

For Commission Use Only:
Case: 05-0346

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Informal Complaint # 2005-05533 S

Regarding a complaint by (Person making the complaint):

JERALINE LEWIS

Against (Utility name):

NICOR GAS

As to (Reason for complaint)

① UNREASONABLE PAYMENT ARRANGEMENTS,

② TRANSFERRED CHARGES FROM AN ADDRESS I DID NOT

LIVE AT ③ UNREASONABLE & INACCURATE BILLING

in COUNTRY CLUB HILLS Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

17748 CYPRESS AVE Country CLUB HILLS IL 60478

The service address that I am complaining about is

17748 CYPRESS AVE Country CLUB HILLS IL 60478
(+) 708 200th AVE Bellwood, IL 60104

My home telephone is

[708] 647-8208

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[708] 927-8208

(Full name of utility company)

NICOR GAS

(respondent) is a public utility and is subject

to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83- IL. Adm. PART 280.80, PART 280.110, Add PART
280.130

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

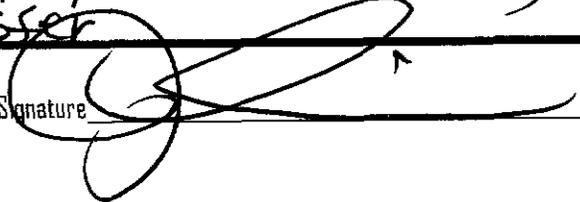
Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① 708 22nd Ave Bellwood, IL 60104 - Charges from this address were transferred to my current address in country club bills - I did not reside at this location. ≈ \$1,200
- ② I am trying to recover from a CHAPTER 13 Bankruptcy and have established reasonable payment arrangements with all other creditors. Vicor's offer ~~is~~ not feasible. ≈ \$2,000
- ③ Upon research, I found that there was no gas used at the address in Bellwood; therefore, the estimated readings are not accurate. Remove transferred charges and allow a 12 month payment agreement with a 10% down payment. I am willing to establish an electronic funds transfer

Date: JUNE 1, 2005
(Month, day, year)

Complainant's Signature 

If an attorney will represent you, please give the attorney's name, address, and telephone number.

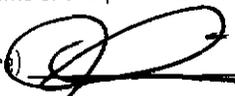
NA

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

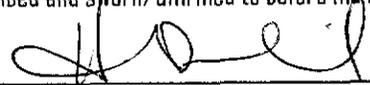
VERIFICATION

A notary public must witness the completion of this part of the form.

I, SERALINE LEWIS, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) 

Subscribed and sworn/affirmed to before me on (month, day, year) June 2, 2005


Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.