

Attachment 2

Recvd  
5/19/03

Sprint PCS  
6580 Sprint Parkway  
Mailstop: KSOPHW0516-5B360  
Overland Park, KS 66251  
(913) 794-9486  
[fromig01@sprintspectrum.com](mailto:fromig01@sprintspectrum.com)

May 16, 2003

To Whom It May Concern:

Enclosed is the Bonafide Request Form (BFR) as required by the FCC mandate (CC Docket 95-116) to request deployment of long term Local Number Portability. CMRS providers are required to provide LNP by November 24, 2003. This BFR is being sent in anticipation of that date. Please note the effective date requested reflects this requirement.

Please feel free to contact me at the numbers and email address provided above. Alternatively, you may contact Jeff Adrian at phone number (407) 622-4170 or at email address: [jadria01@sprintspectrum.com](mailto:jadria01@sprintspectrum.com) if you need assistance.

Sincerely,

Fawn Romig  
Industry Compliance and Operational Network Support  
Numbering Solutions

Enclosure

Sprint Spectrum L.P.

 **Sprint**

## Bonafide Request Form (BFR)

Purpose: This form is used to request deployment of long-term Local Number Portability as defined in the FCC mandates (CC

Docket 95-116). Specifically, this form requests that ALL codes be opened for portability within the Metropolitan Statistical Area and wireline switch CLLI codes designated below. This form may be used for both wireless and wireline requests.

### TO (RECIPIENT):

**OCN:** 1091  
**Company Name:** WOODHULL COMMUNITY TELEPHONE CO.  
**Contact Name:** C FORS  
**Contact's Address:** 246 N DIVISION STREET  
 WOODHULL IL 61490  
**Contact's Phone:** 309-334-2150

### FROM (REQUESTOR):

**Company Name:** Sprint PCS  
**Contact Name:** Fawn Romig  
**Contact Name:** Fawn Romig  
**Contact's Address:** 6580 Sprint Parkway  
 Mailstop: KSOPHW0516-5B360  
 Overland Park, KS 66210  
**Contact's Email:** fromig01@sprintspectrum.com  
**Contact's Fax:** (913) 523-8333  
**Contact's Phone:** (913) 794-9486

### TIMING:

**Date of Request:** May 23, 2003  
**Receipt Confirmation Due By:** June 9, 2003  
**Effective Date:** November 24, 2003

### Designated Wireline Switch CLLI Codes:

**1st CLLI:** ALPHIL01RS0  
**2nd CLLI:** WDHUILXDDS0  
**3rd CLLI:**  
**4th CLLI:**  
**5th CLLI:**  
**6th CLLI:**

### Designated Metropolitan Statistical Areas (MSAs):

Note: MSAs refer to the U.S. Census Bureau MSAs. These may differ from the MSAs as separately defined by the wireless or wireline industries.

### MSA\_NAME:

Davenport-Moline-Rock Island, IA-IL

### Actions Required of the Recipient:

1. Within 10 days of receipt, provide confirmation to the requestor that this form has been received.
2. For all currently released codes, and those to be released at any future time, within the designated U.S. Census Bureau MSAs and wireline switch CLLI codes (where applicable), open all for porting within the LERG.
3. For all currently released codes, and those to be released at any future time, within the designated U.S. Census Bureau MSAs and wireline switch CLLI codes (where applicable), open all for porting within the NPAC (Number Portability Administration Center).
4. Ensure that all switches handling codes within the designated MSAs are Local Number Portability capable.

Monday, May 12, 2003

BFR Checklist Form v04 020204.doc



August 25, 2003

C FORS  
WOODHULL COMMUNITY TELEPHONE CO.  
246 N DIVISION STREET  
WOODHULL, IL 61490

Dear Mr. or Ms. Fors,

In July, 2002, the FCC mandated that all carriers in the top one hundred (100) Metropolitan Statistical Areas (or MSAs) implement Wireless Local Number Portability (WLNP) by November 24, 2003. Pursuant to this FCC mandate, Sprint PCS (SPCS) has identified you as a potential Trading Partner. As such, SPCS would like to exchange the necessary information to allow porting to be tested and placed into production between us on November 24, 2003. In addition, SPCS is willing to negotiate an Operating Agreement with you as a means of finalizing a mutually acceptable porting arrangement on a separate schedule and through a different mechanism.

The enclosure contains SPCS's contact and connectivity information needed to initiate porting. SPCS requests that you provide your contact and connectivity information and return same within ten (10) business days. Please return to *Peter Jacklin* or *Hal Weintrub*, via FAX (as detailed below). If you prefer email correspondence, please contact either individual for a "soft copy" of the file.

The individuals responsible for exchanging Trading Partner porting information and who will be contacting you in the near future are:

**Peter Jacklin**  
Phone: (913) 307-7356  
FAX: (913) 307-7447  
[pjackl01@sprintspectrum.com](mailto:pjackl01@sprintspectrum.com)

--or--

**Hal Weintrub**  
Phone: (913) 307-7379  
FAX: (913) 307-7447  
[hweint01@sprintspectrum.com](mailto:hweint01@sprintspectrum.com)

The contact to initiate negotiations of an Operating Agreement between our companies is:

**Jack Weyforth**  
Phone: (913) 315-9591  
FAX: (913) 794-0720  
[jweyfo01@sprintspectrum.com](mailto:jweyfo01@sprintspectrum.com)

In general, SPCS follows industry guidelines for Wireless-to-Wireless and Wireless-to-Wireline porting. This includes industry-standard modes of connectivity, forms, form versions, and business rules.

Thank you very much and we look forward to establishing a porting relationship with you.

Sincerely,

Jack Weyforth  
Manager, Carrier & Interconnection Management  
6450 Sprint Parkway  
KSOPHN0212-2A411  
Overland Park, KS 66251

Encl: Trading Partner Profile for Porting

**Trading Partner Profile for Porting between Sprint and <Trading Partner>**

C O N T A C T	Item	Sprint	<Trading Partner>
	Effective Date		
	Primary contact name	Porting Center	
	Contact description	Porting Center	
	Phone number #1	Tbd	
	Phone number #2		
	FAX number	813-273-3403 (will change 3Q03)	
	Email address		
	Other		
	Note: The primary contact is also assumed to be the first point of contact for profile changes.		
Secondary contact name	Network Operations Center		
Contact description	Network Operations Center		
Phone number #1	800-892-2888		
Phone number #2	813-273-3440		
FAX number	813-273-3570		
Email address	<a href="mailto:Netops@tsiconnections.com">Netops@tsiconnections.com</a>		
Other	<a href="mailto:Hotline@tsiconnections.com">Hotline@tsiconnections.com</a>		

O P E R A T I O N S	Item	Sprint	<Trading Partner>	
	... Common ...			
	Operating Company No. (OCN)	See following list of OCNs		
	Administrative OCN	6664		
	Wireless or Wireline	Wireless or Wireline		
	Holiday Days (mm/dd/yy)	Standard NPAC holiday schedule		
	Holiday time begin (hh:mm)	17:00 EST on business day before		
	Holiday time end (hh:mm)	8:00 EST on business day after		
	... for Test ...			
	Service Provider ID (SPID)	Primary: 9990, Secondary: 7778		
	LSMS SPID	7777		
	LSR Version ID	Industry supported, prefer LSOG 5		
	FOC Version ID	Industry supported, prefer LSOG 5		
	WICIS Version ID	2.0		
	Time Zone (PST, MST, CST, EST)	CST		
	Business days (Sun, Mon, etc.)	Monday through Friday		
	Business day begin (hh:mm)	7:00 CST		
	Business day end (hh:mm)	16:00 CST		
	... for Production ...			
	Service Provider ID (SPID)	6664		
LSMS SPID	0661			
LSR Version ID	Industry supported, prefer LSOG 5			
FOC Version ID	Industry supported, prefer LSOG 5			
WICIS Version ID	2.0			
Time Zone (PST, MST, CST, EST)	CST			
Business days (Sun, Mon, etc.)	24x7 except NPAC maintenance			
Business day begin (hh:mm)	hours			
Business day end (hh:mm)				

