

STATE OF ILLINOIS
COMMERCE COMMISSION

SEP 11 10 29 AM '00

CHIEF CLERK'S OFFICE

Docket No. 00-0600
ICC Office Use Only

RapTel Communications, LLC :
:
Application for a Certificate of :
Interexchange Authority to :
Operate as a Reseller of :
Telecommunications Services in :
the State of Illinois :

APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER

GENERAL

Applicant's Name(including d/b/a, if any)

FEIN # 41-1956959

Name: RapTel Communications, LLC

Address: 111 South Broadway, Suite 301

City: Rochester State: MN Zip: 55904

Authority Requested: (Mark all that apply) 13-403 13-404 13-405

Request for waivers/variances: In applications for exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting.

Part 710 Part 735 Section 735.180 Other

In what area of the State does the Applicant propose to provide service?

RapTel Communications, LLC proposes to provide resold interexchange telecommunications services throughout the State of Illinois

a) issues related to processing this application

Name: David O. Klein
Title: COO
Mailing Address: Telecom Certification & Filing, Inc.
485 Madison Avenue, 15th Floor
New York, New York 10022-5803
Telephone Number: (212) 546-9090
Facsimile Number: (212) 753-8101
E-mail Address: dklein@telfile.com

b) consumer issues

Name: Mr. Clement Legault
Title: President
Mailing Address: 111 South Broadway, Suite 301
Rochester, MN 55904
Telephone Number: (507) 292-5959
Facsimile Number: (507) 282-5915
E-mail Address:

c) customer complaint resolution

Name: RapTel Issue Resolution Team
Title: Customer Service Department
Mailing Address: 111 South Broadway, Suite 301
Rochester, MN 55904
Telephone Number: (888) 876-8508
Facsimile Number:
E-mail Address:

d) technical and service quality issues

Name: Mr. Clement Legault
Title: President
Mailing Address: 111 South Broadway, Suite 301
Rochester, MN 55904
Telephone Number: (507) 292-5959
Facsimile Number: (507) 282-5915
E-mail Address:

e) "tariff" and pricing issues

Name: Mr. Clement Legault
Title: President
Mailing Address: 111 South Broadway, Suite 301
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Telephone Number: (507) 292-5959
Facsimile Number: (507) 282-5915
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f) 9-1-1 issues

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g) security/law enforcement

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E-mail Address:

7. Please check type of organization?

Individual Corporation
 Partnership Date corporation was formed _____
In what state? _____
 Other (Specify) Limited Liability Company

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

Attached hereto as Exhibit 1.

9. List jurisdictions in which Applicant is offering service(s).

None.

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

YES (Please provide details) NO

11. Have there been any complaints against the Applicant in any other jurisdiction?

YES NO

If YES, describe fully. _____

12. Will the Applicant keep its books and records in Illinois? _____ YES ___X___ NO
If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.

RapTel Communications, LLC requests that the Illinois Commerce Commission grant a waiver of the requirement that RapTel Communications, LLC keep its books, accounts, papers, records and memoranda in the State of Illinois. RapTel Communications, LLC's system of accounting conforms to Generally Accepted Accounting Principles (GAAP) and RapTel Communications, LLC will produce any requested books, accounts, papers, records and memoranda at the Illinois Commerce Commission office. A copy of this Waiver Request is attached hereto as Exhibit 2.

MANAGERIAL

13. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

Attached hereto as Exhibit 3.

14. List officers of Applicant.

A.E. Birdseye - Governor/Member
Donald Soderberg - Governor/Member
Andrew Chafoulias - Secretary/Treasurer
Carl George - Governor/Member
Michael Blake - Chairman of the Board
Al Carlberg -Vice President
Clement Legault - President

15. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? _____ YES ___X___ NO

If YES, list entity. _____

16. How will Applicant bill for its service(s)?

Pursuant to contract with its underlying carriers, customers will be billed on behalf of Applicant.

17. How does Applicant propose to handle service, billing, and repair complaints?

Service, billing and repair complaints will be handled by the Applicant's Customer Service Department, available 24 hours a day, seven days a week. The Customer Service Department can be reached by calling (888) 876-8508. On-site service and repair will be handled by the personnel of underlying carriers, pursuant to contract.

18. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? ___X___ YES _____ NO

19. What telephone number(s) would a customer use to contact your company?

(888) 876-8508

20. What are your procedures to prevent unauthorized "slamming" of customers?

RapTel Communications, LLC will not switch a customer's interexchange provider without first obtaining a proper Letter of Authorization or a Third Party Verification from the customer to do so. RapTel Communications, LLC will immediately respond to these reports through its Customer Service Department and will work with the particular customer and the Illinois Commerce Commission ("ICC") to resolve any and all such reports of slamming.

21. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 735, 755, 756, 757, 770, and 772?

_____ YES ___X___ NO (If no, please provide an explanation.)

RapTel Communications, LLC is not applying for authority to operate as a local exchange carrier. RapTel Communications, LLC is applying for interexchange authority to operate as a reseller of telecommunications services in the State of Illinois.

22. Will the applicant sign and return membership forms to the Universal Telephone Assistance Corporation and the Illinois Telecommunications Access Corporation? ___X___ YES _____ NO

FINANCIAL

23. Please attach evidence of applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

Attached hereto as Exhibit 4.

TECHNICAL

24. Does Applicant utilize its own equipment and/or facilities? _____ YES ___X___ NO

If YES, please list: _____

If NO, which facility provider(s)'s services does Applicant use?

Qwest Communications

25. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, local service).

RapTel intends to provide resold long distance service indiscriminately to both residential and business class customers throughout the entire State of Illinois. RapTel proposes to acquire and resell various voice and data communications services offered by communications interexchange carriers, and to package and provide these services for the specialized functions and needs of its customers. In particular, services will be acquired from underlying interexchange carriers at bulk rates and will be resold to applicant's customers, so that customers will benefit from reduced pricing. The experienced management, technical, and operations expertise of the RapTel team will enable RapTel to begin offering competitive high-quality service immediately upon the grant of the authority requested herein.

In addition to reduced pricing, the introduction of RapTel services will promote competition and lead to greater efficiencies and more rapid introduction of new technologies in the use of telephone service. Thus, ICC grant of this application will significantly serve the public interest through enhanced competition in the market for interexchange services through the addition of a well managed new entrant into the market.

26. Will technical personnel be available at all times to assist customers with service problems?
 X YES NO

27. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? YES NO

N/A - RapTel Communications, LLC does not intend to provide payphone service in the State of Illinois.

Respectfully submitted,

RapTel Communications, LLC

By: 

David O. Klein, COO
Telecom Certification & Filing, Inc.
485 Madison Avenue, 15th Floor
New York, NY 10022-5803
(212) 546-9090
Representative of RapTel Communications, LLC.

VERIFICATION

This application shall be verified under oath.

OATH

State of Minnesota)
)ss
County of _____)

Mr. Clement Legault makes oath and says that he is President
of RapTel Communications, LLC

that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in said application are true, and that said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.

Clement B. Legault

Mr. Clement Legault

Subscribed and sworn to before me, a Notary Public/ Admin/Accounting Assistant
(Title of person authorized to administer oaths)

in the State and County above named, this 31 day of August, 2000.

Melissa Brown

(Signature of person authorized to administer oath)

