

For Commission Use Only:

Case: 04-0412

ILLINOIS
COMMERCE COMMISSION

OFFICIAL FILE **FORMAL COMPLAINT**

ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Kimberly R. Isom

Against (Utility name): Ameren UE Union Electric Company

As to (Reason for complaint) Ameren UE is trying to force me to pay for
ret. fees at 4021 Alby St. Ill. which I'm not responsible & not bill the
person who is Vincent C. McElroy
 in ALTON Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 376 Bell St. Alton Ill 62002

The service address that I am complaining about is 4021 Alby St.

My home telephone is (618) 462-8962

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (618) 462-8962 after 5:00 PM

ILLINOIS
COMMERCE COMMISSION
2004 MAY 25 1 P 3:08
CHIEF CLERK'S OFFICE

(Full name of utility company) Ameren UE (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 Ill. Adm. Code Ch. 1, Sec. 200.40 Subchapter B - Public Utilities Act (220 ILCS 5)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Amerenue is trying to make ^{ME} pay for a utility bill that's dated back to April of 96.
2. I was not the owner at that time & never has been & provided proof for which they won't accept.
3. The utility bill is over \$3,000.00 for which I'm not responsible

Please clearly state what you want the Commission to do in this case:

1. Make the owner pay for the bill which he knows was his & was in his name Vincente McElroy until the present time, until he started renting the property.
2. STOP Amerenue from harrasing me for this bill
3. Make ^{Amerenue} ~~the owner~~ go after the owner Vincente McElroy

Date: 5-11-04
(Month, day, year)

Complainant's Signature Kimberly R. Dem

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, _____, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Mike Mikoff

Subscribed and sworn/affirmed to before me on (month, day, year) 5-11-2004

Mike Mikoff
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.