Goose Island Account # 42192 16014

Account Activi		Account# 42192-16014		
Date	Activity	Issue	Amount	Comments
7/24/1998	CONTACT	Credit - Open Balance Inquiry		WILL MAIL PAYMENT FOR MAR-MAY MONTHS BY 7-27
10/27/1998	CONTACT	Miscellaneous		CUS WANTED TIME OF DAY MTR//TRANSFERRED TO CDC
2/4/1999	CONTACT	Credit Issues		the corporate headquarters is account # 50591-00001, 2007 w
				division, another account @ 1805 w division, account #12066-
				18003
2/15/1999	CONTACT	Credit - Amount Needed to Rest		NEED $13,824.43 *CASH* TO RESTORE
3/11/1999	CONTACT	Credit - Amount Needed to Rest		need $14,562.88 **cash** to restore.
3/17/1999	CONTACT	Miscellaneous		CUST WOULD NOT GIVE ANY INFO UNLESS SPEAKING TO SUP TRNS TO
				QA
3/17/1999	CONTACT	Supervisor Comments		EXPLAINED NO ARRANGEMENTS AVAILABLE ON ACCOUNT; OFFERED ADDR
				ESS TO VOICE CONCERN IN REGARDS TO BILLING. SUPKC
3/17/1999	CONTACT	VRU Account Balance Inquiry		
3/17/1999	CONTACT	Supervisor Comments		current pymt bounced check - no arrangements - informed cust
				the service will be cut .....
3/31/1999	CONTACT	Credit - Amount Needed to Rest		THIS ACCOUNT IS BEING CUT PER BOB RYAN SYSTEM CREDIT///RETUR
				NED CHECKS ON ACCT//HAVE NOT HEARD ANYTHING FROM ESO REGARDI
				NG BILLING PROBLEMS//BUT RETURNED CHECKS IS FORCING THE CUT-
				OUT ON THIS ACCT//NEEDS CASH PAYMENT THAT MUST BE VERIFIED O
				F $14,562
3/31/1999	CONTACT	Credit Issues		SYSTEM CREDIT TRIED TO CALL CUSTOMER AT BOTH NUMBERS ON ACCO
				UNT TO INFORM THEM THAT THEY WOULD BE CUT ON 4-5-99 FOR RETU
				RNED CHECKS ON ACCOUNT///NO ANSWER
4/21/1999	CONTACT	Credit - Amount Needed to Rest		Need $14,562.88 *cash* to restore - Can be pole cut.
4/26/1999	CONTACT	Credit - Amount Needed to Rest		CUSTOMER NEEDS TO PAY $15,990 TO HAVE SERVICE RESTORED PER S
				YSTEM CREDIT
4/28/1999	CONTACT	Credit - Amount Needed to Rest		!!!!!!!CUSTOMER NEEDS TO PAY $16,180 TO HAVE SERVICE RESTORE
				D. - CASH ONLY - BOB RYAN
12/7/2000	CONTACT	Connect Issued		Electric
12/7/2000	CONTACT	Customer Maintained		
12/7/2000	CONTACT	Customer Maintained		
12/27/2000	CONTACT	Connect Completed		ACCT-4219216014: V CAIRE/COG - PER E.T. - RE: MTR# 09258326
				7 - NEW SUCC: GOOSE ISLAND INC DBA SLICKS - AS OF 05/09/2000
				- RDG: 02153 / 00873 / 0.0 / 0.0 - ENTERED 12/07/2000 (REC
				ORDS ONLY)
12/28/2000	CONTACT	Maintain Bill Account		
12/28/2000	CONTACT	Billing - Rates/Riders		Rider 7 complete
1/12/2001	BILL	Not Assessed	509.52	1/30/2001
1/12/2001	CONTACT	Billing Issues		entered reg read for 6-8-00

Goose Island Account # 42192 16014

Account Activi		Account# 42192-16014		
Date	Activity	Issue	Amount	Comments
1/19/2001	BILL	Not Assessed	1,963.29	2/5/2001
