

# Jonette Eddy

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Objective	To Bring to our Customers a trouble free Internet Experience.		
Experience	1996-2003	Swetland Internet Inc.	Vandalia, IL
	Network Administrator		
	<ul style="list-style-type: none"><li>Responsible for maintaining Internet Network not limited to but including servers running NT and Windows 2000</li></ul>		
	Internet Technical Support		
	<ul style="list-style-type: none"><li>Responsible for taking the customer through the process of their Internet Experience</li><li>Troubleshooting Internet Connectivity issues, including Telephonic and Switch Problems.</li><li>I am experienced in the following Hardware Computers, Cobalt Raq 2 and 3 Servers, Cisco 1600, 2500. 4000 and 7200 Series Routers. Portmaster 2 and 3, and 4. Cyclades PR 4000</li><li>I am experienced in the following OS 95, 98, ME, NT, 2000, XP</li><li>I am experienced in the following Internet Software: Internet Explorer including Outlook Express. All revisions from 3.1-6.1 Netscape all revisions from 2.0 to 7.1, FTP Clients, Ws-FTP Pro and Cute FTP</li></ul>		
	Web Page Design		
	<ul style="list-style-type: none"><li>Web Design</li><li>Cold Fusion Products including but not limited to Cold Fusion Server and Cold Fusion Studio</li><li>Paint Shop Pro versions 4-7</li><li>Able Commerce Mall</li></ul>		
	Internet Billing		
	<ul style="list-style-type: none"><li>Responsible for the billing of the internet customers thru e-mail, regular mail, Credit Cards and Check By Phone</li></ul>		
Education	1969-1972	Eisenhower High School	Decatur, IL
	<ul style="list-style-type: none"><li>High School Diploma</li></ul>		
Interests	Gardening, Computers. Member of Optimist International Vandalia, IL		

