(4/2/2002 - 5/1/2002)	-	1,381
UNBILLED USAGE		-	0
ADJUSTMENT			0
LDC SUPPLIED GA		+	0
IMBALANCE TRADES			0
END STORAGE BAN	May 1, 2002	=	561

**Miscellaneous charges may include Fee (Per Contract), Phone Line Installation Charges, and Imbalanced Trades.

* Difference between SES Net Flow and Therms Delivered is 0.65% for Un-Accounted For Gas as stated in the Peoples Tariff.

Customer Statement

CONTINENTAL FINICIAL
 PO BOX 257555
 CHICAGO, IL 60625-
 ATTN: ACCOUNTS PAYABLE

DATE: 6/7/2002
 INVOICE #: 98193
 SES ACCT #: 08895
 LDC: Peoples Gas
 LDC ACCT #: 999908895
 P033 CFU 00051

DESCRIPTION	SERVICE PERIOD	VOLUME (THERMS)	PRICE/THERM			AMOUNT
GAS SALES	5/1/2002-5/31/2002	621	\$0.5990			\$371.98
Admin/Mgmt Fee						\$3.00
C For U Program Charge						

Total Current Charges, This Invoice: \$374.98

STATEMENT OF ACCOUNT

Previous Outstanding Balance	\$13,730.56
- Payment(s) Received	-\$138.76
+/- Adjustments	\$0.00
= Outstanding Balance Forward	\$13,591.80
+ Late Fee Charged on Past Due Balance	\$185.12
+ Current Charges, This Invoice	\$374.98

Did you know SES can save you money on electricity and telephone service? Call 1-877-737-4427 ext. 260 to find out how!

Payment due by: 6/26/2002 \$14,151.90

Detach and Return this Portion with Payment. Please include the SES # on the check.

IF PAID AFTER THE DUE DATE, A LATE CHARGE WILL APPEAR ON YOUR NEXT INVOICE.

REMIT TO:

SANTANNA ENERGY SERVICES
 P.O. BOX 200024
 HOUSTON, TX 77216-0024

INVOICE #: 98193
 SES ACCT #: 08895
 Payment due by: 6/26/2002 \$14,151.90

Customer Statement

CONTINENTAL FINICIAL SUMMARY OF CHARGES BY SERVICE LOCATION

DATE: 6/7/2002
 INVOICE #: 98193
 SES ACCT #: 08895
 P033

SES GAS SALES

SERVICE ACCOUNT NUMBER	SERVICE ADDRESS	END DATE	THERMS USED	PERCENT	THERMS DELIVERED	GAS SALES	MISC.**	ACCT TOTAL
5500015127184716	S King Dr	5/31/2002	292	100.00%	621.00	\$371.98	\$3.00	\$374.98
TOTAL THERMS USED			292					
TOTAL LDC INVOICE								
TOTAL PERCENT				100.00%				
TOTAL GAS FLOW/SALES for May					621.00	\$371.98		
MISCELLANEOUS CHARGES**							\$3.00	
CURRENT CHARGES, THIS INVOICE:								\$374.98

STATEMENT OF GAS STORAGE ACCOUNT

BEG. STORAGE BANK	May 1, 2002	561
SES NET FLOW*	(5/1/2002 - 5/31/2002) +	617
METERED/BILLED USAGE	(5/1/2002 - 5/31/2002) -	292
UNBILLED USAGE		0
ADJUSTMENT		0
LDC SUPPLIED GA	+	0
IMBALANCE TRADES		0
END STORAGE BANK	May 31, 2002	= 886

**Miscellaneous charges may include Fee (Per Contract), Phone Line Installation Charges, and Imbalanced Trades.

* Difference between SES Net Flow and Therms Delivered is 0.65% for Un-Accounted For Gas as stated in the Peoples Tariff.

Customer Statement

CONTINENTAL FINICIAL
 PO BOX 257555
 CHICAGO, IL 60625-
 ATTN: ACCOUNTS PAYABLE

DATE: 7/9/2002
 INVOICE #: 27831
 SES ACCT #: 08895
 LDC: Peoples Gas
 LDC ACCT #: 999908895
 P033 CFU 00051

DESCRIPTION	SERVICE PERIOD	VOLUME (THERMS)	PRICE/THERM		AMOUNT
GAS SALES	5/31/2002-7/1/2002	1,846	\$0.5990		\$1,105.75
C For U Program Charge					\$8.47
Admin/Mgmt Fee					\$3.00

Total Current Charges, This Invoice: **\$1,117.23**

STATEMENT OF ACCOUNT

Previous Outstanding Balance	\$14,151.90
- Payment(s) Received	-\$422.42
+/- Adjustments	\$0.00
= Outstanding Balance Forward	\$13,729.48
+ Late Fee Charged on Past Due Balance	\$197.54
+ Current Charges, This Invoice	\$1,117.23

Did you know SES can save you money on electricity and telephone service? Call 1-877-737-4427 ext. 260 to find out how!

