

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 06-0135

**ORIGINAL**

Regarding a complaint by (Person making the complaint): Kent Garrity  
Against (Utility name): ~~Peoples Gas Light and Coke Company~~ Peoples Gas Light and Coke Company  
As to (Reason for complaint) My Meter Reading Show I was over  
Charged on my Gas BILL By Between 1200<sup>00</sup> and  
\$1500 Dollars. The utility adjusted my meter But Refused a <sup>refund</sup>  
in Chicago Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My mailing address is 2710 N magnolia Av Chicago IL 60614  
The service address that I am complaining about is 2710 N magnolia Av Chicago IL 60614  
My home telephone is (773) 929-8788  
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 593-1131  
(Full name of utility company) Peoples Gas Light AND COKE Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s) or utility tariffs that you think is involved with your complaint.  
83-1 Adm. Part 280.75(b)

CHIEF CLERK'S OFFICE

FEB 15 P 1:43

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① After contacting Peoples Gas and telling them my meter reading was inaccurate they came out and fix it and the service man told me I would get a refund and just call to get it.
- ② after I called an operator told me that I wasn't entitled to a refund so I request to talk to an account manager
- ③ after an account manager contacted me he told me my meter reading was always wrong but could not produce an original meter reading or provide me with all the records to prove this was the case.

Please clearly state what you want the Commission to do in this case:

make Peoples Gas give me the credit I deserve

Date: 2-11-06  
(Month, day, year)

Complainant's Signature [Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Ken T Garity, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) [Signature]

Subscribed and sworn/affirmed to before me on (month, day, year) 02/11/2006

Durinda T. Brown  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.