

2. The SECOND Occurrence of Meter exchange:

On December 16th, 2003, NICOR left a message on JAKUBIK's business telephone line 847-353-7653 of a request for cooperation to again replace a meter at 1466 Ports O Call Dr., Palatine. (This is a 6 unit apartment building) The message left was from that NICOR wished to exchange the meter at 1466 Ports O Call Dr., Palatine by FEBRUARY 16th, 2004. (**Not the 16 days testified to**).

JAKUBIK has a tape recording of the message left on his answering machine, time and dated stamped.

Jakubik returned the telephone message December 17th, 2003: 2:44cst.

NICOR and JAKUBIK agreed that on December 26th, 2003, between 8 am and noon that NICOR would call JAKUBIK one half hour before NICOR's Technician arrival at 1466 Ports O Call Dr., Palatine, on JAKUBIK's Cel telephone # 847-247-9341. At 10:55 am JAKUBIK called NICOR for status on the technician and JAKUBIK was informed they did not know as to a time frame the Technician would show.

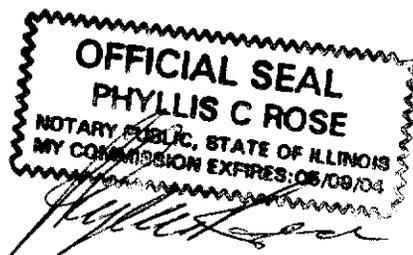
December 26th, 2003 at 1:30 pm JAKUBIK received a telephone call from NICOR on Cel # 847-274-9341 to inform JAKUBIK the technician was at 1466 Ports O Call Dr., Palatine. JAKUBIK stated he was on an appointment at that time and could not get to 1466 Ports O Call DR., Palatine and further that JAKUBIK would be out of town through January 8th, 2004. NICOR could call back to reschedule the exchange. As of April 5th, 2004 NICOR has not called to reschedule. (**so much for the 16 day urgency, the statement NICOR does not have time to telephone its customers, the procedure to mail to two written notices with several days,**

The NON telephone call to the customer, a technician's personal visit to the property to visit the tenants and post a notice, then the actual act of disruption and again visit with the tenants. This totally refutes the testimony by NICOR!

As to the testimony of the courtesy, promptness of the technicians again refuted.

For the following reason I request a reconsideration and rehearing.

Your earliest attention is appreciated.



Sincerely,

A handwritten signature in cursive script, which appears to be "Thomas Jakubik".

Thomas Jakubik
Complainant

5/12/2004

Thomas A. Jakubik
-vs-

: Administrative Judge Dolan
gdolan@icc.state.il.us

Northern Illinois Gas Company
d/b/a Nicor Gas Company

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03-0367

Complaint as to interrupted gas service
in Mount Prospect, Illinois.

SERVED ELECTRONICALLY

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NOTICE of FILING

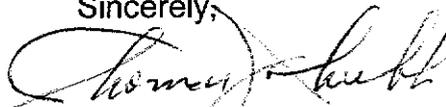
Please take note that on April 5th, 2004 Complainant Thomas Jakubik, by him self, filed a MOTION for Reconsideration and Rehearing.

Please take note that on April 13th, 2004 Complainant Thomas Jakubik, by him self, filed for Supplemental Discovery Request For Documents.

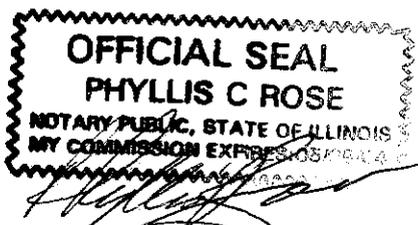
Please take note that on May 10th, 2004 Complainant Thomas Jakubik, by him self, filed a Response to NICOR's Response for Reconsideration and Rehearing.

Please take note that on May 10th, 2004 Complainant Thomas Jakubik, by him self, filed a Response to NICOR's Motion to Disallow Supplemental Discovery.

Sincerely,



Thomas Jakubik
Complainant



5/12/2004

Thomas A. Jakubik
-vs-

: Administrative Judge Dolan
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Northern Illinois Gas Company
d/b/a Nicor Gas Company

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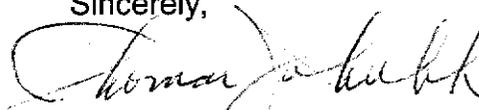
Sarah Naumer & John E. Rooney
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CERTIFICATE OF SERVICE

The undersigned, person, states the these Motions and Responses were served by Electronically and by facsimile and regular mail to The Illinois Commerce Commission as Fax # 217-524-0673, Illinois Commerce Commission C/O Elizabeth A. Rolando Chief Clerk, 527 East Capital Avenue, Springfield, Illinois 62701

Sincerely,



Thomas Jakubik
Complainant