C O R B A	<b>Item</b>	<b>Sprint</b>	<b>&lt;Trading Partner&gt;</b>	
	<b>... for Test ...</b>			
	Porting Method: Primary, Secondary, N/A	Current, Telcordia SMG 4.0 & 4.1, Future = SMG 4.2 (~Sep, 2003)		
	ICP Package/Application ("send to")	SMG 4.0/4.2: 205.174.182.182 SMG 4.1: 205.174.188.227		
	ICP Physical Server ("receive from")	SMG 4.0/4.2: 205.174.182.180 SMG 4.1: 205.174.188.229		
	Failover ICP Server	SMG 4.0/4.2: 205.174.182.178 SMG 4.1: 205.174.188.228		
	SOA Application	SMG 4.0/4.2: 205.174.182.181 SMG 4.1: 205.174.188.226		
	SOA Server	SMG 4.0/4.2: 205.174.182.178 SMG 4.1: 205.174.188.228		
	Failover SOA Server	SMG 4.0/4.2: 205.174.182.180 SMG 4.1: 205.174.188.229		
	Application Port Information	29990 (setup as "2" + SPID)		
	Naming Service / IOR	Static IP (or N/A)		
	DLCI	N/A		
	LDAP Provider	N/A		
	Security Requirements	N/A		
	Firewall Requirements	Allow TCP and UDP traffic		
	SSL Requirements	N/A		
	Proprietary Requirements	N/A		
	Service IDL version	N/A (Currently at 2.0 ??)		
	Implementation OMG standard compliant?	Yes		
	<b>... for Test OMG CORBA Standards Supported ...</b>			
	<b>Vendor</b>	<b>Product Name/Version</b>	<b>OMG CORBA Version</b>	<b>IIOP Version</b>
	Borland	CORBA		
	<b>... for Production ...</b>			
	Porting Method: Primary, Secondary, N/A	Current, Production = SMG 4.0 Future = SMG 4.1 (mid-July) SMG 4.2 (~October, 2003)		
	ICP Package/Application ("send to")	SMG 4.0: 205.174.185.139		
	ICP Physical Server ("receive from")	SMG 4.0: 205.174.185.237		
Failover ICP Server	SMG 4.0: 205.174.185.236			
SOA Application	SMG 4.0: 205.174.185.138			
SOA Server	SMG 4.0: 205.174.185.236			
Failover SOA Server	SMG 4.0: 205.174.185.237			
Application Port Information	29990 (setup as "2" + SPID)			
Naming Service / IOR	Static IP (or N/A)			
DLCI	N/A			
LDAP Provider	N/A			
Security Requirements	N/A			
Security Requirements	N/A			
Firewall Requirements	Allow TCP and UDP traffic			

SSL Requirements	N/A		
Proprietary Requirements	N/A		
Service IDL version	N/A (Currently at 2.0 ??)		
Implementation OMG standard compliant?	Yes		
... for Test OMG CORBA Standards Supported ...			
Vendor	Product Name/Version	OMG CORBA Version	IOP Version
Borland	CORBA		

F A X	Item	Sprint	<Trading Partner>
	... for Test ...		
	Porting Method: Primary, Secondary, N/A		
	FAX number	813-273-3403	
	Backup FAX number	Tbd	
	... for Production ...		
	Porting Method: Primary, Secondary, N/A		
	FAX number	Tbd	
	Backup FAX number	Tbd	

E D I	Item	Sprint	<Trading Partner>
	... for Test ...		
	Porting Method: Primary, Secondary, N/A		
	Specific EDI Requirements	Tbd or ExchangeLink ???	
	... for Production ...		
	Porting Method: Primary, Secondary, N/A		
	Specific EDI Requirements	Tbd or ExchangeLink ???	

O T H E R	Item	Sprint	<Trading Partner>
	... for Test ...		
	Porting Method: Primary, Secondary, N/A		
	Other Communication Requirements	IBM MQ Websphere 5.2/5/3 Exchange Queue Name, Queue Manager, and a channel	
	... for Production ...		
Porting Method: Primary, Secondary, N/A			

Other Communication Requirements	IBM MQ Websphere 5.2/5/3 Exchange Que Name, Que Manager, and a channel	
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The parties agree that information contained in the Trading Partner Profile is operational in nature and subject to change. The parties agree to make every effort to give the other party 30 days notice of any changes to its information.

**Sprint OCNs**

| OCN: |
|------|------|------|------|------|------|------|------|
| 4058 | 4060 | 4061 | 4064 | 4065 | 4066 | 4098 | 4099 |
| 6032 | 6664 | 6982 | 8440 | 8441 | 8442 | 8443 | 8444 |
| 8445 | 8446 | 8447 | 8448 | 8449 | 8450 | 8451 | 8452 |
| 8453 | 8454 | 8455 | 8456 | 8457 | 8458 | 8459 | 8460 |
| 8461 | 8462 | 8463 | 8564 | 8566 | 8567 | 8568 | 8570 |
| 8571 | 8572 | 8574 | 8575 |      |      |      |      |

## Information Required for Logging Trouble Tickets

### Sprint PCS:

- Customer name and organization.
- Full description of the issue and expected results.
- Steps to reproduce the issue and relevant data.
- All applicable issue, log, and system files.
- Any special circumstances surrounding the discovery of the issue (e.g., first occurrence or occurred after what specific event).
- Customer's business impact of problem and suggested priority for resolution.

### Trading Partner:

- Customer name and organization.
- Full description of the issue and expected results.
- Steps to reproduce the issue and relevant data.
- All applicable issue, log, and system files.
- Any special circumstances surrounding the discovery of the issue (e.g., first occurrence or occurred after what specific event).
- Customer's business impact of problem and suggested priority for resolution.

## Porting Validation Standards

Information Required for Port Validation:

### Sprint PCS:

Last Name or Business Name  
Zip Code  
SSN or Tax ID or Acct. No.  
MDN  
If corporate liable - a password or pin number.

### Trading Partner:

## Porting Business Rules Exhibit E

### Sprint PCS:

- Complex Ports – Sprint PCS will accept only single line ports. Multiline ports must be submitted as multiple single line ports.
- Resellers – Sprint PCS will accept port requests on behalf of our resellers, however all validation is based on the resellers' processes.

### Trading Partner:

- TBD



November 21, 2003

George Wirt  
Woodhull Community Telephone  
246 N Division Street  
P.O. Box 117  
Woodhull, IL 61490

Dear George Wirt,

AT&T Wireless Services, Inc. is requesting provisioning of portability with your company for end users outside the Top 100 MSAs by May 24<sup>th</sup>, 2004 in accordance with the FCC's Wireless Number Portability Orders.

Enclosed is a Bona Fide Request form with a list of markets *outside the Top 100 MSAs* in which AT&T Wireless Services, Inc. is requesting portability by May 24<sup>th</sup>, 2004. Please indicate on the form whether each of your switches in the markets on this list in which you operate is LNP capable. If a switch is not currently LNP-capable, pursuant to the FCC's rules and requirements and this Bona Fide Request, you must ensure that your switches in the markets on this list are LNP capable by May 24, 2004.

We request that you complete the attached form and return to the undersigned by December 4<sup>th</sup>, 2003.

Please do not hesitate to contact me if you have any questions.

Sincerely,

Suzy Nieman

Manager, Carrier Relations  
Phone: (425) 580 0845  
Fax: (425) 580 8609  
[Suzanne.nieman@attws.com](mailto:Suzanne.nieman@attws.com)

AT&T Wireless Services 7277 164<sup>th</sup> Avenue NE Redmond, WA 98052



2729 Prospect Park Drive  
Rancho Cordova, CA 95670

Woodhull Community Telephone Company  
Attn: George Wirt  
246 N. Division Street  
Woodhull, IL 61490

Recvd  
4/5/04

Dear Mr. Wirt:

Attached is a Trading Partner Carrier Profile which will provide AT&T Wireless Services ("AWS") and Woodhull Community Telephone Company the information necessary to facilitate the successful implementation and ongoing operational support of Wireline Local Number Portability. This Trading Partner Carrier Profile will document the roles, responsibilities, technical requirements, escalation points, and expectations of AWS and Woodhull Community Telephone Company in a portability environment.

As you know, the Federal Communications Commission (FCC) has mandated nationwide porting to begin on May 24, 2004. In order to comply with this mandate, it is imperative for carriers to exchange the information requested in the Trading Partner Carrier Profile.

Please complete the Trading Partner Carrier Profile by April 16, 2004, ensuring all fields in blue are completed and return it directly to me. If you have any questions regarding this document, please let me know, and I will be happy to schedule a meeting for us to review the document together.

If you are not the correct person to complete this document, I would appreciate you forwarding it to the correct person and sending me their name and contact information.

If you would like a soft copy of the Trading Partner Carrier Profile, please feel free to give me a call or send me an email with your email address.

Thank you in advance for your quick response.

*Jan Neuberger*

Jan Neuberger  
LNP Project Manager  
AT&T Wireless, Inc.  
(425) 288-8550 (office)  
(206) 601-1551 (wireless)  
[jan.neuberger@attws.com](mailto:jan.neuberger@attws.com)

## **AWS Wireline Trading Partner Carrier Profile**

### **1. About This Document**

#### **1.1 Purpose**

The purpose of this Carrier Profile is to provide the Parties with information to facilitate the successful implementation and ongoing operational support of Local Number Portability ("LNP"). This Carrier Profile will document the roles, responsibilities, technical requirements, escalation points, and expectations of AT&T Wireless Services ("AWS") and Woodhull Community Telephone Company in working together to operate in a portability environment.

This document will provide wireline carriers with information to port out telephone numbers from AWS.

#### **1.2 Changes**

Each Party may change the informational provisions in this Profile relating to such Party, e.g., such Party's SPID or validation fields, as follows: the Party desiring to modify the Profile shall notify the other Party of this intention and negotiate in good faith the time frame for implementing such modifications; provided, however, either Party may change any contact information (names, addresses, telephone numbers) provided herein upon providing written notice of such change to the other Party.