1/19/2001	CONTACT	Billing Issues		Entered 8-7-00 reg reads
1/20/2001	CONTACT	Billing Issues		Entered 9-6-00 reg reads
1/22/2001	BILL	Not Assessed	2,127.26	2/6/2001
1/23/2001	CONTACT	Billing Issues		Entered 10-5-00 reg reads
1/24/2001	BILL	Not Assessed	2,610.79	2/8/2001
1/24/2001	CONTACT	Billing Issues		processed pre bill wfm for 10-5-00
1/25/2001	BILL	Not Assessed	3,041.66	2/9/2001
1/25/2001	CONTACT	Billing Issues		Entered 11-6-00 reg read
1/26/2001	BILL	Not Assessed	3,513.93	2/12/2001
1/26/2001	CONTACT	Billing Issues		Entered 12-6-00 reg reads
2/7/2001	COLLECTION	Removed From Collections		
2/7/2001	PAYMENT	Payment	3,513.93	
2/7/2001	PAYMENT	Late Payment Charge	29.45	
2/13/2001	BILL	Assessed	970.78	2/28/2001
2/13/2001	CONTACT	Billing Issues		processed pre bill wfm for 2-9-01
3/2/2001	COLLECTION	Deposit Review		
3/8/2001	COLLECTION	Removed From Collections		
3/8/2001	PAYMENT	Payment	970.78	
3/9/2001	BILL	Assessed	498.52	3/26/2001
3/28/2001	COLLECTION	Deposit Review		
4/6/2001	COLLECTION	Friendly Notice		
4/6/2001	CONTACT	Correspondence - Collections		Friendly Notice
4/10/2001	BILL	Assessed	1,020.24	4/25/2001
4/20/2001	COLLECTION	Removed From Collections		
4/20/2001	PAYMENT	Payment	498.52	
4/27/2001	COLLECTION	Deposit Increase Approved - Au		
4/27/2001	CONTACT	Correspondence - Collections		Deposit Request
5/9/2001	BILL	Not Assessed	1,204.69	5/24/2001
5/22/2001	COLLECTION	Removed From Collections		
5/22/2001	PAYMENT	Payment	1,204.69	
6/8/2001	BILL	Assessed	1,318.53	6/25/2001
6/27/2001	COLLECTION	Deposit Review		
7/10/2001	BILL	Assessed	3,109.02	7/25/2001
7/17/2001	PAYMENT	Payment	650	
8/3/2001	COLLECTION	Friendly Notice		
8/3/2001	CONTACT	Correspondence - Collections		Friendly Notice
8/6/2001	COLLECTION	Disconnect Notice		

Goose Island Account # 42192 16014

Account Activi		Account# 42192-16014		
Date	Activity	Action	Amount	Comments
8/6/2001	CONTACT	Correspondence - Collections		Disconnect Notice Commercial
8/8/2001	BILL	Assessed	4,313.24	8/23/2001
8/13/2001	COLLECTION	Early Contact Delinquent		
8/14/2001	COLLECTION	Removed From Collections		
8/14/2001	CONTACT	Early Contact Of Delinquent		(312) 280-7997 CALL RESULT: Phone disconnected
				TIME OF CALL: 14:46 SERVICE CLASS: COM
				RECORD TYPE: CALL ALONG WITH FIELD COPY.
				WINTER MORATORIUM LETTER NOT SENT TO CUST
				AMOUNT DUE AT TIME OF CALL: $668.53
8/15/2001	PAYMENT	Payment	2,459.02	
8/15/2001	TRANS TO		13,358.75	FROM BILL ACCOUNT 4219216005
8/27/2001	COLLECTION	Deposit Review		
9/7/2001	BILL	Assessed	16,396.60	9/24/2001
9/13/2001	COLLECTION	Removed From Collections		
9/13/2001	CONTACT	Credit Issues		GAVE CUS # TO BSCT.
9/13/2001	CONTACT	Credit Issues		DISPUTING CHARGES FROM 4219216005.....WILL SEND PROOF ..
