Date Prepared: 1-Dec-03
By: Kay Staley

Name: MAXINE JOHNSON
Serv. Address: 3947 W POLK STR
Mail Address:
Floor Location: 1FL
Turn on Date: FEB 25 1993

Account
Meter# P1823178 until
8/18/00--P2612192 after
Date Set:
# of Dials 5
Location:

Deferred Payment Arranger
Date Entered:
Amount: $
Initial Payment:
start date:
Last Payment Due:
Balance:

Budget Customer
Yes: _____ No: _____
Installment Amount:
Budget Installments in Arrears:
Number:
Balance:

DEx 1
OFFICIAL FILE
I.C.C. DOCKET NO. 02-0680
Resp Exhibit No. 1
Witness
Date 12/2/03
TR

	READING DATES FROM	TO	# OF DAYS	METER READING	READING TYPE	MTR RDG DIFF.	NET BILL	LATE CHARGE	PREVIOUS BALANCE	CREDITS	TOTAL DUE	PAYMENT DATE	AMOUNT	ACCOUNT BALANCE	REMARKS	
	01/25/00	02/25/00	31	509	VAN	123	$84.38				$168.40	02/24/00	$ 85.24	$83.16		
1	02/25/00	03/28/00	32	592	VAN	83	$ 64.41	$ 1.20	$ 83.16		$148.75	03/27/00	$ 84.36	$ 64.39		1
2	03/28/00	04/26/00	29	687	VAN	95	$ 72.39		$ 64.39		$136.78	04/24/00	$ 65.32	$ 71.46		2
3	04/26/00	05/30/00	34	735	VAN	48	$ 49.44	$ 1.04	$ 71.46		$121.94			$ 121.94		3
4	05/30/00	06/28/00	29	760	VAN	25	$ 33.85	$ 0.71	$ 121.94		$156.50	06/27/00	$ 124.03	$ 32.47	PAYMENT CONSISTS OF $72.51 PD 5/31/00 & $51.52 PD 6/27/00	4
5	06/28/00	07/31/00	33	787	VAN	27	$ 36.59	$ 0.48	$ 32.47		$ 69.54			$ 69.54		5
6	07/31/00	08/28/00	28	809	EST	22	$ 32.37		$ 69.54		$101.91	08/17/00	$ 69.54	$ 32.37		6
7	07/31/00	09/26/00	57	839	EST	52	$ 71.91		$ 32.37	$ (32.37)	$ 71.91			$ 71.91		7
8	09/26/00	10/25/00	29	882	EST	43	$ 57.86		$ 71.91		$129.77	10/06/00	$ 71.91	$ 57.86		8
9	10/25/00	11/28/00	34	973	EST	91	$ 103.42	$ 0.86	$ 57.86		$162.14			$ 162.14		9
10	11/28/00	12/27/00	29	1102	EST	129	$ 140.05	$ 1.13	$ 162.14		$303.32	12/18/00	$ 85.00	$ 218.32		10
11	12/27/00	01/26/01	30	1221	EST	119	$ 165.70		$ 218.32		$384.02	01/16/01	$ 110.00	$ 274.02		11
12	01/26/01	02/26/01	31	1352	EST	131	$ 176.66	$ 2.57	$ 274.02		$453.25	02/19/01	$ 100.00	$ 353.25		12
13	02/26/01	03/27/01	29	1462	EST	110	$ 145.26	$ 3.72	$ 353.25		$502.23	03/26/01	$ 100.00	$ 402.23	Account stopped billing due to crossed meters.	13
		11/30/01		767	ACT				$ 402.23	$(1,128.05)				$(725.82)	Corrections in progress	
14	02/25/00	12/31/01	675	846	ACT	1138	$1,378.20		$(725.82)		$652.38	04/16/01	$ 100.00	$ 552.38	Account rebilled from 2/28/00 to 12/31/00 for crossed meters.	14
15	12/31/01	01/31/02	31	978	ACT	132	$ 90.58		$ 552.38		$642.96			$ 642.96	P1823060 WAS CHANGED ON 8/18/00 NEW MTR P2612192 AT 0000	15
16	01/31/02	03/01/02	29	1057	VAN	79	$ 60.48	$ 9.43	$ 642.96		$712.87			$ 712.87		16