Payment due by: 7/28/2002 \$15,044.25

Detach and Return this Portion with Payment. Please include the SES # on the check.
IF PAID AFTER THE DUE DATE, A LATE CHARGE WILL APPEAR ON YOUR NEXT INVOICE

REMIT TO:
 SANTANNA ENERGY SERVICES
 P.O. BOX 200024
 HOUSTON, TX 77216-0024

INVOICE #: 27831
 SES ACCT #: 08895
 Payment due by: 7/28/2002 \$15,044.25

Customer Statement

CONTINENTAL FINICIAL SUMMARY OF CHARGES BY SERVICE LOCATION

DATE: 7/9/2002
INVOICE #: 27831
SES ACCT #: 08895
P033

SES GAS SALES

SERVICE ACCOUNT NUMBER	SERVICE ADDRESS	END DATE	THERMS USED	PERCENT	THERMS DELIVERED	GAS SALES	MISC.**	ACCT TOTAL
55000151271E4716	S King Dr	7/1/2002	301	100.00%	1,846.00	\$1,105.75	\$11.47	\$1,117.22
TOTAL THERMS USED			301					
TOTAL LDC INVOICE								
TOTAL PERCENT				100.00%				
TOTAL GAS FLOW/SALES for July					1,846.00	\$1,105.75		
MISCELLANEOUS CHARGES**							\$11.47	
CURRENT CHARGES, THIS INVOICE:								\$1,117.23

STATEMENT OF GAS STORAGE ACCOUNT

BEG. STORAGE BANK	May 31, 2002	886
SES NET FLOW*	(5/31/2002 - 7/1/2002) +	1,834
METERED/BILLED USAGE	(5/31/2002 - 7/1/2002) -	301
UNBILLED USAGE		0
ADJUSTMENT		0
LDC SUPPLIED GA	+	0
IMBALANCE TRADES		0
END STORAGE BAN	July 1, 2002	= 2,419

**Miscellaneous charges may include Fee (Per Contract), Phone Line Installation Charges, and Imbalanced Trades.

* Difference between SES Net Flow and Therms Delivered is 0.65% for Un-Accounted For Gas as stated in the Peoples Tariff.

Customer Statement

CONTINENTAL FINICIAL SUMMARY OF CHARGES BY SERVICE LOCATION

DATE: 8/6/2002
 INVOICE #: 66933
 SES ACCT #: 08895
 P033

SES GAS SALES

SERVICE ACCOUNT NUMBER	SERVICE ADDRESS	END DATE	THERMS USED	PERCENT	THERMS DELIVERED	GAS SALES	MISC.**	ACCT TOTAL
55000151271	14716 S King Dr	7/30/2002	281	100.00%	1,249.00	\$748.15	\$10.99	\$759.14
TOTAL THERMS USED			281					
TOTAL LDC INVOICE								
TOTAL PERCENT				100.00%				
TOTAL GAS FLOW/SALES for July					1,249.00	\$748.15		
MISCELLANEOUS CHARGES**							\$10.99	
CURRENT CHARGES, THIS INVOICE:								\$759.14

STATEMENT OF GAS STORAGE ACCOUNT

BEG. STORAGE BANK	July 1, 2002		2,419
SES NET FLOW*	(7/1/2002 - 7/30/2002)	+	1,241
METERED/BILLED USAGE	(7/1/2002 - 7/30/2002)	-	281
UNBILLED USAGE			0
ADJUSTMENT			0
LDC SUPPLIED GA		+	0
IMBALANCE TRADES			0
END STORAGE BANK	July 30, 2002	=	3,379

**Miscellaneous charges may include Fee (Per Contract), Phone Line Installation Charges, and Imbalanced Trades.

* Difference between SES Net Flow and Therms Delivered is 0.65% for Un-Accounted For Gas as stated in the Peoples Tariff.

