

**EXHIBIT A**

**ANSWERS TO STANDARD QUESTIONS CONTAINED IN APPENDIX A**

### Standard Questions for Applicants Seeking Local Exchange Service Authority

1. Is your company seeking any waivers or variances of certain Commission rules and regulations in this proceeding that pertain to local exchange service? Please provide evidence as to why your company is seeking any waiver or variance.

Yes, applicant seeks waivers of the following parts:

710-Applicant requests waiver of Part 710 which requires that telecommunications providers follow the Uniform Systems of Accounts ("USOA). Applicant was granted a waiver of Part 710 when certified to provide facility based local service in 2000 and requests authority to retain that waiver. Applicant maintains its books and records in accordance with Generally Accepted Accounting Principles ("GAAP"). Absent the grant of a waiver, Applicant would be required to maintain dual sets of accounts. Such a requirement would be extremely burdensome. Because GAAP accurately and completely reflects the Applicant's operations, it is an alternative procedure that will be consistent with the principles embodied in the USOA provisions. Applicant's maintenance of its accounting system in accordance with GAAP will permit the Commission to monitor its operations and will permit it to comply with all applicable Commission requirements.

725-Applicant will comply with all regulations concerning 911 service. Applicant requests a waiver, however, for the requirement of installing emergency call boxes as this function is already being served by the incumbent local exchange carriers.

735-Applicant will comply with all regulations concerning establishment of credit, billing, terms of service, and inclusion in telephone directories. To the extent that this section would require Applicant to publish telephone directories, Applicant seeks a waiver. This function is already adequately served by the incumbent local exchange carriers and other competitive telephone directory companies.

2. Will your company comply with 83 Illinois Administrative Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 772.100(d) Notices?

Yes.

3. Will your company comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities?

Yes.

4. Will your company abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois"?

Yes. However, Applicant requests a waiver of Part 735.180, pertaining to telephone directories.

5. Will your company abide by 83 Illinois Administrative Code Part 732, "Customer Credits"?

Yes.

6. Who will provide customer repair service for your company?

Customer repair services will be provided by Access One, Inc.'s employees or agents when possible. In some instance, the repair work will need to be completed by the relevant incumbent local exchange carrier and other underlying carriers. Access One, Inc. will contract with these carriers to provide the needed services.

7. How many people does the company employ?

Currently, the company employs 85 people.

8. Will your company meet the requirements as they pertain to the Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757?

Yes.

9. Will your company solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs?

Yes.

10. Does your company plan on filing to become an Eligible Telecommunications Carrier?

No.

11. Does the company realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link Up Programs if it is not an eligible carrier?

Yes.

12. Will your company offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP)?

Yes.

13. Will your company abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act?

Yes.

14. Will the company's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge?

Yes.

15. Has your company signed and return the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") to Commission staff?

Yes.

16. How does your company plan to solicit customers once it begins to provide local service?

The Company currently provides local and interexchange service on a resale basis and thus has a sales force and marketing efforts in place. At least initially, the Company intends to rely upon its existing sales force and these marketing efforts to solicit additional customers and continue building its customer base.

17. Has your company provided service under any other name?

No.

18. Have any complaints or judgments been levied against the company? (Instate, out-of-state, or FCC).

No.