



# **SOUTHWEST CENTRAL 9-1-1 SYSTEM**

7611 West College Drive • Palos Heights, IL 60463 • (708) 448-6130 • Fax (708) 448-8378

## **9-1-1**

### **AGREEMENT**

January 24, 1991

For 9-1-1 Emergency Communications

This agreement is made between the Southwest Central 9-1-1 System Public Safety Answering Point Center, hereinafter referred to as "PSAP", and the Village of Dixmoor, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

#### **CALL HANDLING**

Southwest Central 9-1-1 System PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch 470.7375 (POLICE) 154.070 (FIRE)

Secondary: Direct Dispatch via Mobile Data Terminal 959.2625

#### **AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to Village of Dixmoor's published telephone number.

The Southwest Central 9-1-1 System PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and services will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Southwest Central 9-1-1 System

BY: *Walter Skiff*

TITLE: President ETSB

Village of Dixmoor

BY: *Norman Steinhilber*

TITLE: *President*

720007

**SOUTHWEST CENTRAL 9-1-1 SYSTEM**

7611 West College Drive • Palos Heights, IL 60463 • (708) 448-6180 • Fax (708) 448-8378

**9-1-1**

**AGREEMENT**

January 24, 1991

For 9-1-1 Emergency Communications

This agreement is made between the Southwest Central 9-1-1 System Public Safety Answering Point Center, hereinafter referred to as "PSAP", and the City of Palos Heights, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING**

Southwest Central 9-1-1 System PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch 470.8625 (Police)

Secondary: Direct Dispatch via Mobile Data Terminal 858.2625

**AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to City of Palos Heights's published telephone number.

The Southwest Central 9-1-1 System PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and services will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Southwest Central 9-1-1 System

City of Palos Heights

BY: Walter Schuff

BY: Joseph G. [Signature]

TITLE: President ETSB

TITLE: Mayor

# SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463 • (708) 418-6180 • Fax (708) 448-8378

## 9-1-1

### AGREEMENT

January 24, 1991

For 9-1-1 Emergency Communications

This agreement is made between the Southwest Central 9-1-1 System Public Safety Answering Point Center, hereinafter referred to as "PSAP", and the City of Palos Hills, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

#### CALL HANDLING

Southwest Central 9-1-1 System PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch 470.4625 (Police)

Secondary: Direct Dispatch via Mobile Data Terminal 458.2625

#### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to City of Palos Hills's published telephone number.

The Southwest Central 9-1-1 System PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and services will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Southwest Central 9-1-1 System

City of Palos Hills

BY: Anta Skaff

BY: David R. Dennis

TITLE: President ETSB

TITLE: Mayor

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**9-1-1**

**AGREEMENT**

January 24, 1991

For 9-1-1 Emergency Communications

This agreement is made between the Southwest Central 9-1-1 System Public Safety Answering Point Center, hereinafter referred to as "PSAP", and the Village of Palos Park, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING**

Southwest Central 9-1-1 System PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch 470.2625 (60124)

Secondary: Direct Dispatch via Mobile Data Terminal 858.2625

**AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to Village of Palos Park's published telephone number.

The Southwest Central 9-1-1 System PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and services will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Southwest Central 9-1-1 System

Village of Palos Park

BY: *John J. Buff*

BY: *Thomas J. Rafter*

TITLE: President ETSB

TITLE: *Mayor*

# SOUTHWEST CENTRAL 9-1-1 SYSTEM

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## 9-1-1

### AGREEMENT

January 24, 1991

For 9-1-1 Emergency Communications

This agreement is made between the Southwest Central 9-1-1 System Public Safety Answering Point Center, hereinafter referred to as "PSAP", and the Village of Posen, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

#### CALL HANDLING

Southwest Central 9-1-1 System PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch 470.7375 (Police) 154.070 (Fire)

Secondary: Direct Dispatch via Mobile Data Terminal 858.2625

#### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to Village of Posen's published telephone number.

The Southwest Central 9-1-1 System PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and services will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Southwest Central 9-1-1 System

BY: *Ante Skuff*

TITLE: President ETSB

Village of Posen

BY: *[Signature]*

TITLE: *Village President*

720007

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**9-1-1**

**AGREEMENT**

January 24, 1991

For 9-1-1 Emergency Communications

This agreement is made between the Southwest Central 9-1-1 System Public Safety Answering Point Center, hereinafter referred to as "PSAP", and the Village of Worth, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING**

Southwest Central 9-1-1 System PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch 470.8625 (Police) 154.070 (Fire)

Secondary: Direct Dispatch via Mobile Data Terminal 858.2625

**AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to Village of Worth's published telephone number.

The Southwest Central 9-1-1 System PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and services will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Southwest Central 9-1-1 System

Village of Worth

BY: Arta Skuff

BY: Daniel A. Lanning

TITLE: President ETSB

TITLE: Village President

# SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive • Palos Heights, IL 60463 • (708) 448-5185 • Fax (708) 448-8378

## 9-1-1

### AGREEMENT

September 17, 1991

For 9-1-1 Emergency Communications

This agreement is made between the Southwest Central 9-1-1 System Public Safety Answering Point Center, hereinafter referred to as "PSAP", and the North Palos Fire Protection District, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

#### CALL HANDLING

Southwest Central 9-1-1 System PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

**Primary:** Call Transfer (708) 974-3131

**Secondary:** Notification By Public Safety Radio Frequency (154.280)

#### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to North Palos Fire Protection District's published telephone number.

The Southwest Central 9-1-1 System PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and services will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Southwest Central 9-1-1 System

BY: Cynthia Thomas Allen

TITLE: Secretary ETSB

North Palos Fire Protection District

BY: Robert A. Hewitt

TITLE: Trustee Pres.

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**9-1-1**

**AGREEMENT**

February 15, 1991

For 9-1-1 Emergency Communications

This agreement is made between the Southwest Central 9-1-1 System Public Safety Answering Point Center, hereinafter referred to as "PSAP", and the Palos Fire Protection District, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING**

Southwest Central 9-1-1 System PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch 154.070

Secondary: Call Relay 448-0369

**AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to Palos Fire Protection District's published telephone number.

The Southwest Central 9-1-1 System PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and services will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Southwest Central 9-1-1 System

Palos Fire Protection District

BY: Chap. [Signature]

BY: [Signature]

TITLE: President ETSB

TITLE: PRESIDENT

720007

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## 9-1-1

### AGREEMENT

February 15, 1991

For 9-1-1 Emergency Communications

This agreement is made between the Southwest Central 9-1-1 System Public Safety Answering Point Center, hereinafter referred to as "PSAP", and the Palos Heights Fire Protection District, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

#### CALL HANDLING

Southwest Central 9-1-1 System PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct Dispatch 154.070

Secondary: Call Relay 444-4272

#### AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all call of an administrative or non-emergency nature shall be referred to Palos Heights Fire Protection District's published telephone number.

The Southwest Central 9-1-1 System PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and services will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Southwest Central 9-1-1 System

BY: Chap. [Signature]

TITLE: President ETSB

Palos Heights Fire Protection District

BY: Rosa G. [Signature] - President

TITLE: Palos Heights Fire Protection District