



For Immediate Release
February 24, 2016

Bob Gough
217-782-5793
bgough@icc.illinois.gov

Noting Multiple Violations and Complaints, ICC Initiates Proceeding Investigating Lincoln Towing's Fitness to Hold a License

CHICAGO, IL--By unanimous vote, the Illinois Commerce Commission ("ICC") today initiated a proceeding to investigate Lincoln Towing's ("Lincoln") commercial vehicle relocater license. [The company, whose legal name is "Protective Parking Service Corporation," operates as "Lincoln Towing Service," but is known in the Chicago area as "Lincoln Towing."]

The Commission last approved Lincoln's application for license renewal in July 2015. The license is valid for a period of two years, and is set to expire in July 2017, but the ICC, through today's action, called the license into question on account of multiple violations and alleged violations of state law.

Since July 2015, the ICC Police Department has opened 166 investigations into Lincoln's towing operations. Of those investigations completed to date, 47 were closed – 15 due to lack of jurisdiction and 32 with no finding of violation. 28 of the investigations resulted in the issuance of a violation and 7 were closed as a result of the company resolving the matter with the motorist.

92 of the citations against Lincoln remain pending, with allegations ranging from improper invoicing and signage of invoices, to relocation of authorized vehicles and overcharging motorists.

The investigation will take place in the form of a fitness hearing, a proceeding which will examine Lincoln's relocation towing operations.

"This investigation will examine the company's management and conduct, and whether it is in fact fit to hold a license to operate in Illinois," said Commissioner Miguel del Valle.

Other factors to be considered by the Commission in determining Lincoln's fitness include the criminal records of owners and employees or agents of the company, the company's safety record, and any other facts that may bear on the company's fitness to hold a license.

A date for the fitness hearing has not yet been set, but interested parties may visit the Highlights section of the Commission's website for updates at <https://www.icc.illinois.gov/>. Any person wishing to file a complaint regarding Lincoln or any other commercial towing company may contact the ICC Police at (847)294-4326.

###

Follow the Illinois Commerce Commission on twitter @ILCommerceComm.

About the Illinois Commerce Commission

The Illinois Commerce Commission's mission is to pursue an appropriate balance between the interests of consumers and existing and emerging service providers to ensure the provision of adequate, efficient, reliable, safe and least-cost public utility services. The Commission pursues this mission through three bureaus: The Bureau of External Affairs, which provides educational information on utility issues for consumers, governmental entities and communities and through its Consumer Services Division, resolves customer/utility disputes and develops rules on utility service and consumer protection; the Public Utilities Bureau, which focuses on financial and operational analysis, policy development, public safety and enforcement activities related to electric, natural gas, water, sewer and telecommunications companies; and the Transportation Bureau, which includes trucking insurance and registration, railroad safety, relocation towing, safety towing and household goods moving company enforcement activities. The ICC's five commissioners are appointed by the Governor and approved by the Illinois State Senate for five-year terms.