

Commonwealth Edison Company
Determination of the Direct Access Service Request (DASR) Fees (Split Load by Meter)

Process Description	Time to Process (minutes)	Processor	Equivalent Hourly Rate	Cost of Processing (\$'s)
	(A)		(B)	(C)=(A)/60*(B)
Receive split load DASR request in correction bin	5	Enrollment Specialist	\$49.75	\$4.15
Verify split load DASR info with contract and expiration date	5	ARES Account Manager	\$68.61	\$5.72
Verify contract with PPO / Distribution Pricing	20	Enrollment Specialist	\$49.75	\$16.58
Verify account information from contract	15	Enrollment Specialist	\$49.75	\$12.44
Process enrollment in AIBS from correction bin & release AIBS split load DASR w/ specific code	10	Enrollment Specialist	\$49.75	\$8.29
Process WFM ticket in CIMS	5	Enrollment Specialist	\$49.75	\$4.15
Account setup in CIMS	10	Enrollment Specialist	\$49.75	\$8.29
Notify new supplier of enrollment via EDI	n/a	AIBS		
Notify Customer of enrollment via letter	n/a	CIMS		
Notify old supplier of drop via EDI	n/a	AIBS		
			Total Cost:	\$59.62

Split Load DASR Fee (By: % and First Through the Meter): \$60

Assumptions:

Equivalent Hourly Rate of Salaried Management Personnel:

Enrollment Specialist \$28.76/hr (Midpoint of E01 Salary Grade)	
Includes a 73% adjustment to include benefits	\$ 49.75
ARES Account Manager = \$ 39.99 (Midpoint of E3 Salary Grade)	
Includes a 73% adjustment to include benefits	\$ 68.61

Key for Abbreviations:

- AIBS = ARES Information Billing System
- ARES = Alternative Retail Electric Supplier
- CIMS = Customer Information Management System
- DASR = Direct Access Service Request
- EDI = Electronic Data Interchange
- PPO = Power Purchase Option
- WFM = Work Flow Management

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Process Description	Time to Process (minutes)	Processor (Title)	Equivalent Hourly Rate	Cost of Processing (\$'s)
	(A)		(B)	(C)=(A)/60*(B)
Receive split load DASR request in correction bin	5	Enrollment Specialist	\$49.75	\$4.15
Call new supplier to identify required changes	15	ARES Account Manager	\$68.61	\$17.15
Verify information from new supplier	10	Enrollment Specialist	\$49.75	\$8.29
Complete paper work to hand off to account setup process	10	Enrollment Specialist	\$49.75	\$8.29
Enrollment in AIBS from correction bin to enroll service point	10	Enrollment Specialist	\$49.75	\$8.29
CIMS overnight process to add service points to AIBS eligibility table	n/a	CIMS		
Notify new supplier of enrollment via EDI	n/a	AIBS		
Notify Customer of enrollment via letter	n/a	CIMS		
Notify old supplier of drop via EDI	n/a	AIBS		
Set up separate Service Points in CIMS (10 mins each/avg of 2 meters)	20	Bill Adjustment Clerk	\$44.45	\$14.82
Move identified meters to new service points in CIMS (4 mins a meter moved/avg of 10 meters)	40	Bill Adjustment Clerk	\$44.45	\$29.63
Set Rate flags in CIMS	2	Bill Adjustment Clerk	\$44.45	\$1.48
Notify originator of account setup completion	5	Bill Adjustments Clerk	\$44.45	\$3.70
		Total Cost		\$95.80
		Split Load DASR Fee (By Meters):		\$96

Notes:

Equivalent Hourly Rate of Salaried Management Personnel:

Enrollment Specialist \$28.76/hr (Midpoint of E01 Salary Grade)
Includes a 73% adjustment to include benefits

\$49.75

ARES Account Manager = \$ 39.99 (Midpoint of E3 Salary Grade)
Includes a 73% adjustment to include benefits

\$68.61

Bill Adjustment Clerk \$28.68/hr
Includes a 55% adjustment to include benefits

\$44.45

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