

SUSAN C VINEYARD
301 East Oak Street
West Frankfort, Illinois 62896
618-932-3222 telephone
svcollect@aol.com

June 11, 2004

**AMENDED INTERROGATORIES AND DOCUMENT
REQUEST FROM AMEREN—CIPS**

NOW COMES Complainant SUSAN C VINEYARD, appearing in pro se, requests answers to the questions and request production of documents as follows:

2. 301 East Oak Street in West Frankfort, Illinois—Account of Catherine S Vineyard--Account # 83110-01814.

AMEREN failed to provide the information requested and to produce the documents requested in Question 2(h) which states: *Any and all records of informant that provided information to AMEREN that fraudulent activity was involved at 301 East Oak Street for energy services that led to the disconnection of energy services on or about September 17, 2003. This is to include name, address, telephone number, identification obtained from the informant by AMEREN, documents provided by the informant, notes and correspondence.*
PLEASE PROVIDE ANSWERS TO THE QUESTIONS AND PRODUCE DOCUMENTS REQUESTED.

AMEREN failed to provide the information requested and to produce the documents requested in Question 2(i) which states: *Any and all correspondence or notification to SUSAN C VINEYARD that there was suspected fraudulent activity for energy services at 301 East Oak Street.*
PLEASE EXPLAIN AMEREN'S POSITION THAT SOMEONE CAN CALL AMEREN AND TELL AMEREN THAT THEY THINK FRAUDULENT ACTIVITY IS IS GOING ON, AND AMEREN DISCONNECTS SERVICE WITHOUT NOTIFICATION TO THE USER.

PLEASE EXPLAIN WHY AMEREN FAILED TO PLACE ENERGY SERVICE IN THE NAME OF SUSAN C VINEYARD, AFTER VINEYARD'S COMPLIANCE WITH PROVIDING DRIVER'S LICENSE,



**VERIFICATION OF SOCIAL SECURITY NUMBER AND PASSPORT,
AND AMENDING HER BANKRUPTCY SCHEDULE PER THE
INSTRUCTIONS OF ANDREA GRAHAM ON OR ABOUT MAY 15, 2002.
THIS RELATES TO QUESTION 2(J)**

By:
SUSAN C VINEYARD, in Pro Se