				....PURCHASE JUNE -2000.....SHOWS REV PROT . LEFT COMMENT
				S AGREEING WITH FINAL 6-99.....CUST STATES DION ANTIC OF FOO
				D AND DRINK INC RESPONSIBLE UNTIL 12-2000 WHEN THEY PUT SERV
				IN THEIR NAME TO RENOVATE
9/13/2001	CONTACT	Credit Issues		gave address to credit disputing transfer charges from same
				address same name transfer of acct# 42192-16005-sts purchase
				d corporation goose island inc and not responsible. Advised
				needs to provide proof rev mgmt
9/24/2001	COLLECTION	Sundry letter notice #1		
9/24/2001	CONTACT	Correspondence - Collections		Send Sundry Ltr Ntc 1
9/26/2001	COLLECTION	Deposit Review		
10/8/2001	BILL	Assessed	17,378.32	10/23/2001
10/17/2001	COLLECTION	Disconnect Notice		
10/17/2001	CONTACT	Correspondence - Collections		Disconnect Notice Commercial
10/23/2001	COLLECTION	Non Service WFM		
10/24/2001	COLLECTION	Removed From Collections		
10/24/2001	CONTACT	Miscellaneous System Credit Ad		CUST SAYS SHE FAXED OVER PAPERS THAT GOOSE ISLAND INC IS NOT
				SAME AS OLIVE CO; SAME TAX ID NO; SAME CORP; HOWEVER CLOSIN
				G PAPERS SAY GOOSE ISLAND BOUGHT IN 2000; SAYS SHE DOESN'T $
				17,000 REF TO BSCT
10/24/2001	CONTACT	Credit Issues		removed acct from collection paying current charges until re
				v mgmt receives the proof mailed not responsible for transfe

Account Activi		Account# 42192-16014		
Date	Activity	Issue	Amount	Comments
				r charges
10/30/2001	PAYMENT	Payment	745.76	
11/6/2001	BILL	Assessed	17,481.97	11/21/2001
11/15/2001	PAYMENT	Payment	300	
11/21/2001	COLLECTION	Non Service WFM		
11/21/2001	CONTACT	Credit Issues		WILL NOT REMOVE MONIES RESTAURANT STILL THERE
11/21/2001	CONTACT	Credit Issues		SAME CORPORATIONS ARE STILL RESPONSIBLEN SAME PRINCIPALS E
				VEN IF THEY CHANGE BUSINESS NAMES
11/26/2001	COLLECTION	Deposit Review		
12/3/2001	COLLECTION	Disconnect Notice		
12/3/2001	CONTACT	Correspondence - Collections		Disconnect Notice Commercial
12/6/2001	COLLECTION	Removed From Collections		
12/7/2001	BILL	Assessed	18,021.94	12/26/2001
12/7/2001	CONTACT	Miscellaneous System Credit Ad		MELANIE IS NOT SATISFIED WITH DECISION AND WOULD LIKE TO TAL
				K DIRECTLY WITH SOMEONE IN THE CREDIT DEPT. PLS CALL CUS AT
				(312) 932-0006. SHE IS GOING OUT OF TOWN SO THE BEST DAY TO
				CALL HER AFTER SHE RETURNS IS 12-19.
12/7/2001	CONTACT	Do Not Cut		CUS IS STILL DISPUTING BILL AND NEEDS TO SPEAK DIRECTLY TO K
				CECH IN CREDIT DEPT.
12/10/2001	CONTACT	Credit Issues		PLEASE REFAX PROOF ATTN: APPLICATION GROUP , SLICKS STILL HE
				RE CALLED (312) 932-0006 STILL CALLED SLICKS BUSINESS LICEN
				SE, LEASE, TAX PAPERS. ECT 630-684-2710 I WILL BE OUT OF T
				HE OFFICE UNTIL NEXT YEAR!!!
