

For Commission Use Only:
Case: 04-0732

ILLINOIS
COMMERCE COMMISSION

FORMAL COMPLAINT

2004 DEC -2 A 10:06
ms

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): ORLANDO FRANCO WOOTEN
Against (Utility name): THE PEOPLES GAS LIGHT & COKE COMPANY
As to (Reason for complaint) ACCOUNTS BILLED TO ORLANDO WOOTEN, FOR WHICH HE
IS NOT A USER OR CUSTOMER, BILL AMOUNTS THAT ARE CALCULATED IMPROPERLY,
AND IMPROPER NOTICE OF DISCONNECTION AND IMPROPER DISCONNECTION
in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 9625 S. HALSTED AVE., CHICAGO, IL 60628
The service address that I am complaining about is PLEASE SEE APPENDIX A
My home telephone is (773) 233-0294
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 233-0294
(Full name of utility company) THE PEOPLES GAS LIGHT & COKE COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 ILL ADMIN CODE 280.50 part d
83 ILL ADMIN CODE 280.130 parts a, c, d, h
83 ILL ADMIN CODE 280.105 parts a, b, c, d, e

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No
Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

PLEASE SEE ATTACHMENT A

Please clearly state what you want the Commission to do in this case:

PLEASE SEE ATTACHMENT A

Date: NOVEMBER 29, 2004
(Month, day, year)

Complainant's Signature *[Signature]*

If an attorney will represent you, please give the attorney's name, address, and telephone number.

DALE ALLEN SARBETT, ATTORNEY AT LAW
4434 S. MARTIN LUTHER KING DRIVE CHICAGO, IL 60653 773-924-3055

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

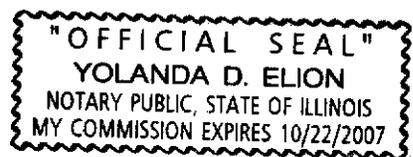
A notary public must witness the completion of this part of the form.

I, *[Signature]* ORLANDO WOOD first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) *[Signature]*

Subscribed and sworn/affirmed to before me on (month, day, year) 11 29 04

[Signature]
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.