

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

ILLINOIS
COMMERCE COMMISSION

October 4, 2004

2004 NOV -5 P 1:47

Thomas A. Jakubik
-vs-

: Administrative Judge Dolan
gdolan@icc.state.il.us

CHIEF CLERK'S OFFICE

Northern Illinois Gas Company
d/b/a Nicor Gas Company

:
:
: 03-0367
:
:

Complaint as to interrupted gas service
in Mount Prospect, Illinois.

Albert E. Harms
Manager Rate Research
Northern Illinois Gas Company
d/b/a Nicor Gas Company
1844 W. Ferry Rd.
PO Box 190
Aurora, IL 60507-0190
aharms@nicor.com

Sarah Naumer & John E. Rooney
Attys. for Northern Illinois Gas Company
d/b/a Nicor Gas Company
Sonnenschein Nath & Rosenthal
233 South Wacker Drive
Chicago, IL 60606
snaumer@sonnenschein.com
jrooney@sonnenschein.com

Thomas A. Jakubik
1125 Weiland Rd.
Buffalo Grove, IL 60089
tomjakubik@remax.net

MOTION TO AMEND COMPLAINT TO ADD ADDITYION OF 4TH OCCURANCE

On September 29, 2004 a NICOR meter person left a message on JAKUIK's Business line 847-353-7653 notifying Jakubik of shut off of gas service to a building at approximately 1 p.m., a Recording of message available to all. No information as to location was left or a contact number.

At approximately 5:30 p.m. Jakubik picked up his messages from 847-353-7653 heard message without information. Jakubik then proceeded to try to discern which building if any the message referred to. Jakubik received a message from a tenant that there was no hot water from PW. 1466 Ports O' Call Dr., Palatine, Illinois.

At 5:30 p.m. Jakubik called NICOR at 888-642-6748 to find out what happened, the operator was un informative but said that they have a 2 hour window to regain service. I gave her my Cel number to make it convenient for all. The operator said they would call 20 minuets before to meet me.

At 7:30 p.m. I again called to follow up as to when relight would be, the operator stated they could be there but would check and advise me of arrival.

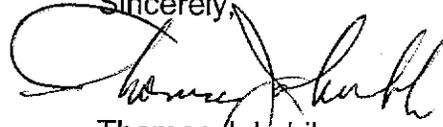
At 8:00 p.m. I again called the call center to follow up when relight would accrue, this time she stated that they were at 1476 Ports O' Call for a relight and I should be next.

At approximately 8:30 I received a call on my cel that was from a supervisor that a crew was at 1466 Ports O' call for the relight. I informed him I was around the corner, and would be right there.

At 9 p.m. the crew had just gained access from the last tenant to complete the relight.

If I had been informed that the crew had been there I could have arrived earlier.

Sincerely,

A handwritten signature in cursive script, appearing to read "Thomas Jakubik".

Thomas Jakubik
Complainant

A second handwritten signature in cursive script, identical to the one above, appearing to read "Thomas Jakubik".

VERIFICATION

I Thomas Jakubik, being duly sworn, depose and state, that I have read the foregoing document and know the contents thereof, and that same are true, except as to those matters therein stated upon information and , I believe same to be true and correct to the best of my knowledge and belief.


Signature

Subscribed and sworn before me
This 1st Day of November 2004

Notary Public
"OFFICIAL SEAL"
Phyllis Rose
Notary Public, State of Illinois
My Commission Exp. 06/16/2008



May 10, 2004

Thomas A. Jakubik
-vs-

: Administrative Judge Dolan
gdolan@icc.state.il.us

Northern Illinois Gas Company
d/b/a Nicor Gas Company

:
:
: 03-0367

Complaint as to interrupted gas service
in Mount Prospect, Illinois.

:
: Regular Mail

Sarah Naumer & John E. Rooney
Attys. for Northern Illinois Gas Company
d/b/a Nicor Gas Company
Sonnenschein Nath & Rosenthal
233 South Wacker Drive
Chicago, IL 60606
snaumer@sonnenschein.com
jrooney@sonnenschein.com

Thomas A. Jakubik
1125 Weiland Rd.
Buffalo Grove, IL 60089
tomjakubik@remax.net

Request for additional **Discovery for FOURTH OCCURANCE on September 29th, 2004**

1 This is an additional DISCOVERY request to support the FOURTH Occurrence on September 29th, 2004 at Jakubik's 6 unit apartment building at 1466 Ports O' Call Drive, Palatine, Illinois 60067.

1. All records for NICOR'S call center for September 29th, 2004
2. All records from dispatch for the replacement, repair, relight, of gas meters and appliances:

for the following address. 1301 Ports O' Call Drive, Palatine, Illinois 60067

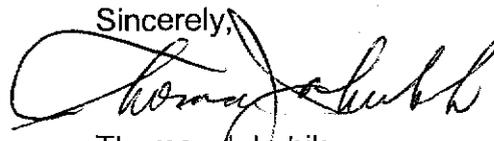
1302
1311
1312
1321
1322
1331
1332
1341
1342

1351
1352
1361
1362
1371
1382
1391
1392
1401
1402
1411
1412
1421
1431
1436
1441
1445
1446
1453
1456
1461
1466
1475
1476
1485
1487
1488
1498

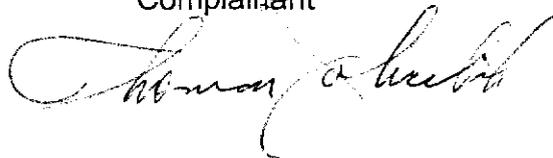
For the following reason I request this additional discovery.

Your earliest attention is appreciated.

Sincerely,



Thomas Jakubik
Complainant



October 4, 2004

Thomas A. Jakubik
-vs-

: Administrative Judge Dolan
gdolan@icc.state.il.us

Northern Illinois Gas Company
d/b/a Nicor Gas Company

:
:
:
:
:

03-0367

Complaint as to interrupted gas service
in Mount Prospect, Illinois.

SERVED Regular Mail

Albert E. Harms
Manager Rate Research
Northern Illinois Gas Company
d/b/a Nicor Gas Company
1844 W. Ferry Rd.
PO Box 190
Aurora, IL 60507-0190
aharms@nicor.com

Sarah Naumer & John E. Rooney
Attys. for Northern Illinois Gas Company
d/b/a Nicor Gas Company
Sonnenschein Nath & Rosenthal
233 South Wacker Drive
Chicago, IL 60606
snaumer@sonnenschein.com
jrooney@sonnenschein.com

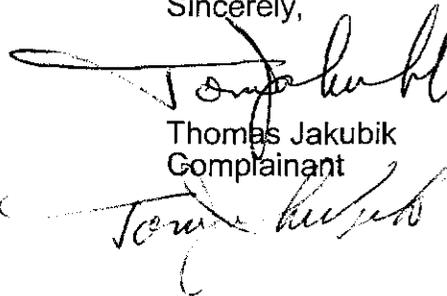
Thomas A. Jakubik
1125 Weiland Rd.
Buffalo Grove, IL 60089
tomjakubik@remax.net

NOTICE of FILING

Please take note that on October 4th, 2004 Complainant Thomas Jakubik, by him self, filed a MOTION to amend complaint.

Copies have been mailed by regular mail from Buffalo Grove Post Office to the ICC, Judge Dolan, Attorney Sarah Naumer

Sincerely,



Thomas Jakubik
Complainant