### **2. Testing**

Inter-carrier testing will be negotiated on a carrier by carrier basis depending upon the porting process and clearinghouse that Woodhull Community Telephone Company has chosen.

### **3. Ordering**

#### **3.1 NANC Flows**

The Parties agree to adhere to the NANC Flows.

#### **3.2 Clearinghouses**

AWS Clearinghouse

NeuStar

Woodhull Community Telephone Company Clearinghouse \_\_\_\_\_

### 3.3 Security Requirements

Security between the parties will not be provided at the application level so as to avoid a common source of interoperability issues. Security should be controlled at the network level by dedicated private links, the use of VPNs, or secure IP sockets (SSL).

### 3.4 Alternative Ordering Processes

AWS: Fax\*\* or email using the template provided in WICIS 2.0.1 or LSR. Faxes should be sent to the AWS PAG; emails should be sent to the AWS PAG.

Woodhull Community Telephone Company: \_\_\_\_\_

\*\*Note: All faxes must be electronically populated. Handwritten faxes will not be accepted.

### 3.5 Porting Intervals

The Parties will follow the porting intervals established or approved by the FCC.

### 3.6 Porting Hours/Timers

AWS will be able to process port requests during the NPAC's published hours of operation (currently, the long NPAC business days (Sunday – Saturday) during the hours specified for each NPAC region during which the NPAC T1 and T2 timers run). For ports received outside of the NPAC's hours, an automated delay response will be sent, unless the NSP has previously made arrangements with AWS to process specific ports after-hours.

AWS: Long Timer

Woodhull Community Telephone Company: \_\_\_\_\_

### 3.7 CORBA Servers

AWS

Naming Service/IOR	IOR
Service IDL Version	2.3
Implementation OMG standard compliant?	Yes

Woodhull Community Telephone Company

Naming Service/IOR	
Service IDL Version	
Implementation OMG standard compliant?	

### **3.8 SPIDs Used in the NPAC**

AWS: 6010

Woodhull Community Telephone Company: \_\_\_\_\_

### **3.9 NPAC Regions Supported**

AWS: All (except Canada)

Woodhull Community Telephone Company: \_\_\_\_\_

### **3.10 Supplemental Port Requests**

The OSP may not be able to process or accept Supplemental Port Requests ("SPR") from the NSP after the OSP has sent the Subscription Version Create request to the NPAC.

### **3.11 LSOG Version**

Woodhull Community Telephone Company shall use LSOG version 5 or later version.

### **3.12 Ten Digit Trigger**

When AWS is the NSP Woodhull Community Telephone Company shall set the 10-digit trigger.

### **3.13 Service Deactivation**

The OSP shall deactivate all subscriber services associated with the ported number before porting.

### **3.14 Complex Ports**

The Parties will coordinate in good faith the processing of complex port requests and use commercially reasonable efforts to process port requests in a timely fashion.

### **3.15 Port Validation Fields**

#### **AWS**

AWS may validate on any or all of the following fields:

1. Desired Due Date and Time
2. MDN
3. Zip Code
4. Password/PIN
5. Social Security Number/Tax ID or Account Number

#### **Woodhull Community Telephone Company**

### **3.16 Multi-line Port Requests**

Both Parties agree that the MDNs to be ported must be listed individually on a PR and not as a line range.

## **4. Type 1 Numbers**

Type 1 numbers are assigned to and used by wireless carriers under special interconnection arrangements and reside in the LEC end office switch. Calls to these Type 1 numbers are routed through the LEC end office switch over Type 1 trunk groups to the wireless carrier switch, for termination to the customer. Because of these special arrangements, special handling of porting for these Type 1 numbers is required and the involvement of the LEC who owns the Type 1 number may be required but cannot be assured.

If a customer, with a Type 1 number, wishes to port the number between AWS and Woodhull Community Telephone Company, both Parties will use commercially reasonable efforts to facilitate the inter-carrier communications process and validate the port request. Both Parties will make commercially reasonable efforts to work with the LEC who owns the Type 1 number that is the subject of a port request.

## **5. Resellers**

AWS and Woodhull Community Telephone Company will follow the NANC flows. AWS and Woodhull Community Telephone Company may negotiate more specific terms governing how reseller porting will occur.

## 6. Contacts

### 6.1 General Business Contact Information

**AT&T Wireless Services, Inc.**

Suzy Nieman\*\*  
 7277 164<sup>th</sup> Avenue NE  
 Redmond, WA 98052  
 Phone: 425 580 8045  
 Fax: 425 580 8609

\*\* Note: This contact information is **NOT** to be used for inquiring about the status of a port request.

**Woodhull Community Telephone Company**

Name:  
 Address:  
 Phone:  
 Fax:

### 6.2 CORBA Testing Contact Information

<b>AWS</b>	<b>Woodhull Community Telephone Company</b>
Daniel Ji	
Phone: 425 288 8081	Phone:
Mobile: 206 601 5276	Mobile:
Fax: 425 288 8201	Fax:
Email: <a href="mailto:daniel.ji@attws.com">daniel.ji@attws.com</a>	Email:
<b>Secondary CORBA Testing Contact</b>	<b>Secondary CORBA Testing Contact</b>
Brenda Reed	
Phone: 425 288 8426	Phone:
Mobile: 206 601 1617	Mobile:
Fax: 425 288 8201	Fax:
Email: <a href="mailto:brenda.reed@attws.com">brenda.reed@attws.com</a>	Email:

### 6.3 Production Contacts

<b>AWS Production Contact</b>	<b>Woodhull Community Telephone Company Production Contact</b>
Daniel Ji	
Phone: 425 288 8081	Phone:
Mobile: 206 601 5276	Mobile:
Fax: 425 288 8201	Fax:
Email: <a href="mailto:daniel.ji@attws.com">daniel.ji@attws.com</a>	Email:
<b>Secondary Production Contact</b>	<b>Secondary Production Contact</b>
Brenda Reed	
Phone: 425 288 8426	Phone:
Mobile: 206 601 1617	Mobile:
Fax: 425 288 8201	Fax:
Email: <a href="mailto:brenda.reed@attws.com">brenda.reed@attws.com</a>	Email:

### 6.4 Porting Administration Group Contacts

#### AWS's PAG Contact Information

**Phone:** 800-243-6530 (not to be given to customers – for trading partner use only)

**Fax:** 800-627-6054

**Email:** [aws.porting.admin@attws.com](mailto:aws.porting.admin@attws.com)

#### **Hours of Operation**

Monday through Saturday  
Sunday

7:00 AM to 11:00 PM Central Time  
9:00 AM to 9:00 PM Central Time

Holidays

Open all holidays with the exception of Thanksgiving.

#### Woodhull Community Telephone Company's PAG Contact Information

**Phone:**

**Fax:**

**Email:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Hours of Operation**

## 6.5 Carrier Profile Document Contacts

For questions or comments about this document's content or to request changes to the document, contact the following:

**AWS Carrier Relations:** Suzy Nieman  
**Phone:** 425 580 8045  
**Fax:** 425 580 8609  
**Email:** [Suzanne.nieman@attws.com](mailto:Suzanne.nieman@attws.com)

**Woodhull Community Telephone Company**  
**Phone:** \_\_\_\_\_  
**Fax:** \_\_\_\_\_  
**Email:** \_\_\_\_\_

## 7. General Business Operation Hours

**AWS** - Hours match the hours of the Porting Administration Group.

**Woodhull Community Telephone Company** – \_\_\_\_\_

## 8. System Availability and Scheduled Maintenance

### **AWS**

AWS will schedule the regular maintenance and downtime of its systems during the NPAC's scheduled maintenance windows. If AWS needs to take its systems offline during other time periods, AWS will notify Woodhull Community Telephone Company pursuant to industry agreed to policies and procedures.

**Woodhull Community Telephone Company**

## 9. Troubleshooting

Each Party will make all reasonable efforts to validate that the trouble is not on its own network prior to initiating a trouble report with the other Party. Each carrier will create trouble tickets for any issue that needs to be escalated to the other and include all pertinent information related to the ported number(s). At a minimum, the carrier identifying the issue should report to the affected carrier the following:

- Date/time issue identified
- Number(s) or number range that is affected
- Efforts undertaken to isolate the issue to the other carrier
- Carrier trouble ticket number and point of contact

## **AWS Troubleshooting**

### ***Number Porting Issues***

The AWS Porting Administration Group (PAG) is the initial AWS interface for all trouble resolution activity associated with ported subscriber numbers. The PAG will refer the issue to the appropriate internal network or provisioning group for resolution.

<b>AWS Porting Administration Group (PAG)</b>	
Phone:	800-243-6530 *
Fax:	800-627-6054
Email:	<a href="mailto:aws.porting.admin@attws.com">aws.porting.admin@attws.com</a>

\* (not to be given to customers – for trading partner use only)

### ***Network Issues***

For issues directly related to the network (switch to switch interface), the carrier should report the network problem to the AWS Wireless Network Control Center (WNCC). An example of a network issue would be the misrouting of LRNs from one switch to another.