12/26/2001	COLLECTION	Sundry letter notice #1		
12/26/2001	COLLECTION	Removed From Collections		
12/26/2001	CONTACT	Correspondence - Collections		Send Sundry Ltr Ntc 1
12/27/2001	CONTACT	Credit Issues		CHECKING ON STATUS OF OF BILL ADJUSTMENT. GAVE CUST INFO FRO
				M PREV CREDIT CONTACT FROM KATHLEEN REQ TO REFAX INFO SUPPOR
				TING PROOF OF RESPONSIBILITY. SENT KATHLEEN E-MAIL TO CALL
				CUST WHEN SHE RETURNS FROM VACATION.
1/3/2002	CONTACT	Credit Issues		RECEIVED LEASE FOR SLICKS, CALLED AND LEFT A MESSAGE FOR MEL
				ANIE LORTIE TO CALL KATHY @ 630-684-2733 TODAY, I WILL BE HE
				RE UNTIL 3:30 AND RETURN 7:00
1/10/2002	BILL	Assessed	18,932.90	1/25/2002
1/16/2002	CONTACT	Power Quality		ERT 7:05 ANOTHER PERSON IS ENROUTE TO ASSIST.
1/25/2002	COLLECTION	Sundry letter notice #1		
1/25/2002	CONTACT	Correspondence - Collections		Send Sundry Ltr Ntc 1
1/28/2002	COLLECTION	Deposit Review		

Account Activi		Account# 42192-16014		
Date	Activity	Issue	Amount	Comments
2/1/2002	PAYMENT	Payment	600	
2/11/2002	BILL	Assessed	18,606.93	2/26/2002
2/12/2002	BILL	Assessed	19,224.97	2/27/2002
2/13/2002	CONTACT	Credit Issues		FORWARDED PAPERWORK TO KATHLEEN CECH PER CONTACT 1-3-02.
2/18/2002	COLLECTION	Disconnect Notice		
2/18/2002	CONTACT	Correspondence - Collections		Disconnect Notice Commercial
2/20/2002	CONTACT	Credit - Open Balance Inquiry		STS WILL SEND PROOF THAT THEY ARE NOT RESPONSIBLE FOR TRANSF
				ER DEBIT
2/25/2002	COLLECTION	Early Contact Delinquent		
2/26/2002	CONTACT	Early Contact Of Delinquent		(312) 932-0006 CALL RESULT: Telephone system errors
				TIME OF CALL: 16:31 SERVICE CLASS: COM
				RECORD TYPE: CALL ALONG WITH FIELD COPY.
				WINTER MORATORIUM LETTER NOT SENT TO CUST
				AMOUNT DUE AT TIME OF CALL: $17,421.94
2/26/2002	CONTACT	Credit - Wants Extension on Fi		cust in dispute of xfer chrgs of $13358.75...cust has sent p
				aperwork reg'ing xfer amount...cust wants arrngts on past du
				e balance of $5248.18...adv cust is acct had been kept curre
				nt, i would not have a problem removing acct from disc.. how
				ever, since acct is not current i can not offer any arrngts
				on past due balance...cust requ'd super...
2/26/2002	CONTACT	Supervisor Comments		...rev mngt has previously upheld $13,358 transfer charges..
				.no further arrngmnts/extns on $5248 past due...ddb/cc1/obc.
				..
2/27/2002	COLLECTION	Sundry letter notice #1		
2/27/2002	CONTACT	Correspondence - Collections		Send Sundry Ltr Ntc 1
2/28/2002	COLLECTION	Eligible for Cut		
2/28/2002	CONTACT	Credit Issues		PER EMAIL REQUEST LEFT A MESSAGE AT SLICKS LOUNG NOT AT WORK
				UNTIL 7:00 PM PLEASE HAVE THE OWNER CALL ME NOT THE MANAGE
				R CALLED OLD MANAGER NEVER CALLED ME BACK 630-684-2733, I N
				EED BUSINESS LEASES FOR BOTH OLD BAR AND SLICKS FAX 630-68
				Apr-10
3/12/2002	BILL	Assessed	20,253.53	3/27/2002
3/20/2002	COLLECTION	Expire From Cut-List		
3/20/2002	COLLECTION	Disconnect Notice		
3/20/2002	CONTACT	Correspondence - Collections		Disconnect Notice Commercial
3/27/2002	COLLECTION	Early Contact Delinquent		
3/27/2002	COLLECTION	Sundry letter notice #1		
3/27/2002	CONTACT	Correspondence - Collections		Send Sundry Ltr Ntc 1

	Account Activi	Account# 42192-16014		
Date	Activity	Issue	Amount	Comments
3/28/2002	CONTACT	Early Contact Of Delinquent		(312) 932-0006 CALL RESULT: Left message with a responsible
				parTIME OF CALL: 16:11 SERVICE CLASS: COM
				RECORD TYPE: CALL ALONG WITH FIELD COPY.