Customer Statement

CONTINENTAL FINICIAL
 PO BOX 257555
 CHICAGO, IL 60625-
 ATTN: ACCOUNTS PAYABLE

DATE: 8/6/2002
 INVOICE #: 66933
 SES ACCT #: 08895
 LDC: Peoples Gas
 LDC ACCT #: 999908895
 P033 CFU 00051

DESCRIPTION	SERVICE PERIOD	VOLUME (THERMS)	PRICE/THERM		AMOUNT
GAS SALES	7/1/2002-7/30/2002	1,249	\$0.5990		\$748.15
C For U Program Charge					\$7.99
Admin/Mgmt Fee					\$3.00

Total Current Charges, This Invoice: **\$759.14**

STATEMENT OF ACCOUNT

Previous Outstanding Balance	\$15,044.24
- Payment(s) Received	\$0.00
+/- Adjustments	\$0.00
= Outstanding Balance Forward	\$15,044.24
+ Late Fee Charged on Past Due Balance	\$205.94
+ Current Charges, This Invoice	\$759.14

Did you know SES can save you money on electricity and telephone service? Call 1-877-737-4427 ext. 260 to find out how!

Payment due by: 8/25/2002 \$16,009.33

Detach and Return this Portion with Payment. Please include the SES # on the check.
IF PAID AFTER THE DUE DATE, A LATE CHARGE WILL APPEAR ON YOUR NEXT INVOICE

REMIT TO:
 SANTANNA ENERGY SERVICES
 P.O. BOX 200024
 HOUSTON, TX 77216-0024

INVOICE #: 66933
 SES ACCT #: 08895
 Payment due by: 8/25/2002 \$16,009.33

Customer Statement

CONTINENTAL FINICIAL
PO BOX 257555
CHICAGO, IL 60625-
ATTN: ACCOUNTS PAYABLE

DATE: 9/6/2002
 INVOICE #: 20254
 SES ACCT #: 08895
 LDC: Peoples Gas
 LDC ACCT #: 999908895
 P033 CFU 00051

DESCRIPTION	SERVICE PERIOD	VOLUME (THERMS)	PRICE/THERM		AMOUNT
GAS SALES	7/30/2002-8/30/2002	3,194	\$0.5990		\$1,913.21
C For <input checked="" type="checkbox"/> Program Charge					\$65.75
Admin/Mgmt Fee					\$3.00

Total Current Charges, This Invoice: \$1,981.96

STATEMENT OF ACCOUNT

Previous Outstanding Balance	\$16,009.32
- Payment(s) Received	-\$825.77
+/- Adjustments	\$0.00
= Outstanding Balance Forward	\$15,183.55
+ Late Fee Charged on Past Due Balance	\$213.28
+ Current Charges, This Invoice	\$1,981.96

Did you know SES can save you money on electricity and telephone service? Call 1-877-737-4427 ext. 260 to find out how!

Payment due by: 9/25/2002 \$17,378.79

Detach and Return this Portion with Payment. Please include the SES # on the check.
IF PAID AFTER THE DUE DATE, A LATE CHARGE WILL APPEAR ON YOUR NEXT INVOICE.

REMIT TO:
 SANTANNA ENERGY SERVICES
 P.O. BOX 200024
 HOUSTON, TX 77216-0024

INVOICE #: 20254
 SES ACCT #: 08895
 Payment due by: 9/25/2002 \$17,378.79

Customer Statement

CONTINENTAL FINICIAL SUMMARY OF CHARGES BY SERVICE LOCATION

DATE: 9/6/2002
 INVOICE #: 20254
 SES ACCT #: 08895
 P033

SES GAS SALES

SERVICE ACCOUNT NUMBER	SERVICE ADDRESS	END DATE	THERMS USED	PERCENT	THERMS DELIVERED	GAS SALES	MISC.**	ACCT TOTAL
55000151271	4716 S King Dr	8/30/2002	2,601	100.00%	3,194.00	\$1,913.21	\$68.75	\$1,981.96
TOTAL THERMS USED			2,601					
TOTAL LDC INVOICE								
TOTAL PERCENT				100.00%				
TOTAL GAS FLOW/SALES for August					3,194.00	\$1,913.21		
MISCELLANEOUS CHARGES**							\$68.75	
CURRENT CHARGES, THIS INVOICE:								\$1,981.96

STATEMENT OF GAS STORAGE ACCOUNT

BEG. STORAGE BANK	July 30, 2002	3,379
SES NET FLOW*	(7/30/2002 - 8/30/2002) +	3,173
METERED/BILLED USAGE	(7/30/2002 - 8/30/2002) -	2,601
UNBILLED USAGE		0
ADJUSTMENT		0
LDC SUPPLIED GA	+	0
IMBALANCE TRADES		0
END STORAGE BANK	August 30, 2002	= 3,951

**Miscellaneous charges may include Fee (Per Contract), Phone Line Installation Charges, and Imbalanced Trades.

* Difference between SES Net Flow and Therms Delivered is 0.65% for Un-Accounted For Gas as stated in the Peoples Tariff.

