

ICC Docket No. 20-0309: Credit and Collections Monthly Data Report Prepared by Nicor Gas
Report Date Range: 08/01/2020 to 08/31/2020

	Commercial	Residential*	Low Income^	Total
1. the number of customers, by customer class	192,652	2,002,035	46,191	2,240,878
2. the number of customers, by customer class, disconnected during the period	1,894	-	-	1,894
3. the number of customers, by customer class, receiving disconnection notices during the period (# see notes down below)	4,720	22,915	49	27,684
4. the number of customers, by customer class, assessed late payment fees or charges during the period	33,015	355,877	-	388,892
DPAs				
5. the number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements	724	20,075	925	21,724
6. the number of customers, by customer class, completing deferred payment arrangements during the period	7	17	6	30
7. the number of customers, by customer class, enrolling in new deferred payment arrangements during the period	631	9,408	146	10,185
8. the number of customers, by customer class, renegotiating deferred payment arrangements during the period	-	135	6	141
Medical DPAs				
9. the number of customers taking service at the beginning of the period under existing medical payment arrangements	-	6	2	8
10. the number of customers completing medical payment arrangements during the period	-	-	-	-
11. the number of customers enrolling in new medical payment arrangements during the period	-	3	-	3
12. the number of customers renegotiating medical payment arrangements plans during the period	-	-	-	-
Deposits				
13. the number of customers, by customer class, with required deposits with the company at the beginning of the period	16,006	166,064	5,267	187,337
14. the number of customers, by customer class, required to submit new deposits or increased deposits during the period	-	-	-	-
15. the number of customers, by customer class, whose required deposits were reduced in part during the period	-	-	-	-
16. the number of customers, by customer class, whose deposits were returned in full during the period	1,330	7,500	247	9,077

Notes:

*Residential excludes low income (LIHEAP and PIPP recipient)

^Low income implies LIHEAP and PIPP recipient

#Disconnection letters were sent out before low income customers received energy assistance money