APPENDIX A

STATE OF ILLINOIS

ILLINOIS COMMERCE COMMISSION

527 East Capitol Avenue
Springfield, Illinois 62701

160 North LaSalle Street
Chicago, Illinois 60601

September 4, 2020

VIA EMAIL

To: Regulatory Representatives of Illinois Public Utilities

Re: Termination of Utility Service during the Continuing Public Health Emergency

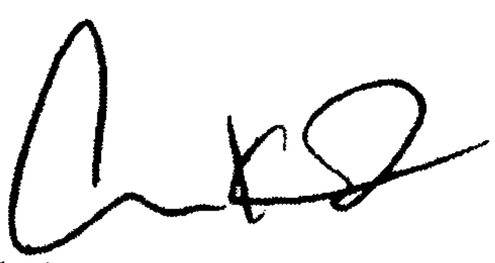
We write, unanimously, to urge your company to take immediate steps to cease residential customer disconnections for non-payment until March 31, 2021. We are aware that pursuant to the Stipulations approved in the Commission's June 18, 2020 Order in Docket No. 20-0309 that stipulating utilities may now, in most instances, disconnect customers for non-payment. As you know, the winter moratorium for gas and electric services begins December 1st and ends March 31st. We request that you cease disconnections until the winter moratorium ends, as customers continue to struggle with the current health emergency.

The health emergency has not diminished as contemplated when the Commission adopted its Order on June 18, 2020. While Illinois moved to Phase 4 of the Restore Illinois Plan on June 26, 2020, as of today, the Illinois Department of Public Health reports over 240,000 confirmed COVID-19 cases; 30 Illinois counties currently stand at a warning level for uptick in COVID-19 cases. Accordingly, within the past two weeks, Illinois Regions 4 and 7 have been compelled to implement more restrictive mitigation measures due to a resurgence of COVID-19 cases in these areas. Further, Illinois' unemployment rate, while improving, currently stands at 11.3%. Hence, disconnection of vital utility service for non-payment now and throughout the upcoming fall and winter months poses an untenable burden on the very people we are charged to protect. Disconnection during this unprecedented time will also have a disproportionate impact on the state's most vulnerable citizens: the elderly, persons with medical conditions, and those working and learning remotely.

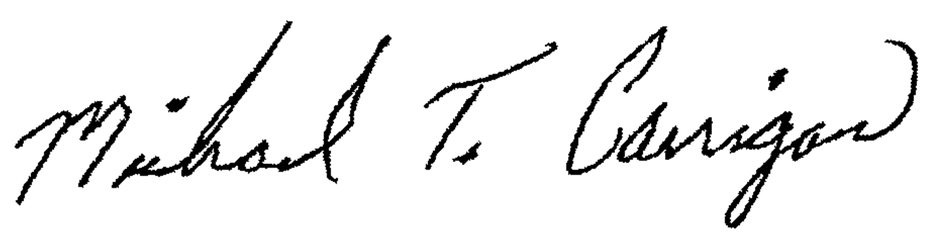
As a Commission, we do not take this request lightly. We understand that staying disconnections now could mean rising arrearages later. However, the challenges facing our state and our citizens now are extraordinary, and we must continue to work together to do everything we can to mitigate the health and economic impacts of this pervasive and unrelenting virus.

Thank you for your continued efforts to ensure the health and welfare of the citizens of Illinois.

Sincerely,

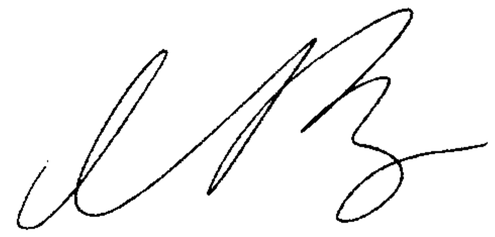


Chairman Carrie K. Zalewski

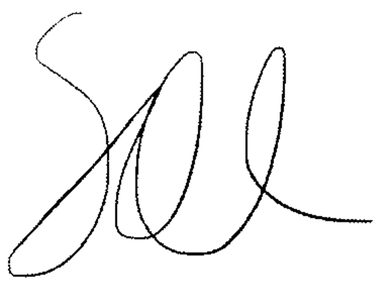


Commissioner Michael T. Carrigan

Commissioner D. Ethan Kimbrel



Commissioner Maria Bocanegra



Commissioner Sadzi Martha Oliva