17	02/25/00	12/31/02	678	846	ACT	1138	$1,381.94		$ 712.87	$(1,378.20)	$716.61			$ 716.61	Account was rebilled again to bill customer on a month to month basis. The rebilling cancelled the last rebilling (line 14) but left the bills from lines 15 and 16 in effect. The $865 credit gave the customer credit for all of her payments to-date (825.82 + $200) less the bills and late charges from lines 15 & 16 ($90.58)+$60.48+9.43). Bill reduced from $1075.95 to $867.09.	17
18	03/01/02	03/30/02	29	1142	VAN	85	$ 65.95		$ 716.61		$782.56	03/11/02	$ 200.00	$ 582.56		18
19	03/30/02	04/30/02	30	1189	VAN	47	$ 50.96	$ 8.63	$ 582.56		$642.15	04/29/02	$ 100.00	$ 542.15		19
20	04/30/02	05/30/02	30	1242	VAN	53	$ 58.49	$ 6.50	$ 542.15		$607.14	05/23/02	$ 100.00	$ 507.14		20
21	05/30/02	06/27/02	28	1263	VAN	21	$ 29.81	$ 5.98	$ 507.14		$542.93	06/18/02	$ 100.00	$ 442.93		21
22	06/27/02	07/26/02	29	1282	VAN	19	$ 27.89	$ 5.03	$ 442.93		$475.85	07/18/02	$ 100.00	$ 375.85		22
23	07/26/02	8//27/02	32	1303	VAN	21	$ 28.76	$ 2.94	$ 375.85		$407.56	08/16/02	$ 175.86	$ 231.70		23
24	08/27/02	09/26/02	30	1324	VAN	21	$ 28.56	$ 2.94	$ 231.70		$263.20	09/16/02	$ 31.70	$ 231.50		24
25	09/26/02	10/29/02	33	1389	VAN	65	$ 66.27	$ 2.95	$ 231.50		$300.72	10/14/02	$ 31.50	$ 269.22		25
26	10/29/02	11/26/02	28	1454	VAN	65	$ 67.16	$ 2.94	$ 269.22		$339.32	11/14/02	$ 69.22	$ 270.10		26
27	11/26/02	12/28/02	32	1582	VAN	128	$ 109.72	$ 2.93	$ 270.10		$382.75	12/12/02	$ 70.10	$ 312.65		27
28	12/28/02	01/28/03	31	1766	VAN	184	$ 152.40		$ 312.65		$465.05	01/14/03	$ 112.65	$ 352.40		28
29	01/28/03	02/26/03	29	1928	VAN	162	$ 140.71	$ 5.18	$ 352.40		$498.29	02/21/03	$ 152.40	$ 345.89		29
30	02/26/03	03/26/03	28	2021	VAN	93	$ 108.46	$ 0.08	$ 345.89		$454.43	03/18/03	$ 145.89	$ 308.54		30
31	03/26/03	04/24/03	29	2045	VAN	24	$ 38.16	$ 3.07	$ 308.54		$349.77	04/11/03	$ 108.54	$ 241.23		31
32	04/24/03	05/28/03	34	2073	VAN	28	$ 41.05	$ 3.02	$ 200.00		$285.30	05/13/03	$ 41.23	$ 244.07		32
33	05/28/03	06/24/03	27	2095	VAN	22	$ 35.00	$ 2.95	$ 244.07		$282.02	06/17/03	$ 44.07	$ 237.95		33
34	06/24/03	07/26/03	31	2117	VAN	22	$ 35.69		$ 237.95		$273.64	07/16/03	$ 37.95	$ 235.69		34
35	07/25/03	08/25/03	31	2140	VAN	23	$ 35.69		$ 235.69	$ (255.14)	$ 16.24	08/18/03	$ 35.69	$ (19.45)	MISC CREDIT OF $255.14 WAS GIVEN	35
36	08/25/03	09/24/03	30	2162	VAN	22	$ 33.71		$ (19.45)		$ 14.26			$ 14.26		36
37	09/24/03	10/23/03	29	2184	VAN	22	$ 33.15		$ 14.26		$ 47.41			$ 47.41		37
38		12/01/03					$ 255.14		$ 47.41		$302.55			$ 302.55	Credit removed a/c customer not willing to settle.	38
39		12/01/03							$ 302.55	$ (43.61)				$ 258.94	Credit for unbilled service adjustment for period from 8/18/00 to 12/27/00	39