Customer Statement

CONTINENTAL FINICIAL SUMMARY OF CHARGES BY SERVICE LOCATION

DATE: 10/7/2002
 INVOICE #: 83083
 SES ACCT #: 08895
 P033

SES GAS SALES

SERVICE ACCOUNT NUMBER	SERVICE ADDRESS	END DATE	THERMS USED	PERCENT	THERMS DELIVERED	GAS SALES	MISC.**	ACCT TOTAL
5500015127184716	S King Dr	9/30/2002	442	100.00%	1,212.00	\$725.99	\$19.50	\$745.49
TOTAL THERMS USED			442					
TOTAL LDC INVOICE								
TOTAL PERCENT				100.00%				
TOTAL GAS FLOW/SALES for August					1,212.00	\$725.99		
MISCELLANEOUS CHARGES**							\$19.50	
CURRENT CHARGES, THIS INVOICE:								\$745.49

STATEMENT OF GAS STORAGE ACCOUNT

BEG. STORAGE BANK	August 30, 2002	3,951
SES NET FLOW*	(8/30/2002 - 9/30/2002) +	1,199
METERED/BILLED USAGE	(8/30/2002 - 9/30/2002) -	442
UNBILLED USAGE		0
ADJUSTMENT		0
LDC SUPPLIED GA		+ 0
IMBALANCE TRADES		0
END STORAGE BANK	September 30, 2002	= 4,708

**Miscellaneous charges may include Fee (Per Contract), Phone Line Installation Charges, and Imbalanced Trades.

* Difference between SES Net Flow and Therms Delivered is 0.65% for Un-Accounted For Gas as stated in the Peoples Tariff.

Customer Statement

CONTINENTAL FINICIAL
 PO BOX 257555
 CHICAGO, IL 60625-
 ATTN: ACCOUNTS PAYABLE

DATE: 10/7/2002
 INVOICE #: 83083
 SES ACCT #: 08895
 LDC: Peoples Gas
 LDC ACCT #: 999908895
 P033 CFU 00051

DESCRIPTION	SERVICE PERIOD	VOLUME (THERMS)	PRICE/THERM		AMOUNT
GAS SALES	8/30/2002-9/30/2002	1,212	\$0.5990		\$725.99
C For U Program Charge					\$16.50
Admin/Mgmt Fee					\$3.00

Total Current Charges, This Invoice: \$745.49

STATEMENT OF ACCOUNT

Previous Outstanding Balance	\$17,378.79
- Payment(s) Received	\$1,719.61
+/- Adjustments	\$470.00
= Outstanding Balance Forward	\$16,129.18
+ Late Fee Charged on Past Due Balance	\$201.96
+ Current Charges, This Invoice	\$745.49

what is this
 171
 1719.61
 470
 2189

**Call Our New Express
 Customer Service Number
 at 1-630-789-0914**

Payment due by: 10/26/2002 \$17,076.62

Detach and Return this Portion with Payment. Please include the SES # on the check.
 IF PAID AFTER THE DUE DATE, A LATE CHARGE WILL APPEAR ON YOUR NEXT INVOICE

17,378.79

REMIT TO:
 SANTANNA ENERGY SERVICES
 P.O. BOX 200024
 HOUSTON, TX 77216-0024

INVOICE #: 83083
 SES ACCT #: 08895
 Payment due by: 10/26/2002 \$17,076.62

Customer Statement

CONTINENTAL FINICIAL
PO BOX 257555
CHICAGO, IL 60625-
ATTN: ACCOUNTS PAYABLE

DATE: 11/6/2002
 INVOICE #: 36721
 SES ACCT #: 08895
 LDC: Peoples Gas
 LDC ACCT #: 999908895
 P033 CFU 00051

DESCRIPTION	SERVICE PERIOD	VOLUME (THERMS)	PRICE/THERM		AMOUNT
GAS SALES	9/30/2002-10/30/2002	2,078	\$0.4270		\$887.31
C For U Program Charge					\$57.05
Admin/Mgmt Fee					\$3.00

Total Current Charges, This Invoice: \$947.36

STATEMENT OF ACCOUNT

Previous Outstanding Balance \$17,076.63
 - Payment(s) Received -\$621.81
 +/- Adjustments \$0.00
 = Outstanding Balance Forward \$16,454.82
 + Late Fee Charged on Past Due Balance \$232.61
 + Current Charges, This Invoice \$947.36

**Call Our New Express
 Customer Service Number
 at 1-630-789-0914**

Payment due by: 11/25/2002 \$17,634.79

Detach and Return this Portion with Payment. Please include the SES # on the check.

