



Two Northwinds Center  
2520 Northwinds Parkway  
Alpharetta, GA 30004

June 27, 2002

Jeff Ulm  
Vice President  
SBC Telecommunications, Inc.  
350 N. Orleans, Floor 3  
Chicago, IL 60654

Dear Jeff:

WorldCom, through its various CLEC affiliates, is either currently providing, or plans to provide in the future, local service via unbundled network elements in the SBC 13-state operating area. In order to best serve our local customers, we plan to provide local operator services and *directory* assistance (OS & DA) services to our customers via WorldCom's own OS & DA platform.

WorldCom's services are provided on a non-discriminatory basis to all OS & DA under the Telecommunications Act of 1996, applicable to law and rules promulgated by the Federal Communications Commission.

As you know, the FCC requires Incumbent Local Exchange Carriers such as SBC to provide customized routing of competitors' OS and DA calls so that competitors can either self provision these services or obtain them from a third party. Specifically, the FCC has said that: "Customized routing permits requesting carriers to designate the particular outgoing trunks associated with unbundled switching provided by the incumbent, which will carry certain classes of traffic originating from the requesting provider's customers. This feature would allow the requesting carrier to specify that OS/DA traffic from its customers be routed over designated trunks which terminate at the requesting carrier's OS/DA platform or a third party's OSIDA platform." - *Implementation of the Local Competition Provisions of the Telecommunications Act of 1996, Third Report And Order And Fourth Further Notice Of Proposed Rulemaking, FCC 99-238, CC Docket No. 96-98, Fn. 867 (1999). (UNE Remand Order)*

Many state public utility commissions have upheld WorldCom's requested form of customized routing in recent orders and opinions. Among them are California (Decision 02-02-048 on 212112002 in association with the Final Arbitrator's Decision in Docket 01-01010) and Texas (Arbitration Award, PUC Docket No. 24542). And, as you are aware, SBC and WorldCom have begun testing customized routing solutions based on WorldCom's requirements and have taken steps to implement the Texas and California arbitration awards.



Please consider this letter WorldCom's formal request of SBC to provide customized routing of WorldCom's unbundled network element customers' local OS & DA calls to WorldCom's shared access, Feature Group D trunks which connect to WorldCom's long distance network in the entire SBC region, based on the testing and implementation already begun by the companies. WorldCom's OS & DA calls will be routed from the SBC end office switch serving WorldCom's customers via existing, shared access Feature Group D trunks to the WorldCom long distance network. As part of WorldCom's request for customized routing we require that SBC provide any and all switch translations, digit manipulation, and switch table routing using switch features and functions and/or Advanced Intelligent Network (AIN) capabilities as necessary to custom route our calls to the trunks we designate per our specifications. We further require that our calls be routed to our existing (or "primary") shared access, Feature Group D trunks either at the end office switch where the call originates, or if necessary by sending these calls over shared transport to our designated Feature Group D trunks installed at tandem switch locations.

WorldCom previously provided SBC with a comprehensive technical white paper on customized routing prepared by WorldCom's local switch engineers. This white paper illustrates technically how our request can be implemented. WorldCom's requested method utilizes existing switch features and functions designed to provide customized routing for alternate local providers. The methodology is based on technical support documentation from Lucent, Nortel and Siemens and completely supports our request for customized routing of OS & DA calls from WorldCom's unbundled network element customers.

This letter is intended to be a blanket request for the above-referenced customized routing in all states in your territory. We are making this request for all of your local operating companies so that you may gain all possible efficiencies of scale and avoid duplicative processes. We expect that you will coordinate this request between and among your various entities with responsibility for local operations. WorldCom will work with each local entity to determine the approximate timeframes for implementation in each state.



If you have any questions or wish to set up a meeting to better understand our request, please call Carl Benson, Director of WorldCom Carrier Management at (972) 656-1574. Otherwise, I'd appreciate a written response to our request by July 12, 2002, to allow us to begin the work necessary to process OS & DA calls from WorldCom's unbundled network element customers.

Sincerely,

A handwritten signature in cursive script that reads "Marcel Henry".

Marcel Henry  
Vice President  
National Carrier and Contract Management

cc: WorldCom State Regulatory  
Michael A. Beach  
Steve Johnson  
Ed Caputo  
Eric Artman  
Carl Benson