

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 04-0659

ORIGINAL

Regarding a complaint by (Person making the complaint): Relative to losses

Against (Utility name): Peoples Energy Gas Light & Coke Company

As to (Reason for complaint) Excessive/unreasonable gas charges to my
ACCOUNT @ 6415 So. MORGAN, AND 6417-19 So. Morgan ST. CHICAGO

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 6415 So MORGAN ST. Chicago Ill 60621-1307

The service address that I am complaining about is BILLINGS - EXCESSIVE

My home telephone is [773] 984-621

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 983-8323

(Full name of utility company) Peoples Energy Gas Light & Coke Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

NOT SURE OF THE SPECIFICS.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

ILLINOIS COMMERCE COMMISSION
2004 NOV - 31 P 3:59
CHIEF CLERK'S OFFICE

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

PLEASE SEE LETTER TO JESSA COOPER, AUGUST 27, 2004, attached.

Please clearly state what you want the Commission to do in this case: I WANT MY \$2,050 REFUNDED. AND I WANT PEOPLES GAS TO STOP HARASSING ME AND THREATENING TO TURN OFF MY GAS. AND, I WANT BETTER SERVICE AND LOWER BILLINGS ON MY HOT WATER BILLING FOR 6417-19, MORNEN.

Date: 10/28/04 (Month, day, year)

Complainant's Signature [Handwritten Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

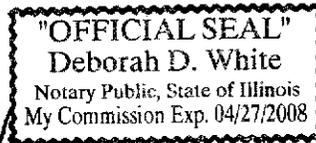
You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, DEBORAH D WHITE, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) [Handwritten Signature]



Subscribed and sworn/affirmed to before me on (month, day, year) 10/28/04

Deborah D White Notary Public, Illinois

4/27/08

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.