				WINTER MORATORIUM LETTER NOT SENT TO CUST
				AMOUNT DUE AT TIME OF CALL: $19,224.97
4/1/2002	COLLECTION	Eligible for Cut		
4/10/2002	BILL	Assessed	21,025.85	4/25/2002
4/22/2002	COLLECTION	Expire From Cut-List		
4/22/2002	COLLECTION	Disconnect Notice		
4/22/2002	CONTACT	Correspondence - Collections		Disconnect Notice Commercial
4/25/2002	COLLECTION	Non Service WFM		
4/29/2002	COLLECTION	Early Contact Delinquent		
4/30/2002	CONTACT	Early Contact Of Delinquent		(312) 932-0006 CALL RESULT: No Responsible Party Reached
				TIME OF CALL: 21:26 SERVICE CLASS: COM
				RECORD TYPE: CALL ALONG WITH FIELD COPY.
				WINTER MORATORIUM LETTER NOT SENT TO CUST
				AMOUNT DUE AT TIME OF CALL: $20,253.53
5/2/2002	COLLECTION	Eligible for Cut		
5/3/2002	COLLECTION	Cut Out Non Pay - Pending		
5/3/2002	CONTACT	Cut Out for Non-Pay Issued		--------OVER 20K---------PLEASE CUT SERVICE FOR NONPAY
				. IF SERVICE CANNOT BE CUT AT METER PLEASE HAVE POLE
				CUT========NO ARRANGEMENTS========CALL CHRIS WITH RESULTS
				OF FIELD CALL AT 630 684 3843 CUT AMOUNT IS $21,338.14
5/3/2002	CONTACT	Cut Out for Non-pay Maintained		
5/3/2002	CONTACT	Credit - Amount Needed to Rest		TO RESTORE SERVICE WE NEED $21882.86 IN CASHIERS CHECK
				NO ARRANGEMENTS
5/9/2002	BILL	Assessed	21,822.86	5/24/2002
5/22/2002	COLLECTION	Disconnect Notice		
5/22/2002	CONTACT	Correspondence - Collections		Disconnect Notice Commercial
5/24/2002	COLLECTION	Cut Out Non Pay - Pending		
5/24/2002	COLLECTION	Disconnect Notice		
5/24/2002	COLLECTION	Non Service WFM		
5/24/2002	CONTACT	Correspondence - Collections		Disconnect Notice Commercial
5/24/2002	CONTACT	Cut Out for Non-Pay Issued		--------OVER 20K---------PLEASE CUT SERVICE FOR NONPAY
				. IF SERVICE CANNOT BE CUT AT METER PLEASE HAVE POLE
				CUT========NO ARRANGEMENTS========CALL CHRIS WITH RESULTS
				OF FIELD CALL AT 630 684 3843 CUT AMOUNT IS $21882.86
5/24/2002	CONTACT	Cut Out for Non-pay Maintained		

Account Activi		Account# 42192-16014		
Date	Activity	Note	Amount	Comments
5/29/2002	COLLECTION	Cut Out Non Pay - Pending		
5/29/2002	COLLECTION	Cut Out Non Pay		
5/29/2002	CONTACT	Cut Out for Non-Pay Issued		--------OVER 20K--------PLEASE CUT SERVICE FOR NONPAY