<b>AWS Wireless Network Control Center (WNCC)</b>	
Phone:	(800)832-6662 (option 4)

## **Woodhull Community Telephone Company Troubleshooting**

## **10. Non-system Related Porting Issues**

Prior to the activation of a port, both Parties will utilize standard NPAC/NANC conflict flow processing to prevent a "Porting in Error Situation." The Parties' Porting Administration Groups will work together to ensure that validation of porting eligibility occurs for TN in conflict.

If a TN has been ported from one Party to another when it should not have been ported, and appropriate escalations have been exhausted or are unavailable,



each Party will be empowered to utilize industry accepted SOW 19 inadvertent port resolution procedures.

**Trading Partner Profile for Porting  
for AT&T Wireless Services, Inc. (AWS)  
and Woodhull Community Telephone**

C O N T A C T	Item	Woodhull Community Telephone	AT&T Wireless
	Effective Date		
	Primary contact name		Porting Administration Group (PAG)
	Contact description		
	Phone number #1		800-243-6530
	Phone number #2		
	FAX number		800-627-6054
	Email address		<a href="mailto:Aws.porting.admin@attws.com">Aws.porting.admin@attws.com</a>
	Other		
	<p>Note #1: For AWS, the above "primary contact" is the first point of contact for porting resolution issues.</p> <p>Note #2: For AWS, the "secondary contact" below is the first point of contact for issues directly related to the network (switch to switch interface). An example of a network issue would be the misrouting of LRNs from one switch to another.</p>		
Secondary contact name		Wireless Network Control Center (WNCC)	
Contact description			
Phone number #1		800-832-6662 option 4	
Phone number #2		N/A	
FAX number		N/A	
Email address			
Other			

O P E R A T I O N S	Item	Woodhull Community Telephone	AT&T Wireless
	... Common ...		
	Operating Company No. (OCN)		6010
	Administrative OCN		6010
	Wireless or Wireline		Wireless
	Holiday Days (mm/dd/yy)		Thanksgiving, only
	Holiday time begin (hh:mm)		Standard close on business day before
	Holiday time end (hh:mm)		Standard open on business day after
	... for Test ...		
	Service Provider ID (SPID)		6010
LSMS SPID		6010	
LSR Version ID		LSOG 5 or Higher	
FOC Version ID		LSOG 5 or Higher	
WICIS Version ID		2.0.1	
Time Zone (PT, MT, CT, ET)		CT	
Business days (Sun, Mon, etc.)		Monday through Sunday	
Business day begin (hh:mm)		7:00 AM CT Monday through Saturday 9:00 AM CT Sunday	
Business day end (hh:mm)		11:00 PM CT Monday through Saturday 9:00 PM CT Sunday	



ICP Physical Server ("receive from")		66.150.123.71
Failover ICP Server		
SOA Application		
SOA Server		
Failover SOA Server		
Application Port Information		20059
Naming Service / IOR		IOR
DLCI		
LDAP Provider		N/A
Security Requirements		WICIS 2.0.1
Firewall Requirements		
SSL Requirements		
Proprietary Requirements		
Service IDL version		2.3
Implementation OMG standard compliant?		Yes

F A X	Item	Woodhull Community Telephone	AT&T Wireless
	... for Test ...		
	Porting Method: Primary, Secondary, N/A		Secondary
	FAX number		800-627-6054
	Backup FAX number		N/A
... for Production ...			
	Porting Method: Primary, Secondary, N/A		Secondary
	FAX number		800-627-6054
	Backup FAX number		N/A

E D I	Item	Woodhull Community Telephone	AT&T Wireless
	... for Test ...		
	Porting Method: Primary, Secondary, N/A		
	Specific EDI Requirements		
... for Production ...			
	Porting Method: Primary, Secondary, N/A		
	Specific EDI Requirements		

O T H E R	Item		AT&T Wireless
	... for Test ...		
	Porting Method: Primary, Secondary, N/A		Secondary
	Other Communication Requirements		<a href="mailto:Aws.porting.admin@attws.com">Aws.porting.admin@attws.com</a>

... for Production ...		
Porting Method: Primary, Secondary, N/A		Secondary
Other Communication Requirements		<a href="mailto:Aws.porting.admin@attws.com">Aws.porting.admin@attws.com</a>

## Information Required for Logging Trouble Tickets

### AWS:

- Customer name and organization.
- Full description of the issue and expected results.
- Steps to reproduce the issue and relevant data.
- All applicable issue, log, and system files.
- Any special circumstances surrounding the discovery of the issue (e.g., first occurrence or occurred after what specific event).
- Customer's business impact of problem and suggested priority for resolution.

Woodhull Community Telephone:

### Porting Validation Standards

### AWS:

AWS may validate on any or all of the following fields:

1. Desired Due Date and Time
2. MDN
3. Zip Code
4. Password/PIN
5. Social Security Number/Tax ID or Account Number

Woodhull Community Telephone:

### Porting Business Rules

### AWS:

- **Multi-line Ports** – On WPRs submitted to AWS, the MDNs to be ported must be listed individually and not as a line range
- **Resellers** – AWS will follow the NANC flows for resellers.
- **WICIS sunrise/sunset** – AWS intends to be able to support more than one version of the WICIS during any sunrise/sunset period
- **NPAC regions supported** – All (except Canada)
- **Maintenance** – AWS will schedule the regular maintenance and downtime of its systems during the NPAC's scheduled maintenance windows. If AWS needs to take its systems offline during other time periods, AWS will to notify the other Party pursuant to industry agreed to policies and procedures.

Woodhull Community Telephone:

**Trading Partner Profile for Porting  
for AT&T Wireless Services, Inc. (AWS)  
and Woodhull Community Telephone**

CONTACT	Item	Woodhull Community Telephone	AT&T Wireless
	Effective Date		
	Primary contact name		Porting Administration Group (PAG)
	Contact description		
	Phone number #1		800-243-6530
	Phone number #2		
	FAX number		800-627-6054
	Email address		<a href="mailto:Aws.porting.admin@attws.com">Aws.porting.admin@attws.com</a>
	Other		
	<p>Note #1: For AWS, the above "primary contact" is the first point of contact for porting resolution issues.</p> <p>Note #2: For AWS, the "secondary contact" below is the first point of contact for issues directly related to the network (switch to switch interface). An example of a network issue would be the misrouting of LRNs from one switch to another.</p>		
Secondary contact name		Wireless Network Control Center (WNCC)	
Contact description			
Phone number #1		800-832-6662 option 4	
Phone number #2		N/A	
FAX number		N/A	
Email address			
Other			

OPERATIONS	Item	Woodhull Community Telephone	AT&T Wireless
	... Common ...		
	Operating Company No. (OCN)		6010
	Administrative OCN		6010
	Wireless or Wireline		Wireless
	Holiday Days (mm/dd/yy)		Thanksgiving, only
	Holiday time begin (hh:mm)		Standard close on business day before
	Holiday time end (hh:mm)		Standard open on business day after
	... for Test ...		
	Service Provider ID (SPID)		6010
LSMS SPID		6010	
LSR Version ID		LSOG 5 or Higher	
FOC Version ID		LSOG 5 or Higher	
WICIS Version ID		2.0.1	
Time Zone (PT, MT, CT, ET)		CT	
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Failover ICP Server		
SOA Application		
SOA Server		
Failover SOA Server		
Application Port Information		20059
Naming Service / IOR		IOR
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LDAP Provider		N/A
Security Requirements		WICIS 2.0.1
Firewall Requirements		
SSL Requirements		
Proprietary Requirements		
Service IDL version		2.3
Implementation OMG standard compliant?		Yes

F A X	Item	Woodhull Community Telephone	AT&T Wireless
	... for Test ...		
	Porting Method: Primary, Secondary, N/A		Secondary
	FAX number		800-627-6054
	Backup FAX number		N/A
	... for Production ...		
	Porting Method: Primary, Secondary, N/A		Secondary
	FAX number		800-627-6054
	Backup FAX number		N/A

E D I	Item	Woodhull Community Telephone	AT&T Wireless
	... for Test ...		
	Porting Method: Primary, Secondary, N/A		
	Specific EDI Requirements		
	... for Production ...		
	Porting Method: Primary, Secondary, N/A		
	Specific EDI Requirements		

O T H E R	Item		AT&T Wireless
	... for Test ...		
	Porting Method: Primary, Secondary, N/A		Secondary
	Other Communication Requirements		<a href="mailto:Aws.porting.admin@attws.com">Aws.porting.admin@attws.com</a>

... for Production ...		
Porting Method: Primary, Secondary, N/A		Secondary
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## Information Required for Logging Trouble Tickets

### AWS:

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Woodhull Community Telephone:

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### AWS:

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- **NPAC regions supported** – All (except Canada)
- **Maintenance** – AWS will schedule the regular maintenance and downtime of its systems during the NPAC's scheduled maintenance windows. If AWS needs to take its systems offline during other time periods, AWS will notify the other Party pursuant to industry agreed to policies and procedures.

