

ATTACHMENT A

DISPUTED ISSUES

This attachment lists the portions of the performance measurements that are included in Attachment B to the parties' original Joint Petition that are in dispute between the Parties. In addition, it identifies two additional disputes by the CLECs requesting implementation of PMs that could not be agreed upon through the collaborative process. Specific proposals for the resolution of the disputed issues, along with supporting rationale, will be provided to the Commission under the schedule defined in the Amended Joint Petition.

Disputes on Performance Measurements Otherwise Agreed-To and Proposed for Implementation

- Application of remedies and performance standard on PM CLEC BLG-2.
- Period in which no remedies apply for PM CLEC BLG-3.
- Exclusion of CLECs with 30% or more claim line items denied from Tier 1 remedies for CLEC BLG-3 metric.

Disputes on Performance Measurements Not Otherwise Agreed-To Which CLECs Propose Implementation Of

- CLEC proposal for addition of a measure to assess the timeliness of Post-to-Bill notification, with a 95% in 5 days benchmark, and remedies, and no deletion of current PM 17.
- CLEC proposal for addition of a diagnostic report (measure) on the percent of claims denied for CLEC aggregate/individual.