				. IF SERVICE CANNOT BE CUT AT METER PLEASE HAVE POLE
				CUT=========NO ARRANGEMENTS========CALL CHRIS WITH RESULTS
				OF FIELD CALL AT 630 684 3843 CUT AMOUNT IS $21882.86
5/30/2002	CONTACT	Credit - Amount Needed to Rest		22,147.10
5/30/2002	CONTACT	Supervisor Comments		had fire a month ago not sure if he can retract info, inform
				ed needs inspection, new owner took over 5/9/00, pre-cust sa
				me name, we need state licence, lease, owner info of bldg, c
				opy of tax id,business license, etc to fax to c.cech in rev-
				mgmt, also Howard Bailey has chg off from 52293-71023, $1134
				, ss# 353-64-2631, daytime , 773-406-7957, cell #, c1 pmarti
5/30/2002	CONTACT	Customer Maintained		
6/10/2002	BILL	Assessed	22,147.10	6/25/2002
6/11/2002	BILL	Assessed	22,270.56	6/26/2002
6/11/2002	CONTACT	Billing Issues		PER METER INVESTIGATION - BUILDING HAD A FIRE -- SAME OWN
				ER
6/12/2002	CONTACT	Engineering Investigation Issu		per ET- D Peters ----HAD FIRE BLDG BEING REHABBED POSS r
				efer to new buisness for inspection
6/20/2002	CONTACT	Engineering Investigation Void		
7/1/2002	CONTACT	Disconnect Issued		
7/10/2002	BILL	Assessed	22,930.61	7/25/2002
7/11/2002	BILL	Assessed	21,052.48	7/26/2002
7/11/2002	COLLECTION	Removed From Collections		
7/11/2002	CONTACT	Disconnect Completed		ACCT-4219216014;
7/11/2002	PAYMENT	Deposit	1,786.54	
7/11/2002	PAYMENT	Excess Credit	1,786.54	
7/26/2002	COLLECTION	Sundry letter notice #2		
7/26/2002	CONTACT	Correspondence - Collections		Send Sundry Ltr Ntc 2
8/5/2002	COLLECTION	Final Notice Sent		
8/5/2002	COLLECTION	Internal Matching		
8/5/2002	CONTACT	Correspondence - Collections		Final Bill Collection 2
8/7/2002	CONTACT	Returned Mail - Final Notice		
8/15/2002	COLLECTION	Internal Matching II		
8/15/2002	COLLECTION	Notify Skip Trace		
8/15/2002	COLLECTION	Send to Final Bill Collec Agen		
9/3/2002	COLLECTION	Internal Matching III		

Account Activi		Account# 42192-16014		
Date	Activity	Issue	Amount	Comments
9/16/2002	COLLECTION	Internal Matching IV		
9/17/2002	CONTACT	Credit - Open Balance Inquiry		customer sts they didn't take over ownership of this locatio
				n under goose island until 5/99 she will fax over ownership
				papers and prior owners info to the CHG DEPT via fax.