Woodhull Community Telephone:



November 20, 2003

WOODHULL COMMUNITY TELEPHONE CO.  
GEORGE WIRT  
246 N DIVISION STREET  
P.O. BOX 117  
WOODHULL, IL 61490

Enclosed is the Bona Fide Request (BFR) form in acceptance with the provisions of the FCC mandate to provide long-term deployment of Local Number Portability. The purpose of this letter is to request provisioning of LNP in areas where WOODHULL COMMUNITY TELEPHONE CO. is licensed to do business.

The attached BFR identifies the area by cellular/PCS market name that must be opened for porting by May 24, 2004. Please review this form, validate that WOODHULL COMMUNITY TELEPHONE CO. is responsible for the identified market and confirm the date by which these switches will be LNP capable. Please confirm receipt of this request within 10 days.

If you have any additional questions or concerns, you can contact me at the number below or at [lpaarfusser@uscellular.com](mailto:lpaarfusser@uscellular.com).

Sincerely,

Lisa Paarfusser  
Manager-Interconnect  
(773) 399-4985 – Desk  
(773) 399-4123 – Fax

## Bonafide Request Form (BFR)

**Purpose:** This form is used to request deployment of long-term Local Number Portability as defined in the FCC mandates (FCC Docket 95-116). Specifically, this form requests that All codes be opened for portability within the Metropolitan Statistical Areas and wireline rate centers designated below. This form may be used for both wireless and wireline requests.

**TO (RECEIPIENT):**

**Company Name:** WOODHULL COMMUNITY TELEPHONE CO.  
**Company Contact:** GEORGE WIRT  
**Company Address:** 246 N DIVISION STREET  
 WOODHULL, IL 61490  
  
**Contact's Email:**  
**Contact's Fax:**  
**Contact's Phone:**

**FROM (REQUESTOR):**

**Company Name:** U.S. CELLULAR  
**Company Contact:** Lisa Paarfusser  
**Company Address:** 8410 W. Bryn Mawr Ave., #700  
 Chicago, IL 60631  
  
**Contact's Email:** lpaarfusser@uscellular.com  
**Contact's Fax:** (773) 399-4123  
**Contact's Phone:** (773) 399-4281

**Timing:**

**Date of Request:** 11/24/2003  
**Receipt Confirmation Due By:** 12/10/2003 (Due no later than 10 days after the Date of Request)  
**Effective Date:** 5/24/2003 (Not less than 6 months from the Date of Request)

**Designated Metropolitan Statistical Areas (MSAs):**

Note: MSAs refer to the U.S. Census Bureau MSAs. These may differ from the MSAs as separately defined by the wireless or wireline industries:

**Market:** Davenport                      **Rate Center:** WOODHULL, IL  
**Market:** IL03                              **Rate Center:** WOODHULL, IL

**Actions Required of the Recipient:**

1. Within 10 days of receipt, provide confirmation to the requestor that this form has been received.
2. For all currently released codes, and those to be released at any future time, within the designated U.S. Census Bureau MSAs and wireline rate centers (where applicable), open all for porting within the LERG.
3. For all currently released codes, and those to be released at any future time, within the designated U.S. Census Bureau MSAs and wireline rate centers (where applicable), open all for porting within the NPAC (Number Portability Administration Center).
4. Ensure that all switches handling codes within the designated MSAs are Local Number Portability capable.

Network Operations Support



October 22, 2003

Woodhull Community Telephone Co.  
246 N Division Street  
Woodhull, IL, 61490

Verizon Wireless  
Interconnection/Numbering/Mandates  
2785 Mitchell Drive MS 7-1  
Walnut Creek, CA 94598

Attn: George Wirt,

Consistent with the rules of the Federal Communications Commission ("FCC"), on November 24, 2003, Verizon Wireless will begin competitive porting by offering customers local number portability ("LNP").<sup>1</sup> The FCC sought to simplify the task of identifying the switches in each MSA in which number portability is deployed to facilitate competitive entry.<sup>2</sup> Thus, the FCC's rules require local exchange carriers to make available, upon request by any interested party, a list of their switches for which provisioning of number portability has been requested (and therefore provided) and a list of their switches for which provisioning of number portability has not been requested.<sup>3</sup>

Verizon Wireless has reviewed our commonly licensed areas and has found the following switches and NPA-NXXs not LNP capable. Upon receipt and verification of the attached Bonafide Request, Verizon Wireless requests that all of these commonly licensed areas, NPA-NXX and switch CLLIs are provisioned for LNP service. The timeframes for conversion to LNP of any additional switches are governed by the FCC's rules and range from 30 days to 180 days, depending upon the status of the switches.

To facilitate this request, please review and list any additional switches and NPA-NXXs serving those rate centers listed on the attached form that are not LNP capable and by what date these will be LNP capable. In addition, for those switches that are not LNP capable, please indicate the status of the switch using the categories developed by the FCC in its rules (i.e., equipped remote, hardware capable, capable switches requiring hardware, and non-capable).<sup>4</sup> Please review and correct, if necessary the carrier name listed on the Bonafide Request. We request that you acknowledge receipt of this Bonafied Request and arrange to complete and return the attached form to the undersigned contact for Verizon Wireless within 10 days. Please call the undersigned with any questions or concerns.

A handwritten signature in cursive script, appearing to read "Linda Godfrey".

Linda Godfrey  
Verizon Wireless  
Interconnection, Numbering and Mandates  
925-279-6570

Enclosures

<sup>1</sup> See 47 C.F.R. § 52.31.

<sup>2</sup> Local Number Portability, *First Memorandum Opinion and order on Reconsideration*, 12 FCC Rcd. 7236, ¶¶59-66 (1997).

<sup>3</sup> *Id.* at ¶64; 47 C.F.R. § 52.23(b)(2)(iii).

<sup>4</sup> 47 C.F.R. § 52.23 (b)(2)(iv)(A-D).

## Bonafide Request Form (BFR)

### Purpose:

The purpose of this letter is to request the deployment of long-term Local Number Portability as defined by the FCC. Specifically, this form requests that ALL codes serving the Metropolitan Statistical Areas be opened for portability in the LERG and the NPAC and ALL switches serving these areas are LNP capable.

### TO (RECIPIENT):

If LERG contact info is incorrect, please change below.

Company Name: Woodhull Community Telephone Co.

OCN: 1091

Contact Name: George Wiert

Contact's Address: 246 N. Division St  
Woodhull, Ill 61490

Contact's

Email: W443012@WINCO.NET

Contact's Fax: 309 334-2989

Contact's Phone: 309 334-2150

### FROM (REQUESTOR):

Company Name: Celco Partnership d/b/a  
Verizon Wireless

Contact Name: Linda Godfrey

Contact's Address: 2785 Mitchell Drive  
Walnut Creek, CA 94598  
Building 7-1, 7111G

Contact's Email:

Linda.Godfrey@Verizonwireless.com

Contact's Fax: 925-279-6621

Contact's Phone: 925-279-6570

### Timing:

Date of Request: October 23, 2003

Receipt Confirmation

Due By: Due no later than 10 days after the date of the request.

Effective Date: November 24, 2003 or May 24, 2004 pursuant to the FCC rules

**Wireless Wireline Bonafide Request Form (BFR) for Local Number Portability**  
**(LNP)**

**Designated NPA-NXX and switch CLLIs**

State	Rate Center	NPA	NXX	SWITCH	LNP Capable y/n	Date LNP Capable
IL	WOODHULL	309	334	WDHUILXDDS0	N	1st Q 2004
IL	ALPHA	309	629	ALPHIL01RS0	N	1st Q 2004

Network Operations Support



Verizon Wireless  
Interconnection/Numbering/Mandates  
2785 Mitchell Drive MS 7-1  
Walnut Creek, CA 94598

September 24, 2003

Woodhull Community Telephone Co.  
246 N Division Street  
Woodhull, IL 61490

Re: Wireline-Wireless Local Number Portability Agreement

Dear George Wirt:

Verizon Wireless would like to establish an Intercarrier Communications Process (ICP) for porting of numbers between Verizon Wireless and Woodhull Community Telephone Co. We need to reach agreement quickly given the pending FCC deadline.

Attached is a proposed service level agreement which we believe will facilitate quick, reliable, and seamless porting for our respective customers.

Please let me know your availability, so that we can set a time for a meeting. Please direct your response to our single point of contact, Sharon Cañas, who can be reached at 925-279-6122 or [Sharon.Canas@VerizonWireless.com](mailto:Sharon.Canas@VerizonWireless.com). I look forward to working with you to develop an efficient and effective intercarrier porting process between Verizon Wireless and Woodhull Community Telephone Co.

Thank you for your immediate attention to our request.

Sincerely,

A handwritten signature in cursive script that reads "Bonnie R. Petti".

Bonnie R. Petti  
Executive Director  
Network Operations Headquarters Staff

BP:sc

Enclosure

## AGREEMENT

### WIRELESS-WIRELINE NUMBER PORTABILITY

by and between

Verizon Wireless

and

Woodhull Community Telephone Co.