IF PAID AFTER THE DUE DATE, A LATE CHARGE WILL APPEAR ON YOUR NEXT INVOICE

REMIT TO:

SANTANNA ENERGY SERVICES
 P.O. BOX 200024
 HOUSTON, TX 77216-0024

INVOICE #: 36721
 SES ACCT #: 08895
 Payment due by: 11/25/2002 \$17,634.79

Customer Statement

CONTINENTAL FINICIAL SUMMARY OF CHARGES BY SERVICE LOCATION

DATE: 11/6/2002
 INVOICE #: 36721
 SES ACCT #: 08895
 P033

SES GAS SALES

SERVICE ACCOUNT NUMBER	SERVICE ADDRESS	END DATE	THERMS USED	PERCENT	THERMS DELIVERED	GAS SALES	MISC.**	ACCT TOTAL
55000151271834716	S King Dr.	10/30/2002	1,351	100.00%	2,078.00	\$887.31	\$60.05	\$947.36
TOTAL THERMS USED			1,351					
TOTAL LDC INVOICE								
TOTAL PERCENT				100.00%				
TOTAL GAS FLOW/SALES for October					2,078.00	\$887.31		
MISCELLANEOUS CHARGES**						\$60.05		
CURRENT CHARGES, THIS INVOICE:								\$947.36

STATEMENT OF GAS STORAGE ACCOUNT

BEG. STORAGE BANK	September 30, 2002		4,708
SES NET FLOW*	(9/30/2002 - 10/30/2002)	+	2,055
METERED/BILLED USAGE	(9/30/2002 - 10/30/2002)	-	1,351
UNBILLED USAGE		-	0
ADJUSTMENTS			0
LDC SUPPLIED GAS		+	0
IMBALANCE TRADES			0
END STORAGE BANK	October 30, 2002	=	5,412

**Miscellaneous charges may include Fee (Per Contract), Phone Line Installation Charges, and Imbalanced Trades.

* Difference between SES Net Flow and Therms Delivered is 0.65% for Un-Accounted For Gas as stated in the Peoples Tariff.

2001 Billing (Peoples Gas and Santana Energy)

Santana promised a 25%-30% Savings over Peoples Gas--instead bills increased by 125%

Billing Date	Cost		Peoples	Santana	Difference
	Therms	Per Therm			
4/2/01-5/2/01	1211	0.66701	807.94	1,094.73	286.79
5/2/01-6/4/01	245.1	0.64297	157.62	698.53	540.91
6/4/01-7/3/01	215.4	0.5822	125.45	235.97	110.52
7/3/01-8/3/01	230.9	0.4319	99.74	285.5	185.76
3/2/01-9/6/01	554.6	0.5909	327.75	1,742.55	1,414.80
9/6/01-10/3/01	540.7	0.2957	154.49	291.28	136.79
10/3/01-11/3/01	1326.6	0.2434	322.9	910.77	587.87
11/3/01-12/4/01	1671.6	0.3096	517.56	1,261.50	743.94
	5995.9		\$2,513.45	\$6,520.83	\$4,007.38
These figures were taken from Peoples Gas Invoice Notes (at bottom of invoice)					
<div style="border: 1px solid black; width: 300px; height: 15px; margin: 0 auto;"></div>					

HOME ► MY ACCOUNT

2002 - 2 actual

PEOPLES ENERGY

My Account
PEOPLES ENERGY

English Español

View Bill History: 5500015127183

Below is the bill history for account 5500015127183 at 4716 S King Dr Bldg for the dates you requested. Each column heading can be linked to a definition if you need clarity on any of the terms used here.

Read Date	Bill Days	Read Type	Therms	Bill Amount
12/02/2002	33	Estimate	2569.43	\$1,786.62
10/30/2002	30	Estimate	2078 1350.88	\$287.79
09/30/2002	31	Estimate	442 441.81	\$130.25
08/30/2002	31	Actual	3194 2600.99	\$501.41
07/30/2002	29	Estimate	281 281.24 ✓	\$102.01
07/01/2002	31	Estimate	300.60	\$105.39
05/31/2002	30	Estimate	1846 291.72	\$102.42
05/01/2002	29	Estimate	621 1381.08	\$283.95
04/02/2002	28	Estimate	1806 2154.37	\$411.86
03/05/2002	29	Estimate	2119 2703.78	\$502.86
02/04/2002	31	Estimate	1955 2823.91 ✓	\$522.82
01/04/2002	31	Actual	1939 2968.46 ✓	\$546.82

This statement displays only the final status of all bills. If a prior bill has been cancelled, it is not shown on this statement. Bill cancellations normally occur when an actual meter reading is obtained and then used to revise a prior estimated bill.

Close