Ameren
ILLINOIS
jvoiles@ameren.com
217.535.5269

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Illinois Commerce Commission
FEB 20 2013
FINANCIAL ANALYSIS
DIVISION

February 19, 2013

Ms. Elizabeth A. Rolando, Chief Clerk
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, IL 62701

RE: Ameren Illinois Company d/b/a Ameren Illinois
Energy Infrastructure Modernization Act – 2012 Customer Assistance Report

Dear Ms. Rolando:

Attached for filing is the Energy Infrastructure Modernization Act – 2012 Customer Assistance Report for Ameren Illinois Company d/b/a Ameren Illinois.

This Report is being provided pursuant to Section 16.108.5 (b-10) of the Public Utilities Act.

The Ameren Illinois Customer Assistance Program was successful in providing benefits to 3,795 customers during calendar year 2012.

The Company has attached an additional copy of this filing which we ask you to return to us with acknowledgement and date of filing noted thereon.

If you have any questions, please call me at 217/535-5269.

Sincerely,

Jackie K. Voiles, Sr. Director
Regulatory Affairs

JKV/cic
Attachment
cc: Gene Beyer - ICC - w/attachments
Peter Muntaner - ICC - w/attachments
Mary Selvaggio - ICC - w/attachments
Joan Howard - ICC - w/attachments

Ameren Illinois Company d/b/a Ameren Illinois
Energy Infrastructure Modernization Act
Customer Assistance Report

Annual Report for 2012 Activity
Required Spend $ 1,000,000

Program Activity for January 1, 2012 - December 31, 2012
Report Due February 20, 2013

[redacted]

[redacted]

Low Income Senior Hardship	$200 Credits applied to low income seniors with high arrears	Ameren Illinois	242-401 Public Act 097-0646 - Senior Program	$600,000	3000
Ameren Illinois Military Support (AIMS)	$300 grants provided to active duty and disabled veterans	Ameren Illinois	242-400 Public Act 097-0646 - Military Program	$115,000	383
Non-Residential Hardship	Avg Budget Bill up to $2,000 for Not-For-Profit, 501c 3 Organizations with hardship	Ameren Illinois	242-403 Public Act 097-0646- Non-Res Program	$285,000	412
Seniorama	Low Income Senior event providing tools for budget assistance and education to manage energy cost & usage	Ameren Illinois	N/A	N/A	N/A
Total				$1,000,000	3795

[redacted]

[redacted]

Education (Energy Management): (Ex: Energy management workshops for churches, senior centers, energy fairs etc)	N/A	N/A
Out Reach/Marketing (Ex: Care & Energy management brochures, web updates, paid advertising)	N/A	N/A
Program Administrative Cost (Contracting agencies to manage customer intake)	N/A	N/A
Total		$0.00

Total Customer Assistance Program Summary

Program Cost & Expenditures	2012 Program Totals
Total 2012 Required Spend	$1,000,000
Total Program Customer Credits (a)	$1,000,000
Total Expenditures (a)	$0.00
Variance (c)	$0.00

(a) Total 2012 Program costs are the total bill credits and expenditures applied for 2012 and are not recoverable through customer rates.
(b) Represents the number of customers receiving bill credits for the Program Year.
(c) Variance explanation.