THIS WIRELESS-WIRELINE NUMBER PORTABILITY SERVICE AGREEMENT ("Agreement") by and between Cellco Partnership d/b/a Verizon Wireless (a Delaware general partnership) and the Verizon Wireless Entities (collectively "Verizon Wireless"), each having an office and principal place of business at 180 Washington Valley Road, Bedminster, New Jersey 07921, and **Woodhull Community Telephone Co.**, on behalf of itself and its Affiliates (collectively "Carrier"), with offices located at 246 N Division Street, Woodhull, IL 61490. Verizon Wireless and Carrier may be collectively referred to as the "Parties" and individually as a "Party."

WHEREAS, the above named Parties wish to enter into an Agreement with each other and to be in compliance with the applicable rules and regulations of the Federal Communications Commission ("FCC Rules and Regulations").

WHEREAS, the Parties wish to enter into an Agreement to facilitate the ability of Customers to retain existing telephone numbers without impairment of quality, reliability, or convenience when switching from one of the Parties to this Agreement to the other Party to this Agreement through Local Number Portability.

WHEREAS, the Parties wish to enter into an Agreement to establish practices and procedures to ensure that Customer requests to port numbers are achieved efficiently, with minimal delays, except as required to validate a port request.

THEREFORE, the Parties wish to enter into this Agreement on the following terms and conditions:

#### 1. TERM

This Agreement shall become effective in accordance with Section 34 ("Effective Date") and, except as otherwise provided in this Agreement, shall continue in full force and effect until either Party terminates the Agreement by providing notice of termination in writing to the other Party at least thirty (30) days in advance of such termination pursuant to the Notice provisions set forth in Section 18 of this Agreement. Upon termination, the Parties shall continue to provide Local Number Portability as may be required by Applicable Law.

#### 2. CIRCUMSTANCES OF DEFAULT

A Party shall be in default under this Agreement if such Party:

- 2.1 Becomes insolvent, liquidates, is adjudicated as bankrupt, makes an assignment for the benefit of creditors, invokes any provision of law for the relief of debtors, or initiates any proceeding seeking protection from its creditors; and/or

- 2.2 Violates any applicable laws, statutes, or other legal requirements with respect to this Agreement; and/or
- 2.3 Fails to perform any material term, condition, or covenant of this Agreement and such Party fails to cure such nonperformance within thirty (30) calendar days of receipt of written notice of such default from the non-defaulting Party ("Cure Period"). Upon expiration of said Cure Period, the non-defaulting Party shall have the right to seek applicable remedies under this Agreement. When a default cannot be reasonably cured within the Cure Period, the time for cure may be extended by agreement of the Parties for such period of time as may be reasonably necessary to complete such cure, provided the defaulting Party shall have proceeded promptly to cure such default and shall continue to prosecute such curing with due diligence.
- 2.4 Notices hereunder shall be given to the Notice address set forth in Section 18.

### **3. REMEDIES AND TERMINATION**

- 3.1 In the event of default under this Agreement (and with respect to a default under Section 2.3, the Cure Period stated therein), the non-defaulting Party shall have the right, at its option, to suspend performance under this Agreement or to terminate this Agreement without further liability upon providing written notice of such termination to the defaulting party pursuant to the Notice provisions set forth in Section 18.
- 3.2 This Agreement may be affected by changes, modifications, orders, and rulings of regulatory bodies, including the FCC, to the extent competent jurisdiction otherwise exists. Each Party shall promptly notify the other Party in writing of any governmental action that limits, suspends, cancels, withdraws, or otherwise materially affects the notifying Party's ability to perform its obligations under this Agreement. In the event a material modification is made to the obligations of a Party set forth in this Agreement, which materially affects the obligations of a Party hereunder, then either Party may terminate this Agreement pursuant to Section 1 of this Agreement. If neither Party exercises such a right of termination, and any legislative, regulatory, judicial or other governmental decision, order, determination or action, or any change in applicable law, materially affects any material provision of this Agreement, the rights or obligations of a Party hereunder, or the ability of a Party to perform any material provision of this Agreement, the Parties shall promptly renegotiate in good faith and amend in writing this Agreement in order to make such mutually acceptable revisions to this Agreement as may be required in order to conform the Agreement to Applicable Law.
- 3.3 The rights set forth in Sections 2 and 3 of this Agreement are in addition to, and not in limitation of, any other right or remedy that a non-defaulting party may have at law or in equity.
- 3.4 Notices hereunder shall conform to the Notice provisions set forth in Section 18.

### **4. DEFINITIONS**

Unless the context clearly indicates otherwise, when a term listed in these Definitions is used in the Agreement, the term shall have the meaning stated in these Definitions. A defined term intended to convey the meaning stated in these Definitions is capitalized

when used. Other terms that are capitalized, and not defined in these Definitions or elsewhere in the Agreement, shall have the meaning stated in the Act.

- 4.1 Act: The Communications Act of 1934 (47 U.S.C. 151 et. seq.), as amended.
- 4.2 Affiliate: Shall have the meaning set forth in the Act.
- 4.3 Agreement: This Agreement including all appendices attached hereto, orders by a Party that have been accepted by the other Party, future amendments, modifications and supplements made in accordance herewith.
- 4.4 Applicable Law: All effective laws, government regulations and government orders, applicable to each Party's performance of its obligations under this Agreement.
- 4.5 Assigned Telephone Number: A telephone number that is assigned to a Customer that can originate and terminate telephone calls through the Public Switched Telephone Network. An Assigned Telephone Number may be a suspended telephone number unless that telephone number was suspended for fraud but, for avoidance of doubt, will not include a telephone number that has been disconnected.
- 4.6 Commercial Mobile Radio Service ("CMRS"): Shall be as defined by the FCC.
- 4.7 Customer Proprietary Network Information ("CPNI"): Shall have the meaning set forth in Section 222 of the Act, 47 U.S.C. Section 222.
- 4.8 Customer: An end user and subscriber to the services provided by either of the Parties.
- 4.9 Customer Information: CPNI of a Customer and any other non-public, individually identifiable information about a Customer or, if applicable, the purchase by a Customer of the services or products of a Party.
- 4.10 Customer Service Records ("CSR"): The records that contain the identity, service address, rate plan or plans, and other information on the Customer.
- 4.11 Electronic Data Interface ("EDI"): A data interface for exchange of information between providers.
- 4.12 End Office: A switching entity used in performing, originating and terminating functions for calls to or from Customers. As used in this Agreement, the term End Office shall be used in reference to End Office Switches used by Carrier and other wireline carriers.
- 4.13 Inter-carrier Communications Process ("ICP"): The communication process between the OSP and the NSP, which validates the Customer information and initiates and completes the port request. The ICP includes the exchange of the LSR/LR.
- 4.14 Local Number Portability ("LNP"): Shall have the meaning set forth in the Act.
- 4.15 Local Service Request ("LSR"): Forms containing information about a Customer who desires to port a telephone number to the NSP. A sample LSR and

descriptions of the fields therein can be found in the Local Service Ordering Guidelines ("LSOG").

- 4.16 Location Routing Number ("LRN"): Ten-digit number assigned to a switch or point of interconnection used for routing calls.
- 4.17 Metropolitan Statistical Areas ("MSA"): An MSA denotes a large urban population market as designated by the U.S. government.
- 4.18 Mobile Switching Center ("MSC"): A CMRS carrier's switching entity used to perform originating, transit and terminating functions for calls to and from end users, also referred to as Mobile Telecommunications Switching Office or "MTSO."
- 4.19 New Service Provider ("NSP"): The new provider that will provide service to the Customer and to whom the Customer ports its Assigned Telephone Number.
- 4.20 Number Portability Administration Center ("NPAC"): A neutral third party center that processes porting information from and disseminates that information to telecommunication carriers. The NPAC processes the NSP subscriber port request and downloads the LRN associated with the subscriber ported telephone number to local number portability databases.
- 4.21 Old Service Provider ("OSP"): The provider providing service to the Customer at the time the Customer requests porting of the Assigned Telephone Number.
- 4.22 Verizon Wireless Entities: Any FCC-licensed entity doing business as Verizon Wireless and/or directly or indirectly controlled by Cellco Partnership.

## 5. INFORMATION

The Parties acknowledge that Customer Information may be exchanged between the Parties and may be subject to legal restrictions on its use or disclosure, including without limitation laws relating to CPNI. The Parties may only obtain and use such restricted Customer Information in accordance with applicable laws and the restrictions contained in this Agreement. Prior to initiating a port request with the OSP, the NSP shall obtain consent from the Customer that permits the OSP to release to and/or to confirm with the NSP the information about the Customer that was sought by the NSP in the port request process. The NSP shall indemnify, defend, and hold harmless the OSP from and against any liabilities, claims, or demands, including costs, and expenses (including reasonable attorneys' fees) arising from or relating to any failure on the part of the NSP to obtain from the Customer consent for the OSP to release/confirm information about the Customer that was or is sought by the NSP in the port request process.

## 6. NUMBER PORTABILITY

### 6.1 Scope

The Parties shall provide LNP on a reciprocal basis pursuant to this Agreement in accordance with FCC Rules and Regulations as may be prescribed from time to time. "Delay" or "denial" of ports between Parties shall only occur in the event a Party is unable to complete the validation of those validation elements expressly set forth in Appendix A.

