



ILLINOIS
COMMERCE COMMISSION
2004 FEB 13 P 2: 14
CHIEF CLERK'S OFFICE

February 5, 2004

VIA U.S. MAIL

Ms. Elizabeth A. Rolando
Chief Clerk
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, Illinois 62701

Re: Docket No. 03-0524 (TresCom U.S.A., Inc. – Petition for Withdrawal of Certificate of Interexchange Service Authority to Operate as a Reseller of Telecommunications Services within the State of Illinois)

Dear Ms. Rolando:

On November 6, 2003, the Clerk's office issued a Notice of Administrative Law Judge's Ruling in the above-referenced docket indicating that the Petitioner, TresCom USA, Inc. ("TresCom"), was required to file a verified statement as to whether customers has been notified in writing that their telecommunications provider had been changed from TresCom to Primus Telecommunications, Inc. ("Primus") in January 1999, and by what means such notice had been provided to those customers.

Notwithstanding Primus's three (3) year record retention policy in accordance with applicable rules and regulations, Primus has been diligently searching its own files, including its warehoused files and old invoices, for a copy of the notice requested by the Commission. Additionally, Primus contacted its outside regulatory counsel and requested that they search their files as well. Unfortunately, none of the searches were successful, and it appears that due to the passage of time, turnover of staff, and purging of records we do not have the information requested by Judge Riley and the Commission.

It is Primus's practice to fully comply with all regulatory notification rules, and to the extent that such a notice was required in 1999, Primus would have made every effort to comply. I trust that this minor administrative matter will not prevent the successful withdrawal of TresCom's Certificate of Interexchange Service Authority.

If you have any questions or if I can provide you any further information, please do not hesitate to call me at (703) 394-4503.

Best regards,

A handwritten signature in cursive script that reads "KLawrence".

Kathleen Lawrence
Asst. General Counsel

cc: Administrative Law Judge Riley
Walter L. Stone, Vice President & General Counsel, Primus