

For Commission Use Only:
Case: 05-0216

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Cynthia Miller, Genevieve Patzka, Eleanor Wallin

Against (Utility name): People's Energy/People's Gas

As to (Reason for complaint) Back charges for wrong apartment

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2634 N. Racine #3, Chicago, IL 60614

The service address that I am complaining about is 1741 N. Orleans #15, Chicago, IL 60614

My home telephone is [312]-671-7996

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 935-8975

(Full name of utility company) People's Energy/People's Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

2005 MAR 29 4 10 PM
CHIEF CLERK OF ILLINOIS COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

We received our very first bill from People's Energy dated 2/13/03, which is five months after we moved out of the apartment. The bill was from 10/00 to 9/02. At the beginning of our stay at this address, we called People's Gas to set up service and were told our apartment did not exist in their system and is not being billed as a separate service. During this 2-year period, we did not receive bills, disconnection service, or phone call. Five months after leaving the unit, we received a bill that listed ~~on~~ the wrong apartment number, and no detail of charges or explanation.

Please clearly state what you want the Commission to do in this case:

Based on conversations with CWB and ICC, we feel we do not owe this money in the amount of \$2,131.13. We would like the commission to disregard these charges as no action was taken.

Date: 03/21/05
(Month, day, year)

Complainant's Signature Eleanor Wallin, Cynthia Miller, Gen Patzka

If an attorney will represent you, please give the attorney's name, address, and telephone number.

Christopher Z. Ransel Esq.
340 W Superior, Unit 706, Chicago 312-399-3702

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

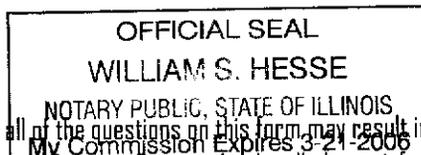
A notary public must witness the completion of this part of the form.

I, Eleanor Wallin, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Eleanor Wallin

Subscribed and sworn/affirmed to before me on (month, day, year) MARCH 21, 2005

William Hesse
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.