### 6.2 Procedures for Providing LNP

The Parties will follow the porting intervals applicable to wireline-wireline porting more specifically described in the North American Numbering Council's Local Number Portability Administration Selection Working Group, dated April 25, 1997, Appendix E, Section 7.1, Figure 1 until such time as the FCC adopts an LNP provisioning process flow and porting intervals for Inter-Service Provider LNP applicable between wireline and wireless carriers, at which time the Parties will follow LNP provisioning process flow and porting intervals established by the FCC. In addition, the Parties agree to follow the LNP ordering procedures established at the OBF for porting of Assigned Telephone Numbers.

- 6.2.1 For purposes of this Section 6, "Party A" refers to a Party whose Customer elects to become a Customer of the other Party ("Party B") and to utilize the original telephone number(s) corresponding to the service(s) it previously received from Party A, in conjunction with the service(s) it will now receive from Party B. Upon Party B receiving authorization from the Customer in accordance with Applicable Law and sending an LNP order to Party A, Parties A and B will work together to port the Customer's telephone number(s) from Party A's network to Party B's network.
- 6.2.2 When a telephone number is ported out of the Carrier network, Carrier will remove all line-based features and calling card(s) associated with the ported number(s) from its Line Information Database ("LIDB"). Reactivation of the line-based calling card in another LIDB, if applicable, is the responsibility of Verizon Wireless or the Customer.
- 6.2.3 When a Customer's number is ported between the Parties, Carrier will follow the 911 Guidelines recommended by the National Emergency Number Association ("NENA") with regard to emergency services databases.
- 6.2.4 When Party A ports telephone numbers of its Customer to Party B and the Customer has previously secured a reservation of line numbers from Party A for possible activation at a future point, these reserved but inactive numbers may be ported along with the active numbers to be ported provided the numbers have been reserved for the Customer. Party B may request that Party A port all reserved numbers assigned to the Customer or that Party A port only those numbers listed by Party B. As long as Party B maintains reserved but inactive numbers ported for the Customer, Party A shall not reassign those numbers. Party B shall not reassign the reserved numbers to another Customer.
- 6.2.5 NXX codes shall be portable in accordance with FCC Rules and Regulations except those permitted to be designated non-portable by the same FCC Rules and Regulations. The Parties, moreover, shall ensure that all switches, whether currently owned or hereafter acquired, are upgraded to facilitate LNP to the extent required by FCC Rules and Regulations.
- 6.2.6 Numbers can be ported to and from carriers whose licensed areas overlap and where the receiving carrier has the ability to provide service, as applicable. Porting numbers under these circumstances does not require modification and/or changes to current transport agreements.

### 6.3 LNP Ordering Procedures

6.3.1 Numbers to be ported from Carrier to Verizon Wireless

6.3.1.1 Orders for LNP shall be submitted by VZW to Carrier using an LSR either via web GUI, FAX or EDI. Verizon Wireless shall submit LSRs to port numbers only on behalf of itself and entities for which it has authority to act.

6.3.1.2 Instructions for submitting an LSR to Carrier are available via [TBD – identify where instructions are found].

6.3.2 Numbers to be ported from Verizon Wireless to Carrier

6.3.2.1 Orders for LNP shall be submitted by Carrier to Verizon Wireless utilizing validation information as required by Verizon Wireless and as applied to all other wireline carriers.

6.3.2.2 Instructions for submitting a validation request to Verizon Wireless will be provided via the Verizon Wireless process agreed to by the Parties.

6.4 Procedures for Providing LNP Through Full NXX Code Migration

When a Party has activated an entire NXX code for a single Customer and such Customer chooses to receive service from the other Party, the Parties shall follow the procedures set forth in the Industry Number Committee ("INC") Guideline 95-0407-0008 Central Office Code (NXX) Assignment Guidelines Section 7.

6.5 Procedures for Providing LNP Using Type 1 Numbers

Upon request of Verizon Wireless, the Parties will work together to migrate telephone numbers assigned to Type 1 trunks to the Verizon Wireless switch.

6.6 Procedures for Requesting LNP Capability

Either Party may submit a written request that the other Party upgrade any of its End Offices/MSCs to become LNP capable.

6.6.1 If either Party desires to have LNP capability deployed in an End Office/MSC of the other Party that is not currently capable, the requesting Party shall issue an LNP request to the other Party. The Party receiving such request will respond to the requesting Party within ten (10) calendar days of receipt of the request with a date for which LNP will be available in the requested End Office/MSC. The Party receiving the request shall proceed to provide for LNP in compliance with the procedures and timelines set forth in FCC Rules and Regulations.

6.6.2 The Parties will each be responsible for updating the LERG to reflect the LNP capabilities of their respective End Offices/MSCs.

6.7 The Parties acknowledge and agree that telecommunications system interruptions or service outages may occur which may delay the processing of port requests. The Parties shall use best reasonable efforts to avoid such interruptions or outages and with respect to scheduled outages or maintenance

activities shall work with each other to schedule them so as to minimize disruptions to subscribers. Scheduled interruptions/maintenance should adhere to standard industry agreed upon maintenance windows for the NPAC.

## **7. TROUBLE, MAINTENANCE AND REPAIR**

- 7.1 Both Parties agree to work expeditiously to resolve any issues associated with porting a Customer between the two Parties. Before either Party reports a trouble condition, that Party must first use commercially reasonable efforts to isolate the trouble to the other Party's actions or facilities. In order to facilitate trouble reporting and resolution, the Parties shall provide the trouble reporting contact information, per Section 22 of this Agreement. It is the responsibility of each Party to maintain the accuracy of its contact information and to notify the other Party of changes and modifications.
- 7.2 As part of the commitments set forth in Section 7.1 of this Agreement, each Party shall monitor and perform effective maintenance through testing and the performance of proactive maintenance activities such as routine testing, development of and adherence to appropriate network trouble isolation processes and periodic review of operational elements for translations, routing and network faults.

## **8. DIRECTORY LISTINGS**

This Agreement does not govern or authorize the inclusion of listings in directories that may be published by a Party. Verizon Wireless shall not indicate on an LSR to be submitted to Carrier that it seeks for a ported number to be listed in a Carrier directory. Any listings shall be subject to separate agreement.

## **9. FRAUD**

The Parties agree to cooperate in good faith with each other to investigate, minimize, and take corrective action in cases of fraud related to number portability. Each Party assumes responsibility for all fraud related to number portability associated with its Customers and accounts. Neither Party shall bear responsibility for, and shall have no obligation to investigate or make adjustments to, the accounts of the other Party in cases of fraud by the other Party's Customers or other third parties.

## **10. COSTS**

The Parties to this Agreement will be responsible for their own costs incurred in implementing this Agreement.

## **11. USE OF TRADEMARKS**

The Parties agree that they will not use the name, service marks or trademarks of the other Party or any of its affiliated companies in any manner whatsoever without such Party's specific written consent, which consent the other Party may grant or withhold in its sole discretion. Neither Party is licensed hereunder to conduct business under any logo, trademark, service or trade name (or any derivative thereof) of the other Party. Neither Party shall issue any press release or other publicity concerning this Agreement without the prior written consent of the other Party, which consent the other Party may grant or withhold in its sole discretion. Neither Party may imply any direct or indirect affiliation with or sponsorship or endorsement of it or its services or products by the other Party. Any violation of this Section 11 shall be considered a material breach of this Agreement.

**12. COMPLIANCE WITH LAWS**

The Parties shall comply with all federal, state and local laws applicable to their performance hereunder. Neither Party shall be liable for any delay or failure in performance by it that results from requirements of Applicable Law, or acts or failures to act of any governmental entity or official.

**13. FORCE MAJEURE**

Neither Party shall be responsible for any delay or failure in performance of any part of this Agreement to the extent that such delay or failure results from causes beyond its reasonable control ("Conditions"), whether or not foreseeable by such Party. Such Conditions include, but are not limited to, acts of God, wars, revolution, civil commotion, acts of public enemy, embargo, acts of government in its sovereign capacity, labor difficulties, including without limitation, strikes, slowdowns, picketing or boycotts. If any such Condition occurs, the Party delayed or unable to perform ("Delayed Party"), upon giving prompt notice to the other Party, shall be excused from such performance on a day-to-day basis during the continuance of such Condition (and the other Party shall likewise be excused from performance of its obligations on a day-to-day basis during the same period); provided, however, that the Party so affected shall use commercially reasonable efforts to avoid or remove such Condition and both Parties shall proceed immediately with the performance of their obligations under this Agreement whenever such causes are removed or cease. Nothing in this Agreement shall require the non-performing Party to settle any labor dispute except as the non-performing Party, in its sole discretion, determines appropriate.

**14. ASSIGNMENT**

This Agreement or any right or interest under this Agreement may not be assigned or transferred nor may any obligation under this Agreement be delegated without the prior written consent of the other Party, which consent may not be unreasonably withheld. Any attempted assignment or delegation in violation of this Section 14 shall be void and ineffective and constitute default of this Agreement.