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Name: MAXINE JOHNSON

Serv. Address: 3947 W POLK STR
Mail Address:
Floor Location: 1FL
Turn on Date: FEB 25 1993

Account
Meter# P1823178 until
8/18/00--P2612192 after
Date Set:
# of Dials 5
Location:

Deferred Payment Arranger
Date Entered:

Amount: $
Initial Payment:
start date:
Last Payment Due:
Balance:

Budget Customer
Yes: _____ No: _____

Installment Amount:
Budget Installments in Arrears:
Number:
Balance:

	READING DATES FROM	TO	# OF DAYS	METER READING	READING TYPE	MTR RDG DIFF.	NET BILL	LATE CHARGE	PREVIOUS BALANCE	CREDITS	TOTAL DUE	PAYMENT DATE	AMOUNT	ACCOUNT BALANCE	REMARKS	
	01/25/00	02/25/00	31	509	VAN	123	$84.38				$168.40	02/24/00	$ 85.24	$83.16		
1	02/25/00	03/28/00	32	592	VAN	83	$ 64.41	$ 1.20	$ 83.16		$148.75	03/27/00	$ 84.36	$ 64.39		1
2	03/28/00	04/26/00	29	687	VAN	95	$ 72.39		$ 64.39		$136.78	04/24/00	$ 65.32	$ 71.46		2
3	04/26/00	05/30/00	34	735	VAN	48	$ 49.44	$ 1.04	$ 71.46		$121.94			$ 121.94		3
4	05/30/00	06/28/00	29	760	VAN	25	$ 33.85	$ 0.71	$ 121.94		$156.50	06/27/00	$ 124.03	$ 32.47	PAYMENT CONSISTS OF $72.51 PD 5/31/00 & $51.52 PD 6/27/00	4
5	06/28/00	07/31/00	33	787	VAN	27	$ 36.59	$ 0.48	$ 32.47		$ 69.54			$ 69.54		5
6	07/31/00	08/28/00	28	809	EST	22	$ 32.37		$ 69.54		$101.91	08/17/00	$ 69.54	$ 32.37		6
7	07/31/00	09/26/00	57	839	EST	52	$ 71.91		$ 32.37	$ (32.37)	$ 71.91			$ 71.91		7
8	09/26/00	10/25/00	29	882	EST	43	$ 57.86		$ 71.91		$129.77	10/06/00	$ 71.91	$ 57.86		8
9	10/25/00	11/28/00	34	973	EST	91	$ 103.42	$ 0.86	$ 57.86		$162.14			$ 162.14		9
10	11/28/00	12/27/00	29	1102	EST	129	$ 140.05	$ 1.13	$ 162.14		$303.32	12/18/00	$ 85.00	$ 218.32		10
11	12/27/00	01/26/01	30	1221	EST	119	$ 165.70		$ 218.32		$384.02	01/16/01	$ 110.00	$ 274.02		11
12	01/26/01	02/26/01	31	1352	EST	131	$ 176.66	$ 2.57	$ 274.02		$453.25	02/19/01	$ 100.00	$ 353.25		12
13	02/26/01	03/27/01	29	1462	EST	110	$ 145.26	$ 3.72	$ 353.25		$502.23	03/26/01	$ 100.00	$ 402.23	Account stopped billing due to crossed meters.	13
		11/30/01		767	ACT				$ 402.23	$(1,128.05)				$(725.82)	Corrections in progress	
14	02/25/00	12/31/01	675	846	ACT	1138	$1,378.20		$(725.82)		$652.38	04/16/01	$ 100.00	$ 552.38	Account rebilled from 2/28/00 to 12/31/00 for crossed meters.	14
15	12/31/01	01/31/02	31	978	ACT	132	$ 90.58		$ 552.38		$642.96			$ 642.96	P1823060 WAS CHANGED ON 8/18/00 NEW MTR P2612192 AT 0000	15
16	01/31/02	03/01/02	29	1057	VAN	79	$ 60.48	$ 9.43	$ 642.96		$712.87			$ 712.87		16
17	02/25/00	12/31/02	678	846	ACT	1138	$1,381.94		$ 712.87	$(1,378.20)	$716.61			$ 716.61	Account was rebilled again to bill customer on a month to month basis. The rebilling cancelled the last rebilling (line 14) but left the bills from lines 15 and 16 in effect. The $865 credit gave the customer credit for all of her payments to-date (825.82 + $200) less the bills and late charges from lines 15 & 16 ($90.58)+$60.48+9.43). Bill reduced from $1075.95 to $867.09.	17
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20	04/30/02	05/30/02	30	1242	VAN	53	$ 58.49	$ 6.50	$ 542.15		$607.14	05/23/02	$ 100.00	$ 507.14		20
21	05/30/02	06/27/02	28	1263	VAN	21	$ 29.81	$ 5.98	$ 507.14		$542.93	06/18/02	$ 100.00	$ 442.93		21
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24	08/27/02	09/26/02	30	1324	VAN	21	$ 28.56	$ 2.94	$ 231.70		$263.20	09/16/02	$ 31.70	$ 231.50		24
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29	01/28/03	02/26/03	29	1928	VAN	162	$ 140.71	$ 5.18	$ 352.40		$498.29	02/21/03	$ 152.40	$ 345.89		29
30	02/26/03	03/26/03	28	2021	VAN	93	$ 108.46	$ 0.08	$ 345.89		$454.43	03/18/03	$ 145.89	$ 308.54		30
31	03/26/03	04/24/03	29	2045	VAN	24	$ 38.16	$ 3.07	$ 308.54		$349.77	04/11/03	$ 108.54	$ 241.23		31
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