ELECTRIC CHOICE BASICS

What is Electric Choice?
The actual electricity you use is the supply. You can choose which company supplies your electricity.

ComEd and Ameren Illinois own the wires that deliver electricity to you. You cannot choose another delivery company.

How will Choosing a Supplier affect my Service?
ComEd and Ameren Illinois do not profit from electric supply. There is no financial incentive for the utility to supply your electricity and your service will not be affected in any way if you choose a different supplier.

Whether you choose a new supplier or not, ComEd or Ameren Illinois will continue to deliver electricity to you. You still call them for outages and safety issues involving the electric service.

How do I Choose a Supplier?
If you want to shop for your own supplier, or if a supplier contacts you, you should completely review all the terms of the offer and decide if the offer is right for you before providing any of your information, including your ComEd or Ameren Illinois account number.

Important information to consider includes: how you will be billed, the electric supply rate (price), length of time for the contract (term), renewal policy and whether you have to pay any penalty or fee for ending the contract early (termination fee). Some customers may also be interested in whether the source of a supplier's electricity is renewable or "green."

For help on how to choose, please visit www.pluginillinois.org or call the Illinois Commerce Commission at 800-524-0795.

Customers may choose:
- Electricity supply purchased from the utility
- Electricity supply purchased from a retail electric supplier

Should I Choose a Different Supplier?
You may choose a retail electric supplier, but it is not required. It is possible, but not guaranteed, that you could save money by choosing your own supplier or having one chosen for you by your city. Some customers also prefer "green" or renewable energy offers.

Can my City Choose a Supplier for Me?
Local governments can choose a supplier for their citizens to try to save them money through "aggregation." Aggregation works by combining the buying power of all customers in a city so a potentially better rate can be obtained from a supplier.

If a city chooses aggregation by a referendum of the voters, then citizens are enrolled automatically. Citizens may opt out or choose a different supplier if they do not want the city's choice. If a city chooses aggregation without a voter referendum, then citizens are only enrolled if they follow special opt-in instructions.

For more information, please visit www.pluginillinois.org/MunicipalAggregation.aspx

What if I have Questions or Problems?
Customers who need help should contact Illinois Commerce Commission at:

800-524-0795
or
www.icc.illinois.gov/consumer/complaint