**15. BINDING EFFECT**

This Agreement shall inure to the benefit of, and shall be binding upon the Parties hereto and their respective successors and permitted assigns.

**16. INDEMNIFICATION**

16.1 Each Party ("Indemnifying Party") shall indemnify, defend, and hold harmless the other Party ("Indemnified Party"), the Indemnified Party's Affiliates, (for purposes of this Section 16, Affiliates shall include Verizon Wireless Entities) and the directors, officers and employees of the Indemnified Party and the Indemnified Party's Affiliates, from and against any and all liabilities, claims, demands, suits, actions, settlements, judgments, fines, penalties, injuries, damages, or losses including costs (including court costs) and expenses (including reasonable attorneys' fees) ("Claims") that arise out of bodily injury to or death of any person, or damage to, or destruction or loss of, tangible real and/or personal property of any person to the extent such injury, death, damage, destruction or loss, was proximately caused by the grossly negligent or intentionally wrongful acts or omissions of the Indemnifying Party, the Indemnifying Party's Affiliates, or the directors, officers, employees, agents, or contractors (excluding the Indemnified Party) of the Indemnifying Party or the Indemnifying Party's Affiliates, in relation

to a port request under this Agreement, including a Claim where there is (a) a claim, demand, suit or action by a person who is not a Party, (b) a settlement with, judgment by, or liability to, a person who is not a Party, or (c) a fine or penalty imposed by a person who is not a Party (collectively referred to as a "Third Party Claim").

16.2 A Party seeking to be indemnified hereunder shall follow, and the Indemnifying Party's obligations under Section 16.1 shall be conditioned on following, the Indemnification Process set forth in this Section 16.2.

16.2.1 The Indemnified Party: (a) shall provide the Indemnifying Party with prompt, written notice of any Claim after becoming aware thereof (including a statement of facts known to the Indemnified Party related to the Claim and an estimate of the amount thereof); (b) prior to taking any material action with respect to a Third Party Claim, shall consult with the Indemnifying Party as to the procedure to be followed in defending, settling, or compromising the Claim; (c) shall not consent to any settlement or compromise of a Third Party Claim without the written consent of the Indemnifying Party; (d) shall permit the Indemnifying Party to assume the defense of a Third Party Claim (including, except as provided below, the compromise or settlement thereof) at the Indemnifying Party's own cost and expense, provided, however, that the Indemnified Party shall have the right to approve the Indemnifying Party's choice of legal counsel.

16.2.2 If the Indemnified Party fails to comply with Section 16.2.1 with respect to a Claim, to the extent such failure shall have a material adverse effect upon the Indemnifying Party, the Indemnifying Party shall be relieved of its obligation to indemnify, defend and hold harmless the Indemnified Party with respect to such Claim under this Agreement.

16.2.3 Subject to 16.2.4 and 16.2.5, below, the Indemnifying Party shall have the authority to defend and settle any Third Party Claim.

16.2.4 With respect to any Third Party Claim, the Indemnified Party shall be entitled to participate with the Indemnifying Party in the defense of the Claim if the Claim requests equitable relief or other relief that could affect the rights of the Indemnified Party. In so participating, the Indemnified Party shall be entitled to employ separate counsel for the defense at the Indemnified Party's expense. The Indemnified Party shall also be entitled to participate, at its own expense, in the defense of any Claim, as to any portion of the Claim as to which it is not entitled to be indemnified, defended and held harmless by the Indemnifying Party.

16.2.5 In no event shall the Indemnifying Party settle a Third Party Claim or consent to any judgment with regard to a Third Party Claim without the prior written consent of the Indemnified Party, which shall not be unreasonably withheld, conditioned or delayed. In the event the settlement or judgment requires a contribution from or affects the rights of an Indemnified Party, the Indemnified Party shall have the right to refuse such settlement or judgment with respect to itself and, at its own cost and expense, take over the defense against the Third Party Claim, provided that in such event the Indemnifying Party shall not be responsible for, nor shall it be obligated to indemnify or hold harmless the Indemnified Party against, the Third Party Claim for any amount in excess of such refused settlement or judgment.

16.2.6 The Indemnified Party shall, in all cases, assert any and all provisions in applicable Tariffs and Customer contracts that limit liability to third persons as a bar to, or limitation on, any recovery by a third-person claimant.

16.2.7 The Indemnifying Party and the Indemnified Party shall offer each other all reasonable cooperation and assistance in the defense of any Third Party Claim.

16.3 Each Party agrees that it will not impede or bring any action against the other Party, the other Party's Affiliates, or any of the directors, officers or employees of the other Party or the other Party's Affiliates, based on any claim by any person for personal injury or death that occurs in the course or scope of employment of such person by the other Party or the other Party's Affiliate and that arises out of performance of this Agreement.

16.4 Each Party's obligations under this Section 16 shall survive expiration, cancellation or termination of this Agreement.

## 17. RELATIONSHIP OF THE PARTIES

17.1 Neither Party undertakes by this Agreement or otherwise to perform or discharge any liability or obligation of the other Party, whether regulatory or contractual, or to assume any responsibility whatsoever for the conduct of the business or operations of the other Party. The relationship of the Parties under this Agreement shall be that of independent contractors and is a non-exclusive relationship. Nothing contained in this Agreement is intended to give rise to an employment relationship, partnership or joint venture between the Parties or to impose upon the Parties any of the duties or responsibilities of employers, partners or joint venturers.

17.2 Except for provisions herein expressly authorizing a Party to act for another Party, nothing in this Agreement shall constitute a Party as a legal representative or agent of the other Party, nor shall a Party have the right or authority to assume, create or incur any liability or any obligation of any kind, express or implied, against, in the name or on behalf of the other Party unless otherwise expressly permitted by such other Party in writing, which permission may be granted or withheld by the other Party in its sole discretion.

17.3 Each Party shall have sole authority and responsibility to hire, fire, compensate, supervise, and otherwise control its employees, agents and contractors. Each Party shall be solely responsible for payment of any Social Security or other taxes that it is required by Applicable Law to pay in conjunction with its employees, agents and contractors, and for withholding and remitting to the applicable taxing authorities any taxes that it is required by Applicable Law to collect from its employees.

17.4 A Party may use a contractor of the Party (including, but not limited to, an Affiliate of the Party) to perform the Party's obligations under this Agreement, provided that a Party's use of a contractor shall not release the Party from any duty or liability to fulfill the Party's obligations under this Agreement.

## 18. NOTICES

Unless otherwise specified in this Agreement, all notices required under this Agreement shall be given in writing. All notices shall be given by personal delivery, express delivery service with next Business Day delivery, confirmed facsimile (with copy delivered by personal delivery, express delivery service with next Business Day delivery or certified mail, return receipt requested) or certified mail, return receipt requested to the person(s) specified below or to such other addresses as a Party may designate by written notice to the other Party. If sent by the United States Postal Service mail, such notices shall be deemed received on the earlier of actual receipt or five (5) business days following deposit. For the other forms of notice, notice will be deemed given as of (a) where there is personal delivery of the notice, the date of actual receipt, (b) where the notice is sent via express delivery service for next Business Day delivery, the next Business Day after the notice is sent, and (c) where the notice is sent via facsimile telecopy, if the notice is sent on a Business Day and before 5 PM in the time zone where it is received, on the date set forth on the telecopy confirmation, or if the notice is sent on a non-Business Day or if the notice is sent after 5 PM in the time zone where it is received, the next Business Day after the date set forth on the telecopy confirmation.

Notices shall be sent to:

To Verizon Wireless: Verizon Wireless  
Port Center  
300 River Rock Blvd  
Murfreesboro, TN 37128  
Attn: Port Center Director  
Fax: 1-615-372-2425

With a copy to: Verizon Wireless  
180 Washington Valley Road  
Bedminster, New Jersey 07921  
Attention: Assistant General Counsel – Procurement &  
Technology  
Fax: (908) 306-7766

If to Carrier: **[provide carrier notice information]**

#### 19. **WAIVER**

The delay or failure of either Party to enforce any of the provisions of this Agreement, or exercise in any respect any right or remedy provided for in this Agreement or at law or in equity, or to require performance of any of the provisions of this Agreement, or to exercise any option which is provided under this Agreement shall not be deemed a waiver of any such provisions, rights, remedies or options under this Agreement.

#### 20. **SEVERABILITY**

If any of the provisions of this Agreement shall be invalid or unenforceable, then such invalidity or unenforceability shall not invalidate or render unenforceable the entire Agreement. The entire Agreement shall be construed as if not containing the particular invalid or unenforceable provision or provisions, and the rights and obligations of the Parties shall be construed and enforced accordingly; provided, that if the invalid or unenforceable provision is a material provision of this Agreement, or the invalidity or unenforceability materially affects the rights or obligations of a Party hereunder or the ability of a Party to perform any material provision of this Agreement, the Parties shall promptly renegotiate in good faith and amend in writing this Agreement in order to make such mutually acceptable revisions to this Agreement as may be required in order to conform the Agreement to Applicable Law.