9/30/2002	COLLECTION	Internal Matching V		
10/14/2002	COLLECTION	Internal Matching VI		
10/14/2002	COLLECTION	Charged Off		
10/14/2002	COLLECTION	Send to Agency		
10/14/2002	COLLECTION	Notify Skip Trace II		
10/14/2002	PAYMENT	Charge Off	6,035.08	
10/14/2002	PAYMENT	Charge Off	0.45	
10/14/2002	PAYMENT	Charge Off	0.45	
10/14/2002	PAYMENT	Charge Off	0.45	
10/14/2002	PAYMENT	Charge Off	0.02	
10/14/2002	PAYMENT	Charge Off	1.66	
10/14/2002	PAYMENT	Charge Off	10,818.23	
10/14/2002	PAYMENT	Charge Off	7.67	
10/14/2002	PAYMENT	Charge Off	18.07	
10/14/2002	PAYMENT	Charge Off	4.67	
10/14/2002	PAYMENT	Charge Off	0.01	
10/14/2002	PAYMENT	Charge Off	18.88	
10/14/2002	PAYMENT	Charge Off	173.08	
10/14/2002	PAYMENT	Charge Off	0.03	
10/14/2002	PAYMENT	Charge Off	173.08	
10/14/2002	PAYMENT	Charge Off	0.15	
10/14/2002	PAYMENT	Charge Off	3.02	
10/14/2002	PAYMENT	Charge Off	0.15	
10/14/2002	PAYMENT	Charge Off	0.15	
10/14/2002	PAYMENT	Charge Off	10.93	
10/14/2002	PAYMENT	Charge Off	13.02	
10/14/2002	PAYMENT	Charge Off	145.61	
10/14/2002	PAYMENT	Charge Off	15.53	
10/14/2002	PAYMENT	Charge Off	136.15	
10/14/2002	PAYMENT	Charge Off	10	
10/14/2002	PAYMENT	Charge Off	10	
10/14/2002	PAYMENT	Charge Off	10	
10/14/2002	PAYMENT	Charge Off	0.15	
10/14/2002	PAYMENT	Charge Off	0.15	

Account Activi		Account# 42192-16014		
Date	Activity	Issue	Amount	Comments
10/14/2002	PAYMENT	Charge Off	0.45	
10/14/2002	PAYMENT	Charge Off	4,067.32	
10/14/2002	PAYMENT	Charge Off	7.74	
1/10/2003	CONTACT	Revenue Protection Case		
1/15/2003	COLLECTION	Removed from Agency		
1/16/2003	COLLECTION	Send to Agency		
1/22/2003	CONTACT	Credit Issues		NEVER MOVED. GOOSE ISLAND IS STILL HERE. TELE# 312-932-0006.
				REF2CC1. STS PREV WRITTEN OFF BAL IS NOT THEIRS & INSIST ON
				SUPV. REF2CC1.
1/22/2003	CONTACT	Supervisor Comments		OK TO RESTORE SERV AT POLE WHEN CUST CALLS BACK WITH CONFIRM
				ATION NUMBER ON PYMT OF $21,682.35. PUT CUST BACK ON SERV AS
				OF 6-28-02. HAS BEEN USING HERE SINCE THEN
1/23/2003	COLLECTION	Revenue Protection Case		
1/23/2003	CONTACT	Complaint		Cub # 141 -- Ph # 773 406 7957 -- Howard Bailey -- Customer
				disputing charges of $21,000 - Says company billing him for
				time before he moved into this address -- Says beleives he o
				nly owes about $6000.
1/23/2003	CONTACT	Credit - Verify Payment Receiv		$11, 700 CASH REF #5944 REC #00231170020562
1/23/2003	CONTACT	Credit Card Payment		wanted to pay by credit card over $11gee unable to gave cx'
1/24/2003	COLLECTION	Removed From Collections		
1/24/2003	PAYMENT	Payment	9,982.35	
1/24/2003	PAYMENT	Payment	11,700.00	
5/12/2003	PAYMENT	Payment	2,260.00	
5/13/2003	TRANS FROM		2,260.00	TO BILL ACCOUNT 4219216023
6/17/2003	CONTACT	Credit Issues		pLEASE FAX 2YR ACTIVITY STATEMENT TO BILL DELANEY AT 815 371
				2205...SENT TO OSR
6/18/2003	CONTACT	Customer Maintained		
7/8/2003	CONTACT	Request Account Activity State		
7/10/2003	CONTACT	Miscellaneous		MAILED ACTIVITY STATEMENT 7-10-03
8/19/2003	COLLECTION	Removed from Agency		
8/25/2003	COLLECTION	CUSTOMER COMPLAINT RESOLVED		
12/3/2003	CONTACT	Returned Item		Returned Check DUE TO NSF FOR 837.
				26
12/17/2003	CONTACT	Miscellaneous		REQST ACTIVITY STATEMENT
5/19/2004	CONTACT	Complaint		Customer is disputing charges from the previous customer.